

SOUTHWEST GAS CORPORATION

P.O. Box 98510

Las Vegas, Nevada 89193-8510

California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 1  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

## TARIFF SCHEDULES

Applicable to  
GAS SERVICE

Of

SOUTHWEST GAS CORPORATION

P.O. Box 98510

Las Vegas, Nevada 89193-8510

### SOUTH LAKE TAHOE DISTRICT

Operating in  
El Dorado County, California

These tariff schedules have been regularly filed with the Public Utilities Commission of the State of California and are the effective rates and rules of the Utility.

Service will be furnished in accordance with these tariff schedules and no officer, employee, or representative of the Utility has any authority to waive, alter, or amend these tariff schedules or any part thereof in any respect.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

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PRELIMINARY STATEMENTS1. TERRITORY SERVED

The territory served includes the area adjacent to the southern shore of Lake Tahoe in El Dorado County, as shown on the Service Area Map.

2. PROCEDURE TO OBTAIN SERVICE

Any person or corporation whose premises are in the Company's service area can obtain service by first signing an application (or, in certain classes of service as shown by these schedules, a contract) on the regular form used by the Company at the time and for the particular class of service desired. Applicant will be required to make satisfactory establishment of credit as hereinafter set forth (and, in some cases, as shown by the following schedules, Applicant will be required to pay a service charge). Where an extension to the Company's mains is necessary, or a substantial investment is required to supply service, Applicant will, upon application to the Company, be informed as to the conditions under which service will be supplied. Applicants for service must also bring themselves within and comply with the established Rules of the Company hereinafter set forth. The mailing address of the Applicant will be used for the purpose of administering these tariff schedules.

3. ESTABLISHMENT OF CREDIT

After making proper application for gas service, it will be necessary, before service can be rendered, for the Applicant to establish his credit with the Company in accordance with Rule No. 6, as contained in the rules hereinafter set forth.

Where credit shall be established by making a cash deposit, such deposit shall be made in accordance with Rule No. 7, as contained in the rules hereinafter set forth.

4. GAS COST RATES

A. Gas Cost Rates to recover the total cost of purchased gas will be included in each of the Company's rate schedules.

B. Gas Cost Rates shall be set as follows:

1. The Gas Cost Rates will be changed only upon prior approval of the Commission either in a general rate case or in response to the Company's advice letter filings.
2. The Company may file for a change in the Gas Cost Rate when required, but not sooner than four months after the date of the previous filing.

PRELIMINARY STATEMENTS*(Continued)*4. GAS COST RATES *(Continued)*

3. Advice filings to change the Gas Cost Rate shall derive the requested rates utilizing the latest calendar or estimated year (test year) purchases, sales, uncollectible accounts expense and franchise tax expense for each district as follows:

- (a) Derive the revenue requirement to recover current purchased energy costs by re-pricing test year purchases on the latest purchased Gas Cost Rate or tariff.
- (b) Derive an annualized revenue requirement to clear the current Purchased Gas Cost Balancing Account as determined in 4.C. The annualized revenue requirement to clear this account may utilize an amortization period as required to maintain a minimum balance in the Purchased Gas Cost Balancing Account.
- (c) Derive a total revenue requirement by combining the amounts calculated in 3(a) and 3(b) and adjusting for gross revenue deduction including franchise tax expense and uncollectible accounts expense.
- (d) Derive the average cent per therm Gas Cost Rate required by dividing the amount calculated in 3(c) by the test year therm sales. The actual Gas Cost Rate for each utility rate schedule will be in accordance with Commission policy at the time of filing.

## C. Purchased Gas Cost Balancing Account

## 1. Purpose

The purpose of this Balancing Account Provision is to carry out the provisions of Assembly Bill No. 2548, which added Section 792.5 to the Public Utilities Code.

## 2. Applicability

This Balancing Account Provision shall be applicable to all purchased gas costs and all revenues from Gas Cost Rates.



PRELIMINARY STATEMENTS*(Continued)*4. GAS COST RATES *(Continued)*

3. The Company shall maintain a Purchased Gas Cost Balancing Account for each district. Entries shall be made to this Account at the end of each month as follows:

- (a) A debit entry equal to the invoiced purchased gas cost for the month, less
- (b) A credit entry equal to the revenues from Gas Cost Rates, adjusted for the percentage utilized in setting the Gas Cost Rates for franchise taxes and uncollectible accounts expense; plus
- (c) A debit entry, if positive (credit entry, if negative) of interest at the rate of 1/12 of the most recent month's interest rate on Commercial Paper plus 50 basis points (prime, 3 month), published in the Federal Reserve Statistical Release G.13, of the average amount in the Account for the current month. The average balance shall be calculated by adding the current month's beginning balance and ending balance and dividing by 2.

5. SYMBOLS

Whenever tariff sheets are refiled, changes will be identified by the following symbols:

- (C) To signify changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify increase.
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (T) To signify change in wording of text but not change in rate, rule or condition.

PRELIMINARY STATEMENTS  
(Continued)

6. SUPPLY ADJUSTMENT MECHANISM (SAM)

A. Applicability

This Supply Adjustment Mechanism (SAM) provision applies to bills for service under all rate schedules and contracts for gas service.

B. Basic Rates

The Basic Rates are gas tariff rates and miscellaneous revenues effective January 1, 1983. However Basic rates do not include CFA, PUC, LIRA Surcharge, LIRA Discount, and Gas Cost Rates.

C. Base Costs Account

The Base Cost Amount is the total basic rates revenue authorized.

	<u>Decision No.</u>	<u>Base Cost Amount</u>
South Tahoe District	C-253-G	\$3,152,933

D. Current Period

The volumes of gas, expressed in therms, to be utilized hereunder shall be those sold during the latest calendar or estimated year (test year).

E. Revision Dates

The Company may file for a change in SAM rates when required, but such filing shall be in conjunction with the appropriate Gas Cost Rate filing as determined in item No. 5 of the Preliminary Statements. At such time, or as soon thereafter as the Commission may authorize, the Company shall, in accordance with the provisions hereof, increase or decrease the SAM rates applicable to each rate schedule and contract.

F. SAM Rates

The Commission shall determine and fix applicable SAM rates to be placed into effect for each revision period. The Company shall file one or more exemplary SAM rates to recover the Supply Adjustment Amount set forth in sub-paragraph H.

PRELIMINARY STATEMENTS*(Continued)*6. SUPPLY ADJUSTMENT MECHANISM (SAM) *(Continued)*

## G. Current Supply Recovery Amount

The Current Supply Recovery Amount shall be the revenues calculated at Basic Rates for the current period.

## H. Supply Adjustment Amount

The Supply Adjustment Amount shall be the difference between the Base Cost Amount and the Current Supply Recovery Amount, plus the balance in the Supply Adjustment Account, determined as specified in Section I below, at the end of the latest available month at the time of the computation being made under the provisions of this Section.

## I. Supply Adjustment Account

Beginning as of the date this Supply Adjustment Mechanism provision becomes effective, the Company shall maintain a Supply Adjustment Account. Entries shall be made to this account at the end of each month as follows:

(a) A debit entry equal to, if positive (credit entry, if negative):

(1) One-twelfth of the Base Cost Amount, less

(2) The amount of Gas Department revenue billed during the month at Basic Rates (Margin) including miscellaneous revenues plus revenue billed during the month under SAM Rates.

(b) An entry equal to the current interest percentage applied to the average of the balance in the account at the beginning of the month and the balance in the account after entries (1) and (2) above. Such interest shall be 1/12 of the most recent month's interest rate on Commercial Paper plus 50 basis points (prime, 3 month), published in the Federal Reserve Statistical Release G.13.

## J. Time and Manner of Filing and Related Reports

The Company shall file revised Adjustment Rates with the California Public Utilities Commission in a manner consistent with item No. 5 of the Preliminary Statements. Each such filing shall be accompanied by a report which shows the derivation of the adjustment to be applied. A results of operation report for the prior year will be filed by April 15, of each year.

PRELIMINARY STATEMENTS

*(Continued)*

6. SUPPLY ADJUSTMENT MECHANISM (SAM) *(Continued)*

K. These rates remain subject to further adjustment and/or refund, with interest, pending Commission review of compliance with Commission Decision No. 88-01-061, pursuant to Ordering Paragraph 14 thereof.

7. IMPLEMENTATION OF THE INCREMENTAL PRICING PROVISIONS OF THE FEDERAL NATURAL GAS POLICY ACT

A. The following procedure is pursuant to the provisions of the Natural Gas Policy Act of 1978 and the Federal Energy Regulatory Commission's (FERC) Orders Nos. 49, 50 and 51 in Dockets Nos. RM79-14 and 79-21. Beginning January 1, 1980 and effective for each billing period there after, non-exempt industrial boiler fuel customers as defined in

Rule 1 will be subject to billings based on either the regular filed gas rates of the Company or the filed applicable alternative fuel cost ceiling rates, whichever result in a higher bill after any applicable state or local taxes. Sale-for-resale (wholesale) customers are subject to the same federal legislation and regulations noted above and bills rendered to such customers by the Company will be in accordance there with, if applicable.

B. Whenever the cost of alternative fuel reaches or exceeds 90 percent of the regular gas rate, the alternative fuel cost shall be filed on or before the first day of each calendar month. This rate is to be effective on the first of each month for all usage recorded in the next billing period ending with the meter reads occurring in the following month.

C. If the alternative fuel cost ceiling is applicable, then any revenues collected above that resulting from the regular filed rate (excluding applicable taxes) shall be credited to the PGA balancing account.

D. Alternative fuel cost ceiling rates will be applicable to the Company's service area, based on the EIA data: Region H applies to the South Lake Tahoe service area.

8. INTEREST

No interest will be paid by the Company unless it is specifically provided for in the tariff schedules, or ordered by the Public Utilities Commission, except as otherwise provided by Federal Public Law 97-177.

PRELIMINARY STATEMENTS*(Continued)*9. ECONOMIC CARRYING CHARGE

## A. GENERAL

The Economic Carrying Charge is a one-time carrying charge applicable to the customer-contributed portion of the main extensions, service extensions, or any other facilities. The charge is computed in accordance with Method 5 as ordered in CPUC Decision No. 87-09-026 (I.86-11-019). Customer contributions shall include but not be limited to cash, services, facilities, labor and property provided by a person or agency to the Company. The value of all contributions shall be based on the Company's estimates. Contributions shall consist of two components for the purpose of recording transactions as follows:

1. Economic Carrying Charge of contributions, and
2. The balance of the contributions, excluding the Economic Carrying Charge.

The Tax Reform Act of 1986 treats all customer-contributed facilities as income to the Company and, therefore, subject to Federal Income Tax. The Company pays the income tax in the year of receipt. The income tax paid by the Company is, then, recovered over the life of the facilities by means of the tax deductions for depreciation expense. Since it will be many years before the Company will recover the tax in full, the CPUC has mandated that the Company charge the customer the present value of the stream of carrying costs associated with the yet-to-be recovered portion of the income tax. The present value discount rate and the carrying charge rate, referenced above, used in the computation are as published for statewide use by the CPUC.

## B. DETERMINATION OF ECONOMIC CARRYING CHARGE

1. The Economic Carrying Charge shall be calculated by multiplying the balance of the contribution by the tax factor. The tax factor to be applied to the balance of the contribution is (a) 28 percent through and including February 29, 2008; and (b) 20 percent on and after March 1, 2008. The Company will file by advice letter any changes in the tax factor which would cause an increase or decrease in the Economic Carrying Charge of five percentage points or more.
2. The tax factor is established by using Method 5 as set forth in Decision No. 87-09-026.

PRELIMINARY STATEMENTS*(Continued)*10. PUBLIC PURPOSE PROGRAM (PPP) BALANCING ACCOUNTS

## A. PURPOSE

The purpose of the PPP Balancing Accounts is to balance the actual cost incurred by the Company in providing public purpose programs such as low-income assistance, energy efficiency, and public interest research and development with PPP Surcharge revenue collected to recover public purpose program costs.

## 1. PPP SURCHARGE REFUNDS

Per Decision (D.) 04-08-010, to prevent the issuance of duplicate refunds of PPP surcharge collection, the utility shall inform the State Board of Equalization (BOE) of any PPP surcharge refunds it intends to issue. The refunds will not be issued if previously made by the BOE. The utilities shall inform the BOE of any refunds that they issue. The utility will annually review its customer accounts to determine if any refunds are warranted.

## 2. STATE BOARD OF EQUALIZATION REMITTANCES

Per Public Utilities Code Sections 892 and 892.1, the utility remits revenues collected from the PPP Surcharge to the State Board of Equalization on a quarterly basis.

## 3. DISTRIBUTION AND TREATMENT OF AMOUNTS RECEIVED FROM THE GAS CONSUMPTION SURCHARGE FUND

Per D. 04-08-010, all funds remitted to the BOE are to be returned to the utility in a timely manner, except for Research and Development (R&D) funds (excluding R&D funds to reimburse the utility for R&D activities conducted in 2004), the BOE and Commission administration costs, and deductions for any refunds issued by the BOE. Non-exempt interstate pipeline customer remittances to BOE are to be returned to the public utility in whose service territory the customer resides. All amounts received from the Gas Surcharge Consumption Fund are to be recorded to the appropriate PPP balancing accounts.

## 4. TREATMENT OF FRANCHISE AND UNCOLLECTIBLES (F&amp;U)

Per D. 04-08-010, F&U shall not be included in the calculation of the PPP Surcharge and the utility shall exclude PPP Surcharge amounts in determining franchise payments.

PRELIMINARY STATEMENTS*(Continued)*10. PUBLIC PURPOSE PROGRAM (PPP) BALANCING ACCOUNTS *(Continued)*A. PURPOSE *(Continued)*

## 5. PPP SURCHARGE RATE CALCULATION

The PPP Surcharge shall be calculated in accordance to formulas and throughput volumes specified in D.04-08-010.

## B. APPLICABILITY

The PPP Balancing Accounts apply, as appropriate, to all sales and transportation service in the Company's Southern and Northern California Divisions as set forth in Schedule No. PPPS-292 of this California — South Lake Tahoe Gas Tariff.

## C. REVISION DATE

D. 04-08-010 requires the Company to file an advice letter with the proposed PPP Surcharges by October 31 of each year, with a requested effective date of January 1 of the following year. The Company may file at other times if failure to make the rate change would result in a forecasted total rate increase of ten percent (10%) or more on January 1 of the following year, as provided for in D. 04-08-010.

## D. LOW INCOME ENERGY EFFICIENCY BALANCING ACCOUNT (LIEEBA)

## 1. PURPOSE

The purpose of the LIEEBA is to balance the Company's Commission-authorized LIEE program costs, including outreach, administrative, and program audit costs, with the PPP Surcharge revenue that recovers these costs. The LIEEBA is a one-way balancing account. Any actual program costs in excess of amounts authorized by the Commission are not recoverable.

If the LIEE portion of PPP Surcharge revenue amounts recorded in the LIEEBA exceed the authorized program costs expended, the difference is carried forward to supplement the subsequent year's program. The difference will not be used to reduce the LIEE portion of the PPP Surcharge for the subsequent year's program unless authorized by the Commission. Customer refunds will only occur when the Commission authorizes such.

PRELIMINARY STATEMENTS*(Continued)*10. PUBLIC PURPOSE PROGRAM (PPP) BALANCING ACCOUNTS *(Continued)*D. LOW INCOME ENERGY EFFICIENCY BALANCING ACCOUNT (LIEEBA) *(Cont.)*

## 2. LIEEBA ADJUSTMENT

If amounts collected in the LIEEBA are less than the authorized program costs expended, the balance in the LIEEBA will be amortized into rates by dividing the balance in the account at the end of the most recent available month by the three-year average (consecutive 36-month period) based on the most recently available billed gas volumes. The LIEEBA will be amortized into rates in accordance with Section No. 10C of these Preliminary Statements. The current LIEEBA Adjustment rate is a component of the PPP Surcharge set forth in the currently effective Statement of Rates and Schedule No. PPS-292 of this California — South Lake Tahoe Gas Tariff.

## 3. ACCOUNTING PROCEDURE

The Company shall make the following entries to the LIEEBA:

- a. On a monthly basis, a debit entry equal to the Company's actual Commission-authorized LIEE program costs, including outreach, administrative, and program audit costs;
- b. On a monthly basis, a credit entry equal to the revenue collected through the LIEE component, including the LIEEBA Adjustment, of the Company's PPP Surcharge;
- c. An entry to reflect any difference between the payments of the LIEE portion of the PPP Surcharge collected by the Company and remitted to the BOE, and the funding obtained from the Gas Consumption Surcharge Fund for such program costs; and
- d. For amounts held on account by the Company, a monthly entry to record interest on the account. The Interest Rate shall be 1/12 of the most recent month's interest rate on Commercial Paper (prime, 3 months) published in the Federal Reserve Statistical Release, G.13. Should publication of the interest rate on Commercial Paper (prime, 3 months) be discontinued, interest will so accrue at the rate of 1/12 of the most recent month's interest rate on Commercial Paper, which most closely approximates the rate that was discontinued, and which is published in the Federal



PRELIMINARY STATEMENTS*(Continued)*10. PUBLIC PURPOSE PROGRAM (PPP) BALANCING ACCOUNTS *(Continued)*D. LOW INCOME ENERGY EFFICIENCY BALANCING ACCOUNT (LIEEBA) *(Cont.)*3. ACCOUNTING PROCEDURE *(Continued)*

Reserve Statistical Release, G.13, or its successor publication. Interest will accrue to the Balancing Account by applying the Interest Rate to the average of the beginning and ending balances. While LIEE surcharge collections are in the possession of the State, the applicable interest is the actual amount of interest that accrued while the remittances were on deposit in the Fund.

## E. CALIFORNIA ALTERNATE RATES FOR ENERGY BALANCING ACCOUNT (CAREBA)

## 1. PURPOSE

The purpose of the CAREBA is to balance the Company's CARE program costs, including rate discounts, outreach, administrative, and program audit costs, with the PPP Surcharge revenue that recovers these costs. The CAREBA is a two-way balancing account.

## 2. CAREBA ADJUSTMENT

The balance in the CAREBA will be amortized into rates by dividing the balance in the account at the end of the most recent available month by the three-year average (consecutive 36-month period) based upon the most recently available billed gas volumes. The CAREBA will be amortized into rates in accordance with Section No. 10C of these Preliminary Statements. The current CAREBA Adjustment rate is a component of the non-CARE PPP Surcharge set forth in the currently-effective Statement of Rates and Schedule No. PPS-292 of this California — South Lake Tahoe Gas Tariff.

## 3. ACCOUNTING PROCEDURE

The Company shall make the following entries to the CAREBA:

- a. On a monthly basis, a debit entry equal to actual amount of CARE program costs, including rate discounts, outreach, administrative, and program audit costs;
- b. On a monthly basis, a credit entry equal to the revenue collected through the CARE component, including the CAREBA Adjustment, of the Company's PPP Surcharge;

PRELIMINARY STATEMENTS*(Continued)*10. PUBLIC PURPOSE PROGRAM (PPP) BALANCING ACCOUNTS *(Continued)*E. CALIFORNIA ALTERNATE RATES FOR ENERGY BALANCING ACCOUNT (CAREBA) *(Continued)*3. ACCOUNTING PROCEDURE *(Continued)*

- c. An entry to reflect any difference between the payments of the CARE portion of the PPP Surcharge collected by the Company and remitted to the BOE, and the funding obtained from the Gas Consumption Surcharge Fund for such program costs; and
- d. For amounts held on account by the Company, a monthly entry to record interest on the account. The Interest Rate shall be 1/12 of the most recent month's interest rate on Commercial Paper (prime, 3 months) published in the Federal Reserve Statistical Release, G.13. Should publication of the interest rate on Commercial Paper (prime, 3 months) be discontinued, interest will so accrue at the rate of 1/12 of the most recent month's interest rate on Commercial Paper, which most closely approximates the rate that was discontinued, and which is published in the Federal Reserve Statistical Release, G.13, or its successor publication. Interest will accrue to the Balancing Account by applying the Interest Rate to the average of the beginning and ending balances. While CARE surcharge collections are in the possession of the State, the applicable interest is the actual amount of interest that accrued while the remittances were on deposit in the Fund.

## F. PUBLIC INTEREST RESEARCH AND DEVELOPMENT BALANCING ACCOUNT (R&amp;DBA)

## 1. PURPOSE

The purpose of the R&DBA is to balance the Company's allocated share of the State's annual R&D budgeted costs, including any Commission and BOE administrative costs, with the PPP Surcharge revenue that recovers these costs. The R&DBA is a two-way balancing account. The payments of the R&D portion of the PPP Surcharge collected by the Company and remitted to the BOE will be distributed to the R&D project administrator to cover R&D project costs.

PRELIMINARY STATEMENTS*(Continued)*10. PUBLIC PURPOSE PROGRAM (PPP) BALANCING ACCOUNTS *(Continued)*F. PUBLIC INTEREST RESEARCH AND DEVELOPMENT BALANCING ACCOUNT (R&DBA) *(Continued)*

## 2. R&amp;DBA ADJUSTMENT

The balance in the R&DBA will be amortized into rates by dividing the balance in the account at the end of the most recent available month by the three-year average (consecutive 36-month period) based upon the most recently available billed gas volumes. The R&DBA will be amortized into rates in accordance with Section No. 10C of these Preliminary Statements. The current R&DBA Adjustment rate is a component of the PPP Surcharge set forth in the currently-effective Statement of Rates and Schedule No. PPPS-292 of this California — South Lake Tahoe Gas Tariff.

## 3. ACCOUNTING PROCEDURE

The Company shall make the following entries to the R&DBA:

- a. On a monthly basis, a debit entry equal to the share of the State's annual R&D budgeted costs, including any CPUC and BOE administrative costs allocated to the Company, if any;
- b. On a monthly basis, a credit entry equal to the revenue collected through the R&D component, including the R&DBA Adjustment, of the Company's PPP Surcharge. Such amounts collected will be remitted to the State Board of Equalization on a quarterly basis;
- c. For amounts held on account by the Company during the period when revenue is collected from the PPP Surcharge until those amounts are submitted to the BOE, a monthly entry to record interest on the account calculated as set forth in Section No. 12B of these Preliminary Statements;
- d. The disposition of the interest held by the Company will be determined by the CPUC.

