

## ARIZONA SMARTER GREENER BETTER® RESIDENTIAL REBATES APPLICATION

### How to Apply

1. Read the Terms and Conditions included with this Rebate Application.
2. Purchase a qualifying product on or after July 1, 2012. **Rebates are available for purchases made on or after July 1, 2012 until program funds are no longer available. (Exception: Attic insulation and floor insulation rebates are available on or after September 1, 2012.)** Refer to the Rebate Application for qualifying product information. Qualifying products **must be installed before applying** for a rebate.
3. Read, complete, and sign the Rebate Application. Submit the completed Rebate Application along with proof-of-purchase (see **Proof-of-Purchase Requirements** below) to:

Mail: Southwest Gas  
Energy Efficiency Program  
2223 S. Highland Dr. #E6-333  
Salt Lake City, UT 84106

E-mail: [rebates@swgasrebates.com](mailto:rebates@swgasrebates.com)

Fax: 866-308-8956

Online: [www.swgasrebates.com](http://www.swgasrebates.com)

If applying online, do not submit this Rebate Application by mail, fax, or e-mail. Instead, mail, fax, or e-mail a copy of the proof-of-purchase (see Proof-of-Purchase requirements below), and the online confirmation page to the mailing address, fax number, or e-mail address listed above. **Do not include the Rebate Application or proof-of-purchase with your utility bill payment.** Completed Rebate Applications, including all required documentation, **must be postmarked within 60 days of purchase** to be eligible for a rebate. Incomplete Rebate Applications will not be processed.

***Program participation dates are subject to funding availability and may change without notice. Program and submission deadline dates will be updated on the Southwest Gas website.***

4. Keep a copy of your completed Rebate Application package (including receipts or invoices used for proof-of-purchase) for your records. Southwest Gas reserves the right to verify energy-efficient product(s), customer eligibility, and equipment installation prior to paying any rebate.

### Proof-of-Purchase Requirements

1. Read the Product Information included in this Rebate Application to make sure the products you purchase and install meet all program requirements.
2. All products **must be installed** prior to submitting the completed and signed Rebate Application and proof-of-purchase.
3. You **MUST** submit a receipt or invoice as proof-of-purchase. **Altered receipts will not be accepted unless signed by the store manager or installation contractor.** The receipt or invoice must include:
  - Retailer and/or contractor name, address, and phone number.
  - The product purchase date. This date must be on or after July 1, 2012. (Exception: Attic insulation and floor insulation rebates are available on or after September 1, 2012.)
  - Itemized listing of each product, including all information needed to meet the rebate criteria. Refer to the Product Information portion of this Rebate Application and obtain any missing information from your retailer such as model number, SKU/UPC number, etc.
  - Price per product, payment terms (or "paid-in-full" notation), and date paid.

Questions? Call us toll free at **1-855-743-1603** or visit [www.swgasrebates.com](http://www.swgasrebates.com) or email [rebates@swgasrebates.com](mailto:rebates@swgasrebates.com)

## Terms and Conditions

Read these Terms and Conditions, and then sign and date the Customer Information portion of the Rebate Application.

