Decision No.

California Gas Tariff

<u>Original</u>	Cal. P.U.C. Sheet No	318
	Cal. P.U.C. Sheet No.	

NOTICE OF HAZARDOL	JS CONDITION	NS
ON CUSTOMER'S PREMISES	(FORM 106.0	05/2009)

Canceling

This notice is given Address		our protection	5311400,50		A		Meter Le		□ Off
Appliance No.	1	2	3	4	5	6	7	8	9
Appliance Type	Range								
A Southwest Gas sappliance(s) are lis									ard(s) and associated dentified.
Appliance No		Appliance 1	No		Appli	iance No.		Appliance N	lo
Found □ On		Found [d □ On		Found	
Condition(s)			tion(s) Iden			Condition(s) Ide			ion(s) Identified
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	is correct	ted, call Southwe	st Gas at 87	77-860-60	20 for g	gas service to b	e reinstated. Date		
☐ When condition Technician or Age	n is correct ent Initials	ted, call Southwe	st Gas at 87 Vehicle No.	77-860-60)20 for g	gas service to bata.m.	e reinstated. Date		
☐ When condition	n is correct ent Initials I acknow	ledge receipt o	st Gas at 87 Vehicle No. f the fores	77-860-60 going in	020 for g	gas service to bat a.m.	e reinstated. Date p.m.		mm/dd/yyyy
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Senior Vice President

Resolution No.

California Gas Tariff

Canceling

Original Cal. P.U.C. Sheet No. 319
Cal. P.U.C. Sheet No. 319

SORRY WE MISSED YOU DOOR TAG (FORM 311.10 04/2010)

Your GAS service has been turned OFF due to: Repairs on Company facilities. Unusual usage. ☐ Gas leak on your piping. Report of natural gas odor inside and no one Our Service Technician stopped by today to: ☐ Turn on your gas. Answer your request for service. ☐ Make arrangements for required periodic maintenance on your gas meter. ☐ Other ___ Ву: ___ Please contact our office. We are sorry we were not able to complete your request for service as scheduled. Please call our office to reschedule your order or restore your service. We value you as a customer and want to serve you as promptly and efficiently as possible. Between 8 a.m. - 5 p.m. After 5 p.m. or Weekends and Holidays Toll Free (877) 860-6020 **SOUTHWEST GAS CORPORATION** Form 311.10 (04/2010) 511 Front

LAMENTAMOS

S HARRE ENCONFRE

Lamentamos no haber podido completar su pedido de servicio como estaba programado. Por favor llame a nuestra oficina para acordar otra fecha o para restaurar su servicio. Apreciamos contarle entre nuestros clientes y queremos servirle tan rápida y eficazmente como sea posible.

Entre 8 a.m. y 5 p.m.

Después de las 5 pm o fin de semana y feriados

Sin Cargos (877) 860-6020

Form 311.10 (04/2010) 511 Reverse

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

		Issued by	Date Filed	March 23, 2011
Advice Letter No	864	John P. Hester	Effective	April 24, 2011
Decision No.		Senior Vice President	Resolution No.	•
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Original Cal. P.U.C. Sheet No. 320 Canceling Cal. P.U.C. Sheet No.

NOTICE THAT "NATURAL GAS" APPLIANCE HAS BEEN LEFT OFF (FORM 329.0 06/1993)

THIS "NATURAL GAS" APPLIANCE HAS BEEN LEFT OFF

Due to hazardous conditions.

To ensure your safety, please have a licensed plumber, contractor or service agency make corrections prior to using this appliance.

If you have any questions, call 1-800 - 654 - 2765

SOUTHWEST GAS CORPORATION

Form 106# _____

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

March 23, 2011 Date Filed Issued by April 24, 2011 Advice Letter No._____ John P. Hester Effective Senior Vice President Resolution No. Decision No.

Original Cal. P.U.C. Sheet No. 321

Cal. P.U.C. Sheet No.

GAS OUTAGE NOTICE DOOR TAG (FORM 510.4 04/2005)

GAS SERVICE TEMPORARILY INTERRUPTED

PLEASE DO NOT CALL OUR OFFICE AT THIS TIME

Due to circumstances beyond our control, the gas service to this area has been temporarily interrupted. A Southwest Gas Corporation representative will return as soon as possible to restore your gas service.

For your safety and the safety of others, please do not attempt to restore service yourself.

Thank you for your patience.



Form 510.4 (04/2005) 510

EL SERVICIO DE GAS HA SIDO INTERRUMPIDO TEMPORALMENTE

POR FAVOR NO LLAME A NUESTRAS OFICINAS DURANTE ESTE TIEMPO

Debido a las circunstancias fuera de nuestro alcance, el servicio de gas en esta área ha sido interrumpido temporalmente. Un representante de la compañía Southwest Gas se presentará lo antes posible para restaurarle el servicio de gas.