PRELIMINARY STATEMENTS*(Continued)*11. CALIFORNIA PUBLIC UTILITIES COMMISSION MOBILEHOME PARK GAS SAFETY INSPECTION AND ENFORCEMENT PROGRAM SURCHARGE

## A. Purpose

The purpose of this provision is to set forth the Public Utilities Commission surcharge to be paid by Mobilehome Park Operators to fund a safety inspection and enforcement program (Public Utilities Code, Sections 4351 - 4360). The surcharge, to recover the cost of the program is ordered by the Commission under the authority granted by Public Utility Code Sections 4358 and 4359.

## B. Applicability

This surcharge applies to all mobilehome parks receiving service under Rate Schedules GST-223 and GMT-224. It is applicable within the entire territory served by the Company.

## C. Rate

The current surcharge is set forth in the currently-effective Statement of Rates of this California — South Lake Tahoe Gas Tariff.

12. CATASTROPHIC EVENT MEMORANDUM ACCOUNT (CEMA)

## A. Purpose

The purpose of the CEMA is to recover the costs associated with the restoration of service and the Company's facilities affected by a catastrophic event declared a disaster or state of emergency by competent federal or state authorities. The balance in the CEMA will be recovered in rates after CPUC review and audit of the recorded CEMA balance. The authority to establish this account was granted in CPUC Resolution E-3238, dated July 24, 1991.

Should a disaster occur, the Company will inform the Executive Director of CPUC by letter within 30 days after the catastrophic event that the Company has started booking costs in the CEMA.

The letter shall specify the declared disaster, date, time, location, service area affected, impact on the Company's facilities, and an estimate of the extraordinary costs expected to be incurred, with costs due to expenses and capital items shown separately.

PRELIMINARY STATEMENTS*(Continued)*12. CATASTROPHIC EVENT MEMORANDUM ACCOUNT (CEMA) *(Continued)*A. Purpose *(Continued)*

The Company shall not record any capital costs or expenses incurred prior to the start of the declared disaster or state of emergency, as identified by the appropriate Authorities, pursuant to Government Code Sections 8558, 8588, and 8625 or comparable federal authority.

## B. Applicability

The CEMA balance will be recovered from all customer classes, except those specifically excluded by the CPUC.

## C. CEMA Rates

The CEMA does not currently have a rate component.

## D. Accounting Procedure

Upon declaration of a disaster or state of emergency, Company shall maintain the CEMA from the date of the event causing the disaster by making entries to this account at the end of each month as follows:

1. A debit entry equal to the amounts recorded in the Company's Operation and Maintenance, and Administrative and General Expense Accounts that were incurred as a result of the disaster and related events.
2. A debit entry equal to:
  - a. depreciation expense on the average of the beginning and the end-of-month balance of plant installed to restore service to customers, or to replace, repair, or restore any plant or facilities, or to comply with government agency orders, in connection with events declared disasters, at one-twelfth the annual depreciation rates approved by the CPUC for these plant accounts; plus
  - b. the return on investment on the average of the beginning and the end-of-month balance of plant installed to restore service to customers or replace, repair, or restore any plant or facilities, or to comply with government agency orders, in connection with events declared disasters, at one-twelfth of the annual rate of return on investment last adopted by the CPUC; plus

PRELIMINARY STATEMENTS

*(Continued)*

12. CATASTROPHIC EVENT MEMORANDUM ACCOUNT (CEMA) *(Continued)*

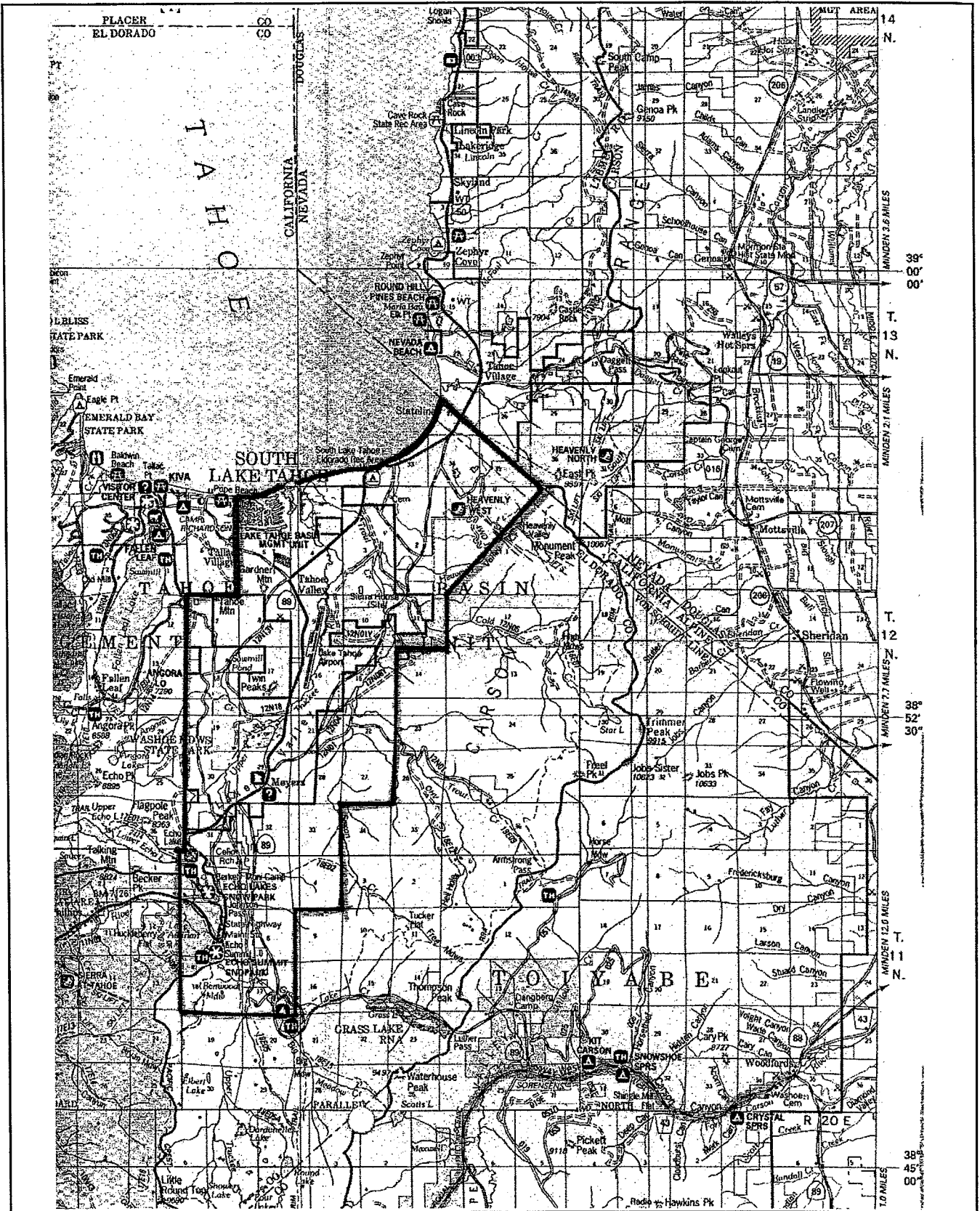
D. Accounting Procedure *(Continued)*

- c. the return on the appropriate allowance for working capital using calculations last adopted by the CPUC and the return in 13.D.2.b above; plus
  - d. the return on the net cost of removal of facilities required as a result of the disaster and related events, using the rate of return in 13.D.2.b above; less
  - e. the return on the average of the beginning and end-of-month accumulated depreciation, and on average accumulated net deferred taxes on income resulting from the normalization of federal tax depreciation, using the rate of return in 13.D.2.b above.
3. A debit entry equal to federal and state taxes based on income associated with item 13.D.2 above, calculated at marginal tax rates currently in effect. This will include all applicable statutory adjustments.
- For federal and state taxes, this will conform to normalization requirement as applicable. Interest cost will be at the percentage of net investment last adopted by the CPUC with respect to the Company.
4. A credit entry to transfer all or a portion of the balance in this CEMA to other adjustment clauses for future rate recovery, as may be approved by the CPUC.
5. An entry equal to interest on the average balance in the account at the beginning of the month and the balance after the entries from 13.D.1 through 13.D.3 above, at a rate equal to one-twelfth the interest rate plus 50 basis points on three-month Commercial Paper for the previous month as published in the Federal Reserve Statistical Release G.13, or its successor.

Entries in items 13.D.1 and 13.D.2 above shall be made net of the appropriate insurance proceeds.

E. Financial Reporting

The Company may, at its discretion, record the balance in the CEMA as a deferred debit on its balance sheet with entries to the appropriate income statement accounts, as necessary.



Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

DESCRIPTION OF SERVICE AREA

- A. The expansion service area of Southwest Gas Corporation in or near South Lake Tahoe, County of El Dorado, State of California, Mount Diablo Baseline and Meridian, includes the following described area:
  - 1. Township 13 North, Range 18 East, All of Section 34; All that portion of fractional Sections 28, 31, 32 and 33 southeast of the Lake Tahoe Shore Line; All that portion of Sections 26, 35 and 36 west of the California/Nevada State Boundary Line. All that portion of fractional Section 27 southeast of the Lake Tahoe Shore Line and west of the California/Nevada State Boundary Line.
  - 2. Township 12 North, Range 18 East, All of Sections 2, 3, 4, 7, 8, 9, 10, 11, 15, 16, 17, 18, 19, 20, 21, 22, 27, 28, 29, 30, 31, 32 and 33; All that portion of fractional Section 5, south of the Lake Tahoe Shore Line; all that portion of Section 1 southwest of the California/ Nevada State Boundary Line and northwest of a line from the intersection of the California/Nevada State Boundary Line with the El Dorado/Alpine County Line and the southwest corner of said Section 1.
  - 3. Township 11 North, Range 18 East, All of Sections 4, 5, 6, 7, 8, 17 and 18.



DESCRIPTION OF SERVICE AREA

*(Continued)*

- B. The aforesaid South Lake Tahoe, California, expansion service area of Southwest Gas Corporation is more particularly described as follows:

BEGINNING at the intersection of the southeast Lake Tahoe Shore Line and the California/Nevada State Boundary Line in fractional Section 27, Township 13 North, Range 18 East, M.D.B. & M., El Dorado County, California; thence southeasterly along said State Boundary Line through said fractional Section 27, Sections 26, 35 and 36, said township and range, to a point on the north line of Section 1, Township 12 North, Range 18 East, M.D.B.& M.; thence continuing southeasterly along said State Boundary Line to a point on the El Dorado/Alpine County Line; thence southwesterly to the northeast corner of Section 11, said township and range; thence south along the east line of said Section 11 to the southeast corner of said Section 11; thence west along the south line of said Section 11 to the northeast corner of Section 15, said township and range; thence south along the east lines of Sections 15, 22 and 27, said township and range, to the southeast corner of said Section 27; thence west along the south line of said Section 27, to the northeast corner of Section 33, said township and range; thence south along the east line of said Section 33, and the east line of Section 4, Township 11 North, Range 18 East, M.D.B.& M., to the southeast corner of said Section 4; thence west along the south line of said Section 4 to the northeast corner of Section 8, said township and range; thence south along the east lines of Sections 8 and 17, said township and range, to the southeast corner of said Section 17; thence west along the south lines of Sections 17 and 18, said township and range, to the southwest corner of said Section 18; thence north along the west lines of Sections 18, 7 and 6, said township and range, and the west lines of Sections 31, 30, 19, 18 and 7, Township 12 North, Range 18 East, M.D.B.& M., to the northwest corner of said Section 7; thence east along the north line of said Section 7 to the southwest corner of Section 5, said township and range; thence north along the west line of fractional Section 5, said township and range, to the southerly Shore Line of Lake Tahoe; thence in an easterly direction along the meandering of the Lake Tahoe Shore Line coincident with the north lines of fractional Section 5, Township 12 North, Range 18 East, M.D.B.& M., fractional Sections 31, 32, 33, 28 and 27, in Township 13 North, Range 18 East, M.D.B.&M., to the POINT OF BEGINNING.

STATEMENT OF RATES EFFECTIVE RATES APPLICABLE TO SOUTH LAKE TAHOE DISTRICT SCHEDULES [1] [2] [3]										
Schedule No. and Type of Charge	Southwest Margin	Upstream Interstate Charges		CFCAM	Subtotal Gas Usage Rate	CPUC	PPP [3]	Gas Cost	Effective Sales Rate	
		Reservation	Storage							
GT-211 — Permanent Residential Natural Gas Service										
Basic Service Charge	\$ 5.50							\$	5.50	
Cost per Therm		\$ 0.17467	\$ 0.02285	\$ (0.03320)	\$ 0.22736	\$ 0.00068	\$ 0.01567	\$ 0.72565	\$ 0.96936	
Baseline Quantities		0.00000	0.02285	(0.03320)	0.39331	0.00068	0.01567	0.72565	1.13531	
Tier II										
GT-211 — Seasonal Residential Natural Gas Service										
Basic Service Charge	\$ 5.50							\$	5.50	
Cost per Therm		\$ 0.00000	\$ 0.40366	\$ (0.03320)	\$ 0.39331	\$ 0.00068	\$ 0.01567	\$ 0.72565	\$ 1.13531	
GLT-212 — Limited Income Residential Natural Gas Service										
Basic Service Charge	\$ 4.40							\$	4.40	
Cost per Therm		\$ (0.01593)	\$ 0.06304	\$ (0.03320)	\$ 0.03676	\$ 0.00068	\$ 0.00683	\$ 0.72565	\$ 0.76992	
Baseline Quantities		(0.22379)	0.40366	(0.03320)	0.16952	0.00068	0.00683	0.72565	0.90268	
Tier II										
GT-221 — General Natural Gas Service										
Basic Service Charge	\$ 5.50							\$	5.50	
Cost per Therm		\$ 0.12173	\$ 0.18335	\$ (0.03320)	\$ 0.27188	\$ 0.00068	\$ 0.01567	\$ 0.72565	\$ 1.01388	
Summer		0.12173	0.18335	(0.03320)	0.29983	0.00068	0.01567	0.72565	1.04183	
Winter										
GLT-222 — Limited Income General Natural Gas Service										
Basic Service Charge	\$ 4.40							\$	4.40	
Cost per Therm		\$ (0.07778)	\$ 0.18335	\$ (0.03320)	\$ 0.07237	\$ 0.00068	\$ 0.00683	\$ 0.72565	\$ 0.80553	
Summer		(0.08337)	0.18335	(0.03320)	0.09473	0.00068	0.00683	0.72565	0.82789	
Winter										
GST-223 — Multi-Family Natural Gas Service (Submetered) [4]										
Basic Service Charge per Month per Dwelling	\$ 5.50							\$	5.50	
Cost per Therm		\$ 0.17467	\$ 0.02285	\$ (0.03320)	\$ 0.22736	\$ 0.00068	\$ 0.01567	\$ 0.72565	\$ 0.96936	
Baseline Quantities		0.00000	0.02285	(0.03320)	0.39331	0.00068	0.01567	0.72565	1.13531	
Tier II										
GMT-224 — Multi-Family Natural Gas Service (Not Submetered)										
Basic Service Charge per Month per Dwelling	\$ 5.50							\$	5.50	
Cost per Therm		\$ 0.17467	\$ 0.02285	\$ (0.03320)	\$ 0.22736	\$ 0.00068	\$ 0.01567	\$ 0.72565	\$ 0.96936	
Baseline Quantities		0.00000	0.02285	(0.03320)	0.39331	0.00068	0.01567	0.72565	1.13531	
Tier II										

Schedule No. and Type of Charge	Southwest Margin	Upstream Interstate Charges		CFCAM	Subtotal Gas Usage Rate	CPUC	PPP [3]	Gas Cost	Effective Sales Rate
		Reservation	Storage						
STATEMENT OF RATES EFFECTIVE RATES APPLICABLE TO SOUTH LAKE TAHOE DISTRICT SCHEDULES 1 [1] 2 [3] (Continued)									
GT-244 — Large General Natural Gas Service									
Minimum Annual Charge	\$ 495.00							\$ 495.00	
Cost per Therm									
Summer	\$ 0.12173	\$ 0.18335	\$ 0.00000	\$ (0.03320)	\$ 0.27188	\$ 0.00068	\$ 0.01567	\$ 0.72565	\$ 1.01388
Winter	0.12173	0.18335	0.02795	(0.03320)	0.29983	0.00068	0.01567	0.72565	1.04183
GTT-255 — Transportation Service For Customer-Owned Gas									
Minimum Annual Charge	\$ 33,073.00							\$ 33,073.00	
Basic Service Charge	\$ 5.50							\$ 5.50	
Cost per Therm									
Summer	\$ 0.12173				\$ 0.12173	\$ 0.00068	\$ 0.01567	\$ 0.13808	
Winter	0.12173				0.12173	0.00068	0.01567	0.13808	
Transportation Franchise Fee (TFF) Surcharge Provision									
TFF Surcharge per Therm								\$ 0.01139	
MHPS — Master-Metered Mobile Home Park Safety Inspection Provision									
MHPS Surcharge per Space per Month								\$ 0.21000	

[1] Customers taking only transportation service will pay the Effective Sales Rate less the Interstate Reservation Charge and Gas Cost components of the Effective Sales Rate. The volume charge for customer-secured natural gas transportation service will also be subject to the TFF Surcharge, if applicable. The TFF Surcharge shall be the product of the customer-secured volumes transported, multiplied by the monthly projected cost of gas excluding franchise fees and uncollectibles, multiplied by the most current authorized franchise fee factor.

[2] For the purpose of administering the tariff provisions of Rule No. 22, Transportation of Customer-Secured Natural Gas, the otherwise applicable Procurement Charge is equal to the monthly projected cost of gas.

[3] The PPP Surcharge applies to all gas sales and transportation service excluding exempt customers as defined in Rate Schedule No. PPS-292. The PPP Surcharge includes <\$ .00215> per therm to amortize the CARE Balancing Account. This amount is not related to current program year expenses.

[4] A discount of \$4.00 per month per occupied dwelling unit will be applied to Schedule GST-223.

OTHER SERVICE CHARGES

<u>Description</u>	<u>Reference</u>	<u>Charge</u>
<u>Service Establishment Charge</u>	Rule 3C	
Normal Service		\$ 25.00
Expedited Service		37.50
Call-Out Service		80.00
<u>Returned Item Charge</u>	Rule 9G	
Per Return		\$ 10.00
<u>Late Charge</u>	Rule 9H	
Each Delinquent Bill		
Residential		\$2.50 per bill
Non-Residential		\$6.00 or 1% of the monthly bill, whichever is greater.

Schedule No. GT-211

RESIDENTIAL NATURAL GAS SERVICE

APPLICABILITY

Applicable for natural gas service to single family Residential customers classified in Rule No. 21 as Priority P1.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges and basic service charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The baseline daily quantity in therms for all individually-metered residential uses are:

	Summer Season ( <u>June – September</u> )	Winter Season ( <u>October – May</u> )
South Lake Tahoe	1.48	5.27

For billing purposes all quantities sold each month in excess of the baseline quantities shall be billed at the Tier II rate.

The number of therms shall be determined in accordance with the provisions of Rule No. 2C.

Minimum Charge:

The minimum charge per meter per month is the basic service charge.

Schedule No. GT-211

RESIDENTIAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS

1. Service under this schedule is subject to discontinuance in whole or in part without notice in case of actual or anticipated shortage of natural gas resulting from an insufficient supply, inadequate transmission or delivery capacity or facilities, or storage requirements. The Company will not be liable for damages occasioned by interruption or discontinuance of service supplied under this schedule. Such interruption or discontinuance of service will be made in accordance with Rules No. 14 and 21.
2. Baseline quantities are applicable only to a separately metered, permanent residential customer. A seasonal customer shall be billed under excess rates. The Company shall differentiate between a permanent and a seasonal customer on the basis of a service and mailing address analysis and any other appropriate information.
3. Provision is made for a higher space heating baseline quantity for units occupied by paraplegic/quadriplegic and hemiplegic persons or those afflicted with multiple sclerosis or scleroderma. In consideration of the increased heating needs of these persons, this additional allowance will be made available on receipt of certification, which may be by letter.

If the Customer qualifying for the standard medical allowance can demonstrate to the Company's satisfaction that the 25-therm allowance is insufficient to meet the life-support and comfort requirements of the eligible resident, the Company shall make a determination as to the additional quantity required and round such quantity to the next higher 25 therms.

Schedule No. GLT-212

LIMITED INCOME  
RESIDENTIAL NATURAL GAS SERVICE

APPLICABILITY

Applicable for natural gas service to uses classified in Rule No. 21 as Priority P1 and meeting all special conditions of this rate schedule. This schedule provides a limited rate discount to single family Limited Income Residential customers, qualified non-profit group living facilities, migrant farm worker housing centers, privately owned employee housing, and agricultural employee housing operated by non-profit organizations eligible for residential rates.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges and basic service charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The baseline daily quantity in therms for all individually-metered residential uses are:

	Summer Season (June – September)	Winter Season (October – May)
South Lake Tahoe	1.48	5.27

The number of therms shall be determined in accordance with the provisions of Rule No. 2C.

Minimum Charge:

The minimum charge per meter per month is the basic service charge.

Schedule No. GLT-212

LIMITED INCOME  
RESIDENTIAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS

1. Service under this schedule is subject to discontinuance in whole or in part without notice in case of actual or anticipated shortage of natural gas resulting from an insufficient supply, inadequate transmission or delivery capacity or facilities, or storage requirements. The Company will not be liable for damages occasioned by interruption or discontinuance of service supplied under this schedule. Such interruption or discontinuance of service will be made in accordance with Rules No. 14 and 21.
2. Baseline quantities are applicable only to a separately metered, permanent residential customer. The Company shall differentiate between a permanent and a seasonal customer on the basis of a service and mailing address analysis and any other appropriate information.
3. Provision is made for a higher space heating baseline quantity for units occupied by paraplegic/quadruplegic and hemiplegic persons or those afflicted with multiple sclerosis or scleroderma. In consideration of the increased heating needs of these persons, this additional allowance will be made available on receipt of certification, which may be by letter.

