

RULE NO. 3

APPLICATION FOR SERVICE

A. APPLICATION FOR SERVICE

The Company shall require each applicant for service to provide such information as stated in the content listing and also establish credit as provided for in Rule No. 12 of this Nevada Gas Tariff.

An applicant may apply for residential service from the Company by mail, by telephone, or on-line; however, if the applicant is applying for service for the first time, or has not received service from the Company during the preceding two (2) years, such applicant may be required to apply for service in person.

1. Content. Such application may include the following information, but is not limited to:
 - a. Legal name of applicant(s).
 - b. Name of applicant's spouse or co-applicant.
 - c. Identification (Social Security number or driver's license number).
 - d. Date of birth.
 - e. Date and place of application.
 - f. Location of premises to be served.
 - g. Date applicant will be ready for service.
 - h. Whether the premises have been previously supplied with gas.
 - i. Purposes for which service is to be used.
 - j. Address to which bills are to be mailed or delivered.
 - k. Rate schedule to be applied where optional rates are in effect.
 - l. Telephone number.
 - m. Third person identification, address and telephone number.
 - n. Whether customer or other permanent resident is elderly or disabled.
 - o. Such additional information as the Company may reasonably require.

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APPLICATION FOR SERVICE
(Continued)

A. APPLICATION FOR SERVICE (Continued)

2. Purpose. The application is a request for service and does not bind the applicant to take service for a period of time longer than that upon which the rates and minimum charge of the applicable rate schedule is based; neither does it bind the Company to serve except under reasonable conditions and in accordance with the applicable rules.

In the absence of a signed application or contract for service, the supplying of gas service by the Company and acceptance thereof by the customer shall be deemed to constitute a service agreement by and between the Company and the customer for delivery, acceptance of and payment for gas service and subject to the Company's applicable Rates and Rules and Regulations.

3. Third-Party Notification. At the time of application for service, the Company shall give written notice to each residential applicant who is elderly or disabled that a third-party may be designated by the applicant to receive notification of a pending termination of service.

If an applicant/co-applicant or customer lists a third-party whom they wish notified in the event that their service is scheduled for termination in accordance with Rule No. 6, such third-party's name, address and telephone number shall be noted on the application for service.

The Company shall make a diligent effort to notify the third-party of any pending termination, but the Company does not incur liability for failure to notify the third-party, nor is the third-party responsible for payment of the bill.

As used in this section, "third-party" includes any guarantor of the customer making the designation and any other person or public agency, other than the customer or the Company.

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B. INDIVIDUAL LIABILITY FOR JOINT SERVICE

Two or more persons who join in one application for service shall be jointly and severally liable for proper use of the service and for payment of bills and shall be billed by means of single periodic bills to one person, as they may designate.

C. CHANGE IN CUSTOMER'S EQUIPMENT OR OPERATIONS

In the event that a customer shall make any substantial change either in the amount or character of the gas appliances or apparatus installed upon the customer's premises, the customer shall promptly notify the Company of such change.

D. CONNECTION OF SERVICE

The Company will endeavor to connect gas service as soon as possible after an application for service has been received.

E. SERVICE ESTABLISHMENT OR REESTABLISHMENT CHARGE

1. In order to partially cover the operating and clerical costs, the Company shall collect a service charge whenever service is established or reestablished as set forth and referred to as "Service Establishment Charge" in the currently effective Statement of Rates of this Nevada Gas Tariff. This charge will be applicable for establishing a new account or reestablishing service after having been ordered disconnected by the customer or terminated for nonpayment of bills or for failure otherwise to comply with filed rules or tariff schedules.

The service charge referenced above is not applicable to a customer whose service has been restored after having been disconnected as a result of its election to bypass the Company's distribution system and became its own gas supplier.

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E. SERVICE ESTABLISHMENT OR REESTABLISHMENT CHARGE (Continued)

2. When service is performed during a period when Company scheduling will next permit, a service charge for "normal service" will be applicable. As used herein, "normal service" is the service that is provided at a time that the Company can schedule such service during the normal course of its workday.
3. Where Company scheduling will not permit service required by the customer during normal working hours, the customer may elect to pay a service charge for "Expedited Service." There may be instances where Company scheduling will not permit "Expedited Service." However, in the event Company scheduling is available, in no case will "Expedited Service" take longer than twenty-four (24) hours from the time requested.

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