

REMITTANCE RETURN (FORM 925.0 03/2010)



P.O. Box 98890
Las Vegas, NV 89193-8890

We are returning your remittance and/or bill stub for the reason indicated below:

- Check is incomplete
- Amounts on check do not agree
- Check is not payable to SWG
- Remittance was damaged in mail
- Payment was not enclosed
- SWG is unable to identify account
- Other _____

Account Number _____ Date Returned _____ SWG Representative _____

Please return immediately to ensure timely processing. Thank you.

Form 925.0 (03/2010) 330

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Advice Letter No. 864
Decision No. _____

Issued by
John P. Hester
Senior Vice President

Date Filed March 23, 2011
Effective April 24, 2011
Resolution No. _____


CUSTOMER BILL (FORM 927.0 01/2010)



PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

Service Address:
 Rate Schedule:

Your Local Office Is

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE
				
Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance
				AMOUNT DUE

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS • RETURN BOTTOM PORTION WITH PAYMENT



ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	AMOUNT DUE

SOUTHWEST GAS CORPORATION
 PO Box 98890
 Las Vegas NV 89150-0101

This bill is now due and payable. Please make check payable to SWG and write account number on front of check or money order. Do not send cash through the mail or place cash in the night depository.

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EXCESS SERVICE STATEMENT (FORM 936.0 08/2008)



SOUTHWEST GAS CORPORATION
EXCESS SERVICE STATEMENT

This form is used for customers who request service line installations in excess of the allowable investment by Southwest Gas Corporation (the Company).

Date Prepared _____

From: SOUTHWEST GAS CORPORATION

(Address) _____

(City, State & ZIP Code) _____

To: (Name) _____

(Address) _____

(City, State & ZIP Code) _____

ARIZONA: The following represents the cost of service line installation in excess of the allowable investment by the Company to provide gas service at:

Service Address _____

Cost of Service \$ _____

Allowable Investment \$() _____

Amount Due \$ _____

CALIFORNIA and NEVADA: The following represents the cost of service line installation in excess of the allowable investment by the Company to provide gas service at:

Service Address _____

Cost of Service \$ _____

Allowable Investment \$() _____

ITCC or TLF Gross-up \$ _____

Amount Due \$ _____

Please remit to the address on this statement as soon as possible so that installation maybe scheduled. (Installation will not begin until payment is received.)

Thank you for choosing clean, efficient natural gas for your energy needs!

Customer Signature _____ **Date Signed** _____

Distribution: White - Office Canary - Customer

Form 936.0 (08/2008) 170 -- Microsoft Word

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SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
California Gas Tariff

Canceling _____ Original Cal. P.U.C. Sheet No. 309
Cal. P.U.C. Sheet No. _____

INVOICE – GAS SALES AND TRANSPORTATION (FORM 941.0 10/2010)

 SOUTHWEST GAS CORPORATION



Form 941.0 (02/2011) 420 Front

Distribution: Original - Customer (Stub to be returned with payment)

NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CUSTOMERS

Arizona - Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should pay the undisputed portion of the bill and notify SWG that the amount unpaid is in dispute. Service will be continued pending investigation by SWG. Upon notification by SWG of its investigation results, you may pay the amount due within five (5) working days to prevent discontinuance of service. If the dispute is not resolved, you should submit a written statement of the facts of the dispute to the Arizona Corporation Commission at 1200 West Washington Street, Phoenix, Arizona 85007 (602) 542-4251 or toll-free 1-800-222-7000, or 400 West Congress Street, Suite 218, Tucson, Arizona 85701 (520) 628-6550 or toll-free 1-800-535-0148.

California - Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, the amount of the bill should be deposited, to avoid discontinuance of service, with the California Public Utilities Commission (CPUC) at 505 Van Ness Avenue, Room 2003, San Francisco, California 94102. However, the CPUC will not accept deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increases, etc., which do not relate directly to the question of the accuracy of the bill. Make remittances payable to the CPUC and attach the bill and a statement supporting your belief that the bill is not correct. The CPUC will review the basis of the billed amount and make disbursement in accordance with its findings. The CPUC Consumer Affairs Branch may be reached by telephone toll-free at 1-800-649-7570, out of state call 415-703-2782 or e-mail at consumer-affairs@cpuc.ca.gov. For the hearing impaired, please contact the CPUC at 415-703-2032.

Nevada - Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 89701-3109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100 and all other areas toll-free 1-800-992-0900, or visit puc.nv.gov. The amount of this bill must be paid to prevent discontinuance of service but your payment to SWG may be made under protest if you so desire.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Form 941.0 (02/2011) 420 Reverse

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