If the Customer qualifying for the standard medical allowance can demonstrate to the Company's satisfaction that the 25-therm allowance is insufficient to meet the life-support and comfort requirements of the eligible resident, the Company shall make a determination as to the additional quantity required and round such quantity to the next higher 25 therms.



## Schedule No. GLT-212

LIMITED INCOME  
RESIDENTIAL NATURAL GAS SERVICE

(Continued)

SPECIAL CONDITIONS (Continued)

## 4. Limited Income Household (Limited Income Residence)

A Limited Income Household is a household where the total annual gross income from all sources is no more than what is shown on the table below based on the number of persons in the household. Total annual gross income shall include income of all persons from all sources, both taxable and nontaxable, and shall be no more than:

<u>No. of Persons In Household</u>	<u>Total Annual Gross Income</u>
1 or 2	\$30,500
3	35,800
4	43,200
5	50,600
6	58,000

For each additional person, add \$7,400.

## 5. Non-Profit Group Living Facilities (facilities with six [6] or less beds) – Eligibility Criteria

In order for the customer to be considered a qualified non-profit group living facility, each of the following conditions must be met:

- A. The facility must certify that it is operated by a corporation that has received a letter of determination by the Internal Revenue Service stating the corporation is tax-exempt due to its not-for-profit status under the Internal Revenue Code Section 501(c)(3).
- B. The facility must be either a homeless shelter, transitional housing (e.g., for drug rehabilitation, a half-way house, etc.), a short- or long-term care facility (hospice, nursing homes, seniors' or children's homes), or a group home for physically or mentally disabled persons.

With the exception of homeless shelters, all facilities must certify that 100% of the residents (excluding caregiver) of the facility meet the California Alternate Rates for Energy eligibility standard for a single-person household. A single-person household is eligible for California Alternate Rates for Energy if the total gross annual income from all sources, both taxable and non-taxable, is not greater than \$30,500.

## Schedule No. GLT-212

LIMITED INCOME  
RESIDENTIAL NATURAL GAS SERVICE*(Continued)*SPECIAL CONDITIONS *(Continued)*5. Non-Profit Group Living Facilities (facilities with six [6] or less beds) – Eligibility Criteria  
*(Continued)*

- D. With the exception of homeless shelters, all facilities must certify that they provide a service, such as meals or rehabilitation programs, in addition to lodging for limited-income residents.
- E. Homeless shelters must certify that they provide no more than six (6) beds for a minimum of 180 days each year for persons who have no alternative residence.
- F. At least 70% of the facility's energy consumption must be used for residential purposes.
- G. Government-owned and government-subsidized housing facilities will not be considered qualified non-profit group living facilities. However, a group living facility which otherwise qualifies for the limited income rate discount shall not be ineligible because compensation for room and board is provided by a government agency on behalf of the resident under a disability, Supplemental Security Income (SSI), Social Security Administration (SSA), or other governmental assistance programs. Further clarification is provided by Decision No. 92-06-060.

## 6. Application and Eligibility Declaration (Limited Income Residence)

An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate at one residential location at any one time.

## 7. Non-Profit Group Living Facilities – Application and Eligibility Declaration

An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a facility's eligibility declaration will be required on an annual basis.

Schedule No. GLT-212

LIMITED INCOME  
RESIDENTIAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

8. Non-Profit Group Living Facilities – Monitoring and Benefits

At the time of annual renewal of eligibility, each facility shall certify that monies saved through the limited income rate discount have been passed on to the limited income residents of the facility. Certification shall include a quantification of funds saved annually due to the limited income rate discount, and an identification of how those funds have been spent for the benefit of the limited income residents.

9. Migrant Farm Worker and Employee Housing

Migrant farm worker housing centers, privately owned employee housing, and agricultural employee housing operated by non-profit organizations may be served under this schedule if the Customer would properly be classified as Residential, would otherwise be served on Schedule No. GLT-212 or GLT-223, and meets the requirements described in the Special Conditions for Schedule No. GLT-222.

10. Commencement of Rate

Eligible customers shall be billed on this schedule commencing with the next regularly scheduled billing period that follows receipt of application by the Company.

11. Verification

Information provided by the applicant is subject to verification by the Company. Refusal or failure of a customer to provide documentation of eligibility acceptable to the Company, upon request by the Company, shall result in removal from this rate schedule.

12. Notice from Customer

It is the customer's responsibility to notify the Company if there is a change in his eligibility status.

13. Rebilling

Customers may be rebilled, under the applicable rate schedule, for periods of ineligibility under this rate schedule.

14. Combined Rates

This schedule may not be combined with any other rate schedule, except for submetered multifamily rate schedules.

Schedule No. GLT-221

GENERAL NATURAL GAS SERVICE

APPLICABILITY

Applicable for general natural gas service to uses classified in Rule No. 21 as Priority P1 or P2A and not eligible for residential service.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges and basic service charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The number of therms shall be determined in accordance with the provisions of Rule No. 2C.

Minimum Charge:

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. Service under this schedule is subject to discontinuance in whole or in part without notice in case of actual or anticipated shortage of natural gas resulting from an insufficient supply, inadequate transmission or delivery capacity or facilities, or storage requirements. The Company will not be liable for damages occasioned by interruption or discontinuance of service supplied under this schedule. Such interruption or discontinuance of service will be made in accordance with Rules Nos. 14 and 21.

Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE

APPLICABILITY

Applicable for general natural gas service to uses classified in Rule No. 21 as Priority P1 and meeting all the special conditions of this rate schedule. This schedule provides a limited income rate discount to the following entities that are not eligible for residential service: qualified non-profit group living facilities, migrant farm worker housing centers, privately-owned employee housing and agricultural employee housing operated by non-profit organizations.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges and basic service charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The number of therms shall be determined in accordance with the provisions of Rule No. 2C.

Minimum Charge:

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. Service under this schedule is subject to discontinuance in whole or in part without notice in case of actual or anticipated shortage of natural gas resulting from an insufficient supply, inadequate transmission or delivery capacity or facilities, or storage requirements. The Company will not be liable for damages occasioned by interruption or discontinuance of service supplied under this schedule. Such interruption or discontinuance of service will be made in accordance with Rules Nos. 14 and 21.

Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

2. Eligible facilities shall begin receiving the California Alternate Rates for Energy no more than one billing period after receipt and approval of its application by the Company.
3. Information provided by the applicant is subject to verification by the Company. Refusal or failure of a customer to provide documentation of eligibility acceptable to the Company, upon request by the Company, shall result in the denial or termination of service under this rate schedule.
4. Customers who wrongfully declare eligibility or fail to notify the Company when they no longer meet the eligibility requirements may be rebilled for the period of ineligibility under their otherwise applicable rate schedule.
5. It is the responsibility of the Customer to notify the Company within 30 days of any changes in the Customer's eligibility status.
6. Non-Profit Group Living Facilities (facilities with seven [7] or more beds)

A. Eligibility Criteria

In order for the customer to be considered a qualified non-profit group living facility, each of the following conditions must be met:

- i) The facility must certify that it is operated by a corporation that has received a letter of determination by the Internal Revenue Service stating the corporation is tax-exempt due to its not-for-profit status under the Internal Revenue Code Section 501 (c)(3).
- ii) The facility must be either a homeless shelter, transitional housing (e.g., for drug rehabilitation, a half-way house, etc.), a short- or long-term care facility (hospice, nursing homes, seniors' or children's homes), or a group home for physically or mentally disabled persons.
- iii) With the exception of homeless shelters, all facilities must certify that 100% of the residents (excluding caregiver) of the facility meet the California Alternate Rates for Energy eligibility standard for a single-person household. A single-person household is eligible for California Alternate Rates for Energy if the total gross annual income from all sources, both taxable and non-taxable, is not greater than \$30,500.

## Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE*(Continued)*SPECIAL CONDITIONS *(Continued)*6. Non-Profit Group Living Facilities (facilities with seven [7] or more beds) *(Continued)*

- iv) With the exception of homeless shelters, all facilities must certify that they provide a service, such as meals or rehabilitation programs, in addition to lodging for limited income residents.
- v) Homeless shelters must certify that they provide at least seven (7) beds for a minimum of 180 days each year for persons who have no alternative residence.
- vi) At least 70% of the facility's energy consumption must be used for residential purposes.
- vii) Government-owned and government-subsidized housing facilities will not be considered qualified non-profit group living facilities. However, a group living facility which otherwise qualifies for the limited income rate discount shall not be ineligible because compensation for room and board is provided by a government agency on behalf of the resident under a disability, Supplemental Security Income (SSI), Social Security Administration (SSA), or other governmental assistance programs. Further clarification is provided by Decision No. 92-06-060.

## B. Application and Eligibility Declaration

An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a facility's eligibility declaration will be required on an annual basis.

## C. Monitoring of Benefits

At the time of annual renewal of eligibility, each facility shall certify that monies saved through the limited income rate discount have been passed on to the limited income residents of the facility. Certification shall include a quantification of funds saved annually due to the limited income rate discount, and an identification of how those funds have been spent for the benefit of the limited income residents.

## Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
 (Continued)

SPECIAL CONDITIONS (Continued)

## 7. Migrant Farm Worker Housing Centers

Pursuant to Section 50710.1(e) of the California Health and Safety Code and subject to the following conditions stated herein, Migrant Farm Worker Housing Centers operated by the Office of Migrant Services or other nonprofit entities shall be deemed eligible for the CARE Program discount due to the presumed income levels of the occupants.

- A. Applicant shall be the customer of record.
- B. Applicant shall provide copy of current contract with the Office of Migrant Services, Department of Housing and Community Development.
- C. Where the applicant is not overseen by the Office of Migrant Services, applicant shall provide proof of nonprofit status. Acceptable proofs include: unrevoked letter determination or ruling of tax-exempt, nonprofit corporation status under Internal Revenue Service Code Section 501(c)(3), or similar tax-exempt certification from the Assessor in the county where the housing is located indicating exemption of the housing from local property taxes, pursuant to subdivision (g) of Section 214 of the California Revenue and Taxation Code.
- D. An approved "Application for California Alternate Rates for Energy ("CARE") Program for Qualified Agricultural Employee Housing Facilities" is required for service under this schedule. The Company shall be permitted to verify the eligibility of the facility.
- E. The Applicant must reapply and reaffirm their eligibility for service under this schedule annually.
- F. For individually-metered dwelling units in the migrant center, 100% of the usage must be for residential uses in order to qualify for this CARE rate. If the migrant center is served by a master meter, then not less than 70% of the usage must be for residential uses in order to qualify. Natural gas usage for offices, maintenance shops or agricultural uses shall not be considered residential use. Only meters that are served under a residential or commercial rate schedule can qualify for this CARE rate.



Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

7. Migrant Farm Worker Housing Centers (Continued)

- G. Applicants must indicate on each annual application how the discount from the CARE rate will be used to directly benefit the occupants of the migrant centers. Applicants shall make a certification to that effect under the penalty of perjury on the CARE application. At each annual recertification, Applicant shall be required to certify how the discount directly benefited the occupants of the migrant housing center.

The Applicant will be required to demonstrate where the savings from the CARE rate will or have been reallocated and that the reallocation benefits the occupants directly. The Applicant must maintain accounting entries and retain supporting documentation in order to allow the Company to verify the benefits conferred. Supporting documentation includes, but is not limited to: dated receipts identifying items purchased; stated purposes of such purchases, and letters or memorandum to occupants indicating the benefit provided. Examples of benefits that would qualify, provided appropriate records are maintained, include: reduced energy charges to tenants from the CARE rate savings; improvements to tenant services such as day care or recreational facilities for tenants; reduced rents or reduced rent increases from offsets by the CARE rate. Other benefits may be considered by the Company as qualifying provided the Applicant can adequately demonstrate the savings will or have been used for the direct benefit of the occupants.

Items not considered direct benefits for current occupants include: physical improvements to property that do not directly benefit occupants, such as remodeling to add office space; or development of new migrant center housing.

- H. Customers who wrongfully declare eligibility or fail to demonstrate the CARE rate savings directly benefited the migrant center occupants may be rebilled for the period of ineligibility under their otherwise applicable rate schedule.

Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

8. Privately-Owned Employee Housing

Privately-owned employee housing, as defined by Section 17008 of the California Health and Safety Code, that is licensed and inspected by state or local agencies pursuant to Part 1 (commencing with Section 17000) of Division 13 of the California Health and Safety Code, may be determined by the Company to be eligible for service under this schedule subject to the following conditions.

- A. Applicant shall be the customer of record. Applicant shall be required to provide proof of current compliance with Part 1 of Division 13 of the California Health and Safety Code, commonly cited as the Employee Housing Act. Compliance may take the form of a current valid permit or license issued pursuant to Health and Safety Code §17030.
- B. To be eligible for service under this schedule, the Applicant shall be responsible for determining that all households residing in the employee housing qualify for the CARE (California Alternate Rates for Energy) Residential Natural Gas Service under the annual total household income guidelines and criteria as set forth in Schedule No. GLT-212 of this California Natural Gas Tariff. The Applicant shall make a certification to that effect under the penalty of perjury on the CARE application. Housing for employees provided primarily for the convenience of the private employer shall not be considered eligible for the CARE rate.

An approved "Application for California Alternate Rates for Energy (CARE) Program for Qualified Agricultural Employee Housing Facilities" is required for service under this schedule. The Company shall be permitted to verify the eligibility of the facility.

- C. The Applicant must reapply and reaffirm their eligibility for service under this schedule annually.
- D. For privately-owned employee housing, 100% of the usage must be for residential uses in order to qualify for this CARE rate, whether individually or master-metered. Natural gas usage for offices, maintenance shops or agricultural uses shall not be considered residential use. Only meters that are served under a residential or commercial rate schedule can qualify for this CARE rate.

Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

8. Privately-Owned Employee Housing (Continued)

- E. Applicants must indicate on each annual application how the discount from the CARE rate will be used to directly benefit the occupants of the privately-owned employee housing. Applicants shall make a certification to that effect under the penalty of perjury on the CARE application. At each annual recertification, Applicant shall be required to certify how the discount directly benefited the occupants of the privately-owned employee housing.

The Applicant will be required to demonstrate where the savings from the CARE rate will or have been reallocated and that the reallocation benefits the occupants directly. The Applicant must maintain accounting entries and retain supporting documentation in order to allow the Company to verify the benefits conferred. Supporting documentation includes, but is not limited to: dated receipts identifying items purchased; stated purposes of such purchases, and letters or memorandum to occupants indicating the benefit provided. Examples of benefits that would qualify, provided appropriate records are maintained, include: reduced energy charges to tenants from the CARE rate savings; improvements to tenant services such as day care or recreational facilities for tenants; reduced rents or reduced rent increases from offsets by the CARE rate. Other benefits may be considered by the Company as qualifying provided the Applicant can adequately demonstrate the savings will or have been used for the direct benefit of the occupants.

Items not considered direct benefits for current occupants include: physical improvements to property that do not directly benefit occupants, such as remodeling to add office space; or development of new privately-owned employee housing.

Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

9. Agricultural Employee Housing

Agricultural employee housing, as defined by subdivision (b) of Section 1140.4 of the California Labor Code, operated by nonprofit organizations may be determined by the Company to be eligible for service under this schedule subject to the following conditions. (Migrant Agricultural Employee Housing operated by nonprofit organizations qualify for assistance under Special Conditions, Section B of this Schedule.)

A. Applicant shall be the customer of record. Applicant shall be required to provide proof of its nonprofit status. Acceptable proofs include: unrevoked letter determination or ruling of tax-exempt, nonprofit corporation status under Internal Revenue Service Code Section 501 (c)(3) or similar tax-exempt certification from the California Franchise Tax Board. Additionally, Applicant shall provide a copy of a letter from the Assessor in the County where the agricultural employee housing is located indicating exemption of the housing from local property taxes, pursuant to subdivision (g) of Section 214 of the California Revenue and Taxation Code.

B. To be eligible for service under this schedule, the Applicant shall be responsible for determining that all households residing in the agricultural employee housing qualify for the CARE (California Alternate Rates for Energy) Residential Natural Gas Service under the annual total household income guidelines and criteria as set forth in Schedule No. GLT-212 of this California Natural Gas Tariff. The Applicant shall make a certification to that effect under the penalty of perjury on the CARE application. Employees or staff of the nonprofit organization operating the agricultural employee housing who reside at the facility can be excluded for purposes of qualifying the facility for this CARE rate.

An approved "Application for California Alternate Rates for Energy (CARE) Program for Qualified Agricultural Employee Housing Facilities" is required for service under this schedule. The Company shall be permitted to verify the eligibility of the facility and its tenants.

C. The Applicant must reapply and reaffirm their eligibility for service under this schedule annually.

Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

9. Agricultural Employee Housing Operated by Nonprofits (Continued)

D. For individually-metered dwelling units for agricultural employee housing operated by nonprofit organizations, 100% of the usage must be for residential uses in order to qualify for this CARE rate. If the agricultural employee housing is served by a master meter, then not less than 70% of the usage must be for residential uses in order to qualify. Natural gas usage for offices, maintenance shops or agricultural uses shall not be considered residential use. Only meters that are served under a residential or commercial rate schedule can qualify for this CARE rate.

E. Applicants must indicate on each annual application how the discount from the CARE rate will be used to directly benefit the occupants of the agricultural employee housing facility. Applicants shall make a certification to that effect under the penalty of perjury on the CARE application. At each annual recertification, Applicant shall be required to certify how the discount directly benefited the occupants of the agricultural employee housing facility.

The Applicant will be required to demonstrate where the savings from the CARE rate will or have been reallocated and that the reallocation benefits the occupants directly. The Applicant must maintain accounting entries and retain supporting documentation in order to allow the Company to verify the benefits conferred. Supporting documentation includes, but is not limited to: dated receipts identifying items purchased; stated purposes of such purchases, and letters or memorandum to occupants indicating the benefit provided. Examples of benefits that would qualify, provided appropriate records are maintained, include: reduced energy charges to tenants from the CARE rate savings; improvements to tenant services such as day care or recreational facilities for tenants; reduced rents or reduced rent increases from offsets by the CARE rate. Other benefits may be considered by the Company as qualifying provided the Applicant can adequately demonstrate the savings will or have been used for the direct benefit of the occupants.

Items not considered direct benefits for current occupants include: physical improvements to property that do not directly benefit occupants, such as remodeling to add office space; or development of new agricultural employee housing.

Schedule No. GLT-222

LIMITED INCOME  
GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

9. Agricultural Employee Housing Operated by Nonprofits (Continued)

- F. Customers who wrongfully declare eligibility or fail to demonstrate the CARE rate savings directly benefited the agricultural employee housing occupants may be rebilled for the period of ineligibility under their otherwise applicable rate schedule.

Schedule No. GST-223

MULTI-FAMILY NATURAL GAS SERVICE  
(SUBMETERED)

APPLICABILITY

Applicable for natural gas service to residential multi-family customers classified in Rule No. 21 as priority P1 supplied through a master meter on a single premises with all the individual family units submetered and meets all the special conditions of this rate schedule. This schedule is closed to new service.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges and basic service charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The baseline daily quantity in therms for all individually-metered residential uses are:

	Summer Season ( <u>June – September</u> )	Winter Season ( <u>October – May</u> )
South Lake Tahoe	1.48	5.27

For billing purposes the baseline quantity shall be determined by multiplying the allowable baseline quantity per residential unity by the number of qualifying residential units. All quantities sold each month in excess of the baseline quantities shall be billed at the Tier II rate.

The number of therms shall be determined in accordance with the provisions of Rule No. 2C.

Minimum Charge:

The minimum charge per meter per month is the basic service charge.

## Schedule No. GST-223

MULTI-FAMILY NATURAL GAS SERVICE

(SUBMETERED)

*(Continued)*SPECIAL CONDITIONS

1. Service under this schedule is subject to discontinuance in whole or in part without notice in case of actual or anticipated shortage of natural gas resulting from an insufficient supply, inadequate transmission or delivery capacity or facilities, or storage requirements. The Company will not be liable for damages occasioned by interruption or discontinuance of service supplied under this schedule. Such interruption or discontinuance of service will be made in accordance with Rules Nos. 14 and 21.
2. Baseline quantities are applicable only to a living unit occupied by a permanent resident. A living unit occupied by a seasonal customer shall be billed under excess rates. In order to qualify for baseline quantities, the customer shall sign a declaration under penalty of perjury stating (a) that he (or she) is the owner and/or manager of the multi-family dwelling receiving service under this schedule, (b) the number of individual units that qualify for baseline service, and (c) the number of individual units that have permanently installed natural gas space heating as the primary source for space heating. The penalty for presenting false information in this declaration shall be any legal action which the Company might elect to pursue.
3. The master-meter customer shall differentiate between a permanent local area resident and a seasonal customer in the multi-family dwelling on the basis of a mailing address analysis and any other appropriate information.
4. Provision is made for a higher space heating baseline quantity for units occupied by paraplegic/quadruplegic and hemiplegic persons or those afflicted with multiple sclerosis or scleroderma. In consideration of the increased heating needs of these persons, this additional allowance will be made available on receipt of certification, which may be by letter.

If the Customer qualifying for the standard medical allowance can demonstrate to the Company's satisfaction that the 25-therm allowance is insufficient to meet the life-support and comfort requirements of the eligible resident, the Company shall make a determination as to the additional quantity required and round such quantity to the next higher 25 therms.

5. In determining the number of units, it is the responsibility of the customer to advise the Company's, within 30 days, of any changes in the number of residential dwelling units and trailer spaces and their respective baseline and Limited Income qualifications.



## Schedule No. GST-223

MULTI-FAMILY NATURAL GAS SERVICE

(SUBMETERED)

*(Continued)*SPECIAL CONDITIONS *(Continued)*

6. Miscellaneous natural gas loads on the master meter, such as laundry rooms, incidental to the operations of the premises as a multi-family accommodation will be considered as domestic usage. Miscellaneous loads separately metered will not be considered as domestic usage. Natural gas used for non-domestic enterprises such as stores, restaurants, service stations and other similar establishments will be separately metered and billed under applicable schedules.
7. A domestic unit shall be an occupied residential unit or an occupied trailer space piped for service.
8. California Alternate Rates for Energy (CARE) Program Discount:

If an individual submetered tenant of a multi-family master-metered customer meets the eligibility criteria established in Schedule No. GLT-212 that tenant shall be eligible for the CARE discount. All Special Conditions set forth in Schedule No. GLT-212 shall apply, with the exception that the submetered tenant shall send a completed application directly to the Company and that recertification for eligibility shall be required annually.

