

# SOUTHWEST GAS METER SHELTER PROGRAM

For California Customers



**Meter without Snow Shelter**



**Meter with Snow Shelter**

Heavy snow and ice falling from roofs can damage natural gas meters, regulators and associated natural gas piping. Special care must be taken when clearing roofs to prevent impact. Also, ice and snow accumulation, whether natural or manmade, can damage gas meters and create a hazardous leak.

Southwest Gas will install a shelter as pictured above, free of charge, above the natural gas meter to prevent snow and ice accumulation. Once installed, the meter shelter is owned by the customer. For more information about snow shelters, please visit Southwest Gas at [swgas.com/safety](http://swgas.com/safety), or call 800-654-2765.

A leak may be present if you:

- **SMELL** a distinct sulfur-like odor, similar to rotten eggs, even if it's faint or momentary.
- **HEAR** a hissing or roaring coming from the ground, above-ground piping or a natural gas appliance.
- **SEE** dirt or water blowing into the air, unexplained dead or dying vegetation or grass or standing water continuously bubbling.

If you suspect a leak: from a safe place, call 911 and Southwest Gas immediately at 877-860-6020. For more information about natural gas safety, visit [www.swgas.com/safety](http://www.swgas.com/safety) or call 877-860-6020.