

2012 ARIZONA RESIDENTIAL CONSUMER PRODUCTS PROGRAM REBATE APPLICATION

How to Apply

- 1. Read the Terms and Conditions included with this Rebate Application.
- 2. Purchase a qualifying product between December 1, 2011 and November 30, 2012. Rebates are available for purchases made December 1, 2011 through November 30, 2012 or until program funds are no longer available, whichever comes first. Refer to the Rebate Application for qualifying product information. Qualifying products must be installed before applying for a rebate.
- 3. Read, complete, and sign the Rebate Application. Submit the completed Rebate Application along with proof-of-purchase (see **Proof-of-Purchase Requirements** below) by:

Mail: Southwest Gas

AZ Residential Rebate Program 3800 Watt Avenue, Suite 105 Sacramento, CA 95821

Fax: 1-800-506-9073 E-mail: swgrebates@egia.org

Online: www.conservationrebates.com

If applying online, do not submit this Rebate Application by mail, fax, or e-mail. Instead, mail, fax, or e-mail a copy of the proof-of-purchase (see Proof-of-Purchase requirements below), and the online confirmation page to the mailing address, fax number, or e-mail address listed above. **Do not include the Rebate Application or proof-of-purchase with your utility bill payment.** Completed Rebate Applications, including all required documentation, must be postmarked within 60 days of purchase or by December 15, 2012*, whichever is earlier, to be eligible for a rebate. Incomplete Rebate Applications will not be processed.

- * Program participation dates are subject to funding availability and may change without notice. Program and submission deadline dates will be updated on the Southwest Gas website.
- 4. Keep a copy of your completed Rebate Application package (including receipts or invoices used for proof-of-purchase) for your records. Southwest Gas reserves the right to verify energy-efficient product(s), customer eligibility, and equipment installation prior to paying any rebate.

Proof-of-Purchase Requirements

- 1. Read the Product Information included in this Rebate Application to make sure the products you purchase and install meet all program requirements.
- 2. All products must be installed prior to submitting the completed and signed Rebate Application and proof-of-purchase.
- 3. You **MUST** submit a receipt or invoice as proof-of-purchase. **Altered receipts will not be accepted unless signed by the store manager or installation contractor.** The receipt or invoice must include:
 - Retailer and/or contractor name, address, and phone number.
 - The product purchase date. This date must be between December 1, 2011 and November 30, 2012.
 - Itemized listing of each product, including all information needed to meet the rebate criteria. Refer to the Product Information portion of this Rebate Application and obtain any missing information from your retailer such as model number, SKU/UPC number, etc.
 - Price per product, payment terms (or "paid-in-full" notation), and date paid.

Questions? Call us at **1-866-802-7790**, Monday to Friday, 8:30 am to 5 pm, or visit www.conservationrebates.com.

Terms and Conditions

Read these Terms and Conditions, and then sign and date the Customer Information portion of the Rebate Application.

- 1. To be eligible for a rebate, I understand that: (a) I must be a Arizona residential customer on a residential rate with an active meter serviced by Southwest Gas for the installation address and, (b) the product(s) I have installed must qualify as described on the Rebate Application and incorporated herein by this reference and must be designed to reduce the consumption of the energy distributed to me by Southwest Gas at the installation address. Resale products, warranty replacements, products leased, rebuilt, rented, received from insurance claims, won as a prize, or new parts installed in existing products do not qualify for a rebate. I understand I must complete separate rebate applications for each installation address. All uses herein of the words "install", "installation" or similar phrases shall mean complete installation such that the subject products are fully functional.
- I understand the rebate offer is limited to residential customers on a residential rate. The energy-efficient product(s) must be installed in a residential dwelling within Southwest Gas' Arizona service territories. The dwelling unit must be fully constructed and occupied.
- 3. I understand the program term is December 1, 2011 through November 30, 2012, and that the program term is subject to change without notice. New product purchases occurring outside of the program term do not qualify for a rebate offered during the program term. The program may be modified or terminated without prior notice. In the event that rebate amounts change during the program period, the purchase date will be used to determine product eligibility and the application postmark date will be used to determine rebate amount.
- 4. I understand that this signed and dated Rebate Application and all appropriate proof(s) of purchase must be postmarked within 60 days of purchase or by December 15, 2012, whichever is earlier, to be considered eligible for payment of a rebate. The submission deadline date is subject to funding availability and may change without notice. A rebate check for qualifying product(s) is generally mailed 8 to 10 weeks after Southwest Gas receives and approves a completed Rebate Application including all required documentation unless a Rebate Application is selected for a verification, which may add additional time. An incomplete Rebate Application will not be processed.
- 5. I will allow, if requested, a Southwest Gas representative or Southwest Gas-authorized inspector reasonable access to my home to verify the installed product(s) I have purchased before a rebate is paid. I understand that a rebate will not be paid if I refuse to participate in any required verification. The verification of installation must be scheduled within 30 days of customer contact by Southwest Gas. I understand that Southwest Gas may contact the qualifying product vendor and/or installer to verify purchase and/or installation and may provide my name and/or address to complete this verification.
- 6. I have installed a qualifying product(s) and understand the energy efficiency level of the qualifying product(s) determines the rebate amount (as defined in the Rebate Application). The rebate amount cannot exceed the purchase price for equipment. I understand that I cannot receive a rebate for the same product or equipment from more than one utility.