If any submetered single-family accommodation qualifies for California Alternate Rates for Energy, the Baseline quantity shall be prorated among the applicable Limited Income Baseline rate and the regular Baseline rate according to the proportion of qualifying and non-qualifying accommodations. Non-baseline usage, if applicable, shall be prorated among the applicable Limited Income Non-baseline rate and the regular Non-baseline rate according to the same proportion as the Baseline quantity.

Schedule No. GMT-224

MULTI-FAMILY NATURAL GAS SERVICE  
(NOT SUBMETERED)

APPLICABILITY

Applicable for natural gas service to residential multi-family customers as defined in Rule 1 classified in Rule No. 21 as priority P1 supplied through one meter on a single premises. This schedule is closed to new service.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges and basic service charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The baseline daily quantity in therms for all individually-metered residential uses are:

	<u>Summer Season</u> <u>(June – September)</u>	<u>Winter Season</u> <u>(October – May)</u>
South Lake Tahoe	1.48	5.27

For billing purposes, the baseline quantity shall be determined by multiplying the allowable baseline quantity per residential unity by the number of qualifying residential units. All quantities sold each month in excess of the baseline quantities shall be billed at the Tier II rate.

The number of therms shall be determined in accordance with the provisions of Rule No. 2C.

Minimum Charge:

The minimum charge per meter per month is the basic service charge.

Schedule No. GMT-224

MULTI-FAMILY NATURAL GAS SERVICE

(NOT SUBMETERED)

*(Continued)*SPECIAL CONDITIONS

1. Service under this schedule is subject to discontinuance in whole or in part without notice in case of actual or anticipated shortage of natural gas resulting from an insufficient supply, inadequate transmission or delivery capacity or facilities, or storage requirements. The Company will not be liable for damages occasioned by interruption or discontinuance of service supplied under this schedule. Such interruption or discontinuance of service will be made in accordance with Rules Nos. 14 and 21.
2. Baseline quantities are applicable only to a living unit occupied by a permanent resident. A living unit occupied by a seasonal customer shall be billed under excess rates. In order to qualify for baseline quantities, the customer shall sign a declaration under penalty of perjury stating (a) that he (or she) is the owner and/or manager of the multi-family dwelling receiving service under this schedule, (b) the number of individual units that qualify for baseline service, and (c) the number of individual units that have permanently installed natural gas space heating as the primary source for space heating. The penalty for presenting false information in this declaration shall be any legal action which the Company might elect to pursue.
3. The master-meter customer shall differentiate between a permanent local area resident and a seasonal customer in the multi-family dwelling on the basis of a mailing address analysis and any other appropriate information.
4. Provision is made for a higher space heating baseline quantity for units occupied by paraplegic/quadruplegic and hemiplegic persons or those afflicted with multiple sclerosis or scleroderma. In consideration of the increased heating needs of these persons, this additional allowance will be made available on receipt of certification, which may be by letter.

If the customer qualifying for the standard medical allowance can demonstrate to the Company's satisfaction that the 25-therm allowance is insufficient to meet the life-support and comfort requirements of the eligible resident, the Company shall make a determination as to the additional quantity required and round such quantity to the next higher 25 therms.

5. For the purposes of this rate schedule a unit shall also be deemed to have space heating for determination of the baseline allowance, its principal source of heat is from a natural gas central heating type system.

Schedule No. GMT-224

MULTI-FAMILY NATURAL GAS SERVICE  
(NOT SUBMETERED)  
(Continued)

SPECIAL CONDITIONS (Continued)

6. In determining the number of units, it is the responsibility of the customer to advise the Company, within 30 days, of any changes in the number of residential dwelling units and trailer spaces and their respective baseline qualifications.
7. Miscellaneous natural gas loads on the master meter, such as laundry rooms, incidental to the operations of the premises as a multi-family accommodation will be considered as domestic usage. Miscellaneous loads separately metered will not be considered as domestic usage. Natural gas used for non-domestic enterprises such as stores, restaurants, service stations and other similar establishments will be separately metered and billed under applicable schedules.
8. A domestic unit shall be an occupied residential unit or an occupied trailer space piped for service.

Schedule No. GT-244

LARGE GENERAL NATURAL GAS SERVICE

APPLICABILITY

Applicable for natural gas service to uses classified in Rule No. 21 as Priority P2-B.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges and annual minimum charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The number of therms shall be determined in accordance with the provision Rule No. 2C.

SPECIAL CONDITIONS

1. Service under this schedule is subject to discontinuance without notice in case of an actual or threatened shortage of natural gas, whether due to insufficient supply or to inadequate transmission or delivery capacity of the facilities of either the Company or its wholesale supplier. Such interruption or discontinuance of service will be made in accordance with Rules Nos. 14 and 21. The Company will not be liable for damages occasioned by interruption or discontinuance of service supplied under this schedule.
2. In the event that it is necessary to discontinue service under this schedule, the commodity charge and the minimum charge will be prorated on the basis of the ratio of the number of days on which service was available to the number of days in the billing period. For this purpose service will be considered available if curtailed by the Company less than eight (8) hours in any particular day.
3. No customer shall be entitled to service hereunder for new or additional equipment unless adequate standby equipment and fuel shall have been first provided therefore, said standby facilities to be ready at all times for immediate operation in the event that the supply of gas hereunder shall be partially or totally curtailed.

Schedule No. GT-244

LARGE GENERAL NATURAL GAS SERVICE  
(Continued)

SPECIAL CONDITIONS (Continued)

4. A contract covering the fuel requirements of the customer during the operation of his plant or establishment, for a period of at least one (1) year, will be required as a condition precedent to service under this schedule, and shall continue in force and effect thereafter from year to year until either the Company or the customer shall give the other thirty (30) days written notice of a desire to terminate the same at least thirty (30) days prior to the expiration of any such year. If the customer permanently ceases operations, such contract shall not thereafter continue in force.

Schedule No. GTT-255

TRANSPORTATION SERVICE FOR CUSTOMER-OWNED GAS

APPLICABILITY

Available to Commercial and Industrial Customers provided that the Company's existing distribution system has capacity adequate for the service requested by Customer. In order to transport gas at rates under this schedule, the uses of gas must be classified in Rule No. 21 as Priority P1 or P2A and the customer's average monthly use must exceed 20,800 therms. Each March, service to all customers under this schedule will be reviewed to determine continued applicability, based on natural gas use in the 12 billing months ending in the most recent calendar year.

TERRITORY

Throughout the Company's certificated gas service areas in its Southern and Northern California Divisions, including the Company's South Lake Tahoe district, except as may hereafter be provided.

RATES

The commodity charges, basic service charge, and annual minimum charge are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

The number of therms shall be determined in accordance with the provision Rule No. 2C.

Minimum Charge:

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. As a condition precedent to service under this schedule, an executed agreement with the Company is required specifying customer's transportation quantity requirements and other terms and conditions as herein after provided. The agreement shall provide for transportation service to a single designated point of delivery.
2. The term of service shall be for a period of one year when service is first rendered and year by year thereafter, continuing until cancelled by at least thirty days written notice given by either party to the other prior to any anniversary date.
3. All terms and conditions of Rule No. 22, Transportation of Customer-Secured Natural Gas, apply to the transportation of customer-secured gas under this schedule.

Schedule No. GTT-255

TRANSPORTATION SERVICE FOR CUSTOMER-OWNED GAS  
(Continued)

SPECIAL CONDITIONS (Continued)

4. The quantity of customer-secured gas delivered to the customer on any day shall approximate the quantity of gas received by the Company for transportation to the customer. Imbalances in deliveries will be handled as described in Rule No. 22.
5. In the event of pipeline interruption or curtailment, customers under this schedule will be curtailed in accordance with Rule No. 21, Curtailment of Natural Gas.
6. Service under this schedule is subject to the general rules and regulations contained in this tariff and to those prescribed by regulatory authorities.
7. The Company is not obligated to maintain long-term gas supplies for transportation customers. Therefore, if a customer provided service under this schedule desires to change to a sales service schedule, the customer shall be liable for any additional charges associated with procuring incremental gas supplies to provide such service, if such charges exceed average gas supply costs.



Schedule No. G-260

SERVICE ESTABLISHMENT CHARGE

APPLICABILITY

Applicable to all classes of customers for all firm natural gas service except service to gas engine customers.

TERRITORY

Throughout the Company's certificated areas in California except as may hereafter be provided.

RATES

Rates for each establishment, supersedure or re-establishment of gas service are set forth in the currently-effective Statement of Rates of this California Gas Tariff and are incorporated herein by reference.

SPECIAL CONDITIONS

1. The service establishment charge provided for in this Schedule No. G-260 is in addition to any charges under the applicable schedule. The service establishment charge will be made each time an account is opened, including turn-ons, reconNECTIONS of gas service, or changes of names which require meter readings.
2. "Where the Company scheduling will not permit service on the same day requested by the customer, the customer can elect to pay the expedited service rate and receive service that day. Work performed when scheduling will next permit, shall be billed at the normal service rate. Expedited service will be billed at one and one-half times the normal rate."

Schedule No. PUC-290

SURCHARGE TO FUND  
PUBLIC UTILITIES COMMISSION  
REIMBURSEMENT FEE

APPLICABILITY

This surcharge applies to all gas sales rendered under all tariff rate schedules authorized by the Commission, with the exception of interdepartmental sales or transfers and sales to electric, gas, or steam heat public utilities.

TERRITORY

This schedule is applicable within the entire territory served by the Company.

RATES

The surcharge\* is included in the rates as shown on the currently-effective Statement of Rates of this California Gas Tariff and is incorporated herein by reference.

\* In 1983 the Legislature established the Public Utilities Commission Reimbursement Fee to be paid by utilities to fund their regulation by the Commission (Public Utilities [PU] Code Section 401-443). The surcharge to recover the cost of that fee is ordered by the Commission under authority granted by PU Code Section 433.

Schedule No. MMMPSS-291

MASTER METERED MOBILEHOME PARK SAFETY SURCHARGE

APPLICABILITY

This surcharge applies to all master metered Mobilehome Parks receiving service under Schedules GST-223 and GMT-224.

TERRITORY

This schedule is applicable within the entire territory served by the Company.

RATES

The surcharge\* is set forth in the currently-effective Statement of Rates of this California Gas Tariff and is incorporated herein by reference.

ELIGIBILITY

Mobilehome park owners or operators who maintain and operate a master-metered natural gas distribution system.

SPECIAL CONDITIONS

1. Notification

It is the responsibility of the mobilehome park operator to advise the Company, within 15 days, of any changes in the number of mobilehome spaces served natural gas.

2. Surcharge Recovery

Mobilehome park owners or operators subject to the surcharge are entitled to recover the surcharge from its tenants on a monthly basis as provided in Section 4358 (c) of the Public Utilities Code

\* In 1990 the legislature authorized the Public Utilities Commission to establish a surcharge to recover the cost of its Gas Safety Inspection and Enforcement Program for mobilehome parks (Public Utilities Code Sections 4351- 4359). The surcharge to recover the cost of the program is ordered by the Commission under the authority granted by Public Utility Code Sections 4358 and 4359.

Schedule No. PPS-292

SURCHARGE TO FUND PUBLIC PURPOSE PROGRAMS (PPS)

APPLICABILITY

This surcharge is applicable to all gas sales and transportation service and is, therefore, included in the commodity charge on all related rate schedules excluding service for: Electric Generation including cogeneration, Enhanced Oil Recovery, Wholesale for resale to end users, natural gas produced in California and transported on a proprietary pipeline, and the consumption of natural gas which California is prohibited for taxing under the United States Constitution or the California Constitution.

TERRITORY

This schedule is applicable within the entire territory served by the Company.

RATES

<u>RATES</u>	<u>Non-CARE Customer</u>	<u>CARE Customer</u>
Commodity Charge:		
All usage, per therm .....	\$0.01567	\$0.00683

SPECIAL CONDITIONS

1. The PPP Surcharge is shown as a separate line item on a customer's bill. The PPS is to recover the cost of public purpose programs such as low-income assistance, energy efficiency, and public interest research and development. The Company remits PPP Surcharge revenue to the State Board of Equalization. These remittances are to be made quarterly by the last day of the month following a calendar quarter.
2. Commission Decision (D.) 04-08-010 requires the Company to file an Advice Letter with proposed PPP Surcharges by October 31 of each year, with a requested effective date of January 1 of the following year. The Company may file at other times if failure to make the rate change would result in a forecasted total rate increase of 10 percent or more on January 1 of the following year, as provided for in Decision 04-08-010. The PPP Surcharge shall be calculated in accordance to formulas and throughput volumes specified in D.04-08-010.

RULE NO. 1

DEFINITIONS

For the purposes of these tariff schedules, the terms and expressions listed below shall have the meanings set forth opposite them.

GENERAL

Adult:	A person 18 years of age or older.
Agent:	One who acts for or in place of a person by authority from that person.
Aggregator:	The designated Agent representing the interests of a group of core customers aggregating their loads for the purpose of qualifying for transportation service. (See Core Transport Agent.)
Alternate Fuels:	Nongaseous fuels; particularly excluding synthetic natural gas (SNG), liquefied natural gas (LNG), and liquid petroleum gas (LPG). Electricity shall not be considered as an alternate energy source for purposes of conversion.
Applicant:	A person or agency requesting the Company to supply gas service.
Application:	A request to the Company for gas service as distinguished from an inquiry as to the availability or charges for such service.
Average Month:	30.4 days.
Billing Period:	The approximate monthly period between two consecutive monthly meter reading dates.
Boiler Fuel:	Gas used specifically to fire boilers, regardless of the end use of the steam produced.
Branch Service:	A service that is not connected to a gas main and has as its source of supply another service.
British Thermal Unit:	The quantity of heat that must be added to one avoirdupois pound of pure water to raise its temperature from 58.5°F. to 59.5°F. under standard pressure.
Btu:	British thermal unit.

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Burner Capacity: The capacity of a burner as evidenced by the name plate rating approved by the testing laboratories of the American Gas Association.

Cogeneration: The sequential use of energy for the production of electrical and useful thermal energy. The sequence can be thermal use followed by power production or the reverse, subject to the following standards:

- (a) At least 5 percent of the facility's total annual energy output shall be in the form of useful thermal energy.
- (b) Where useful thermal energy follows power production, the useful annual power output plus one-half the useful annual thermal energy output equals not less than 42.5 percent of any natural gas and oil energy input.

Commercial Use: Service to customers engaged primarily in the sale of goods or services including institutions and local, state and federal government agencies for uses other than those involving manufacturing or electric power generation.

Commission: The Public Utilities Commission of the State of California.

Company: Southwest Gas Corporation.

Company's Operating Convenience: The term refers to the utilization, under certain circumstances facilities or practices not ordinarily employed which contribute to the over-all efficiency of the Company's operations; it does not refer to customer convenience nor to the use of facilities or adoption of practices required to comply with applicable laws, ordinances, rules or regulations, or similar requirements of public authorities.

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Connected Load:	The sum of the rated burner capacities of all of the customer's equipment that can be turned on at the same time.
Consumer Price Index:	The index as published in the Bureau of Labor Statistics applicable to the Company's Southern California Division.
Core Customer:	A customer whose end-use priority is P1 or P2-A as defined in Rule No. 21.
Core Transport Agent:	The designated Agent representing the interests of a group of core customers aggregating their loads for the purpose of qualifying for transportation service. (See Aggregator.)
Cumulative Imbalance:	For transportation customers, the difference between actual monthly deliveries and metered usage.
Curtailed Unit of Demand:	The unit of measurement of curtailment and equivalent to curtailment of one Unit of Demand.
Curtailment:	A condition where either a supply or capacity constraint interferes with normal deliveries of gas.
Curtailment Year:	The period October 1 of each year through September 30 of the next calendar year.
Customer:	The person in whose name service is furnished as evidenced by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service.
Customer-Owned Gas:	Gas transported by the Utility for customer's own use where title to such gas is held by the customer and is not a part of the Utility-owned system supplies.
Customer's Address:	The address specified by the customer in the request for service, or any other address subsequently given to the Company by the customer.

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Date of Presentation:	The mailing date shown upon a bill or notice.
Distribution Main:	A pipeline installed for the purpose of distributing gas from a transmission main or high pressure distribution main to one or more customers. These facilities operate at or below 60 psig.
Elderly:	A person who is 62 years of age or older.
Electric Utilities Start-Up and Igniter Fuel:	Electric utility natural gas use where no alternate fuel capability exists for: <ul style="list-style-type: none"><li>(a) heating the boiler system adequately during start-up to enable efficient oil burning to meet pollution standards; and</li><li>(b) ensuring continuous ignition and flame stabilization within the boiler.</li></ul>
Electronic Bill/Statement:	A regular bill or statement that is presented to the customer electronically.
Electronic Billing:	Also referred to as "Paperless Billing." A billing option residential customers may elect whereby the customer receives, views, and pays their gas bill electronically.
Electronic Billing Service Provider:	An agent of the Utility that provides electronic bill presentment and payment service for the Utility and serves as a common link between the Utility and the customer.
Electronic Transfer:	Paperless exchange of data and/or funds.
Especially Dangerous to Health:	Likely to cause serious impairment to the health of the customer or other permanent occupant as determined in writing by a licensed physician or public health official, based on the individual's illness, age or handicap, and the customer's proof of an inability to pay.



RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Family Dwelling Unit:	A group of rooms; such as a house, a flat, or an apartment which provides complete family living facilities in which the occupant normally cooks meals, eats, sleeps, and carries on the household operations incident to domestic life.
Feasible Alternate Fuel:	An alternate fuel (as defined herein) where conversion from natural gas to such alternate fuel is technologically possible and economically practicable for the customer in question.
Feedstock Use:	Natural gas used as raw material for its chemical properties in creating an end product.
Firm Industrial Gas Service:	Gas service to industrial customers for all purposes except directly for the cooking of meals, and normally not subject to (Non-Residential) curtailment.
Gas Day:	A period of 24 consecutive hours, except for those days that are adjusted for Daylight Savings Time, commencing and ending at 7:00 a.m. Pacific Clock Time (PCT). Clock Time indicates that the Company will adjust its Gas Day to reflect changes for Daylight Savings Time.
Handicapped:	A residential customer who has been certified by a licensed physician as being physically or mentally disabled and such certification has been presented to the Company.
High Pressure Distribution Main:	A pipeline installed for the purpose of distributing gas from a transmission main to large groups of customers within a distribution center or to large volume customers. These facilities operate above 60 psig.
Housing Project:	A building or group of buildings located on a single premise and containing residential dwelling units for which master metering of gas service at one location has been requested.

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Illness:	A medical ailment or sickness for which a residential customer obtains a verifiable document from a licensed physician stating the nature of the illness and that discontinuance of service would be especially dangerous to the customer's health.
Inability to Pay:	A customer who (a) is not gainfully employed, (b) qualifies for welfare but is not as yet receiving moneys from the welfare agency and such agency is willing to pledge payment prior to or upon the next regular billing period, or (c) has an income below the stated federal poverty level, and/or (d) is only able to pay by installment, and (e) is willing to sign a declaration stating that he is qualified under one of the above.
Industrial Use:	Service to customers engaged primarily in a process which creates or changes raw or unfinished materials into another form or product, including electric power generation.
Inter-Divisional Capacity Transfer:	A mechanism by which the unused off-peak interstate from capacity of one of the Utility's divisions is utilized by another of the Utility's divisions to procure and transport otherwise inaccessible economically priced gas. The division owning the off-peak capacity receives benefit in the form of credits to its Gas Cost Balancing Account. The division utilizing the off-peak capacity receives benefit through reduction in its purchased gas costs.
Intermittent Service:	Service which, in the opinion of the Company, is subject to discontinuance for a time or at intervals.
Interruptible Gas Service:	Industrial service subject to interruption or curtailment at times of shortage of gas.

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Intra-day Nomination:	A Nomination submitted after the nominating deadline for Daily and Standing Nominations specified in Section C of Rule No. 22 which has an effective time no earlier than the beginning of the next Gas Day, and which has an ending time no later than the end of that Gas Day.
Main Extension:	The length of main and its related facilities required to transport gas from the existing facilities to the point of connection with the service piping.
Meter:	A meter and its related facilities, if necessary, such as regulators and valves.
Noncore Customer:	A customer whose end-use priority is P2-B, P3-A, P3-B, P4 or P5 as defined in Rule No. 21.
Nonprofit Group Living Facility:	A properly licensed or permitted nonprofit residential facility that provides a service, such as meals or rehabilitation, in addition to lodging, where each of the residents meet the Commission's CARE eligibility standards, or a homeless shelter that provides at least six beds for a minimum of 180 days each year for persons who have no alternative residence. Homeless shelters, women's shelters or hospices that lack a license or permit, but would otherwise meet the definition of a nonprofit group living facility, may be included in this definition for the purposes of the CARE program.
Pacific Clock Time (PCT):	Pacific Standard Time or Pacific Daylight Time, whichever is currently in effect.
Peak-Day Demand:	A customer's highest billing month's requirement divided by the number of days of operation in that month and the therm factor (average Btu per cubic foot divided by 1,000).

RULE NO. 1

DEFINITIONS

*(Continued)*

GENERAL *(Continued)*

Permanent Service:	Service which, in the opinion of the Company, is of a permanent and established character. This may be continuous, intermittent, or seasonal in nature.
Person:	Any individual, partnership, corporation, public agency, or other organization operating as a single business entity.
Point of Delivery:	The point which pipes owned, leased or under license by a customer contact the Company's pipes notwithstanding the fact that metering takes place beyond (on the customer's side of) that point.
Premises:	All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided, excepting in the case of industrial, agricultural, oil field, resort enterprises and public or quasi-public institutions, by a dedicated street, highway or other public thoroughfare or a railway. Automobile parking lots constituting a part of and adjacent to a single enterprise may be separated by an alley from the remainder of the premises served.
Public Utilities Commission:	The Public Utilities Commission of the State of California.
Qualified Contractor/ Subcontractor (QC/S):	A QC/S shall (1) be licensed in California for the appropriate type of work (electrical, general, etc.); (2) employ workmen properly certified for specific skills required (plastic fusion, welding, etc.); electric workmen shall be properly qualified (Qualified Electrical Worker, Qualified Person, etc.) as defined in State of California High Voltage Safety Orders (Title 8, Subchapter 5, Group 2); and (3) comply with applicable laws (Equal Opportunity Regulations, OSHA, EPA, etc.)

