

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



May 15, 2014

Advice Letter 937-G

Don Soderberg, Vice-President/Pricing
Southwest Gas Corporation
P O Box 98510
Las Vegas, NV 89193-8510

Subject: To Update Form Nos. 913.8, 913.10 and 966.4

Dear Mr. Soderberg:

Advice Letter 937-G is effective April 14, 2014.

Sincerely,

A handwritten signature in cursive script that reads "Edward F. Randolph".

Edward F. Randolph, Director
Energy Division



SOUTHWEST GAS CORPORATION

Justin Lee Brown , Vice President/Regulatory Affairs

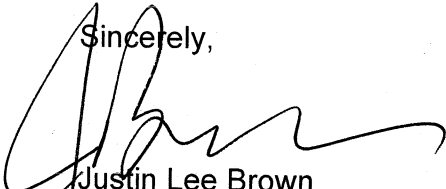
April 14, 2014

ATTN: Tariff Unit, Energy Division
California Public Utilities Commission
505 Van Ness Avenue, Room 4005
San Francisco, CA 94102

Subject: Southwest Gas Corporation (U 905 G)
Advice Letter No. 937

Enclosed herewith are an original and one (1) copy of Southwest Gas Corporation's Advice Letter No. 937 together with California Gas Tariff P.U.C. Sheet Nos. 6, 7, 304, and 314-315.

Sincerely,



Justin Lee Brown
Vice President/Regulatory Affairs

JLB:os
Enclosures



SOUTHWEST GAS CORPORATION

Advice Letter No. 937

April 14, 2014

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Southwest Gas Corporation (Southwest Gas) (U 905 G) hereby tenders for filing the following tariff sheets:

California Gas Tariff

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
8 th Revised Sheet No. 6	Table of Contents (<i>Continued</i>)	7 th Revised Sheet No. 6
2 nd Revised Sheet No. 7	Table of Contents (<i>Continued</i>)	1 st Revised Sheet No. 7
1 st Revised Sheet No. 304	Held for Future use	Original Sheet No. 304
2 nd Revised Sheet No. 314	Disconnect Notice - California (Form 913.8 3/2014)	1 st Revised Sheet No. 314
2 nd Revised Sheet No. 315	Final Notice - California (Form 913.10 3/2014)	1 st Revised Sheet No. 315

Purpose

The purpose of this filing is to update Form Nos. 913.8 – *Disconnect Notice*, and 913.10 – *Final Notice*, by making a ministerial grammatical revision. In addition, Southwest Gas is discontinuing its use of Form No. 966.4 – *Deferred Payment Agreement*. The Company has revised its deferred payment agreement process by no longer requiring customers to sign this form when requesting a deferred payment agreement. Instead, customers will now receive a system-generated letter confirming the agreed upon monthly payment.

Effective Date

Southwest Gas believes this Advice Letter is subject to Energy Division disposition and should be classified as Tier 1 (effective pending disposition). Southwest Gas respectfully requests that this Advice Letter be made effective April 14, 2014, which is the date of filing.



Advice Letter No. 937
Page 2
April 14, 2014

Protest

Anyone wishing to protest this filing may do so by sending a letter within 20 days of the filing. The protest should set forth the grounds upon which it is based and should be submitted expeditiously. There is no restriction on who may file a protest. Protests should be mailed to:

Investigation, Monitoring & Compliance Program Manager
California Public Utilities Commission, Energy Division
505 Van Ness Avenue, Room 4002
San Francisco, CA 94102
Facsimile: 415-703-2200

A copy should also be mailed to the attention of Director, Energy Division, Room 4004 at the same address as above, and mailed and faxed to:

Mr. Justin Lee Brown
Vice President/Regulatory Affairs
Southwest Gas Corporation
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Facsimile: 702-876-7037

Notice

Southwest Gas believes noticing requirements set forth in General Rule 4.2 of G.O. are not applicable since this filing will not increase any rate or charge, cause the withdrawal of service or conflict with any other schedules or rules.

Service

In accordance with General Order 96-B, General Rule 4.3, Southwest Gas is mailing copies of this advice letter and related tariff sheets to the utilities and interested parties shown on the attached list.

Respectfully submitted,

SOUTHWEST GAS CORPORATION

By 

Justin Lee Brown

Attachments

DISTRIBUTION LIST

Advice Letter No. 937

In Conformance with G.O. 96-B, General Rule 4.3

Southern California Edison Company

Pacific Gas & Electric Company

Sierra Pacific Power Company

San Diego Gas & Electric Company

Southern California Gas Company

Southern California Water Company

R. Thomas Beach

Director/Office of Ratepayer Advocates

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D/T

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SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
California Gas Tariff

Canceling 1st Revised Cal. P.U.C. Sheet No. 304
Original Cal. P.U.C. Sheet No. 304

HELD FOR FUTURE USE

D/T


D/T

Advice Letter No. 937
Decision No. _____

Issued by
Justin Lee Brown
Vice President

Date Filed April 14, 2014
Effective April 14, 2014 T
Resolution No. _____ T

DISCONNECT NOTICE — CALIFORNIA (FORM 913.8 04/2014)

