

# SNOW SEASON SAFETY

Heavy snow and ice falling from roofs can damage natural gas meters, regulators, and associated natural gas piping. Special care must be taken when clearing roofs to prevent impact. Also, ice and snow accumulation, whether natural or manmade, can damage gas meters and outdoor appliances and create a hazardous leak.

## Tips to help protect against potential damage:

- Install a structurally engineered shelter above your natural gas meter to prevent snow and ice accumulation. For more information on how to build a snow shelter or for a contractor referral, please visit Southwest Gas at [www.swgas.com/safety](http://www.swgas.com/safety) or call **1-800-654-2765**.
- Use a broom, instead of a shovel where possible, to clear snow or ice off natural gas meters and outdoor appliances, including regulators, associated piping, and propane appliances.
- When shoveling or plowing, don't pile snow on gas meters or outdoor appliances.
- Keep all outside gutters free of leaves and debris, including those above or near the natural gas meter and outdoor appliances.
- Natural gas appliances require proper exhaust and ventilation. It's important to know the location of air supply and exhaust ducts, and keep them free of snow, ice, leaves, or other debris. Keeping vents clear can prevent operational problems for appliances and the accumulation of carbon monoxide in buildings.
- If you live in California, make sure your residence has functioning carbon monoxide alarms as required by Health and Safety Code §17926.



**SOUTHWEST GAS**



Meter  
with  
snow  
shelter



Meter without  
snow shelter

Southwest Gas wants to remind you that it's important to maintain and protect natural gas meters and appliances because failure to do so can result in damages and injuries, and possibly the discontinuance of natural gas service.

A leak may be present if you:

**SMELL** - an odor similar to rotten eggs, even if it's faint or momentary.

**HEAR** - a hissing or roaring coming from the ground, above-ground piping, or a natural gas appliance.

**SEE** - dirt or water blowing into the air, unexplained dead or dying vegetation or grass, or standing water continuously bubbling.

If you suspect a leak: from a safe place, call **911** and **Southwest Gas** immediately at **1-877-860-6020**.

For more information about natural gas safety, visit [www.swgas.com/safety](http://www.swgas.com/safety) or call 1-877-860-6020.