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Qualified Contractor/  
Subcontractor (QC/S)  
(Continued):

Further, an applicant for service who intends to employ a QC/S should consider whether the QC/S (1) is technically competent; (2) has access to proper equipment; (3) demonstrates financial responsibility commensurate with the scope of the contract; (4) has adequate insurance coverage (workers' compensation, liability, property damage); and (5) is able to furnish surety bond for performance of contract, if required.

Rate Zone:

A specified area within which an operative rate or rates apply.

Requirement:

A customer's requirement for any period is the sum of the customer's metered usage and the customer's curtailed deliveries, expressed in therms.

Residential Use:

Service to customers which consists of direct natural gas usage in a residential dwelling or multi-unit dwelling for space heating, air conditioning, cooking, water heating, and other residential uses; except for central heating plants serving a combination of residential and commercial uses where the commercial portion of the use is in excess of 100 Mcf per day or is more than 15 percent of the total natural gas requirements.

Rules:

Tariff sheets which set forth the application of all rates, charges, and service when such applicability is not set forth in and as a part of the rate schedules.

Seasonal Service:

Gas service to establishments which are occupied seasonally or intermittently, such as seasonal resorts, cottages, or other part-time establishments.

Seasonal Use:

Service to customers with 20 percent or less of their annual requirement occurring in the months November through March.

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Service:	All pipe, valves, and fittings from and including the connection at the main up to and including the stop-cock on the riser.
Service Extension:	Consists of the service as above defined when provided for a new customer at a premise not heretofore served in accordance with the service extension rule.
Standing Nomination:	A Daily Nomination which is effective for multiple Gas Days. Standing Nominations cannot exceed the term of the customer's Transportation Service Agreement. A Standing Nomination can be replaced by a new Daily Nomination or Intra-day Nomination; however, upon the expiration of such replacement Nomination, the Standing Nomination becomes effective again.
Stub Service:	A lateral pipe, including valves and fittings, from and including the connection at the main to a dead end near the curb or property line of the street in which the main is located.
Subcustomer:	A tenant in an apartment house or other business building to whom gas is resold by the customer from whom the tenant rents.
Summer Season:	The four-month period beginning June 1 and ending September 30.
Tariff Schedules:	The entire body of effective rates, rentals, charges, and rules collectively, of the Company, as set forth herein, and including title page, preliminary statement, rate schedules, rules and sample forms.
Tariff Sheet:	An individual sheet of the tariff schedule.
Temporary Service:	Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration. Service which, in the opinion of the Company, is for operations of a speculative character or the permanency of which has not been established also is considered temporary service.

RULE NO. 1

DEFINITIONS  
(Continued)

GENERAL (Continued)

Third Party:	Any natural person or public entity willing to receive notification of the pending termination of service of a residential customer who is elderly and/or handicapped, who is willing to be given the opportunity to arrange for payment of the customer's bill.
Tract or Subdivision:	An area for family dwellings which may be identified by filed subdivision plans or as an area in which a group of dwellings may be constructed about the same time, either by a large scale builder or by several builders working on a coordinated basis.
Transmission Main:	A pipeline installed for the purpose of transporting gas from a source of supply to a high pressure distribution main, distribution main, storage facility, or large volume customer(s).
Unit of Demand:	For the natural gas use (other than P1) of each customer, the unit or units of demand shall be the average daily requirement, expressed in therms, in each priority class of that customer during normal operations in the immediately preceding curtailment year or such average daily requirement in the immediately preceding month of August, whichever is higher. In determining the unit of demand, changes in a customer's requirement caused by an addition or reduction in facilities or by a definite addition or reduction in facilities or by a definite change in operations may be considered by the Utility. A unit of demand shall be determined by the Utility separately for the P2-A, P2-B, P3, P4, and P5 use of each customer with such use as of the first day of each curtailment year.
Utility:	Southwest Gas Corporation.
Winter Season:	The eight-month period beginning October 1 and ending May 31.

RULE NO. 2

DESCRIPTION OF SERVICE

A. KIND AND HEATING VALUE

The Company supplies natural gas which is altered from the natural state only by the removal of any condensible constituents or of injurious impurities and by the addition of a warning odorant. The heating value of natural gas supplied by the Company will vary from time to time depending upon the fields being drawn upon. The average monthly heating value in British thermal units (Btu) - dry basis - per cubic foot of the natural gas served may be expected to vary within the limits of 950 to 1,150 Btu.

B. PRESSURES

Gas is supplied by the Company either at standard "low pressure" (4 ounces) or at "high pressure." Low pressure service is available at all points where gas is supplied at all. Where available from existing high pressure mains, at the option of the Company, high pressure service will be supplied. The Company reserves the right to lower the pressure or discontinue the delivery of gas at high pressure.

C. DETERMINATION OF THERMS TO BE BILLED

1. Average Heating Value

The average heating value (Btu per cubic foot) used in billing shall be determined by means of a recording calorimeter, employing the Thomas principle of calorimetry, or by means of some other recognized method which is approved by the Commission. The average total heating value in any billing period shall be the arithmetic average of the total heating values for each day during such period. In the event the Company is unable to utilize its own recording calorimeter, the daily average heating values of the gas delivered by the supplier shall be used.

2. Positive Displacement Metering

The number of therms to be billed will be determined by multiplying the difference in meter reading by an appropriate billing factor.

3. Accounts Supplied at Standard Delivery Pressure

The billing factor appropriate for accounts metered at standard delivery pressure will be developed from the average gas heating value, expressed in Btu per cubic foot, divided either by 1,000 for meter registrations in units of 100 cubic feet (Ccf) or by 100 for registrations in units of 1,000 cubic feet (Mcf), and the result will be multiplied by the proper combined altitude and delivery pressure adjustment value from the following tabulation:



RULE NO. 2

DESCRIPTION OF SERVICE  
*(Continued)*

C. DETERMINATION OF THERMS TO BE BILLED *(Continued)*

3. Accounts Supplied at Standard Delivery Pressure *(Continued)*

<u>Altitude Group</u>	<u>Elevation Above Mean Sea Level (Feet)</u>	<u>Value</u>
34	6000 – 6999	.809

4. All Other Accounts

When a customer is served natural gas at higher than standard delivery pressure the following correction of conversion factors, if applicable, will be applied to meter readings, in order to determine the therms for billing.

<b>A</b>		<b>B</b>		<b>C</b>		<b>D</b>
( Standard )		( Average )				
( Barometric + Delivery )		( Heating Value )				
( Pressure (psia) )		( BTU/Cu. Ft. )		( 520 )		( Y )
( 14.73 psia )		( 1000,000 )		( 460 + T )		
		( BTU/therm )				

Note:

The volume of gas subject to commodity charges will be based on the difference between the current month's reading and the prior billing readings. For those meter readings in hundreds of cubic feet (CCF) the difference in readings must be multiplied by 100 to obtain cubic feet (CF) of usage for billing purposes. Standard delivery pressure is .29 psig.

- A. Correction for other than standard delivery pressure and altitude.
- B. Conversion to therms.
- C. Correction of temperature to 60°F.
- D. Correction for supercompressibility ratio.
- T. Temperature of gas in Degrees F.
- Y. Correction for deviation from Boyle's Law.

RULE NO. 2

DESCRIPTION OF SERVICE  
(Continued)

C. DETERMINATION OF THERMS TO BE BILLED (Continued)

4. All Other Accounts (Continued)

In adjusting the metered gas volume to the standard pressure base of 14.73 psia, the standard barometric pressure assumed to exist at the meter for various altitudes shall be taken from the following table:

TABULATION OF STANDARD BAROMETRIC PRESSURE

<u>Altitude Zone No.</u>	<u>Elevation Range</u>	<u>Standard Barometric Pressure</u>
1	-200 – 199	14.73
2	299 – 599	14.52
3	600 – 999	14.32
4	1000 – 1399	14.11
5	1400 – 1799	13.91
6	1800 – 2199	13.72
7	2200 – 2599	13.52
8	2600 – 2999	13.33
9	3000 – 3399	13.14
10	3400 – 3799	12.95
11	3800 – 4199	12.77
12	4200 – 4599	12.58
13	4600 – 4999	12.41
14	5000 – 5399	12.23
15	5400 – 5799	12.05
16	5800 – 6199	11.88
17	6200 – 6599	11.71
18	6600 – 6999	11.54
19	7000 – 7399	11.38
20	7400 – 7799	11.21
21	7800 – 8199	11.06
22	8200 – 8599	10.90
23	8600 – 8999	10.74
24	9000 – 9399	10.59

RULE NO. 3

APPLICATION FOR SERVICE

A. CUSTOMER APPLICATION

1. The Company will require each prospective customer to provide the information as stated in the application for service.

Application for service shall set forth:

- a. Name of applicant.
  - b. Location of premises.
  - c. Date applicant will be ready for service.
  - d. Whether the premises have been heretofore supplied.
  - e. Purposes for which service is to be used, with description of appliances.
  - f. Address to which bills are to be mailed or delivered.
  - g. Whether applicant is owner, agent, or tenant of premises.
  - h. Occupation and place of employment of applicant.
  - i. Whether applicant or other permanent resident is elderly and/or handicapped.
  - j. Third party identification, address and telephone number, at the option of an elderly and/or handicapped applicant.
  - k. Such other information as the Company may reasonably require.
2. Third party notification:

If an applicant or customer who is elderly and/or handicapped lists a third party whom they wish notified in the event that their service is scheduled for discontinuance in accordance with Rule No. 11, such third party's name, address, and telephone number shall be noted on the application for service.

The Company shall establish procedures to ensure that third parties consent to receive a copy of the termination notice. The Company shall inform all customers at least once annually of the availability of this service.

RULE NO. 3

APPLICATION FOR SERVICE  
(Continued)

A. CUSTOMER APPLICATION (Continued)

3. Purpose

The application is merely a request for service, and does not in itself bind the Company to serve except under reasonable conditions, nor does it bind the customer to take service for a longer period than minimum requirements of the rate.

In the absence of a signed application or contract for service, the supplying of gas service by the Company and the acceptance thereof by the customer shall be deemed to constitute an agreement by and between the Company and the customer for delivery, acceptance of and payment for gas service under the Company's applicable rates and Rules and Regulations.

4. Refusal of Service

a. The Company may discontinue or refuse to provide service to the applicant if the acts of the applicant indicate an unsafe situation for the Company employee or if the acts of the applicant or the conditions upon his/her premises indicate that false, incomplete, or inaccurate information was provided to the Company. The Company shall provide the applicant the reason for such refusal.

b. The Company may discontinue or deny service at a premises where bills for service provided to a prior customer are still outstanding, if it is determined by the Company that the prior customer is still at that same premises or that it can be shown that the new and prior customers shared the premises during the period that the bills were incurred.

B. INDIVIDUAL LIABILITY FOR JOINT SERVICE

Two or more parties who join in one application for service shall be jointly and severally liable thereunder and shall be billed by means of single periodic bills. Whether or not the Company obtained a joint application, where two or more adults are living in the same residence, they shall be jointly and severally liable for bills for service, unless the Company in writing acknowledges that one or more of the adult occupants is not liable.

RULE NO. 3

APPLICATION FOR SERVICE

*(Continued)*

C. SERVICE ESTABLISHMENT OR REESTABLISHMENT

1. In order to partially cover the operating and clerical costs, the Company shall collect a service charge whenever service is established or reestablished as set forth and referred to as "Service Establishment Charge" in the currently effective Statement of Rates, Other Service Charges of this California Gas Tariff. The service establishment charge shall be in addition to any charges under the applicable schedule and will be made each time an account is opened, including turn-ons, reconnections of gas service, or changes of names which require meter readings.
2. When service is established during a period when Company scheduling will next permit, a service charge for "normal service" will be applicable.
3. Where Utility scheduling will not permit service during normal working hours on the same day requested by the customer, the customer can elect to pay a service charge for "expedited service" that workday. There may be instances where Utility scheduling will not permit same day service; however, in no case will expedited service take longer than 24 hours from the time requested, excluding Saturdays, Sundays, and Company-scheduled holidays.
4. When service is established at a specific time and date at the request of the customer, including Saturday or Sunday, a service charge for "call-out service" will be applicable.

D. CHANGE IN CUSTOMER'S EQUIPMENT

Customers making any material change in the size, character or extent of the utilizing equipment or operations for which the Company is supplying gas service shall immediately give the Company written notice of the extent and nature of any material change.

E. MULTILINGUAL SERVICES

The Company shall provide multilingual individuals to advise customers of the Company's termination policy and their rights and remedies where Spanish or some other language is widely spoken within the Company's service areas.

RULE NO. 4

WRITTEN CONTRACTS

All contracts for gas service by the Company shall be subject to the following terms and conditions:

A. REQUIREMENT

Written contracts for gas service will not be required as a condition precedent to service except:

1. As required by conditions set forth in the regular schedule of rates approved or accepted by the Public Utilities Commission of the State of California.; or
2. In the case of gas main extensions or temporary service, for a period not to exceed three years, except by special permission from the Public Utilities Commission of the State of California.

B. INTERPRETATION

The interpretation and performance of any contracts for gas service shall be in accordance with the laws of the State of California, and the orders, rules and regulations of the Public Utilities Commission of the State of California, in effect from time to time.

C. AMENDMENT OR MODIFICATION

Except as required to conform with California law and the orders, rules and regulations of the Public Utilities Commission of the State of California, no amendment or modification shall be made to any contracts for gas service except by an instrument in writing executed by all parties thereto, and no amendment or modification shall be made by course of performance, course of dealing or usage of trade.

D. WAIVER

No waiver by any party of one or more defaults under any contracts for gas service shall operate or be construed as a waiver of any other default or defaults, whether of a like or different character.

RULE NO. 4

WRITTEN CONTRACTS  
(Continued)

E. DAMAGES

No party under any contracts for gas service shall be assessed any special, punitive, consequential, incidental, or indirect damages, whether in contract or tort, for any actions or inactions arising from or related to such contract.

F. ASSIGNMENT

No contracts for gas service (or any rights or obligations related thereto) shall be assigned without the prior written consent of the Company, which consent shall not be unreasonably withheld (but the Company may require that any assignee confirm in writing its express assumption of the rights and obligations of its predecessor).

G. HINSHAW EXEMPTION

In the event that any governmental entity (including a court) issues an order or rule which would result in the loss of the Company's Hinshaw Exemption from federal regulation if a contract entered into by the Company remains in effect, the Company may terminate such contract.

RULE NO. 5

SPECIAL INFORMATION REQUIRED ON FORMS

A. CONTRACTS

Each contracts form for gas service will contain the following provisions

“This contract shall at all times be subject to such changes or modifications by the Public Utilities Commission of the State of California as said Commission may from time to time direct in the exercise of its jurisdiction.”

B. CUSTOMER’S BILLS

1. On each regular, disconnect and final bill for gas service the following statement will be printed:

“This bill is now due and payable.”

“Non-utility charges are identified and shown separately on this bill as: Installments, Leases. Should you believe you have been billed incorrectly, please request an explanation from your nearest Southwest Gas business office. If you thereafter wish to dispute this bill, the amount of the bill should be deposited, to avoid discontinuance of service, with the California Public Utilities Commission (CPUC) at 505 Van Ness Avenue, San Francisco, California 94102. However, the CPUC will not accept deposits when it appears that the dispute is over matters, such as quality of service, level of rates, pending applications for rate increases, etc., which do not relate directly to the question of the accuracy of the bill. Make remittances payable to the CPUC and attach the bill and a statement supporting your belief that the bill is not correct. The CPUC will review the basis of the billed amount and make disbursement in accordance with its findings. The CPUC Consumer Services Division offices may be reached by telephone toll-free at 1-800-649-7570; for the hearing impaired, please contact the CPUC toll-free at 1-800-229-6846.”

2. Each bill for gas service will show the schedule under which service is billed.



RULE NO. 5

SPECIAL INFORMATION REQUIRED ON FORMS

*(Continued)*

C. DEPOSIT RECEIPTS

Each receipt for a cash deposit to establish or reestablish credit for service will contain the following statements:

“This deposit may be applied to unpaid gas bills when service has been discontinued upon request of customer or by the Company. Any balance of the deposit in excess of the unpaid bill will be refunded to the customer.”

“After twelve (12) consecutive months of continuous service and payment of bills in accordance with the Company's rules, as approved by the appropriate regulatory commission, residential customers' deposits will be refunded with applicable interest to be computed in a manner authorized by the appropriate regulatory commission.”

D. DISCONTINUANCE OF SERVICE NOTICE

On each notice of discontinuance of service for nonpayment of bills will be provided the substance of Rule No. 11(A).

RULE NO. 6

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

Each applicant for service will be required to establish his credit to the satisfaction of the Company before service will be rendered.

A. ESTABLISHMENT OF CREDIT

1. The applicant's credit will be deemed established:
  - a. If applicant for residential service is the principal owner of the premises to be served, or is the principal owner of real estate within the district of the Company in which service is requested, adequate proof of which may be required by the Company; or
  - b. If applicant for nonresidential service is the principal owner of the premises to be served, with an equity satisfactory to the Company, adequate proof of which may be required by the Company; or
  - c. If applicant makes a cash deposit with the Company to secure the payment of any bills for service to be furnished by the Company under the application as provided in Rule No. 7; or
  - d. If applicant furnishes a guarantor satisfactory to the Company to secure payment of bills for the service requested; or
  - e. If applicant has previously been a customer of the Company, and has paid all bills for gas service on the average within a period as set forth in Rule No. 11(A)(1) for a period of 12 consecutive months immediately prior to the date when the applicant for service previously ceased to take service from the Company, provided such service occurred within two years from the date of the new application for service; or
  - f. If applicant can otherwise establish credit to the satisfaction of the Company.
2. In the case of a master metered establishment which is subject to termination for nonpayment of bills by the landlord, the residential tenants may become customers of the Utility by establishing credit as set forth above in Sections A.1.c. and A.1.d. Where prior service is being considered as a condition for establishing credit, proof of prompt payment while residing at such master metered establishment for the immediately preceding 12 months shall be acceptable to the Utility as a satisfactory equivalent.

## RULE NO. 6

ESTABLISHMENT AND REESTABLISHMENT OF CREDIT*(Continued)*B. REESTABLISHMENT OF CREDIT

1. An applicant who previously has been a customer of the Company and during the last 12 months of that prior service has suffered discontinuance of gas service because of nonpayment of bills, may be required to reestablish his credit by depositing the amount prescribed in Rule No. 7(B)(1) for that purpose.
2. A customer whose gas service has been discontinued for nonpayment of bills for gas service within 15 days after presentation may be required before service is restored to reestablish his credit by depositing the amount prescribed in Rule No. 7(B)(2)(a) for that purpose.
3. A customer who receives a bill that is two months past due or who becomes delinquent in the payment of a total of six monthly bills within a 12 consecutive month period may be required to reestablish his credit by depositing the amount prescribed in Rule No. 7(B)(2)(b) for that purpose.
4. A nonresidential customer may be required to reestablish his credit in accordance with Rule No. 6(A) where the conditions of service or basis on which credit was originally established have, in the opinion of the Company, materially changed, or if, after investigation, a condition of risk is determined to exist.

RULE NO. 7

DEPOSITS

A. AMOUNT TO ESTABLISH CREDIT

The amount of deposit required to establish credit is twice the estimated maximum monthly bill.

B. AMOUNT TO REESTABLISH CREDIT

1. Former Customers

Where an applicant is a former customer whose service was discontinued during the last 12 months of his former service for nonpayment of bills, such applicant may be required to pay such former bills and reestablish his credit by depositing an amount equal to twice the estimated maximum monthly bill for the service desired.

2. Present Customers

a. A customer whose service has been discontinued for nonpayment of bills may be required to pay such bills and deposit an amount equal to twice the estimated maximum monthly bill.

b. If a customer receives a bill that is two months past due or becomes delinquent in the payment of a total of six monthly bills within a 12 consecutive month period, such customer may be required to reestablish his credit by depositing an amount not to exceed twice the estimated maximum monthly bill.

C. APPLICABILITY TO UNPAID ACCOUNTS

Deposits prescribed herein are applicable to unpaid bills for gas service when such service has been discontinued. Deposits will not be applied as payment for past due bills to avoid discontinuance of service.

D. RETURN OF DEPOSITS

The Company will refund the customer's deposit:

1. When service is ordered discontinued by the customer (less the amount of any unpaid bills), or
2. After the customer has, for 12 consecutive months, paid bills for service within 15 days after presentation, except as provided in accordance with Rule No. 6(B)(4).

RULE NO. 7

DEPOSITS  
(Continued)

E. INTEREST ON DEPOSITS

1. The Company will pay interest, compounded monthly and based on a daily calculation, at the time the deposit is applied to the customer's account or refunded, except as provided below. Effective January 26, 1982, the Utility will compute interest for each month at the rate of 1/12 of the interest rate on Commercial Paper (prime, 3-month), published the prior month in the Federal Reserve Statistical Release, G.13, or its successor publication; except that when a refund is made within the first fifteen days of a calendar month the interest rate applicable in the previous month shall be applied for the elapsed portion of the month in which the refund is made.
2. No interest will be paid if service is temporarily or permanently discontinued for nonpayment of bills.

RULE NO. 8

NOTICES

A. NOTICES TO CUSTOMERS

1. Any notice the Company may give to any customer supplied with gas by the Company, under and pursuant to the effective Rules of the Company, may be given by written notice, either delivered at the address specified in the customer's application for gas service or in the customer's contract in case such customer has a contract for said service, or properly enclosed in a sealed envelope and deposited in any United States Post Office postage prepaid, addressed to the customer as above stated.
2. Customers electing Electronic Billing will receive notices through their electronic bill or via U.S. mail.