Para su seguridad y la seguridad de los demás, por favor no intente restaurar el servicio por su propia cuenta.

Gracias por su paciencia.



SOUTHWEST GAS CORPORATION

Form 510.4 (04/2005) 510

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Original Cal. P.U.C. Sheet No. 322
Cal. P.U.C. Sheet No. 222 Original Cal. P.U.C. Sheet No. 322

HOW TO READ YOUR METER DOOR TAG (FORM 510.8 02/2002)

Date _____ Time ____ Your Read Is _____

NOTE: Your meter was read correctly if the reading obtained today is the same as or higher than the reading indicated on your current bill.

HOW TO READ YOUR METER



Read each dial in the direction shown by the arrows. If the dial hand is between numbers, use the lower one (if between 9 and 0, read 9). If the dial hand is exactly on a number, look at the dial to the immediate right. If its dial hand has not passed zero, record the lower number for the dial in question.

You can monitor your gas usage whenever you want. Visit our interactive web site at www.swgas.com to determine your reading. The specific page is www.swgas.com/howto/ meter.html.

FOR INFORMATION CALL:

Between 8 a.m. - 5 p.m.



Form 510.8 (02/2002) 002 Side 1

YOU CAN HELP ENSURE CORRECT METER READINGS BY:

1. Making a key available.

2. Making sure the meter can be seen through the shrubs. Always keep the gas meter visible.



3. Keeping unfriendly dogs indoors or on a leash - when the meter is due to be read.



Thank you for choosing Southwest Gas!

Form 510.8 (02/2002) 002 Side 2

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Issued by Advice Letter No. 864 John P. Hester Senior Vice President Decision No.

Date Filed___ March 23, 2011 April 24, 2011 Effective____ Resolution No.

Original Cal. P.U.C. Sheet No. 323

Cal. P.U.C. Sheet No.

TEMPORARY INTERRUPTION DOOR TAG (FORM 510.9 07/2001)

Tag Date

Pardon the inconvenience...

Southwest Gas Corporation is scheduled to be working on your gas line within the next few days and will temporarily interrupt your gas service.

For information regarding the construction work, please call Southwest Gas at (760) 951-4027. Thank you for your patience.

Completion Date

The required work on your gas line has been completed. For reconnect information please call Southwest Gas at (760) 241-9321. Thank you for your assistance.



Form 510.9 (07/2001) 120-650

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Advice Letter No. 864 John P. Hester Effective April 24, 2011

Decision No. Senior Vice President Resolution No.

Original Cal. P.U.C. Sheet No. 324 Cal. P.U.C. Sheet No.

PARDON THE INCONVENIENCE (BIG BEAR) DOOR KNOB TAG (FORM 510.10 08/2009)

Tag Date

Pardon the inconvenience...

Arizona Pipeline Inc., contractor for Southwest Gas Corporation, is scheduled to be working on your gas line within the next few days and will have to temporarily interrupt your gas service.

For information regarding the construction work, please call Arizona Pipeline at (760) 244-8212.

Completion Date

The required work on your gas line has been completed. For reconnect information please call Southwest Gas toll free at (877) 860-6020.

After hours call 800-867-9091.



Form 510.10 (08/2009) 12O-650

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Advice Letter No._____ Decision No.

Issued by John P. Hester Senior Vice President

March 23, 2011 Date Filed April 24, 2011 Effective Resolution No.

Ca	nce	ali	n۸

Original Cal. P.U.C. Sheet No. <u>325</u>

Cal. P.U.C. Sheet No.

INFORMATIONAL DOOR TAG (FORM 510.17 01/2006)

Pardon the Inconvenience....

Southwest Gas contractors, Pro Pipe Company, ELM Locating & Utility Services, and Arizona Pipeline, will be working in your neighborhood within the next few days.

They will be performing quality control inspections on natural gas facilities and may need to access the buried pipes on your property.

In addition to exposing the natural gas lines, the contractor may need to access your sewer line. If this work activity is required, a small camera will be inserted into a drain or clean-out at your house.

This inspection work will be performed at no cost to you.

Prior to entry, the contractor will seek permission to access your property. To avoid any confusion. contract personnel will be wearing identification badges designating them as Southwest Gas contractors.

Southwest Gas Corporation appreciates your understanding and strives to minimize the inconvenience caused by this work activity.

If you have any questions or concerns, please call Southwest Gas at:

(760) 951-4083 or (760) 951-4027



Form 510.17 (01/2006) 12O-580 Front

Disculpe la Molestia....

