

RULE NO. 4

NOTICES

A. COMPANY NOTICE TO CUSTOMERS

1. In Writing. Notice to a customer will normally be in writing and provided through the U.S. mail or delivered by the Company to the customer's last known address.
2. Electronic. Customers electing Electronic Billing will receive notices through their electronic bill or via U.S. mail.
3. Exception. In emergencies or when circumstances warrant, the Company, where feasible, will endeavor to promptly notify the customer affected and may make such notification verbally, either in person or by telephone.

B. CUSTOMER NOTICE TO COMPANY

The Company shall not be responsible for notices given to it by the customer, unless they are given in writing. Such notice shall be delivered at an office of the Company in person or by United States mail.

<p>Issued: November 10, 2009</p> <p>Effective: November 1, 2009</p> <p>Advice Letter No.:</p>	<p>Issued by John P. Hester Senior Vice President</p>	
---	---	--