B. NOTICES FROM CUSTOMERS

Any notice a customer may give to the Company, under and pursuant to the effective Rules of the Company, may be given by written notice, delivered at any of the Company's offices or properly enclosed in a sealed envelope and deposited in any United States Post Office, postage prepaid, and addressed thereto.

RULE NO. 9

RENDERING AND PAYMENT OF BILLS

A. PAYMENT OF BILLS

1. Bills for gas service will be rendered according to registration of the meter at regular intervals, and are due and payable upon presentation. Payment shall be made at the office of the Company, or at the Company's option, to the duly authorized collectors of the Company.
2. Payments are required to be made in cash, by check, money order, certified check, electronic transfer, credit card acceptable to the Utility, or any other means mutually agreeable to the Utility and the customer. A fee may be assessed by a third-party vendor or financial institution for utilization of third-party bill payment/aggregation vendor or debit/credit card company services.

B. SPECIAL BILLS

Removal bills, special bills, bills rendered on vacation of premises, or bills rendered to persons discontinuing service shall be paid on presentation. Bills for connection or reconnection of service, and payments for deposits or to reinstate deposits as required under the Rules of the Company must be paid before service will be connected or reconnected.

C. SUMMARY BILLING

Summary Billing is an optional billing service for sales customers whereby customers with several individual accounts may receive a summary bill with summarized billing data for these accounts. A summary bill may be generated in lieu of the individual bills under the following conditions:

1. Customers electing this service shall execute a service agreement in order to participate in Summary Billing.
2. Eligibility for this service is limited to customers with a minimum of ten (10) individual accounts.

RULE NO. 9

RENDERING AND PAYMENT OF BILLS

*(Continued)*

C. SUMMARY BILLING *(Continued)*

3. The customer name on all of the individual accounts summarized under any one Summary Billing account must be the same.
4. Each month's payment of a summary bill for the "Amount Due" must be one (1) payment in the form of a check, cashier's check or money order drawn on a bank or other financial institution and payable to the Utility in U.S. currency, unless other arrangements acceptable to the Utility have been previously established.
5. Payment of a summary bill is past due and subject to a late charge if the payment is not received within fifteen (15) days after its issuance.
6. The Utility shall not be required to offer or to continue to offer Summary Billing to any customer whose account(s) is(are) past due or in arrears.
7. Except as otherwise provided in this section, all other provisions of the Utility's Rules and Regulations as contained in this California Gas Tariff are applicable to Summary Billing and are made a part hereof.

D. OPENING AND CLOSING BILLS

Opening and closing bills will be computed in accordance with the rate schedule applicable to that service.

E. SEASONAL CHANGES

When the period of service covered by a customer's bill is partly in the summer period and partly in the winter period, the billing will be computed by prorating the total therm usage, the rate blocks, and baseline allowances applicable thereto, between the two seasonal periods according to the ratio of the number of days in each seasonal period to the total number of days in the billing period.



## RULE NO. 9

RENDERING AND PAYMENT OF BILLS*(Continued)*F. SAME DAY SERVICE CHARGE

Where the Utility scheduling will not permit service on an appliance(s) on the same day requested by the customer, the customer can elect to pay a service charge in an amount equivalent to an overtime charge for service that day. There may be instances where Utility scheduling will not permit same day service; however, in no case will expedited service take longer than 24 hours from the time requested, excluding Saturdays, Sundays, and Company-scheduled holidays. The appliance service is available to the customer at no charge if the customer agrees to accept the service on a day when scheduling will next permit.

G. RETURNED ITEM CHARGE

Should an item from a customer used to pay a bill for service be returned to the Utility as uncollectible for any reason, including a lack of sufficient funds, the Utility shall be allowed to recover a charge as set forth in the currently effective Statement of Rates, Other Service Charges, of this California Gas Tariff. The Utility will require the customer to make full payment in cash or by money order or cashier's check.

The customer whose item is returned to the Utility as uncollectible shall in no way be relieved of the obligation to render payment to the Utility under the original terms of the bill or defer the Utility's provision for termination of service for nonpayment of bills.

H. LATE CHARGE

All bills for Utility services are due and payable upon presentation. Any payment not received within 19 days shall be considered delinquent. The Utility shall be allowed to assess a late charge on all delinquent bills as set forth in the currently effective Statement of Rates, Other Service Charges, of this California Gas Tariff, which will be imposed if payment is not received by the next month's billing.

I. READINGS OF SEPARATE METERS NOT COMBINED

For the purpose of making charges, all meters upon the customer's premises will be considered separately, and the readings thereof will not be combined except that where the Company shall, for operating necessity, install two or more meters upon the customer's premises in place of one meter, then the readings of such two or more meters will be combined for the purposes of making charges.

## RULE NO. 9

RENDERING AND PAYMENT OF BILLS*(Continued)*J. ESTIMATED BILLS

If, for reasons beyond its control, the Utility is unable to read the customer's meters on the scheduled reading date, the Utility may bill the customer for estimated consumption during the billing period, subject to adjustment following the time the meter is next read.

1. Gas bills may be estimated only when one of the following conditions exist:
  - a. Severe weather accompanied by heavy snow.
  - b. A vicious and dangerous animal.
  - c. Some unusual circumstance which makes it impractical to read the meters.
2. If an estimated bill is warranted, usage will be estimated by taking into account any of the following factors when applicable:
  - a. The customer's gas usage during the same month the previous year.
  - b. The amount of gas consumed during the preceding month.
  - c. Any change in temperature from the preceding month.
  - d. Seasonal load factors and weather patterns.
3. Each bill which is based on estimated usage will carry notice to the customer that it is an "Estimated Bill." If consecutive estimated bills result, the Utility will, in addition, notify the customer of the reason why the latest bill was estimated.

K. ADJUSTMENT FOR OVERBILLING AND UNDERBILLING

Except as provided in Rule No. 17, whenever a bill presented to a customer for service is determined to be incorrect, the Utility, with reasonable promptness, will make appropriate adjustment as follows:

1. Overbilling (including over-estimates)

A refund to the customer or a credit to the customer's account will be made for the total amount of the overcharge-estimate for the period or periods during which overbillings occurred.

RULE NO. 9

RENDERING AND PAYMENT OF BILLS

*(Continued)*

K. ADJUSTMENT FOR OVERBILLING AND UNDERBILLING *(Continued)*

2. Underbilling (including under-estimates)

A debit to the customer's account will be made for the amount undercharged due to understating of usage when estimating (refer to H above), or other legitimate cause.

L. ITEMS FOR CONSERVATION TO BE INCLUDED ON BILLS

The Utility may include on its regular monthly gas bill, amounts, including principal and interest, for debt incurred by its customers for purchase of items from the Utility. These items may include insulation, thermostats, water flow controls, electronic ignition devices and other energy conserving appliances.

M. EQUAL PAYMENT PLAN

1. The Equal Payment Plan (EPP) is available to all residential customers receiving (or applicants qualifying and applying to receive) natural gas service provided that the customer (applicant) has established credit to the satisfaction of the Utility.
2. Participation in the EPP is subject to approval by the Utility.
3. Customers may sign up for the EPP at any time of year. The EPP amount will be based on the annual estimated bill divided into 12 equal monthly payments.
4. The Utility will render its regular monthly billing statement showing both the amount for actual usage for the period and the designated EPP amount. The customer will pay his designated EPP amount, plus any additional amount shown on the bill for materials, parts, labor or other charges.



RULE NO. 9

RENDERING AND PAYMENT OF BILLS

*(Continued)*

N. ELECTRONIC BILLING

Electronic Billing is an optional billing service whereby eligible customers may elect to receive, view, and pay their gas bills electronically. An electronic bill may be generated in lieu of a paper bill under the following conditions:

1. Customers requesting this service may be required to complete additional forms and agreements with the Utility and/or the Electronic Billing Service Provider.
2. Customers must use a third-party Electronic Billing Service Provider. The Utility will not release confidential information, including financial information, to a third-party without the customer's consent.
3. Electronic Billing may be discontinued at any time by the Utility, the customer or the Electronic Billing Service Provider.
4. Except as otherwise provided in this section, all other provisions of the Utility's Rules and Regulations as contained in this California Gas Tariff are applicable to Electronic Billing and made a part hereof.

RULE NO. 10

DISPUTED BILLS

A. BILL REVIEW PROCEDURE

1. Any residential customer who has initiated a complaint or requested an investigation within five (5) days of receiving a disputed bill shall be given an opportunity for review of the complaint or investigation by a review manager of the Company. The review shall include consideration of whether the customer shall be permitted to amortize any unpaid balance of the delinquent account over a reasonable period of time, not to exceed twelve (12) months.
2. Any customer whose complaint or request for an investigation has resulted in an adverse determination by the Company may appeal the determination to the Commission.

B. COMMISSION APPEAL

Should any customer fail to agree with the Company on a bill for gas service and not pay the same prior to the next regular monthly billing, the Company will notify the customer in writing:

1. That, in lieu of paying the disputed bill, he may deposit with the California Public Utilities Commission, at its office in San Francisco, the amount claimed by the Company to be due. A nonresidential customer who is unable to deposit the full amount in dispute for a bill covering a period in excess of 90 days shall deposit an amount equal to 90 days at the average disputed charge per day of the disputed bill. However, the Commission will not accept deposits when it appears that the dispute is over matters, such as quality of service, level of rates, pending applications for rate increases, termination of service, etc., which do not relate directly to the question of the accuracy of the bill.
2. That checks or other forms of remittance used for this purpose should be made payable to the Public Utilities Commission of the State of California.
3. That upon receipt of the deposit the Commission will investigate the matter, advise both parties of its findings, and dispose of the deposit in accordance with those findings.
4. That service will not be discontinued pending the outcome of the Commission's investigation.
5. That failure of the customer to make such deposit within 15 days after the date upon which notice was given will warrant discontinuance of his service.

RULE NO. 11

DISCONTINUANCE OF SERVICE

A. NONPAYMENT OF BILLS

1. A customer's gas service may be discontinued for the nonpayment of a bill for gas service rendered except as limited by Sections A.6 and A.7, provided that the bill has not been paid within 19 days after presentation and following:
  - a. Written notification by first class mail, a minimum of 15 calendar days prior to the proposed termination, to the customer of such delinquency and impending termination, thus a minimum 34-day period between the date of billing and service termination, and
  - b. A reasonable attempt to contact an adult person residing at the premises of the customer by telephone or personal contact at least 24 hours prior to any termination of service, except that, whenever telephone or personal contact cannot be accomplished, the Company shall give, either by mail or in person, a notice of termination of service at least 48 hours prior to termination.
  - c. A minimum of a 48-hour notice by telephone or personal contact prior to the proposed termination for elderly and/or handicapped residential customers. In the event a personal contact cannot be made, a notice shall be posted in a conspicuous location at the service address a minimum of 48 hours prior to the proposed termination. The Company will make every reasonable effort to notify the third party who has been designated by the elderly and/or handicapped customer to receive notice on his behalf of the impending termination.
  
2. When a bill for gas service for a master metered establishment meets the criteria set forth in Section A.1, gas service may be discontinued, provided that the landlord is notified in writing 15 days prior to the proposed termination. In addition, the Utility shall notify the residential tenants, at least 15 days prior to the termination, of the impending termination and of their right to become customers of the Utility without any obligation for the bills which have accrued on the master meter. Notification shall be accomplished by posting two copies of the notice at each accessible common area on the premises and at each point of access to the premises, or if reasonable or practicable, on each tenant's door. The notice shall include the amount of the average monthly bill and the name, address and telephone number of a local legal service agency.

RULE NO. 11

DISCONTINUANCE OF SERVICE

*(Continued)*

A. NONPAYMENT OF BILLS *(Continued)*

3. A customer's gas service may be discontinued for nonpayment of a bill for gas service of the same class rendered him at a previous location served by the Company, provided said bill is not paid within 30 days after presentation at the new location.
4. If a customer is receiving service at more than one location, service at any or all locations may be discontinued if the bills for service at any one or more locations are not paid within the time specified herein, provided, however, that domestic service may not be discontinued because of nonpayment of bills for other classes of service.
5. A customer's gas service may be discontinued for failure to comply with an amortization agreement entered into by the Company and the customer who establishes an inability to pay a delinquent bill, provided that a minimum 48-hour notice is given to the customer prior to termination of the conditions the customer is required to meet to avoid termination. Such notice shall not entitle the customer to further investigation by the Company.
6. The Company may discontinue or deny service at a premises where bills for service provided to a prior customer are still outstanding, if it is determined by the Company that the prior customer is still at that same premises or that it can be shown that the new and prior customers shared the premises during the period that the bills were incurred.
7. Gas service to a gas customer will not be terminated for nonpayment without reasonable prior written notice, as established in Section A.1, which shall include:
  - a. The name and address of the customer whose account is delinquent.
  - b. The amount of the delinquency.
  - c. The date by which payment or arrangement for payment is required in order to avoid termination.
  - d. The procedure by which the customer may initiate a complaint or request an investigation concerning service or charges.



RULE NO. 11

DISCONTINUANCE OF SERVICE

*(Continued)*

A. NONPAYMENT OF BILLS *(Continued)*

- e. The procedure by which the customer may request amortization of the unpaid charges.
  - f. The procedure for the customer to obtain information on the availability of financial assistance including private, local, state, or federal sources, if applicable.
  - g. The telephone number of a representative of the Company who can provide additional information or institute arrangements for payment.
  - h. The telephone number of the Commission to which inquiries by the customer may be directed.
8. A customer's gas service will not be terminated for nonpayment:
- a. Without a reasonable opportunity for the customer to contest the delinquent bill, as established in Rule No. 10, Disputed Bills, provided the customer has made contact with the Company within the termination notice period as established in Section A.1.
  - b. Without a reasonable opportunity for the customer to dispute the reasons for termination of service, as established in Section G, Termination Disputes, provided the customer has made contact with the Company within the termination notice period as established in Section A.1.
  - c. During the pendency of an investigation by the Commission or Company of a customer dispute or complaint, provided customer's other obligations to Company are kept current.
  - d. Without extending payment arrangements to the customer who has established the ability to pay only by installment. The installment period shall not exceed twelve (12) months. During the customer's compliance with the amortization agreement, the customer's account for gas service must be kept current as charges accrue in each subsequent billing period.
  - e. Without furnishing information on the availability of financial assistance from public and private programs to the customer who has signed a written declaration of his inability to pay.

RULE NO. 11

DISCONTINUANCE OF SERVICE

*(Continued)*

A. NONPAYMENT OF BILLS *(Continued)*

f. When discontinuance would be especially dangerous to health due to illness, age or handicap; and the customer establishes the inability to pay the delinquent bill; and said customer agrees to amortize the unpaid balance of his account over a reasonable period of time, not to exceed twelve (12) months, and keep current his account for gas service as charges accrue in each subsequent billing period.

In proving entitlement to temporary exemption from termination of service, certification of the health or handicapped status of the customer by a licensed physician, a public health nurse or a social worker must be presented to the Company. The Company shall further require certification of age by driver's license, birth certificate, passport, or other reliable document.

g. Under any circumstances on the day prior to a Company holiday or weekend.

9. Upon discontinuance of service for nonpayment of bills, any deposit made to guarantee bills will be applied to the customer's final bill and any remaining balance will be refunded to the customer.

10. The Company shall require payment of a reconnection charge, as specified on the Statement of Rates, Other Service Charges of this California Gas Tariff, before restoring service that has been discontinued for nonpayment of bills or for failure otherwise to comply with tariff schedules. Service wrongfully terminated shall be restored without charge, and a notification thereof shall be mailed to the customer at the billing address.

B. UNSAFE APPARATUS

The Company shall have the right to refuse or discontinue gas service to a customer if any part of his piping or equipment is found to be unsafe or in violation of any law or ordinance until such piping or equipment has been put in a safe condition or the violation remedied.

RULE NO. 11

DISCONTINUANCE OF SERVICE

*(Continued)*

B. UNSAFE APPARATUS *(Continued)*

The Company does not assume the duty of inspecting the customers' services, appliances, or apparatus or any part thereof, and assumes no liability therefore, nor does the Company assume any liability or contingent liability whenever customers' services, appliances, or apparatus or any part thereof have been inspected (whether or not approved) by a duly authorized inspector or agent of any governmental body or subdivision thereof.

C. SERVICE DETRIMENTAL TO OTHER CUSTOMERS

The Company will not establish service to equipment the operation of which will be detrimental to the service of its other customers, and will discontinue gas service to any customer who shall continue to operate such equipment after having been directed by the Company to cease such operation.

D. UNAUTHORIZED USE

The Company may discontinue service if the acts of the customer or the conditions upon his/her premises indicate an intent to deny the Company full compensation for services rendered, including, but not limited to, tampering or unauthorized use. Discontinuance of service for nonpayment of a bill for unauthorized use shall be in accordance with the provisions of Section A.

E. NONCOMPLIANCE WITH THE COMPANY'S RULES

Unless otherwise specifically provided, the Company shall have the right to discontinue gas service to a customer for noncompliance with any of these tariff schedules if, after at least five days' notice thereof, the customer shall not have complied therewith.

F. CUSTOMER'S REQUEST FOR SERVICE DISCONTINUANCE

A customer about to vacate his premises shall give the Company not less than five days' notice thereof in writing and shall state the date on which he wishes service to be discontinued. The customer will be held responsible for all gas service furnished at the premises until such notice is received.

## RULE NO. 11

DISCONTINUANCE OF SERVICE*(Continued)*G. TERMINATION DISPUTES

Should any customer dispute the reasons for termination of service for nonpayment of a bill for gas service and not pay said bill prior to the next regular monthly billing, the following procedure shall apply:

1. After receipt of a termination notice, the customer must first contact the Company within the termination notice period as established in Section A.1 to make special payment arrangements to avoid discontinuance of service.
2. After contacting the Company, if the customer alleges to the Commission an inability to pay and that reasonable payment arrangements have not been extended to him, he should write to the Commission's Consumer Affairs Branch (CAB) to make an informal complaint. It is the responsibility of the customer to timely inform CAB to avoid discontinuance of service.
3. Within 10 business days after receiving the informal complaint, the CAB will report its proposed resolution to the Company and the customer by letter.
4. If the customer is not satisfied with the proposed resolution of the CAB, he shall file within 10 business days after the date of the CAB letter a formal complaint with the Commission on a form provided by the CAB. The Company shall not require the customer to deposit with the Commission the amount on the overdue bill in the termination dispute. The complaint shall be processed under the expedited complaint procedure.
5. Failure of the customer to observe these time limits shall entitle the Company to insist upon payment, or upon failure to pay, to terminate the customer's service.

H. UNSAFE ENVIRONMENT

The Company may discontinue service to the customer, after written notice of at least five days, if the customer or anyone on the premises inflicts bodily harm upon a Company employee.

RULE NO. 12

OPTIONAL RATES AND INFORMATION  
TO BE PROVIDED TO THE PUBLIC

A. TARIFF SCHEDULES

Rates to be charged by and paid to the Company for gas service will be the rates legally in effect and on file with the Public Utilities Commission of the State of California. Complete schedules of all rates legally in effect will be kept at all times in the Company's offices where they will be available for public inspection.

B. OPTIONAL RATES

Where there are two or more rate schedules applicable to any class of service, the Company or its authorized employees will call applicant's attention, at the time application is made, to the several schedules, and the applicant must designate which rate or schedule he desires.

In the event of the adoption by the Company of new or optional schedules or rates, the Company will take such measures as may be practicable to advise those of its customers who may be affected that such new or optional rates are effective.

C. CHANGE OF SCHEDULE BY CUSTOMER

In the event that a customer desires to take service under a different schedule than that under which he is being served, the change will become effective for service rendered after the next regular meter reading following the date of notice to the Company; provided, however, that the Company may not be required to make a change in schedule after the first change until 12 months of service has been rendered under the schedule requested by the customer unless a new schedule is authorized or unless the customer's operating conditions have changed to such a degree as to warrant a change in schedule. In schedules with an annual minimum, changes can only be made once in 12 months.

RULE NO. 13

TEMPORARY SERVICE

A. ESTABLISHMENT OF TEMPORARY SERVICE

The Utility shall, if no undue hardship to its existing customers will result therefrom, furnish temporary service under the following conditions:

1. The applicant shall pay, in advance or otherwise as required by the Utility, the estimated cost installed plus the estimated cost of removal, less the estimated salvage of the facilities necessary for furnishing service.
2. The applicant shall establish credit as required by Rule No. 6, except that the amount of deposit prescribed in Rule No. 7 shall not exceed the estimated bill for the duration of service.

B. APPLICANT DESIGN

Applicant may elect to use the Applicant Design Option to design that portion of the temporary facilities normally designed by the Utility in accordance with the same fundamental Applicant Design Option provisions outlined in Rule 15, Section F, except that all charges and refunds shall be made under the provisions of this rule.

C. CHANGE TO PERMANENT STATUS

1. If service to the gas equipment or apparatus as originally installed or its equivalent is supplied a temporary customer on a continuous, intermittent or seasonal basis for a period of 36 consecutive months from the date gas service first was delivered under this rule, the customer shall be classified as permanent and the payment made in excess of that required for permanent service or under the extension rules for permanent customer shall be refunded in accordance with the provisions of Section D.2 following, provided the customer then complies with all of the rules applicable to gas service.
2. If at any time the character of a temporary customer's operations changes so that in the opinion of the Utility the customer may be classified as permanent, the amount of payment made in excess of that required for permanent service shall be refunded immediately to the customer in accordance with Section D.1 following.
3. In no event will a customer be classified as temporary for more than six years.

RULE NO. 13

TEMPORARY SERVICE  
(Continued)

D. REFUNDS

1. The amount of refund upon reclassification of a customer from temporary to permanent will be made on the basis of the extension rule in effect at the time temporary service was first rendered to the customer.
2. The payment made by the applicant in excess of any that may be required under the extension rule for permanent service in effect at the time of original temporary service shall be refunded at the rate of  $1\frac{2}{3}$  percent for each month of service in excess of the first 12 months. Refunds shall be made annually except when partial year payment may be required upon termination of service.
3. If payment has not been made in advance, applicant's excess obligation shall be reduced by  $1\frac{2}{3}$  percent for each month of service in excess of the first 12 months.
4. Total refunds shall not exceed the amount deposited and no interest shall be paid on the amount advanced.