<p>SOUTHWEST GAS DISTRICT OFFICE LOCATIONS</p> <p>Toll Free (877) 860-6020</p> <p>Big Bear Lake - 140 Business Center Drive</p> <p>Bullhead City, AZ - 1705 Langford Drive</p> <p>Incline Village, NV - 218 Incline Court</p> <p>Truckee - 10682 Pioneer Trail</p> <p>Victorville - 13471 Mariposa Road</p>	<p>CALIFORNIA PUBLIC UTILITIES COMMISSION LOCATION</p> <p>Consumer Affairs Branch 505 Van Ness Avenue, Room 2003 San Francisco, CA 94102</p> <p>(800) 649-7570</p> <p>Hearing Impaired: 711</p> <p>E-mail: www.cpuc.ca.gov</p>	 <p>SOUTHWEST GAS CORPORATION CALIFORNIA</p> <p style="writing-mode: vertical-rl; text-orientation: mixed;">DISCONNECT NOTICE</p> <p>The balance forward on your gas bill is past due.</p> <p>Your gas service will be turned off unless payment is received by Southwest Gas by the "Due on or before" date shown on your Disconnect Notice bill.</p> <p>Please telephone your local office immediately if:</p> <ul style="list-style-type: none"> > the balance forward amount has already been paid, <li style="text-align: center;">-or- > you have questions about your gas bill. <p>For more information on all our payment options, visit www.swgas.com.</p>
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Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.

Form 913.8 (03/2014) 320 Side 1

<p>GENERAL INFORMATION</p> <p>Bills - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Due on or before" date on your bill.</p> <p>Payment Arrangements - If you are unable to pay your gas bill in full, please call your local Southwest Gas office at the telephone number shown at the top of your bill. We will work with you to establish a reasonable schedule for payment of your bill. Your service could be disconnected if you do not notify us that you need assistance.</p> <p>Special Services - If you or any permanent resident of your household is seriously ill, elderly or disabled, there are programs available to you by contacting your local Southwest Gas business office. Some of the other services available are:</p> <ul style="list-style-type: none"> - Equal Payment Plan (to even out your billings over 12 months) - Automatic Payment Plan (for automatic bill payment through your financial institution) - Pay Stations (call your local Southwest Gas office for the pay station nearest you) - Western Union® Speedpay® (to pay by ATM/debit/credit card or electronic check, call (866) 263-6183 toll free) or log on to www.swgas.com 	<p>Third Party Notification - This program is available to all residential customers and provides special benefits to the ill, elderly or disabled, as well as customers who are out of town for extended periods of time. It was designed to give notification to a third party (any person or public agency) who is willing to receive a copy of the customer's Disconnect Notice bill. The third party would notify the customer that prompt action is necessary to prevent discontinuance of service. Notification does not obligate the third party to pay the bill.</p> <p>Disputed Bills - Please refer to the "NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CUSTOMERS" section, for your state, located on the back of your bill.</p> <p>Returned Items - If your payment is returned to us as uncollectible for any reason, you will be asked to pay your bill with cash, money order, or cashier's check. In addition, you will be assessed a returned item fee.</p> <p>Turning Your Service Back On - In order for us to turn gas on that was disconnected for nonpayment, we must receive:</p> <ul style="list-style-type: none"> > the past due amount of your bill plus late charges; > a deposit equal to two times the estimated highest monthly bill; > a non-refundable reestablishment charge. <p>Requests for service are scheduled on a first-come, first-served basis. Contact your local Southwest Gas office for scheduling.</p>	<p>Payment Assistance Agencies - The following are agencies or organizations that are available to assist you if you are unable to pay your gas bill. A call to your local Southwest Gas office will provide the name of any agency or organization that is not listed.</p> <p>Southern California</p> <p><i>San Bernardino County:</i> Community Services Department 686 East Mill Street San Bernardino, CA 92408 (909) 885-1219 (800) 636-4618</p> <p>Northern California</p> <p><i>El Dorado County:</i> 937 Spring Road Placerville, CA 95667 (530) 621-6150</p> <p><i>Nevada County:</i> Nevada County Department of Housing (530) 285-1340</p> <p><i>Placer County:</i> Home Energy Assistance Program (888) 624-6705</p>
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Form 913.8 (03/2014) 320 Side 2

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

FINAL NOTICE — CALIFORNIA (FORM 913.10 04/2014)

<p>SOUTHWEST GAS DISTRICT OFFICE LOCATIONS</p> <p>Toll Free (877) 860-6020</p> <p>Big Bear Lake - 140 Business Center Drive</p> <p>Bullhead City, AZ - 1705 Langford Drive</p> <p>Incline Village, NV - 218 Incline Court</p> <p>Truckee - 10682 Pioneer Trail</p> <p>Victorville - 13471 Mariposa Road</p>	<p>CALIFORNIA PUBLIC UTILITIES COMMISSION LOCATION</p> <p>Consumer Affairs Branch 505 Van Ness Avenue, Room 2009 San Francisco, CA 94102</p> <p>(800) 649-7570</p> <p>Hearing Impaired: 711</p> <p>E-mail: www.cpuc.ca.gov</p>	<p>SOUTHWEST GAS CORPORATION CALIFORNIA</p> <p>F I N A L N O T I C E</p> <p>The balance forward on your gas bill is past due. Your gas service will be turned off unless payment is received by Southwest Gas by the "Due on or before" date shown on your Disconnect Notice bill.</p> <p>Mailed payments may be received too late to avoid turn-off.</p> <p>Please telephone your local office immediately if:</p> <ul style="list-style-type: none"> > the balance forward amount has already been paid, -or- > you have questions about your gas bill. <p>For more information on all our payment options, visit www.swgas.com.</p>
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Form 913.10 (03/2014) 326 Side 1

