RULE NO. 12

Canceling

## OPTIONAL RATES AND INFORMATION TO BE PROVIDED THE PUBLIC

## A. TARIFF SCHEDULES

Rates to be charged by and paid to the Company for gas service will be the rates legally in effect and on file with the Commission. Complete schedules of all rates legally in effect will be kept at all times in the Company's offices where they will be available for public inspection.

## B. OPTIONAL RATES

Where there are two or more rate schedules applicable to any class of service, the Company or its authorized employees will call applicant's attention, at the time application is made, to the several schedules, and the applicant must designate their desired rate or schedule.

In the event of the adoption by the Company of new or optional schedules or rates, the Company will take such measures as may be practicable to advise those of its customers who may be affected that such new or optional rates are effective.

## C. CHANGE OF SCHEDULE BY CUSTOMER

In the event that a customer desires to take service under a different schedule than that under which he is being served, the change will become effective for service rendered after the next regular meter reading following the date of notice to the Company; provided, however, that the Company may not be required to make a change in schedule after the first change until 12 months of service has been rendered under the schedule requested by the customer unless a new schedule is authorized or unless the customer's operating conditions have changed to such a degree as to warrant a change in schedule. In schedules with an annual minimum, changes can only be made once in 12 months.

Advice Letter No. 864 Decision No. Issued by John P. Hester Senior Vice President Date Filed N Effective N Resolution No.

March 23, 2011 April 24, 2011