RULE NO. 14

CONTINUITY OF SERVICE

A. SHORTAGE OR INTERRUPTION OF DELIVERY

1. The Company will exercise reasonable diligence and care to furnish and deliver a continuous and sufficient supply of gas to the customer and to avoid any shortage or interruption of delivery of same, but does not guarantee continuity or sufficiency of supply.
2. The Company will not be liable for interruption or shortage or insufficiency of supply, or any loss or damage occasioned thereby, if same is caused by inevitable accident, act of God, fire, strikes, riots, war, or any other cause not within its control.

B. TEMPORARY INTERRUPTION FOR REPAIRS

The Company, whenever it shall find it necessary for the purpose of making repairs or improvements to its system shall have the right to suspend temporarily the delivery of gas, but in all such cases, will give as reasonable notice thereof as circumstances will permit, and the making of such repairs or improvements will be prosecuted as rapidly as may be practicable, and, if practicable, at such times as will cause the least inconvenience to the customers.

C. APPORTIONMENT OF SUPPLY DURING SHORTAGE

In case of shortage of supply, the Company shall have the right to give preference in the matter of furnishing gas to the United States and the State of California, the cities, cities and counties, counties and towns, and their inhabitants for lighting and for public purposes and to other public utilities and those engaged in public or quasi-public service if necessary.



RULE NO. 15

GAS MAIN EXTENSIONS

APPLICABILITY

This rule is applicable in the Utility's South Lake Tahoe service territory to the extension of gas Distribution Mains necessary to furnish Permanent Service to Applicants and will be made in accordance with the following provisions: (Certain words are defined either within the provisions of this rule or in Section I of this rule.)

A. GENERAL

1. Extension Basis

a. Design

The Utility will be responsible for planning, designing and engineering extensions using the Utility's standards for materials, design and construction.

Applicants may also elect to design that portion of the new extension normally designed by the Utility, in accordance with the Applicant Design Option provisions of Section F.

b. Installation

(1) The Applicant may select the Utility to install an extension in accordance with Section B.2, or

(2) The Applicant may select to install an extension in accordance with Section B.1 and the Applicant Installation Option in Section G.

c. Ownership

The extension facilities installed under the provisions of this rule shall be owned, operated and maintained by the Utility, except for Substructures and enclosures that are on, under, within or part of a building or structure.

d. Private Lines

The Utility shall not be required to serve any Applicant from extension facilities that are not owned, operated and maintained by the Utility.

RULE NO. 15

GAS MAIN EXTENSIONS

*(Continued)*

A. GENERAL *(Continued)*

2. Extension Locations

a. Rights-of-Way

The Utility will own, operate and maintain extension facilities only:

- (1) Along public streets, alleys, roads, highways and other publicly dedicated ways and places which the Utility has the legal right to occupy (Franchise Areas).
- (2) On public lands and private property across which easements and permits satisfactory to the Utility may be obtained without cost to or condemnation by the Utility.

b. Normal Route of Line

The length and normal route of an extension will be determined by the Utility and considered as the distance along the shortest, most practical, available and acceptable route which is clear of obstructions from the Utility's nearest permanent and available distribution facility to the point from which the service facilities will be connected.

3. Special or Added Facilities

Any special or added facilities the Utility agrees to install at the request of Applicant will be installed at Applicant's expense.

4. Temporary Service

Facilities installed for temporary service or for operations of speculative character or questionable permanency shall be made in accordance with the fundamental installation and ownership provisions of this rule, except that all charges and refunds shall be made under the provisions of Rule No. 13, Temporary Service.

5. Services

Service facilities connected to the Distribution Mains to serve a customer's premises will be installed, owned and maintained as provided in Rule No. 16, Gas Service Extensions.

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

A. GENERAL (Continued)

6. Contracts

Each Applicant requesting an extension may be required to execute a written contract(s) prior to the Utility performing its work on the extension. Such contracts shall be in the form on file with the California Public Utilities Commission (Commission).

B. INSTALLATION RESPONSIBILITIES

1. Applicant Responsibility

In accordance with the Utility's design, specifications and requirements, Applicant is responsible for:

a. Substructures

Furnishing, installing and upon acceptance by the Utility, conveying to the Utility ownership of all necessary installed Substructures.

b. Protective Structures

Furnishing, installing and upon acceptance by the Utility, conveying to the Utility ownership of all necessary Protective Structures.

2. Utility Responsibility

The Utility, if selected by the Applicant, is responsible for the installation of Distribution Main, valves, regulators and other related distribution equipment required to complete the extension, including all necessary Trenching, backfilling and other digging as required.

The Applicant may elect to provide the trench, as discussed in Section B.3.6. If Applicant chooses to perform the Trenching, it must also secure permits from the governmental authorities having jurisdiction. If Applicant qualifies for an extension allowance under Section C, the Utility will provide Applicant with a reimbursement or credit for the Utility's project-specific estimated cost-per-foot of trench.

SOUTHWEST GAS CORPORATION

P.O. Box 98510

Las Vegas, Nevada 89193-8510

California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 107  
 Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

RULE NO. 15

GAS MAIN EXTENSIONS

*(Continued)*

B. INSTALLATION RESPONSIBILITIES *(Continued)*

3. Installation Options

a. Utility-Performed Work

Where requested by Applicant and mutually agreed upon, the Utility may furnish and install the Substructures and/or Protective Structures, provided Applicant pays the Utility its total estimated installed cost.

b. Applicant Performed Work

Applicant may elect to install that portion of the new extension normally installed by the Utility, in accordance with the Utility's design and specifications, using qualified contractors. (See Section G, Applicant Installation Option.)

C. EXTENSION ALLOWANCES

1. General

The Utility will complete an extension without charge provided the Utility's total estimated installed cost (excluding services and Meter Set Assemblies subject to Rule No. 16) does not exceed the allowances, from permanent, bona fide loads to be served by the extension, within a reasonable time as determined by the Utility.

2. Basis of Allowances

Allowances shall be granted to an Applicant for Permanent Service or to an Applicant for a subdivision or development under the following conditions:

- a. The Utility is provided evidence that construction will proceed promptly and financing is adequate.
- b. Applicant has submitted evidence of building permit(s) or fully-executed home purchase contract(s) or lease agreement(s).
- c. Where there is equivalent evidence of occupancy or gas usage satisfactory to the Utility.

Advice Letter No. 730  
 Decision No. D.05-03-010

Issued by  
 John P. Hester  
 Vice President

Date Filed April 29, 2005  
 Effective April 29, 2005  
 Resolution No. \_\_\_\_\_

## RULE NO. 15

GAS MAIN EXTENSIONS*(Continued)*C. EXTENSION ALLOWANCES *(Continued)*2. Basis of Allowances *(Continued)*

The allowances in Sections C.3 and C.4 are based on a revenue-supported methodology using the following formulas:

$$\text{ALLOWANCE} = \frac{\text{NET REVENUE}}{\text{COST OF SERVICE FACTOR}}$$

## 3. Residential Allowances

The allowance for Permanent Residential Service per meter or residential dwelling unit, on a per-unit basis, is as follows:

Water Heating	\$ 231
Space Heating	\$ 862
Oven/Range	\$ 28
Dryer Stub	\$ 70
Space Cooling	Not Applicable

Residential Applicants for both main and service extensions who are entitled to a Main Extension allowance in excess of the total estimated cost of the Main Extension may apply the amount of the unused portion of such Main Extension allowance toward the cost of the service extension, provided that the sum of the main and service allowances granted by the Utility does not exceed the total allowances provided in Rule No. 15, Gas Main Extensions, and Rule No. 16, Gas Service Extensions.

Allowances will be applied first to the Meter Set Assembly; then services; then mains.

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

C. EXTENSION ALLOWANCES (Continued)

4. Non-Residential Allowances

The total allowance for Gas Main Extensions, service extensions, or a combination thereof, for Permanent Non-Residential Service is determined by the Utility using the formula in Section C.2. The Utility, at its election, may apply a Non-Residential Allowance Net Revenue Multiplier of 5.7 times Net Revenue.

Where the extension will serve a combination of residential and non-residential meters, residential allowances will be added to the non-residential allowances.

5. Seasonal, Intermittent, Insignificant and Emergency Loads

When Applicant requests service that requires an extension to serve loads that are seasonal or intermittent, the allowance for such loads shall be determined using the formula in Section C.2. No allowance will be provided where service is used only for emergency purposes or for Insignificant Loads.

D. CONTRIBUTIONS OR ADVANCES BY APPLICANT

1. General

Contributions or Advances by an Applicant to the Utility for the installation of an extension to receive Utility service consist of such things as cash payments, the value of the facilities deeded to the Utility and the value of Trenching performed by Applicant.

2. Project-Specific Cost Estimates

The Utility's total estimated installed cost will be based on a project-specific estimated cost.

3. Cash Payment

A cash payment will only be required if Applicant's allowance is less than the Utility's total estimated installed cost (excluding Meter Set Assemblies, services and Betterment).

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

D. CONTRIBUTIONS OR ADVANCES BY APPLICANT (Continued)

4. Postponement

At the Utility's option, the payment of that portion of such an Advance that the Utility estimates would be refunded within six (6) months under other provisions of this rule may be postponed for six (6) months if: (1) the Utility is provided evidence the construction will proceed promptly and financing is adequate; (2) Applicant has submitted evidence of building permit(s) or fully-executed home purchase contract(s) or lease agreement(s); or (3) where there is equivalent evidence of occupancy or gas usage satisfactory to the Utility; and (4) Applicant agrees in writing to pay at the end of six (6) months all amounts not previously Advanced.

5. Tax

All Contributions and Advances by Applicant are taxable and shall include an Income Tax Component Contribution (ITCC) at the rate provided in the Utility's Preliminary Statements. ITCC Tax will be either refundable or non-refundable in accordance with the corresponding Contribution.

6. Refundable and Non-Refundable Amounts

Applicant shall advance or contribute, before the start of the Utility's construction, the following:

a. Refundable Amount

Applicant's refundable amount is the portion of the Utility's total estimated installed cost, including taxes, to complete the extension (excluding Meter Set Assemblies, services and Betterment), including the estimated value of the Trenching, that exceeds the amount of extension allowance determined in Section C; or,

b. Non-Refundable Discount Option

In lieu of contributing the refundable amount determined in Section D.6.a, Residential Applicants have the option of contributing, on a non-refundable basis, fifty percent (50%), of such refundable amount. Non-Residential Applicants may be eligible at the Utility's option, based on expected revenues, plus;

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

D. CONTRIBUTIONS OR ADVANCES BY APPLICANT (Continued)

6. Refundable and Non-Refundable Amounts (Continued)

c. Other Non-Refundable Amounts

Applicant's non-refundable amount is the Utility's estimated value of the Substructures and Protective Structures required by the Utility for the extension under Section B.1.

7. Joint Applicants

The total Contribution or Advance from a group of Applicants will be apportioned among the members of the group in such manner as they may mutually agree.

8. Payment Adjustments

a. Contract Compliance

If, after six (6) months following the date the Utility is first ready to serve residential loads for which allowances were granted [three (3) years for non-residential loads], Applicant fails to take service or fails to use the service contracted for, Applicant shall pay the Utility an additional Contribution or Advance based on the allowances for the revenues actually generated.

b. Excess Facilities

If the loads provided by Applicant(s) result in the Utility installing facilities which are in excess of those needed to serve the actual loads and the Utility elects to reduce such excess facilities, Applicant shall pay the Utility its estimated total cost to remove, abandon or replace its excess facilities, less the estimated salvage value of any removed facilities.



RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

E. REFUND BASIS

1. General

Refunds are based on the allowances and conditions in effect at the time the contract is signed.

2. Total Refundable Amount

The total amount subject to refund is the sum of the refundable amounts made under Section D.6.

3. Refund Period

The total refundable amount is subject to refund for a period of ten (10) years after the extension is first ready for service.

4. Residential

Refunds will be made on the basis of a new customer's permanent load which produces additional revenues to the Utility. The refund will be deducted from the total refundable amount and the remaining amount subject to refund represents that portion of the extension cost not supported by revenues. (See Section E.11 for series refund provisions.)

5. Non-Residential

The Utility shall be responsible for reviewing Applicant's actual base annual revenue for the first three (3) years from the date the Utility is first ready to serve. Applicant shall be responsible for notifying the Utility if new, permanent load is added from the fourth (4th) through the tenth (10th) year from the date first ready to serve. Such review shall determine if the additional revenue supports any refunds to the Applicant. (See Section E.11 for series refund provisions.)

## RULE NO. 15

GAS MAIN EXTENSIONS*(Continued)*E. REFUND BASIS *(Continued)*

## 6. Unsupported Extension Cost

When any portion of a refundable amount has not qualified for a refund at the end of thirty-six (36) months from the date the Utility is first ready to serve, Applicant will pay to the Utility an Ownership Charge on the remaining refundable balance. Ownership Charges are in addition to the refundable amount and will normally be accumulated and deducted from refunds due Applicant. This provision does not apply to individual residential Applicants.

## 7. Refund Timing

Refunds will be made without interest within ninety (90) days after the date of first service to new permanent loads, except that refunds may be accumulated to a fifty dollar (\$50) minimum or the total refundable balance, if less than fifty dollars (\$50).

## 8. Maximum Refund

No refund shall be made in excess of the refundable amount nor after a period of ten (10) years from the date the Utility is first ready to serve. Any unrefunded amount remaining at the end of the ten (10) year period shall become the property of the Utility.

## 9. Previous Rules

Refundable amounts paid, contributed or advanced under conditions of a rule previously in effect will be refunded in accordance with the provisions of such earlier rule.

## 10. Joint Applicants

When two (2) or more parties make joint Contributions or Advances on the same extension, refunds will be distributed to these parties in the same proportion as their individual Contributions or Advances bear to the total refundable amount, or as they may mutually agree.

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

E. REFUND BASIS (Continued)

11. Series of Extensions

Where there are a series of extensions, commencing with an extension having an outstanding amount subject to refund and each extension is dependent upon the previous extension as a direct source of supply, a series refund will be made as follows:

- a. Additional service connections supplied from an extension on which there is a refundable amount will provide refunds first to the extension to which they are connected.
- b. When the amount subject to refund on an extension in a series is fully refunded, the excess refundable amount will provide refunds to the extension having the oldest outstanding amount subject to refund in the series.

F. APPLICANT DESIGN OPTION FOR NEW INSTALLATIONS

1. Competitive Bidding

When Applicant selects the Applicant Design Option, the extension may be designed by Applicant's Qualified Contractor or Subcontractor (QC/S) in accordance with Utility's design and construction standards. All applicant design work of gas facilities must be performed by, or under the direction of, a licensed professional engineer, and all design work submitted to the Utility must be certified by an appropriately-licensed professional engineer, consistent with the applicable federal, state and local codes and ordinances. The Applicant Design Option is available to Applicants for new service and is not available for replacement, reinforcement, or relocation of existing systems where there is no applicant for new main or service extension work. Under this option, the following applies:

RULE NO. 15

GAS MAIN EXTENSIONS

*(Continued)*

F. APPLICANT DESIGN OPTION FOR NEW INSTALLATIONS *(Continued)*

1. Competitive Bidding *(Continued)*

- a. Applicant shall notify Utility in a manner acceptable to the Utility.
- b. Applicant designs shall conform to all applicable federal, state, and local codes and ordinances for utility installation designs (such as, but not limited to the California Business and Professions Code).
- c. Utility may require applicant designers to meet the Utility's prequalification requirements prior to participating in applicant design.
- d. Applicant designers shall obtain Utility design and construction standards and specifications prior to performing applicant design. The Utility may charge for any of these services.
- e. Utility will perform one plan check on each applicant design project at no expense to Applicant. Utility will perform all subsequent plan checks at Applicant's expense.
- f. For designs performed by non-utility designers, Utility will credit Applicant with the amount of Utility's design bid less any appropriate charges, such as for plan checking, changes or revisions.
- g. In the case of applicant design projects requiring an advance, Utility will apply the design credit to the Applicant's advance.
- h. If no advance is required, Utility will refund/reimburse the Applicant for the Utility's estimated cost of design after the (Service/Main) Extension is first ready for service.
- i. Utility shall perform all Utility's project accounting and cost estimating.

RULE NO. 15

GAS MAIN EXTENSIONS

*(Continued)*

G. APPLICANT INSTALLATION OPTION

- 1. When Applicant selects the Applicant Installation Option, the extension may be installed by the Applicant's qualified contractor or subcontractor (QC/S) in accordance with the Utility's design and specifications.

Applicants choosing the Applicant Installation Option are subject to the preceding general rules, as well as the following rules and as they might modify the preceding sections.

- a. Upon completion of Applicant's installation, and acceptance by the Utility, ownership of all such facilities will transfer to the Utility.
- b. Applicant shall provide to the Utility, prior to the Utility preparing the Gas Main extension contract, the Applicant's Contract Anticipated Costs, which are subject to refund, to perform the work normally provided by the Utility. The Applicant shall submit, on a form provided by the Utility, a statement of such costs. If the Applicant elects not to provide such costs to the Utility, the Applicant shall acknowledge its election on the form and the Utility will use its estimated costs.
- c. Applicant shall pay to the Utility, subject to the refund and allowance provisions of Rules 15 and 16, the Utility's estimated cost of work performed by the Utility for the Gas Main extension, including the estimated cost for design, administration, and installation of any additional facilities.
- d. The lower of the Utility's estimated refundable cost, or Applicant's Contract Anticipated Costs, as reported to the Utility in G.1.b, for the work normally performed by the Utility, shall be subject to the refund and allowance provisions of Rule Nos. 15 and 16.
- e. Applicant shall pay to the Utility the estimated cost of the Utility's inspection, which shall be a fixed amount, not subject to reconciliation to actual inspection costs. Such inspection cost is refundable within the allowance up to the difference between the Applicant's Contract Anticipated Costs, as reported in G.1.b, and the Utility's estimated costs to perform the same work, but not to exceed the Utility's estimated costs.
- f. Only duly authorized employees of the Utility are allowed to connect to, disconnect from, or perform any work upon the Utility's facilities.

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

G. APPLICANT INSTALLATION OPTION (Continued)

2. Minimum Contractor Qualifications

Applicant to insure and demonstrate to Utility upon request, that the Applicant or Applicant's QC/S is in compliance with the following:

- a. Be licensed in California for the appropriate type of work, such as, but not limited to, gas and general.
- b. Employ workers properly qualified for the specific skills required (plastic fusion, welding, etc.).
- c. Comply with applicable laws, regulations and ordinances (Equal Opportunity regulations, OSHA, EPA, etc.).

3. Other Contractor Qualifications

An Applicant for service who intends to employ a QC/S also should consider whether the QC/S:

- a. Is technically competent.
- b. Has access to proper equipment.
- c. Demonstrates financial responsibility commensurate with the scope of the contract.
- d. Has adequate insurance coverage (worker's compensation, liability, property damage, etc.).
- e. Is able to furnish a surety bond for performance of the contract, if required.

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

H. SPECIAL CONDITIONS

1. Facility Relocation or Rearrangement

Any relocation or rearrangement of the Utility's existing facilities, at the request of, or to meet the convenience of, an Applicant or customer and agreed upon by the Utility, normally shall be performed by the Utility at Applicant's expense. Where new facilities can be constructed in a separate location, before abandonment or removal of any existing facilities, and Applicant requests to perform the new construction work, it can be performed under the applicable provisions of Section G, Applicant Installation Option.

In all instances, the Utility shall abandon or remove its existing facilities at the option of the Utility. The Applicant or customer shall be responsible for the costs of all related relocation, rearrangement and removal work.

2. Periodic Review

The Utility will periodically review the factors it uses to determine its residential allowances, non-refundable discount option percentage rate, Non-residential Allowance Net Revenue Multiplier and cost of service factor stated in this rule. If such review results in a change of more than five percent (5%), the Utility will submit a tariff revision proposal to the Commission for review and approval. Such proposed changes shall be submitted no sooner than six (6) months after the last revision.

Additionally, the Utility shall submit tariff revisions to implement relevant Commission decisions from other proceedings that affect this rule.

3. Exceptional Cases

When the application of this rule appears impractical or unjust to either party or the ratepayers, the Utility or Applicant may refer the matter to the Commission for a special ruling or for the approval of special condition(s) which may be mutually agreed upon.

4. Service from Gas Transmission Lines

The Utility will not tap a gas transmission line except at its option when conditions in its opinion justify such a tap. Such taps are made in accordance with the provisions of this rule.

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

I. DEFINITIONS FOR RULE NO. 15

- Advance: Cash payment made to the Utility prior to the initiation of any work done by the Utility which is not covered by allowances.
- Applicant: A person or agency requesting the Utility to supply gas service.
- Applicant's Contract Anticipated Cost: The cost estimate provided by the Applicant's contractor to the Applicant for performing the applicable refundable work, as stated on the Application-Installation Cost Verification form (Form 130.16), or in the case where work is performed by the Applicant, the Applicant's own cost estimate on the signed form.
- Betterment: Facilities installed for the Utility's operating convenience such as, but not limited to the following: to improve gas flow or correct poor pressure conditions, to increase line capacity available to an existing system, to permit pressure conversion of an area or to install proportionally larger pipe than necessary to provide for future load growth, will be installed at the expense of the Utility.
- Contribution: In-kind services and/or the value of all property conveyed to the Utility at any time during the Utility's work on an extension which is part of the Utility's total estimated installed cost of its facilities or cash payments not covered by Applicant's allowances.
- Cost of Service Factor: The factor determined by the Utility that includes taxes, return, depreciation that is applied to the Net Revenue to determine the Utility's investment in distribution facilities.
- Distribution Mains: Facilities which are operated at distribution pressure and supply three (3) or more services or run parallel to the property line in a public right-of-way.



RULE NO. 15

GAS MAIN EXTENSIONS

*(Continued)*

I. DEFINITIONS FOR RULE NO. 15 *(Continued)*

Excavation: All necessary Trenching, backfilling and other digging as required to install extension facilities, including furnishing of any imported backfill material and disposal of spoil as required, surface repair and replacement and landscape repair and replacement.