<p>GENERAL INFORMATION</p> <p>Bills - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Due on or before" date on your bill.</p> <p>Payment Arrangements - If you are unable to pay your gas bill in full, please call your local Southwest Gas office at the telephone number shown at the top of your bill. We will work with you to establish a reasonable schedule for payment of your bill. Your service could be disconnected if you do not notify us that you need assistance.</p> <p>Special Services - If you or any permanent resident of your household is seriously ill, elderly or disabled, there are programs available to you by contacting your local Southwest Gas business office. Some of the other services available are:</p> <ul style="list-style-type: none"> - Equal Payment Plan (to even out your billings over 12 months) - Automatic Payment Plan (for automatic bill payment through your financial institution) - Pay Stations (call your local Southwest Gas office for the pay station nearest you) - Western Union® Speedpay® (to pay by ATM/debit/credit card or electronic check, call (866) 263-5169 toll free) or log on to www.swgas.com 	<p>Third Party Notification - This program is available to all residential customers and provides special benefits to the ill, elderly or disabled, or vacation customers who are out of town for extended periods of time. It was designed to give notification to a third party (any person or public agency) who is willing to receive a copy of the customer's Disconnect Notice bill. The third party would notify the customer that prompt action is necessary to prevent discontinuance of service. Notification does not obligate the third party to pay the bill.</p> <p>Disputed Bills - Please refer to the "NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CUSTOMERS" section for your state, located on the back of your bill.</p> <p>Returned Items - If your payment is returned to us as uncollectible for any reason, you will be asked to pay your bill with cash, money order, or cashier's check. In addition, you will be assessed a returned item fee.</p> <p>Turning Your Service Back On - In order for us to turn gas on that was disconnected for nonpayment, we must receive:</p> <ul style="list-style-type: none"> > the past due amount of your bill plus late charges; > a deposit equal to two times the estimated highest monthly bill; > a non-refundable reestablishment charge. <p>Requests for service are scheduled on a first-come, first-served basis. Contact your local Southwest Gas office for scheduling.</p>	<p>Payment Assistance Agencies - The following are agencies or organizations that are available to assist you if you are unable to pay your gas bills. A call to your local Southwest Gas office will provide the name of any agency or organization that is not listed.</p> <p>Southern California</p> <p><i>San Bernardino County:</i> Community Services Department 666 East Mill Street San Bernardino, CA 92408 (909) 888-1219 (800) 635-4618</p> <p>Northern California</p> <p><i>El Dorado County:</i> 637 Spring Road Placerville, CA 95667 (530) 621-6150</p> <p><i>Nevada County:</i> Nevada County Department of Housing (530) 265-1340</p> <p><i>Pleasant County:</i> Home Energy Assistance Program (888) 524-5705</p>
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Form 913.10 (03/2014) 320 Side 2

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Advice Letter No. 937
Decision No. _____

Issued by
Justin Lee Brown
Vice President

Date Filed April 14, 2014
Effective April 14, 2014
Resolution No. _____

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Southwest Gas Corporation (U 905 G)**

Utility type:

ELC GAS

PLC HEAT WATER

Contact Person: **Edward Giesecking**

Phone #: **(702) 364-3271**

E-mail: **ed.giesecking@swgas.com**

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **937**

Subject of AL: **To update Form Nos. 913.8, 913.10 and 966.4**

Keywords (choose from CPUC listing): **Forms.**

AL filing type: Monthly Quarterly Annual One-Time Other

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL **Not applicable**

Summarize differences between the AL and the prior withdrawn or rejected AL¹: **Not applicable**

Resolution Required? Yes No

Requested effective date: **April 14, 2014**

No. of tariff sheets: **5**

Estimated system annual revenue effect: (%): **Not applicable**

Estimated system average rate effect (%):

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: **Not applicable**

Service affected and changes proposed¹: **See 'Subject of AL' above**

Pending advice letters that revise the same tariff sheets: **Not applicable**

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Attention: Tariff Unit

505 Van Ness Ave.,

San Francisco, CA 94102

mas@cpuc.ca.gov and jnj@cpuc.ca.gov

Utility Info (including e-mail)

Mr. Justin Lee Brown, Vice-Pres.

Regulatory Affairs

Southwest Gas Corporation

P. O. Box 98510

Las Vegas, NV 89193-8510

justin.brown@swgas.com

Facsimile: 702-222-1475

¹ Discuss in AL if more space is needed.