

SOUTHWEST GAS CORPORATION

CUSTOMER NOTICE Important Information About the Charges for Your Gas Service

On May 1, 2019, Southwest Gas Corporation ("SWG") filed an application for a permanent gross revenue increase with the Arizona Corporation Commission ("ACC"). On October 24, 2019, the Company filed an amendment to its application, proposing a \$93 million revenue increase. After careful consideration of SWG's filing and the positions of the other parties in the case, the ACC authorized an increase of approximately \$37 million, effective January 1, 2021, per Decision No. 77850 (Docket No. G-01551A-19-0055).

The residential basic service charge remains \$10.70 per month. As reflected in the Decision, the \$37 million increase is equivalent to a monthly bill increase of \$3.50 (or 9.68%) for an average residential customer using 24 therms. Actual bills may be higher or lower than this amount, depending on customer usage and other rate adjustments.

For additional information or to request a detailed version of your gas bill, please call the number listed on the top of your bill. A detailed version of your gas bill may also be requested by accessing MyAccount.

G-5	Single-Family Residential Gas Service	Basic Service Charge per Month	\$10.70
		Commodity Charge per Therm: All Usage	\$1.11077
G-6	Multi-Family Residential Gas Service	Basic Service Charge per Month	\$9.70
		Commodity Charge per Therm: All Usage	\$1.20538
G-10	Single-Family Low Income Residential Gas Service	Basic Service Charge per Month	\$7.50
		Commodity Charge per Therm:	
		Summer (May- October): All Usage	\$1.09571
		Winter (November- April):	
		First 150 Therms	\$0.76700
		Over 150 Therms	\$1.09571
G-11	Multi-Family Low Income Residential Gas Service	Basic Service Charge per Month	\$7.50
		Commodity Charge per Therm:	
		Summer (May- October): All Usage	\$1.19032
		Winter (November- April):	
		First 150 Therms	\$0.83322
		Over 150 Therms	\$1.19032
G-15	Special residential Gas Service for Air Conditioning	Basic Service Charge per Month	\$10.70
		Commodity Charge per Therm:	
		Summer (May- October):	
		First 150 Therms	\$1.09912
		Over 150 Therms	\$0.36574
		Winter (November- April): All Usage	\$1.09912
G-20	Master-Metered Mobile Home Park Gas Service	Basic Service Charge per Month	\$66.00
		Commodity Charge per Therm: All Usage	\$0.73438
G-25	General Gas Service	Basic Service Charge per Month:	
		Small	\$27.50
		Medium	\$43.50
		Large 1	\$80.00
		Large 2	\$470.00



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G-25	General Gas Service cont.	Transportation	\$950.00
		Commodity Charge per Therm:	
		Small, All Usage	\$1.16640
		Medium, All Usage	\$0.67085
		Large 1, All Usage	\$0.64256
		Large 2, All Usage	\$0.53121
		Transportation Eligible	\$0.33855
		Demand Charge per Month:	
		Transportation Eligible	\$0.086705
G-30	Optional Gas Service	Basic Service Charge per Month	As specified on ACC Sheet No. 27
		Commodity Charge per Therm: All Usage	As specified on ACC Sheet No. 28
G-40	Air-Conditioning Gas Service	Basic Service Charge per Month	As specified on ACC Sheet No. 32
		Commodity Charge per Therm: All Usage	\$0.36574
G-45	Street Lighting Gas Service	Commodity Charge per Therm of Rated Capacity: All Usage	\$1.04539
G-50	Compression Gas Service	Basic Service Charge per Month	As specified on ACC Sheet No. 36
		Commodity Charge per Therm: All Usage	As specified on ACC Sheet No. 36
G-55	Gas Service for Compression on Customer's Premises	Basic Service Charge per Month:	
		Small	\$27.50
		Large	\$250.00
		Residential	\$10.70
		Commodity Charge per Therm: All Usage	\$0.44978
G-60	Electric Generation Gas Service	Basic Service Charge per Month	As specified on ACC Sheet No. 40
		Commodity Charge per Therm of Rated Capacity: All Usage	\$0.38532
G-65	Biogas and Renewable Natural Gas Service	Basic Service Charge per Month	As specified on ACC Sheet No. 41A
		Commodity Charge per Therm: All Usage	As specified on ACC Sheet No. 41A
G-75	Small Essential Agricultural User Gas Service	Basic Service Charge per Month	\$120.00
		Commodity Charge per Therm: All Usage	\$0.51645
G-80	Natural Gas engine Water Pumping Gas Service	Basic Service Charge per Month:	
		Off-Peak Season (October-March)	\$0.00
		Peak Season (April-September)	\$125.00
		Commodity Charge per Therm: All Usage	\$0.49173