



## SOUTHWEST GAS CORPORATION

July 1, 2012

Dear Homebuilder:

Thank you for your interest in Southwest Gas Corporation's (Southwest) Arizona *Smarter Greener Better*<sup>®</sup> Residential Rebates program. We are pleased to offer a \$450 tankless water heater (TWH) rebate to homebuilders building homes within Southwest's Arizona service territories. Enclosed are details you will need in order to process TWH rebates through Southwest's program. To find qualifying TWH models, please visit [conservationrebates.com](http://conservationrebates.com) or call (866) 802-7790.

Before you get started, please review all of the terms and conditions on the attached application. Builders are eligible for the TWH measure only, but may process multiple TWH rebates on one application. Please follow these simple instructions to begin the process.

1. Southwest must receive a signed rebate application(s) for each batch of TWH rebates submitted. Multiple TWH's with the same model number may be submitted on one application. The application must be completed with the following information: homebuilder and applicant name, phone number, mailing address, city, state and zip. The applicant must sign the application, thereby representing the home builder, and certifying that the specified equipment was installed at the addresses shown on the Purchase Verification Form. The rebate checks will be mailed to the address provided on the application.
2. Differing model numbers must appear on separate applications. For example, if five N-0531S and five N-0631S units are installed, Southwest must receive two signed rebate forms for each grouping of model numbers.
3. Southwest must receive a Purchase Verification Form indicating the brand, model, serial number, purchase date, install date, install address, SWG account number and purchase price of each TWH.
4. Southwest must receive a copy of the invoice(s) showing purchase date, brand, model and serial number.
5. The installation address must be an active Southwest account.



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Please submit your signed rebate application(s), purchase verification form(s) and copy of invoice(s) by mail, fax or e-mail to:

Holly Lloyd  
Southwest Gas Corporation  
P.O. Box 98510, LVB-105  
Las Vegas, NV 89193-8510  
Fax: 702-873-3820  
E-mail: Holly.Lloyd@swgas.com

Upon receipt, Southwest will verify the documentation, the eligibility of the model number(s) and status of all SWG account number(s). The data will then be processed through Southwest's third party contractor to issue one rebate check per application. Please allow approximately eight (8) weeks for your rebate check to arrive.

If you have any questions please feel free to contact me at (702) 364-3312 or at Holly.Lloyd@swgas.com

Sincerely,

Holly Lloyd  
Administrator/State Regulatory Affairs  
Southwest Gas Corporation

**ARIZONA SMARTER GREENER BETTER® RESIDENTIAL REBATES  
BUILDER TANKLESS WATER HEATER REBATE APPLICATION**

## How to Apply

1. Read the Terms and Conditions included with this Rebate Application.
2. Purchase a qualifying product on or after July 1, 2012. **Rebates are available for purchases made on or after July 1, 2012 until program funds are no longer available. Refer to the Rebate Application for qualifying product information.** Qualifying products **must be installed before applying** for a rebate.
3. Tankless water heater rebates for builders are **not** available for retrofits and must be installed in a newly constructed premise.
4. Read, complete, and sign the Rebate Application. Submit the completed Rebate Application along with proof-of-purchase (see **Proof-of-Purchase Requirements** below) to:

Mail: Southwest Gas Corporation  
Arizona Builder Tankless Water Heater Rebates  
P.O. Box 98510, LVB-105  
Las Vegas, NV 89193-8510

Fax: 1-702-873-3820

E-mail: EnergyEfficiency@swgas.com

**Do not include the Rebate Application or proof-of-purchase with your utility bill payment.** Completed Rebate Applications, including all required documentation, **must be postmarked within 60 days of purchase** to be eligible for a rebate. Incomplete Rebate Applications will not be processed.

***Program participation dates are subject to funding availability and may change without notice. Program and submission deadline dates will be updated on the Southwest Gas website at [www.swgas.com/efficiency/az](http://www.swgas.com/efficiency/az).***

5. Keep a copy of the completed Rebate Application package (including receipts or invoices used for proof-of-purchase) for your records. Southwest Gas reserves the right to verify energy-efficient product(s), customer eligibility, and equipment installation prior to paying any rebate.

## Proof-of-Purchase Requirements

1. Read the Product Information included in this Rebate Application to make sure the products you purchase and install meet **all** program requirements.
2. All products must be installed prior to submitting the completed and signed Rebate Application and proof-of-purchase.
3. You **MUST** submit a receipt or invoice as proof-of-purchase. The receipt or invoice must include:
  - Retailer and/or contractor name, address, and phone number.
  - The product purchase date. This date must be on or after July 1, 2012.
  - Itemized listing of each product, including all information needed to meet the rebate criteria. Refer to the Product Information portion of this Rebate Application and obtain any missing information from your retailer such as model number, SKU/UPC number, etc.
  - Price per product, payment terms (or "paid-in-full" notation), and date paid.

Questions? Call us at **1-702-876-7149**, Monday through Friday, 8 am to 5 pm, or e-mail questions to EnergyEfficiency@swgas.com.

## Terms and Conditions

Read these Terms and Conditions, and then sign and date the *Builder Information* portion of the *Rebate Application*.

