



SOUTHWEST GAS CORPORATION

Sign up for the Automatic Payment Plan

Make paying your gas bill effortless with automatic payments!

The Automatic Payment Plan (APP) is a voluntary program for Southwest Gas customers that allows you to pay your gas bill with an automatic withdrawal from your checking or savings account. Apply online at <https://www.swgas.com/en/residential> or complete the application on the reverse side and return it to Southwest Gas. **Please continue to make payments until you receive notice that you are enrolled in the plan.**

Prefer to go paperless? Visit our self-service portal at myaccount.swgas.com to enroll.

Automatic Payment Plan (APP) - Terms and Conditions:

Residential and Commercial customers may be eligible for enrollment in the Southwest Gas Automatic Payment Plan ("APP") if the following requirements are met:

You must have a current and valid U.S. checking or savings account at a financial institution, from which your monthly payment will be automatically withdrawn.

Your Southwest Gas account must be active and must not have been removed from the APP by Southwest Gas in the past twelve (12) months.

On your payment due date, our third-party vendor will deduct your APP payment from your designated bank account. Once your APP service is activated, your billing statement will indicate that your bill is being paid through the APP. You must ensure there are sufficient funds available in your bank account to fund each withdrawal. If the withdrawal request is refused by your designated financial institution for any reason, including, but not limited to, insufficient funds, closed account, or unauthorized account, Southwest Gas will not be able to process your payment. You are solely responsible for paying any additional charges, fees and/or interest charged by your financial institution or Southwest Gas due to the rejected withdrawal request.

If Southwest Gas makes a billing adjustment, Southwest Gas will cancel the withdrawal and establish a new withdrawal for the correct amount and due date as indicated on the revised bill. Always check your bank account statement to verify that the amounts withdrawn from your bank account are correct. You must notify us if your designated APP bank account is transferred or closed, or if the account details change no later than **two (2) business days before the scheduled payment date**. It is your responsibility to arrange an alternate payment method if you cancel the scheduled withdrawal.

If two (2) payment requests are returned for insufficient funds, you may be excluded from using the APP to make payment. If you need to update your bank account information, you can do so online through MyAccount. However, if such updates are not made prior to the scheduled payment date, all applicable additional charges, including, but not limited to, late fees, may be assessed.

Cancellation - To cancel an APP withdrawal, you must notify Southwest Gas at **least two (2) business days** before the withdrawal is scheduled to occur.

Termination - Participation in the Southwest Gas APP is a courtesy and is completely optional. It is within our sole discretion to discontinue accepting APP payments at any time, for any reason without prior notice. We may send notification of termination of APP any time after the termination is effective. Termination of your participation in the APP does not affect your rights and obligations for APP payments prior to termination.

These Terms and Conditions do not supersede, modify or in any way mitigate your obligation to be bound by and comply with the Southwest Gas MyAccount Terms and Conditions.

Please see reverse side for application.

