

FEBRUARY 2024

NEWS
TO
USE



THANK YOU FOR RATING US
#1 IN CUSTOMER SATISFACTION



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Find energy-saving tips, safety information, energy efficiency rebates, employment opportunities and more.

#1 IN RESIDENTIAL SATISFACTION

Thank you for allowing us to serve you and for helping us achieve #1 for Customer Satisfaction among Business and Large Residential Gas Utilities in the West by J.D. Power.*

For J.D. Power 2023 award information, visit swgas.com/jdp



SMELL NATURAL GAS? STOP. LEAVE. CALL.

In its untouched state, natural gas is odorless. Southwest Gas adds mercaptan to make natural gas easier to detect, which emits an odor similar to sulfur or rotten eggs.

If you smell natural gas, stop and leave the area immediately. From a safe location, call **911** and Southwest Gas at **877-860-6020**, day or night.

Learn more at swgas.com/safety.

COOLER WEATHER, WARMER SAVINGS

As outside temperatures drop, warm up to energy-saving tips to manage your energy use and take advantage of our convenient program to help you budget your monthly gas bill.

- Set daytime thermostat between 65°F and 68°F, health permitting.
- Regularly change or clean air filters as required.
- Enroll in our Equal Payment Plan (EPP), a program that offers a fixed monthly payment determined by your estimated annual gas usage.

Visit swgas.com/savemoney for more energy-saving tips, tools, and assistance programs.



MAKING A DIFFERENCE

Southwest Gas' employees are the driving force behind our daily impact and commitment to our communities through charitable giving and volunteerism. Whether volunteering with our local food banks, supporting our teachers, or providing care packages for the unhoused, we are making a difference.

Learn more at swgas.com/community.



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