1. To be eligible for a rebate, I understand that: (a) I must be a Arizona residential customer on a residential rate with an active meter serviced by Southwest Gas for the installation address and, (b) the product(s) I have installed must qualify as described on the Rebate Application and incorporated herein by this reference and must be designed to reduce the consumption of the energy distributed to me by Southwest Gas at the installation address. Resale products, warranty replacements, products leased, rebuilt, rented, received from insurance claims, won as a prize, or new parts installed in existing products do not qualify for a rebate. I understand I must complete separate rebate applications for each installation address. All uses herein of the words "install", "installation" or similar phrases shall mean complete installation such that the subject products are fully functional.
2. I understand the rebate offer is limited to residential customers on a residential rate. The energy-efficient product(s) must be installed in a residential dwelling within Southwest Gas' Arizona service territories. The dwelling unit must be fully constructed and occupied.
3. I understand the program starts July 1, 2012, and that the program is subject to change without notice. New product purchases occurring prior to July 1, 2012 do not qualify for a rebate. (Exception: Attic insulation and floor insulation rebates are available on or after September 1, 2012.) **The program may be modified or terminated without prior notice.** In the event that rebate amounts change during the program period, the purchase date will be used to determine product eligibility and the application postmark date will be used to determine rebate amount.
4. I understand that this signed and dated Rebate Application and all appropriate proof(s)-of-purchase must be postmarked within 60 days of purchase to be considered eligible for payment of a rebate. The submission deadline date is subject to funding availability and may change without notice. A rebate check for qualifying product(s) is generally mailed 8 to 10 weeks after Southwest Gas receives and approves a completed Rebate Application including all required documentation unless a Rebate Application is selected for a verification, which may add additional time. An incomplete Rebate Application will not be processed.
5. I will allow, if requested, a Southwest Gas representative or Southwest Gas-authorized inspector reasonable access to my home to verify the installed product(s) I have purchased before a rebate is paid. I understand that a rebate will not be paid if I refuse to participate in any required verification. The verification of installation must be scheduled within 30 days of customer contact by Southwest Gas. I understand that Southwest Gas may contact the qualifying product vendor and/or installer to verify purchase and/or installation and may provide my name and/or address to complete this verification.
6. I have installed a qualifying product(s) and understand the energy efficiency level of the qualifying product(s) determines the rebate amount (as defined in the Rebate Application). The rebate amount cannot exceed the purchase price for equipment. The rebate amount cannot exceed 75% of the purchase and installation costs for weatherization. I understand that I cannot receive a rebate for the same product or equipment from more than one utility. (Exception: attic insulation and floor insulation.)
7. If a tenant, I understand that I am responsible for obtaining the property owner's permission to install the qualifying product for which I am applying for a rebate. My signature on this Application indicates I have obtained this permission.
8. I agree that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this Rebate Application are my sole responsibility, and that the manufacturer, dealer, supplier and/or installer of the qualifying products is not an employee or representative of Southwest Gas. I understand that Southwest Gas makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. I ALSO UNDERSTAND THAT SOUTHWEST GAS MAKES NO WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS. I understand and agree that Southwest Gas will not be held liable on any claims involving (1) the quality, safety and/or installation of the products, including their fitness for any purpose, (2) the estimated energy savings of the products, (3) the workmanship of any third parties, (4) the installation or use of the products including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the *Smarter Greener Better* Residential Rebates program. Accordingly, I hereby waive any and all claims against Southwest Gas, its directors, officers, employees, and/or agents, arising out of activities conducted by or on behalf of Southwest Gas in connection with my *Smarter Greener Better* Residential Rebates Application. Without limiting the foregoing, Southwest Gas, its directors, officers, employees and/or agents shall not be liable hereunder for any type of damages, whether direct, indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
9. I understand that I am responsible for meeting all program requirements and complying with all applicable state/county/city governments, property owner and/or homeowner's association requirements (if any) regarding local conditions, restrictions, codes, ordinances, rules, and regulations concerning this installation.
10. I understand that **Southwest Gas is not responsible for items lost, destroyed or delayed in the mail/transit.**
11. I understand that I cannot receive rebates for the same products, or for the replacement of installed products from more than one utility. (Exception: attic insulation and floor insulation.) This program is funded by Southwest Gas' Arizona customers and administered by Southwest Gas, under the auspices of the Arizona Corporation Commission. Rebates are provided on a first-come, first-served basis until the conclusion of the program term, or until program funds are no longer available.

## Arizona Smarter Greener Better Residential Rebates Application

**Customer Information**     Renter     Homeowner

\_\_\_\_\_  
 First and Last Name (as it appears on the Southwest Gas bill) or  
 First and Last Name of Homeowner

\_\_\_\_\_  
 Gas Service Account Number  
 (where products are installed)

\_\_\_\_\_  
 Installation Address (where products are installed)

\_\_\_\_\_  
 City

\_\_\_\_\_  
 State

\_\_\_\_\_  
 ZIP Code

\_\_\_\_\_  
 Mailing Address where rebate check is to be mailed (if different from Installation Address)

\_\_\_\_\_  
 City

\_\_\_\_\_  
 State

\_\_\_\_\_  
 ZIP Code

(    )    -  
 Phone Number

(    )    -  
 Alternate Phone Number

\_\_\_\_\_  
 E-mail Address

Would you have purchased and installed this high-efficiency product if Southwest Gas didn't offer a rebate?     Yes     No

How did you hear about this Program?

- Bill Insert     Brochure/Flyer     Contractor/Retailer/Vendor     Direct Mail     E-mail     Event  
 Print Ad     Radio     Social Networking Site     Website     Word-of-Mouth     Other \_\_\_\_\_

**I have read, understand, and hereby agree to the Terms and Conditions found on page 2. I certify that the information I have provided in this Rebate Application is true and correct and the product(s) for which I am requesting a rebate meets the requirements listed in this Rebate Application.**

