Central Arizona Division Contact Information



West Operations and East Operations

FOR A NATURAL GAS EMERGENCY: Call 9-1-1

AZ811 ("Call Before You Dig"): Call 1-800-782-5348 or 8-1-1

CUSTOMER ASSISTANCE: To start, stop, move, temporarily/permanently abandon, or reinstate gas service, the owner or legal designee of the property should call Southwest Gas at 1-877-860-6020 or visit www.swgas.com.

EASEMENT OR RIGHT-OF-WAY ABANDONMENT REQUEST: Send an email to CAZ-ROWRequest@swgas.com

SAFETY STANDBY/BORE MONITOR: When working in the vicinity of a high-pressure gas facility or boring, call Southwest Gas Dispatch at 1-800-528-4277 to schedule a free safety standby.

MAP REQUESTS: Southwest Gas provides maps to engineering firms in order to properly identify gas facilities on design plans for construction projects. To obtain copies of facility maps, scan and email a written request on company letterhead to the Southwest Gas Mapping Department with the following information:

Location of the map being requested including project description, major cross-streets and township/range/section

Southwest Gas Mapping - East cazeastcopyrm@swgas.com

Southwest Gas Mapping - West cazwestcopyrm@swgas.com

PUBLIC WORKS AND PRIVATE DEVELOPMENT CONFLICT REVIEW: Mail half-size (11" x 17") hard copy of your project plans and email project plans to the emails stated below:

Southwest Gas Conflict Review - East

Phone: 480-730-3845

42I-586

PO Box 52075

Phoenix, AZ 85072-2075

CazEastReviews@swgas.com

Southwest Gas Conflict Review – West

Phone: 602-484-5301

420-586 9 S. 43rd Ave.

Phoenix, AZ 85009

CazWestReviews@swgas.com

WILL-SERVE LETTER: To obtain a Will-Serve letter, email a written request to the Southwest Gas Energy Solutions Department:

Southwest Gas Energy Solutions - East

cazeast@swgas.com

Southwest Gas Energy Solutions - West

cazwest@swgas.com

