



Steps to Convert from Propane to Natural Gas

Due to the technical nature and safety concerns, conversions should only be performed by a licensed contractor.

Customers are responsible for all costs incurred by converting from propane to natural gas. Homeowners, please be advised that during the conversion process, there may be a few days in which you will be without either propane or natural gas service.

1. Once you select a contractor they will meet with you to determine what appliances can be converted or need to be replaced.
2. Your contractor will obtain the permit from the Elko County Building Department.
3. The contractor disconnects propane and installs new piping (if required) to the new meter location (marked by Southwest Gas) and prepares houseline for inspection. This includes disconnecting and capping appliances so the high-pressure test can be completed. Appliances should be converted/installed at this time.

Note: Elko County Building Department will inspect the appliances to ensure they are installed to applicable building codes. The contractor should schedule an inspection prior to disconnecting propane in order to minimize the time you're without gas service.

4. Elko County Building Department completes the inspection and notifies Southwest Gas.
5. Contact Southwest Gas at **1-877-860-6020** to schedule meter installation and provide billing information to establish your account. Our technician will then set and turn on the meter and check the appliance operation.