\_\_\_\_\_  
 Signature

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
 Date

### Product Information - Available on or after July 1, 2012

Equipment (Maximum of two (2) units per equipment type per customer)	Quantity Purchased (A)	Rebate Amount (B)	Rebate Total = (A x B)
<b>Natural Gas Tankless Water Heater</b> Qualifying natural gas tankless water heaters must be ENERGY STAR® qualified. A list of qualifying brands and model numbers are available at <a href="http://www.energystar.gov/products">www.energystar.gov/products</a> .	# of Unit(s) _____ Model No. _____	\$450 / unit Install Date _____	\$ _____
<b>Natural Gas Clothes Dryer</b> Qualifying natural gas clothes dryers must have a moisture sensor.	# of Unit(s) _____ Model No. _____	\$30 / unit Install Date _____	\$ _____
<b>Smart Low-Flow Showerhead</b> (Must have natural gas water heating at installation address.) Qualifying smart low-flow showerheads must have a gallon per minute rating ≤ 1.5 and must have ShowerStart technology.	# of Unit(s) _____ GPM _____ Model No. _____	\$20 / unit Install Date _____	\$ _____

Weatherization All weatherization products must have natural gas space heating at installation address.	Quantity Installed (A)	Rebate Amount Per Unit (B)	Rebate Subtotal (A) x (B) = (C)	Total Installed Cost (D)	Rebate Cap <sup>1</sup> = (E)	Rebate Total = Lesser of (C) or (E)
<b>Windows</b> Qualifying windows must be ENERGY STAR qualified for the Southern Climate Zone: U-Factor must be ≤ 0.60 and Solar Heat Gain Coefficient (SHGC) ≤ 0.27. _____ U-Factor                      SHGC	_____ SqFt	\$0.95/SqFt _____ Install Date	\$ _____	\$ _____	\$ _____ 75% x D	\$ _____

<sup>1</sup> Rebate cap is limited to 75% of total installed cost, which includes other utility rebates for the same product.

## Insulation Eligibility Criteria

1. In order to qualify for the Southwest Gas attic and floor insulation rebate, the customer must have a natural gas furnace in their home, and must select a contractor from the Southwest Gas Authorized Contractor list for the Arizona *Smarter Greener Better* Residential Rebates program. Please visit [www.swgas.com/efficiency/az](http://www.swgas.com/efficiency/az) for a complete listing of contractors.
2. If your electricity provider is Arizona Public Service or Salt River Project, you must have a completed Home Performance with ENERGY STAR home assessment performed by a company on the Southwest Gas Authorized Contractor list for the Arizona *Smarter Greener Better* Residential Rebates program. Please visit [azhomeperformance.com](http://azhomeperformance.com) to review the Home Performance with ENERGY STAR program details.
3. Insulation improvements must be made in combination with air sealing, unless documentation can prove that air sealing is unnecessary.
4. Increments of a minimum of R-19 must be installed to qualify for the Southwest Gas attic and floor insulation rebate.
5. Existing attic insulation less than R-19 in value can qualify for a rebate up to R-60 with qualifying improvements.
6. If existing attic insulation is greater than R-19, but deemed to be performing under R-19, customer may qualify for rebate to improve insulation. Evidence of under-performance (e.g. photos, thermal images) and an explanation must accompany this rebate form.
7. Existing insulation with performing R-value of R-19 or greater will not qualify for a rebate.
8. Installed insulation must meet all Building Performance Institute Analyst Standards.

## Product Information – Available on or after September 1, 2012

Weatherization All weatherization products must have natural gas space heating at installation address.	Quantity Installed (A)	Rebate Amount Per Unit (B)	Rebate Subtotal (A) x (B) = (C)	Total Installed Cost (D) (Cost may include other utility rebate)	Rebate Cap <sup>1</sup> = (E)	Rebate Total = Lesser of (C) or (E)
<b>Attic Insulation</b> <sup>2</sup> Existing attic insulation must have a performing R-value less than R-19. A minimum increment of R-19 must be installed.  R-Values: _____ <i>Existing</i> <i>Installed</i>	_____ SqFt	\$0.15/SqFt	\$ _____	\$ _____	\$ _____ 75% x D (\$ _____) Less other utility rebate \$ _____ SWG Rebate Cap	\$ _____
<b>Floor Insulation</b> <sup>2</sup> A minimum increment of R-19 must be installed.  R-Values: _____ <i>Existing</i> <i>Installed</i>	_____ SqFt	\$0.30/SqFt	\$ _____	\$ _____	\$ _____ 75% x D	\$ _____

<sup>1</sup> Rebate cap is limited to 75% of total installed cost, which includes other utility rebates for the same product.

<sup>2</sup> All R-values are performing not nominal.

## Contractor Information – Must be provided for Attic and Floor Insulation

Contractor below installed:     Attic Insulation     Floor Insulation    Install Date \_\_\_\_\_

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
ZIP Code

Contractor below installed:     Attic Insulation     Floor Insulation    Install Date \_\_\_\_\_

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
ZIP Code