

# SNOW SEASON SAFETY

Heavy snow and ice falling from roofs can damage natural gas meters, regulators and associated natural gas piping. Special care must be taken when clearing roofs to prevent impact. Also, ice and snow accumulation, whether natural or manmade, can damage gas meters and outdoor appliances and create a hazardous leak.

Southwest Gas will immediately suspend service when damage from snow and ice is discovered at a natural gas meter or on customer's receiving piping. Service will be restored once snow and ice are cleared, adequate meter protection is installed, and the customer complies with any requirements imposed by the local jurisdiction.

Southwest Gas reminds you that it's important to maintain and protect natural gas meters and appliances because failure to do so can result in damages and injuries, and possibly the discontinuance of natural gas service.

A leak may be present if you:

**SMELL** a distinct sulfur-like odor similar to rotten eggs, even if it's faint or momentary.

**HEAR** a hissing or roaring coming from the ground, above-ground piping or a natural gas appliance.

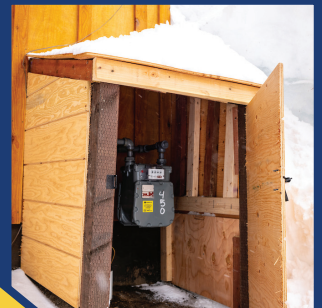
**SEE** dirt or water blowing into the air, unexplained dead or dying vegetation or grass or standing water continuously bubbling.

If you suspect a leak: from a safe place, call **911** and **Southwest Gas** immediately at **877-860-6020**.

For more information about natural gas safety, visit [www.swgas.com/safety](http://www.swgas.com/safety) or call 877-860-6020.



**METER WITHOUT  
SNOW SHELTER**



**METER WITH  
SNOW SHELTER**

## TIPS TO HELP PROTECT AGAINST POTENTIAL DAMAGE:

Install a structurally engineered shelter above the natural gas meter to prevent snow and ice accumulation. For more information on how to build a snow shelter or for a contractor referral, please visit Southwest Gas at [swgas.com/snow-safety](http://swgas.com/snow-safety) or call **800-654-2765**.

- Use a broom, instead of a shovel where possible, to clear snow or ice off natural gas meters and outdoor appliances, including regulators, associated piping and propane appliances.
- When shoveling, plowing or using a snow blower, don't pile snow on gas meters or outdoor appliances.
- Keep all outside gutters free of leaves and debris, including those above or near the natural gas meter and outdoor appliances.
- Natural gas appliances require proper exhaust and ventilation. It's important to know the location of air supply and exhaust ducts, and keep them free of snow, ice, leaves or other debris. Keeping vents clear can prevent operational problems for appliances and the accumulation of carbon monoxide in buildings.



**SOUTHWEST GAS**

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