

RULE NO. 4

CHARGE FOR SPECIAL SERVICE

1. Reconnect Charge

- (a) Seasonal Discontinuance: When service is discontinued and later restored for the same customer at the same premises within a period of 12 months from date upon which it was discontinued at the customer's request, the customer shall be charged a reconnect charge, as specified in the Utility's Statement of Rates, A.C.C. Sheet No. 5 of this Arizona Propane Tariff.
- (b) Non-Payment Discontinuance: When satisfactory arrangements have been made by a customer when service has been discontinued because of non-pay, service shall be restored after a reconnect charge has been paid. The reconnection charge is specified in the Utility's Statement of Rates A.C.C. Sheet No. 5 of this Arizona Propane Tariff.
- (c) Exceptions:
- (1) The above charges are not to be made to churches, public schools, and governmental buildings supported by City, County, State, or Federal funds, or in cases where the customer's service had been interrupted by some catastrophe beyond the customer's control.
- (2) A contractor in the process of building new houses for sale to the general public or a housing project for the Federal Government will on occasion, require gas service to complete construction, particularly the interior of a building. There will also be occasions when gas service is required during the period a new dwelling is on display, which is in the process of being sold. In such instances, a Contractor or Developer shall not be required to pay this charge, so long as service is discontinued in the customer's name after the house has been completed or sold.

2. Customer Requested Meter Reread

If a customer requests the Utility read a meter at any time other than the regular reading date, the customer shall be charged a Meter Reread charge, as specified in the Utility's Statement of Rates A.C.C. Sheet No. 5 of this Arizona Propane Tariff. If the customer's request is due to a high bill and the Utility's representative discovers an over-read or a leak on the outlet of the meter, the customer shall not be charged for the reread.

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*(Continued)*

3. Customer Requested Meter Tests

When a customer requests that a meter be tested for accuracy and it is found that the meter is within three percent (3%) fast or slow, based on the average of check and open flow test method, no billing adjustment shall be made and the customer shall be charged a meter testing charge as specified in the Utility's Statement of Rates A.C.C. Sheet No. 5 of this Arizona Propane Tariff. In the event the meter is found to test more than three percent (3%) fast or slow, on the basis stated above, no charge will be made for the testing and the customer will receive a billing adjustment based on the corrected consumption determined under the procedures set forth in this Tariff. The meter shall be tested in the presence of the customer or a representative, if the customer desires.

4. Emergency Leak Calls

The Utility will provide service on emergency leak calls at no charge to the customer.

5. Appliance and Other Miscellaneous Service

The Utility will provide to all customers upon request, burner adjustment, appliance repair, and parts replacement service at the Service Charge Rates specified in the Utility's Statement of Rates A.C.C. Sheet No. 5 of this Arizona Propane Tariff.

- (a) Any appliance repair and/or parts replacement to be charged on a time and materials basis.
- (b) There shall be a one-hour minimum charge for service calls.
- (c) On occasions when a customer requests that the Utility's meter and regulator be relocated at the same address due to new building additions, remodeling or other reasons, these charges shall apply.