- 7. If a tenant, I understand that I am responsible for obtaining the property owner's permission to install the qualifying product for which I am applying for a rebate. My signature on this Application indicates I have obtained this permission.
- 8. I agree that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this Rebate Application are my sole responsibility, and that the manufacturer, dealer, supplier and/or installer of the qualifying products is not an employee or representative of Southwest Gas. I understand that Southwest Gas makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. I ALSO UNDERSTAND THAT SOUTHWEST GAS MAKES NO WARRANTY, WHETHER EXPRESS OR IMPLIED, **IMPLIED** INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS. I understand and agree that Southwest Gas will not be held liable on any claims involving (1) the quality, safety and/or installation of the products, including their fitness for any purpose, (2) the estimated energy savings of the products, (3) the workmanship of any third parties, (4) the installation or use of the products including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the 2012 Arizona Residential Consumer Products Program. Accordingly, I hereby waive any and all claims against Southwest Gas, its directors, officers, employees, and/or agents, arising out of activities conducted by or on behalf of Southwest Gas in connection with my 2012 Arizona Residential Consumer Products Program Rebate Application. Without limiting the foregoing, Southwest Gas, its directors, officers, employees and/or agents shall not be liable hereunder for any type of damages, whether direct, indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
- 9. I understand that I am responsible for meeting all program requirements and complying with all applicable state/county/city governments, property owner and/or homeowner's association requirements (if any) regarding local conditions, restrictions, codes, ordinances, rules, and regulations concerning this installation.
- 10. I understand that Southwest Gas is not responsible for items lost, destroyed or delayed in the mail/transit.
- 11. I understand that I cannot receive rebates for the same products, or for the replacement of installed products from more than one utility. This program is funded by Southwest Gas' Arizona customers and administered by Southwest Gas, under the auspices of the Arizona Corporation Commission. Rebates are provided on a first-come, first-served basis until the conclusion of the program term, or until program funds are no longer available.

2012 Arizona Residential Consumer Products Program Rebate Application							
Customer Information	er Homeowner						
First and Last Name (as it appears on the South	thwest Gas bill) or	Gas Service Account Number					
First and Last Name of Homeowner		(where products are installed)					
Installation Address (where products are instal	lled)	City	State	ZIP Code			
Mailing Address where rebate check is to be m	nailed (if different from Installation A	ddress) City	State	ZIP Code			
() -	() -						
Phone Number	Alternate Phone Number	E-mail Address					
Would you have purchased and install	ed this high-efficiency product i	f Southwest Gas didn't offer a reb	ate?] Yes 🔲 No			
How did you hear about this Program?							
☐ Bill Insert ☐ Brochure/Flyer	☐ Contractor/Retailer/Vendor	☐ Direct Mail ☐ E-mail [_ Event	t			
☐ Print Ad ☐ Radio ☐ Social	Networking Site	☐ Word-of-Mouth ☐ Other					
I have read, understand, and herel information I have provided in this requesting a rebate meets the req	Rebate Application is true a	nd correct and the product(s) for					
		/	/ 201	12			
Signature		Date					
Product Information							
Equipment (Maximum of two (2) units per equipment type per customer)	Quantity Purchased (A)	Rebate Amount (B)	Re	ebate Total = (A x B)			

Product Information					
Equipment (Maximum of two (2) units per equipment type per customer)	Quantity Purchased (A)	Rebate Amount (B)	Rebate Total = (A x B)		
Natural Gas Storage Water Heater Qualifying natural gas storage water heaters must have an Energy Factor (EF) ≥ 0.62 and a gallon capacity between 29 and 65 gallons.	# of Unit(s) EF 0 Model No.	\$75 / unit Gallons Install Date	\$		
Natural Gas Tankless Water Heater Qualifying natural gas tankless water heaters must have an Energy Factor (EF) ≥ 0.82 and an input ≤ 200,000 btu/hour.	# of Unit(s) EF 0 Model No.	\$200 / unit Input Install Date	\$		
Natural Gas Clothes Dryer Qualifying clothes dryers must have a moisture sensor.	# of Unit(s)	\$30 / unit	\$		
Clothes Washer – Tier 1 (Must have natural gas water heating at installation address.) Qualifying clothes washers must have a Modified Energy Factor (MEF) ≥ 2.0 and a Water Factor (WF) ≤ 6.0.	# of Unit(s) Model No	\$50 / unit	\$		

Product Information (continued)					
Equipment (Maximum of two (2) units per equipment type per customer)	Quantity Purchased (A)	Rebate Amount (B)	Rebate Total = (A x B)		
Clothes Washer – Tier 2 (Must have natural gas water heating at installation address.) Qualifying clothes washers must have a Modified Energy Factor (MEF) ≥ 2.2 and a Water Factor (WF) ≤ 4.5.	# of Unit(s) Model No	\$95 / unit Install Date	\$		
Programmable Thermostat (Must have natural gas heating at installation address.) Qualifying programmable thermostats must have four program periods per day.	# of Unit(s)	\$20 / unit	\$		
Smart Low-Flow Showerhead (Must have natural gas water heating at installation address.) Qualifying smart low-flow showerheads include Evolve Stargazer and Roadrunner models.	# of Unit(s) Model No	\$20 / unit Install Date	\$		