Application for Low Income Ratepayer Assistance (LIRA)

LIRA provides a discounted monthly basic service charge and a 30% reduction on the "per therm" rate. This discount is available for your primary residence only and is applied to the first 150 therms of natural gas used each month from November 1 through April 30. The Southwest Gas bill must be in your name. You will need to renew your application every two years or when requested by Southwest Gas. You may not be claimed as a dependent on another person's tax return other than your spouse's. Any service connected to a pool, spa, or hot tub must be prescribed, in writing, by a licensed physician.

Qualification for the LIRA Program is based on your household income and household size. Review the chart below, and if you think you may qualify, complete and return this application.

LIRA Program Income Requirements

Maximum Household Income: (effective July 1, 2012 through June 30, 2013)

Number of persons living in my home 1 2 3 4 5

Total combined gross annual income \$16,755 \$22,695 \$28,635 \$34,575 \$40,515 from ALL sources

For each additional person, add \$5,940.

Entire application must be completed and signed. Please print clearly.

The definition of "gross (before taxes) household income" is all money and noncash benefits available for living expenses from all sources, both taxable and nontaxable, before deductions, including expenses, for all people who live in your home.

This includes, but is not limited to, the following (please check (✓) ALL that apply):
Wages or profit from self-employment Disability or Workers' Compensation payments Insurance or legal settlements Pensions Spousal or child support Scholarships, grants, or other aid used for living expenses Interest/dividends from: savings, stocks, bonds, or retirement accounts Social Security or SSDI SSP or SSI TANF (AFDC) Veterans Affairs benefits Unemployment benefits Rental or royalty income
Total combined gross annual household income: \$ \begin{align*} \text{Number of persons living in my household:} \\ \text{} \\ \tex
Your name (as shown on Southwest Gas bill)
Your home / gas service address (include apartment or space number)
City State ZIP code
Southwest Gas account number Contact phone number
I certify that the information I have provided in this application is true and correct. I understand that Southwest Gas reserves the right to verify my household income and I agree to provide proof of income or other information, if asked. I agree to inform Southwest Gas within 30 days if I no longer qualify to receive the LIRA discount. I understand that if I receive the LIRA discount without meeting the qualifications I may be required to pay back the LIRA discount I received. I understand that Southwest Gas can share my information with other utilities or their agents to enroll me in their assistance programs.
Customer Signature Date

Seal with tape. Do not staple.

Form 913.32 (07/2012) 320





This application may also be completed online at: www.swgas.com/lira

For more information visit www.swgas.com or call:

Customer Assistance(877) 860-6020 Hearing Impaired711

Other programs and services you may qualify for:

Low-Income Energy Conservation (LIEC) Program

The LIEC weatherization program provides free audits, conservation education, and comprehensive weatherization materials that increase energy efficiency and safety in the homes of low-income customers. Emergency bill assistance is also available to income-qualified customers facing a financial hardship. For more information, please call **1-877-860-6020**.

Low-Income Home Energy Assistance Program (LIHEAP)

You may also be eligible for energy bill assistance under LIHEAP which is administered by the State of Arizona Department of Economic Security (DES). Eligibility requirements and additional information on the LIHEAP program can be obtained by calling DES at **1-800-582-5706**. TDD customers use Arizona Relay Service.

¿Desea información en español?

El programa de asistencia a consumidores de bajos ingresos (LIRA son las siglas en inglés) de Southwest Gas proporciona una reducción del 30% de la tarifa en las primeras 150 unidades térmicas (therms) de su factura mensual. El programa comienza el 1ºº de noviembre y continúa hasta el 30 de abril de cada año

Para recibir un formulario en español o para más información, por favor llamada gratis al **1-877-860-6020** o visite **www.swgas.com**.



Seal and mail the completed application to Southwest Gas. No postage is necessary.



BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 478 LAS VEGAS NV

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: LIRA SOUTHWEST GAS CORPORATION PO BOX 1498 VICTORVILLE CA 92393-9969 NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