1. To be eligible for a rebate, Customer understands that: (a) each premise must be an Arizona customer with an active meter serviced by Southwest Gas for the installation address and, (b) the product(s) installed must qualify as described on the Rebate Application and incorporated herein by this reference and must be designed to reduce the consumption of the energy distributed to Customer by Southwest Gas at the installation address. Resale products, warranty replacements, products leased, rebuilt, rented, received from insurance claims, won as a prize, or new parts installed in existing products do not qualify for a rebate. The tankless water heater rebate is not available for retrofits and must be installed in a newly constructed premise. All uses herein of the words "install", "installation" or similar phrases shall mean complete installation such that the subject products are fully functional.
2. The energy-efficient product(s) must be installed in a dwelling within Southwest Gas' Arizona service territories. The dwelling unit must be fully constructed and the Southwest Gas account must be active.
3. Customer understands the program starts July 1, 2012, and that the program is subject to change without notice. New product purchases occurring prior to July 1, 2012 do not qualify for a rebate. **The program may be modified or terminated without prior notice.** In the event that rebate amounts change during the program period, the purchase date will be used to determine product eligibility and the application postmark date will be used to determine rebate amount.
4. Customer understands the submission deadline date is subject to funding availability and may change without notice. A rebate check for qualifying product(s) is generally mailed 8 to 10 weeks after Southwest Gas receives and approves a completed Rebate Application including all required documentation unless a Rebate Application is selected for a verification, which may add additional time. An incomplete Rebate Application will not be processed.
5. Customer will allow, if requested, a Southwest Gas representative or Southwest Gas-authorized inspector reasonable access to installation address to verify the installed product(s) Customer has purchased before a rebate is paid. Customer understands that a rebate will not be paid if Customer refuses to participate in any required verification. The verification of installation must be scheduled within 30 days of customer contact by Southwest Gas. Customer understands that Southwest Gas may contact the qualifying product vendor and/or installer to verify purchase and/or installation and may provide Customer's name and/or address to complete this verification.
6. Customer has installed the qualifying product(s) and understands the energy efficiency level of the qualifying product(s) determines the rebate amount (as defined in the Rebate Application). The rebate amount cannot exceed the purchase price for equipment. Customer understands that Customer cannot receive a rebate for the same product or equipment from more than one utility.
7. Customer agrees that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this Rebate Application are Customer's sole responsibility. Customer understands that Southwest Gas makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. **CUSTOMER ALSO UNDERSTANDS THAT SOUTHWEST GAS MAKES NO WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS.** Customer understands and agrees that Southwest Gas will not be held liable on any claims involving (1) the quality, safety and/or installation of the products, including its fitness for any purpose, (2) the estimated energy savings of the products, (3) the workmanship of any third parties, (4) the installation or use of the products including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the Arizona *Smarter Greener Better* Residential Rebates program. Accordingly, Customer hereby waives any and all claims against Southwest Gas, its directors, officers, employees, and/or agents, arising out of activities conducted by or on behalf of Southwest Gas in connection with this Arizona Builder Tankless Water Heater Rebate Application. Without limiting the foregoing, Southwest Gas, its directors, officers, employees and/or agents shall not be liable hereunder for any type of damages, whether direct, indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
8. Customer understands that Customer is responsible for meeting all program requirements and complying with all applicable state/county/city governments, property owner and/or homeowner's association requirements (if any) regarding local conditions, restrictions, codes, ordinances, rules, and regulations concerning this installation. City and county jurisdictions require a permit for the installation of any water heater in a residential or commercial building. The permit can only be obtained by a licensed contractor who is qualified to perform the installation.
9. Customer understands that **Southwest Gas is not responsible for items lost, destroyed or delayed in the mail/transit.**
10. Customer may not receive rebates for the same product under different Southwest Gas energy efficiency programs. Each premise may only be eligible for rebates under the *Smarter Greener Better* Residential Rebates program or under the *Smarter Greener Better* Homes program. This program is funded by Southwest Gas' Arizona customers and administered by Southwest Gas, under the auspices of the Arizona Corporation Commission. Rebates are provided on a first-come, first-served basis until the conclusion of the program term, or until program funds are no longer available.

## Arizona Builder Tankless Water Heater Rebate Application

### Account Information

\_\_\_\_\_  
 First and Last Name (Builder Representative)

\_\_\_\_\_  
 Builder Company Name (for rebate check)

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\_\_\_\_\_  
 Company Name (as shown on your tax return, if different from above)

\_\_\_\_\_  
 Tax Identification Number (Social Security Number or Employer Identification Number)

Check appropriate box for federal tax classification:

- C Corporation  
  S Corporation  
  Partnership  
  Individual / Sole Proprietor  
  Trust / Estate  
 Limited liability company - enter the tax classification (C=C Corporation, S=S Corporation, P=Partnership) \_\_\_\_\_  
 Other \_\_\_\_\_

Exempt Payee

\_\_\_\_\_  
 Mailing Address (where rebate check is to be mailed)

\_\_\_\_\_  
 City

\_\_\_\_\_  
 State

\_\_\_\_\_  
 ZIP Code

( ) -  
 Phone Number

( ) -  
 Alternate Phone Number

\_\_\_\_\_  
 E-mail Address

**Customer has read, understands, and hereby agrees to the Terms and Conditions found on page 2. Customer certifies that the information provided in this Rebate Application is true and correct and the product(s) for which Customer is requesting a rebate meets the requirements listed in this Rebate Application.**

\_\_\_\_\_  
 Signature

\_\_\_\_\_  
 Date

### Product Information A list of qualifying brands and model numbers are available at [www.conservationrebates.com](http://www.conservationrebates.com)

Equipment <small>(Maximum of two (2) units per household or unit)</small>	Quantity Purchased <b>(A)</b>	Rebate Amount <b>(B)</b>	Rebate Total = <b>(A x B)</b>
<b>Natural Gas Tankless Water Heater</b>  <small>Qualifying natural gas tankless water heaters must be ENERGY STAR® qualified.</small>	# of Unit(s) _____  Model No. _____*	\$450 / unit	\$ _____

**\*A separate Rebate Application is required for each different model number installed.**

