

Natural Gas

# SAFETY INFORMATION



## SOUTHWEST GAS

**At Southwest Gas, your safety is our priority. Working together, you can help us do what we do best...provide safe and reliable natural gas service 24/7. Our commitment to safety includes:**

- Routinely patrolling, testing, repairing, and replacing our pipelines to ensure the highest level of safety and reliability;
- Meeting or exceeding all federal and state requirements and standards for safe pipeline operation and maintenance; and
- Regularly communicating and training with emergency responders to remain prepared for any natural gas emergency.

You can do your part to help keep yourself and your loved ones safe by knowing how to recognize and respond to a natural gas leak.

### A leak may be present if you:

**SMELL** — an odor similar to rotten eggs, even if it's faint or momentary.

**HEAR** — a hissing or roaring coming from the ground, above-ground piping, or a natural gas appliance.

**SEE** — dirt or water blowing into the air, unexplained dead or dying vegetation or grass, or standing water continuously bubbling.

### If you notice any of these signs:

- Leave the area immediately.
- From a safe place, call **911** and Southwest Gas at **1-877-860-6020**, day or night, whether you're our customer or not. A Southwest Gas representative will be there as soon as possible.
- Don't smoke or use matches or lighters.
- Don't turn on or off any electric switches, thermostats, or appliance controls.
- Don't start or stop an engine, or use an automated (garage) door.



## REMEMBER: Call Before You Dig. It's easy and free.

You can help prevent unsafe conditions when digging by calling 811 to get your underground utility-owned lines marked for **FREE**. Even small jobs like planting a tree require a call, so be sure to:

- Call 811 at least two working days before starting any digging project
- Wait for the site to be marked
- Respect the marks
- Dig with care
- Familiarize yourself with your state's call-before-you-dig law

Natural gas pipeline leaks can occur due to careless or unsafe excavation and may lead to evacuations, natural gas service outages, fire, property damage, injury, or loss of life. So, if you ever suspect a natural gas leak, from a safe place call 911 and Southwest Gas right away.



**Know what's below.  
Call before you dig.**



For more information about natural gas pipeline safety, visit us at [swgas.com/safety](http://swgas.com/safety), or call **1-877-860-6020**.

**Southwest Gas  
24-Hour  
Emergency Phone  
Number:**

**1-877-860-6020**



Please share all of this important safety information with others.