Contratistas de Southwest Gas, Pro Pipe Company, ELM Locating & Utility Services, y Arizona Pipeline, estarán trabajando en su vecindario en los próximos días.

Estarán ejerciendo inspecciones de control de calidad en las facilidades de gas natural y tendrán que obtener acceso a las tuberías subterráneas en su propiedad.

Además de exponer las tuberías del gas, el contratista podría necesitar acceso a las tuberías del alcantarillado. Si esta inspección se requiere, se insertará una cámara pequeña dentro del alcantarillado.

Esta inspección no le costará nada a usted.

Antes de entrar a su propiedad, el contratista le pedirá a usted permiso de acceso a su propiedad. Para evitar cualquier confusión, los trabajadores del contratista de Southwest Gas llevarán identificaciones

Southwest Gas Corporation agradece su cooperación y desea mantener al mínimo la inconveniencia de este trabajo.

Si usted tiene preguntas o preocupaciones, por favor llame usted a Southwest Gas a:

(760) 951-4083 o (760) 951-4027



Form 510.17 (01/2006) 12O-580 Reverse

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

		Issued by	Date Filed	March 23, 2011
Advice Letter No	864	John P. Hester	Effective	April 24, 2011
Decision No.		Senior Vice President	Resolution No	•

	Original	Cal. P.U.C. Sheet No.	326
ncelina		Cal P U.C. Sheet No.	

Pardon the Inconvenience. Southwest Gas works hard to maintain the hig industry standards for its distribution system. part of this ongoing maintenance, we will be in neighborhood soon to replace the gas riser at residence. We do not anticipate interruption to gas service. To complete this work we will recaccess to your gas meter from This time will allow for Stake marking of other utilities. We appreciate your patience while we work to enthat our system continues to run smoothly. Placentact our office if you have any questions.	más rigurosas de la industria. Como parte de este continuo esfuerzo de mantenimiento, estaremos en su vecindario muy pronto para cambiar el medidor en su residencia. No anticipamos ninguna interrupción en su servicio. Para completar este trabajo, requerimos acceso a su medidor desde hasta Este tiempo permitirá el marcado de otras utilidades por Blue Stake. Agradecemos su paciencia mientras trabajamos para mantener nuestro sistema operando sin problemas. Por
1-877-860-6020	1-877-860-6020 Se habla español

Advice Letter No. 864 John P. Hester Effective April 24, 2011

Decision No. Senior Vice President Resolution No.

s Vegas, N lifornia Gas						Can	celing					(al. P.U.C.	She	et No	
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Original Cal. P.U.C. Sheet No. 328 Cal. P.U.C. Sheet No.

THIRD PARTY NOTIFICATION PROGRAM (FORM 914.5 09/1992)



SOUTHWEST GAS CORPORATION THIRD PARTY NOTIFICATION PROGRAM

The Third Party Notification Program has been designed to help prevent termination of your gas service, whenever possible. It is intended to protect customers or members of household who may be elderly, disabled or ill. It is also helpful to those who may become forgetful or have language, and/or reading problems or customers who live alone or are away from home for long periods of time.

Once you are on the program, we will notify the person you select if your bill becomes past due. You may select anyone who agrees to participate: a relative, friend, clergyman, social agency or civic organization. That person is not obligated to pay your overdue bill. The Third Party Notification Program serves only as an additional reminder to the person you specify that your gas bill is past due and that prompt action is necessary to avoid termination of your gas service. You are still responsible for the bill payment.

This benefit is available to all of our residential customers at no cost. To sign up for this service, fill in the requested information on the application and sign it. Remember, both parties involved must sign the application. Once completed, return the application to your local Southwest Gas office and we will place you on the program. It is important you do this as soon as possible, because once service is turned off for nonpayment of a past due bill, you will be asked to pay the bill, a reestablishment charge and perhaps an additional deposit before service is restored.

If you have any questions about the Third Party Notification Program, please contact your local Southwest Gas office.

TO SIGN UP FOR THE THIRD PARTY NOTIFICATION PROGRAM:

- Complete the application on the reverse side of this page
- Have both parties sign on the lines indicated
- Return this form to your local Southwest Gas office

Southwest Gas will make every effort to contact and advise the person you specify as your third party of the status of your account prior to termination of service. However Southwest Gas shall not be held liable for any inability to notify your third party or any damages or injury caused by the termination of your gas service for nonpayment of your overdue gas bill. The Third Party Notification Program serves only as an additional reminder to the person you specify that your bill is past due and subject to termination. You are still responsible for payment of the bill.

Form 914.5 (09/1992) 320- Microsoft Word

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

		Issued by	Date Filed	March 23, 2011
Advice Letter No	864	John P. Hester	Effective	April 24, 2011
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