

Southern California Division Contact Information



Barstow, Big Bear, and Victor Valley Operations

1. NATURAL GAS EMERGENCY:

If you suspect a natural gas leak, call 911 and Southwest Gas at 877-860-6020.

- 2. DIG ALERT** ("Call Before You Dig"): Call 8-1-1 at least two business days prior to digging to have underground utilities marked for free. Failure to call prior to digging is the leading cause of damage to underground pipelines.
- 3. CUSTOMER ASSISTANCE:** To start, stop, move, temporarily/ permanently abandon, or reinstate gas service, the owner or legal designee of the property should call Southwest Gas at 1-877-860-6020 or visit www.swgas.com.
- 4. EASEMENT OR RIGHT-OF-WAY ABANDONMENT REQUEST:** Send an email to SCDEngineering@swgas.com
- 5. SAFETY STANDBY/BORE MONITOR:** When working in vicinity of a high pressure gas facility or boring, call Southwest Gas Construction at **760-951-4027** Mon-Fri, 07:00 AM – 4:00 PM. For afterhours requests, please contact Dispatch at **877-860-6020**. Standby requests must be made 24 hours prior to commencing work.
- 6. MAP REQUESTS:** Southwest Gas provides maps to properly identify gas facilities on design plans for construction projects. To obtain copies of facility maps, scan and email a written request on company letterhead to SCDEngineering@swgas.com. Please include the following information:

Please include location of the map being requested along with a project description, major cross-streets and township/range/section.
- 7. SAFETY TRAINING / PUBLIC OUTREACH:** For natural gas safety training for first responders, excavators, or for public outreach opportunities, please send a request to LiaisonSCA@swgas.com
- 8. WILL-SERVE LETTER:** To obtain a Will-Serve letter, email a written request to the Southwest Gas Energy Solutions Department:

SCD-EnergySolutions@swgas.com



Southwest Gas services additional towns and unincorporated communities not labeled, but lie within the areas shown above.