Franchise Area: Public streets, roads, highways and other public ways and places where the Utility has a legal right to occupy under franchise agreements with governmental bodies having jurisdiction.

Insignificant Loads: Small operating loads such as log lighters, barbecues, outdoor lighting, etc.

Intermittent Loads: Loads which, in the opinion of the Utility, are subject to discontinuance for a time or at intervals.

Joint Trench: Excavation that intentionally provides for more than one service, such as gas, electricity, cable television, telephone, etc.

Main Extension: The length of main and its related facilities required to transport gas from the existing distribution facilities to the point of connection with the service pipe.

A Main Extension consists of new distribution facilities of the Utility that are required to extend service into an open area not previously supplied to serve an Applicant. It is a continuation of, or branch from, the nearest available existing permanent Distribution Main, to the point of connection of the last service. The Utility's Main Extension includes any required Substructures and facilities for transmission taps, but excludes services and Meter Set Assemblies.

Meter Set Assembly: Consists of the customer meter, service pressure regulator and associated pipe and fittings.

## RULE NO. 15

GAS MAIN EXTENSIONS*(Continued)*I. DEFINITIONS FOR RULE NO. 15 *(Continued)*

- Net Revenue: That portion of the total rate that supports the Utility's extension costs and excludes such items as fuel costs, transmission, storage, public purpose programs, and other costs that do not support the extension costs.
- Non-Residential Allowance Net Revenue Multiplier: This is a revenue-supported factor determined by the Utility that is applied to the net revenues expected from non-residential loads to determine non-residential allowances.
- Ownership Charge: Monthly charge as a percentage rate applied against the outstanding unrefunded refundable balance after thirty-six (36) months from the date the Utility is first ready to serve. Serves to recover the cost of operating and maintaining customer-financed facilities that are not fully utilized. The Ownership Charge percentage rate is equal to the inverse of the Non-Residential Allowance Net Revenue Multiplier contained in Rule 15, Section C.4.
- Permanent Service: Service which, in the opinion of the Utility, is of a permanent and established character. This may be continuous, intermittent or seasonal in nature.
- Protective Structures: Fences, retaining walls (in lieu of grading), barriers, posts, barricades and other structures as required by the Utility.
- Residential Development: Five (5) or more dwelling units in two (2) or more buildings located on a single parcel of land.
- Residential Subdivision: An area of five (5) or more lots for residential dwelling units which may be identified by filed subdivision plans or an area in which a group of dwellings may be constructed about the same time, either by a builder or several builders working on a coordinated basis.
- Seasonal Service: Gas service to establishments which are occupied seasonally or intermittently, such as seasonal resorts, cottages or other part-time establishments.

RULE NO. 15

GAS MAIN EXTENSIONS  
(Continued)

I. DEFINITIONS FOR RULE NO. 15 (Continued)

Substructures: The surface and subsurface structures which are necessary to contain or support the Utility's gas facilities. This includes, but is not limited to, equipment vaults and boxes, required sleeves for street crossings and enclosures, foundations or pads for surface-mounted equipment.

Trenching: All necessary Excavation, backfilling and other digging to install extension facilities, including furnishing of any imported backfill material and disposal of spoil as required, surface repair and replacement, and landscape repair and replacement.

## RULE NO. 16

GAS SERVICE EXTENSIONSAPPLICABILITY

This rule is applicable in the Utility's South Lake Tahoe service territory to both: (1) the Utility's Service Facilities that extend from the Utility's Distribution Main facilities to the Service Delivery Point; and (2) the service-related equipment required of Applicant on Applicant's Premises to receive gas service. (Certain words are defined either within the provisions of this rule or in Section H of this rule.)

A. GENERAL

## 1. Design

The Utility will be responsible for planning, designing and engineering its Service Facilities and Service Lateral facilities using the Utility's standards for design, materials, and construction.

Applicants may also elect to design that portion of the new extension normally designed by the Utility, in accordance with the Applicant Design Option provisions of Rule No. 15, Section F.

## 2. Installation

a. The Applicant may select the Utility to install an extension in accordance with Section D.2, or

b. The Applicant may select to install an extension in accordance with Section D.1 and the Applicant Installation Option in Section D.3.

## 3. Service Facilities

For the purposes of this rule, the Utility's Service Facilities shall consist of (a) connection fittings; (b) service pipe; (c) valves; (d) regulators; (e) metering equipment; (f) other Utility-owned service-related equipment; and (g) excluding any required service equipment as provided in Sections D.1.c and D.1.f.

## 4. Ownership of Facilities

Service Facilities installed under the provisions of this rule shall be owned, operated, and maintained by the Utility. Applicant shall own, operate, and maintain facilities beyond the Service Delivery Point.



RULE NO. 16

GAS SERVICE EXTENSIONS  
(Continued)

A. GENERAL (Continued)

9. Distribution Main Extensions

Whenever the Utility's distribution system is not complete to the point designated by the Utility where the Service Lateral is to be connected to the Utility's distribution system, the extension of Gas Main facilities will be installed in accordance with Rule No. 15, Gas Main Extensions.

10. Rights-of-Way

Rights-of-way or easements may be required by the Utility to install Service Facilities on Applicant's property to serve only the Applicant.

a. Service Facilities

If the Service Facilities must cross property owned by a third party to serve the Applicant, the Utility may, at its option, install such Service Facilities after appropriate rights-of-way or easements, satisfactory to the Utility, are obtained without cost to the Utility.

b. Main Extensions

If the Utility's facilities installed on Applicant's property, or third-party property, will be or are designed to serve adjacent property, then the Utility may, at its option, install its facilities under Rule No. 15, Gas Main Extensions, after appropriate rights-of-way or easements, satisfactory to the Utility, are obtained without cost to the Utility.

c. Clearances

Any necessary rights-of-way or easements for the Utility's facilities shall have provisions to maintain legal clearances from adjacent structures.

RULE NO. 16

GAS SERVICE EXTENSIONS  
(Continued)

A. GENERAL (Continued)

11. Access to Applicant's Premises

The Utility shall at all times have the right to enter and leave Applicant's Premises for any purpose connected with the furnishing of gas service (meter reading, inspection, testing, routine repairs, replacement, maintenance, emergency work, etc.), and the exercise of any and all rights secured to it by law, or under the Utility's tariff schedules. These rights include, but are not limited to:

- a. The use of a utility-approved locking device, if Applicant desires to prevent unauthorized access to the Utility's facilities.
- b. Safe and ready access for Utility personnel, free from unrestrained animals.
- c. Unobstructed ready access for the Utility's vehicles and equipment to install, remove, repair, or maintain its facilities.
- d. Removal of any and all of its property installed on Applicant's Premises after the termination of service.

12. Service Connections

Only personnel duly authorized by the Utility are allowed to connect or disconnect service pipe to or from the Utility's Distribution Main, remove meters, remove Utility-owned Service Facilities, or perform any work upon Utility-owned existing facilities.

RULE NO. 16

GAS SERVICE EXTENSIONS  
(Continued)

B. METERING FACILITIES

1. General

A. Meter All Usage

The Utility will meter delivery of all gas energy, unless otherwise provided for by the Utility's tariff schedules or by other applicable laws.

B. Meter Location

All Utility meters and associated metering equipment shall be located at some protected location on Applicant's Premises as approved by the Utility.

2. Number of Meters

The Utility normally will install only one meter for a single-family residence or a single nonresidential enterprise on a single Premises, except:

- a. When otherwise required or allowed under the Utility's tariff schedules.
- b. At the option of and as determined by the Utility, for its operating convenience, consistent with its engineering design.
- c. When required by law or local ordinance.
- d. When additional services are granted by the Utility.

A single meter is required for each single enterprise operating in one building or a group of buildings or other development on a single Premises, such as, but not limited to, a commercial business, school campus, industrial manufacturer, or recreational vehicle parks, unless otherwise approved by the Utility. (See Rule No. 18, Supply to Separate Premises and Resale, for more information.)



RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

B. METERING FACILITIES *(Continued)*

3. Multiple Occupancy

In a building with two or more tenants, or where the Utility furnishes more than one meter on the same Premises, the Utility's meters normally shall be grouped at one central location, or as otherwise specified by the Utility, and each meter position shall be clearly and permanently marked by Applicant, customer or owner of the Premises to indicate the particular unit, occupancy or load supplied by it.

a. Residential

The Utility will individually meter gas service to every residential unit in a residential building or group of buildings or other development on a single Premises with multiple tenants, such as, but not limited to, apartment buildings, mobile home parks, etc., except as may be otherwise specified in Rule No. 18, Supply to Separate Premises and Resale, and applicable rate schedules.

b. Non-Residential

The Utility will individually meter gas service to each tenant in a non-residential building or group of buildings or other development on a single Premises with multiple tenants or enterprises, such as, but not limited to, an office building or shopping center complex. Alternative metering arrangements, as determined by the Utility, may be allowed only as specified in Rule No. 18, Supply to Separate Premises and Resale, and applicable rate schedules.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

C. SERVICE LATERAL FACILITIES

1. General Location

The location of the Service Lateral facilities shall extend:

a. Franchise Area

From the point of connection at the Distribution Main to Applicant's nearest property line abutting upon any street, highway, road or rights-of-way, along which it already has or will install Distribution Main; and,

b. Private Property

On private property, along the shortest, most practical and available route (clear of obstructions) as necessary to reach a Service Delivery Point designated by the Utility.

2. Number of Service Laterals

The Utility will not normally provide more than one Service Lateral, including associated facilities, for any one building or group of buildings, for a single enterprise on a single Premises, except:

a. Where otherwise allowed or required under the Utility's tariff schedules.

b. At the option of and as determined by the Utility, for its operating convenience, consistent with its engineering design or when replacing an existing service.

c. Where required by ordinance or other applicable law, for such things as gas-powered fire pumps, etc.

d. The Utility may charge for additional services provided under this paragraph, as special or added facilities.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

C. SERVICE LATERAL FACILITIES *(Continued)*

3. Branch Service

For additional approved Service Delivery Points to serve another Applicant on the same or adjoining Premises, the Utility may install a branch service at the option of the Utility and will grant allowances under the conditions as set forth in Section E.

4. Other Service Connections

Where Applicant or customer requests another type of service connection, such as stub services, curb meters and vaults, or service from gas transmission lines, the Utility will consider each such request and will grant appropriate allowances as it may determine.

5. Unusual Site Conditions

In cases where Applicant's building or facility is located a considerable distance from the available Distribution Main or where there is an obstruction or other deterrent obstacle or hazard, such as plowed land, ditches or inaccessible security areas between the Utility's Distribution Main and the building or facility to be served that would prevent the Utility from prudently installing, owning and maintaining its Service Facilities, the Utility may, at its discretion, modify the normal Service Delivery Point location. In such cases, the Service Delivery Point shall be at such other location on Applicant's property as may be mutually agreed upon; or, alternatively, the Service Delivery Point may be located at or near Applicant's property line, as close as practical to the available Distribution Main.

RULE NO. 16

GAS SERVICE EXTENSIONS  
(Continued)

D. RESPONSIBILITIES FOR NEW SERVICE FACILITIES

1. Applicant Responsibility

In accordance with the Utility's design, specifications and requirements for the installation of Service Facilities, subject to the Utility's inspection and approval, Applicant is responsible for:

a. Service Lateral Facilities

(1) Clear Route

Applicant shall provide (or pay for) a route on any private property that is clear of obstructions which would inhibit the construction of the Service Facilities.

(2) Substructures

(a) Furnishing, installing, owning and maintaining all support pads, meter or regulator vaults or other Substructures on Applicant's Premises.

(b) Furnishing and installing any Substructures in the Utility's Franchise Area (or rights-of-way, if applicable) as necessary to install the Service Lateral.

(c) Convey ownership to the Utility upon its acceptance of those Substructures not on Applicant's Premises.

(3) Protective Structures

Furnishing, installing, owning and maintaining all necessary Protective Structures, as specified by the Utility, for the Utility's facilities on Applicant's Premises.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

D. RESPONSIBILITIES FOR NEW SERVICE FACILITIES *(Continued)*

1. Applicant Responsibility *(Continued)*

b. Applicant's Facility Design and Operation

Applicant shall be solely responsible to plan, design, install, own, maintain and operate facilities and equipment beyond the Service Delivery Point in order to properly receive and utilize the type of gas service available from the Utility. Refer to Rule No. 2, Description of Service, for a description, among other things, of:

- (1) The available service delivery pressures and the technical requirements and conditions to qualify for them.
- (2) Heating values of natural gas.
- (3) Delivery volume adjustments due to altitude.

c. Required Service Equipment

Applicant shall, at its sole liability, risk and expense, be responsible to furnish, install, own, maintain, inspect and keep in good and safe condition, all facilities of any kind or character on Applicant's Premises, that are not the responsibility of the Utility, but are required by the Utility for Applicant to receive service. Such facilities shall include, but are not limited to, gas pipe, valves, regulators, appliances, fixtures and apparatus of any kind or character. Detailed information on the Utility's service equipment requirements will be furnished by the Utility.

d. Liability

The Utility shall incur no liability whatsoever for any damage, loss or injury occasioned by:

- (1) Applicant-owned equipment or Applicant's transmission and delivery of energy.
- (2) The negligence, omission of proper shut-off valves or other protective and safety devices, want of proper care or wrongful act of Applicant or any agents, employees or licensees of Applicant, on the part of Applicant installing, maintaining, using, operating or interfering with any such pipes, valves, regulators or apparatus.

## RULE NO. 16

GAS SERVICE EXTENSIONS*(Continued)*D. RESPONSIBILITIES FOR NEW SERVICE FACILITIES *(Continued)*1. Applicant Responsibility *(Continued)*

## e. Facility Tampering

Applicant shall provide a suitable means acceptable to the Utility for placing its seals on meters and related equipment. All Utility-owned meters shall be sealed only by the Utility's authorized employees and such seals shall be broken only by the Utility's authorized employees. However, in an emergency, the Utility may allow a public authority or other appropriate party, to break the seal. Any unauthorized tampering with Utility-owned seals or equipment or connection of customer-owned facilities to Utility's service pipe at any time is prohibited and is subject to the provisions of Rule No. 11, Discontinuance of Service, for unauthorized use.

## f. Large Metering Installations on Applicant's Premises

If it is necessary to have large, specifically designed, Utility-owned metering and related equipment installed on Applicant's Premises to serve Applicant, Applicant shall be responsible for complying with the following general provisions:

## (1) Required Access and Clearance

Applicant shall provide adequate access, clearance and space, including working space, on Applicant's Premises, at a location approved by the Utility, for a metering installation, including any necessary regulators, pipes and valves.

## (2) Room or Vault

Where Applicant requests and the Utility approves the installation of the meter(s) or regulator(s) in a vault or room on Applicant's Premises, rather than the Utility's standard outdoor installation:

(a) The room or vault on Applicant's Premises shall be furnished, installed, owned and maintained by customer and shall meet the Utility's specifications for such things as access, ventilation, drainage, etc.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

D. RESPONSIBILITIES FOR NEW SERVICE FACILITIES *(Continued)*

1. Applicant Responsibility *(Continued)*

f. Large Metering Installations on Applicant's Premises *(Continued)*

(b) If space cannot be provided on Applicant's Premises for the installation of a meter and regulator, a vault may be installed, at Applicant's expense, in the street area near property line. It shall be Applicant's responsibility to install such vault, if not restricted by the governmental authority having jurisdiction and Applicant shall convey ownership of the vault to the Utility upon its acceptance.

(c) If the Utility's installed cost for the meter or regulator in the room or vault is more costly than the standard outdoor installation, the additional costs shall be paid by Applicant.

g. Building Code Requirements

Any service equipment and other service-related equipment owned by Applicant, as well as any vault, room, enclosure, shall conform with applicable laws, codes and ordinances of all governmental authorities having jurisdiction.

h. Reasonable Care

Applicant shall exercise reasonable care to prevent the Utility's Service Lateral, meters and other facilities owned by the Utility on Applicant's Premises from being damaged or destroyed and shall refrain from interfering with the Utility's operation of the facilities and shall notify the Utility of any obvious defect. Applicant may be required to provide and install suitable protection (barrier posts, etc.) as required by the Utility.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

D. RESPONSIBILITIES FOR NEW SERVICE FACILITIES *(Continued)*

2. Utility Responsibility

a. Install Service Facilities

The Utility, if selected by the Applicant, will furnish, install, own and maintain the Service Facilities including Trenching, as applicable after Applicant meets all requirements to receive service.

Applicant may elect to provide the trench. If Applicant chooses to perform the Trenching, it must also secure permits from the governmental authorities having jurisdiction. If Applicant qualifies for a Service Extension allowance, the Utility will provide Applicant with a reimbursement or credit for the Utility's project-specific estimated cost-per-foot of trench.

b. Government Inspection

The Utility will establish gas service to Applicant following notice from the governmental authorities having jurisdiction that the customer-owned facilities have been installed and inspected in accordance with any applicable laws, codes ordinances, rules or regulations and are safe to pressurize.

3. Installation Options

a. Utility Performed Work

Where requested by Applicant and mutually agreed upon, the Utility may perform that portion of the new service extension work normally the responsibility of Applicant according to Section D.1, provided Applicant pays the Utility its total estimated installed cost.

b. Applicant Performed Work

Applicant may elect to use competitive bidding to install that portion of the new Service Facilities normally installed and owned by the Utility, in accordance with the same provisions outlined in Rule No. 15, Gas Main Extensions.



## RULE NO. 16

GAS SERVICE EXTENSIONS*(Continued)*E. ALLOWANCES AND PAYMENTS BY APPLICANT

## 1. General

The Utility will provide the Service Lateral extension without charge provided the Utility's total estimated installed cost (including Meter Set Assemblies) does not exceed the allowances as determined from permanent, bona-fide loads to be served by the extension within a reasonable time as determined by the Utility.

## 2. Allowances

The allowance for Permanent Residential Service per meter or residential dwelling unit, on a per-unit basis, is as follows:

Water Heating	\$ 271
Space Heating	\$1,008
Oven/Range	\$ 33
Dryer Stub	\$ 82

a. Residential Applicants for both main and service extensions who are entitled to a service extension allowance in excess of the total estimated cost of the service extension may apply the amount of the unused portion of such service extension allowance toward the cost of the Main Extension, provided that the sum of the main and service allowances granted by the Utility does not exceed the total allowances provided in Rule No. 15, Gas Main Extensions and Rule No. 16, Gas Service Extensions.

b. Allowances will be applied first to the Meter Set Assemblies; then services; then mains.

c. For non-residential Applicants for Distribution Main and Service Extensions, refer to Section C of Rule No. 15, Gas Main Extensions.

## 3. Seasonal, Intermittent, Insignificant and Emergency Loads

When Applicant requests service that requires an extension to serve loads that are seasonal or intermittent, the allowance for such loads shall be determined using the formula in Rule 15. No allowance shall be provided where service is used only for emergency purposes or for Insignificant Loads.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

E. ALLOWANCES AND PAYMENTS BY APPLICANT *(Continued)*

4. Payments

Applicant is responsible to pay the Utility the following non-refundable costs, as applicable under this rule and in advance of the Utility commencing its work:

a. Excess Service

The Utility's total estimated installed cost (including Trenching and appurtenant facilities such as fittings, valves, etc.) in excess of the total allowance.

b. Tax

Any payments or Contributions of facilities by Applicant are taxable Contributions in Aid of Construction (CIAC) and shall include an Income Tax Component of Contribution (ITCC) for state and federal tax at the rate provided in the Utility's Preliminary Statements.

c. Other

The Utility's total estimated cost for any work it performs that is Applicant's responsibility or performs for the convenience of Applicant.

5. Refunds

No refunds apply to the installation of Gas Service Facilities under this rule.

6. Periodic Review

The Utility will periodically review the factors it uses to determine the allowances and costs stated in this rule. If such review results in a change of more than five percent (5%), the Utility will submit a tariff revision proposal to the Commission for review and approval. Such proposed changes shall be submitted no sooner than six (6) months after the last revision.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

F. EXISTING SERVICE FACILITIES

1. Service Reinforcement

a. Utility-Owned

When the Utility determines that its existing Service Facilities require replacement, the existing Service Facilities shall be replaced as new Service Facilities under the provisions of this rule.

b. Applicant-Owned

The Applicant shall replace or reinforce that portion of the Service Lateral which the Applicant will continue to own under the provisions of this rule.

2. Service Relocation or Rearrangement

a. Utility Convenience

When, in the judgment of the Utility, the relocation or rearrangement of a service is necessary for the maintenance of adequate service or for the operating convenience of the Utility, the Utility normally will perform such work at its own expense, except as provided in Sections F.2.b, F.3 and F.4.

b. Applicant Convenience

Any relocation or rearrangement of the Utility's existing Service Facilities, at the request of Applicant (aesthetics, building additions, remodeling, etc.) and agreed upon by the Utility, the work shall be performed in accordance with Section D, except that Applicant shall pay the Utility its total estimated costs.

In all instances, the Utility shall abandon or remove, at the option of the Utility, the existing facilities rendered idle by the relocation or rearrangement.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

F. EXISTING SERVICE FACILITIES *(Continued)*

3. Impaired Access and Clearances

Whenever the Utility determines that:

- a. Its existing Service Lateral facilities have become inaccessible for inspections, operating, maintenance, meter reading or testing; or,
- b. A hazardous condition exists or any of the required clearances between the existing Service Facilities and any object become impaired, under any applicable laws, ordinances, rules, regulations of the Utility or of public authorities, then the following applies:
- c. Corrective Action

Applicant or owner shall, at Applicant's or owner's expense, either correct the access or clearance infractions or pay the Utility its total estimated cost to relocate its facilities to a new location which is acceptable to the Utility. Applicant or owner shall also be responsible for the expense to relocate any equipment which Applicant owns and maintains. Failure to comply with corrective measures within a reasonable time may result in discontinuance of service.

4. Damaged Facilities

When the Utility's facilities are damaged by others, the repair will be made by the Utility at the expense of the party responsible for the damage. Applicants are responsible for repairing their own facilities.

5. Subdivision of Premises

When the Utility's Service Facilities are located on private property and such private property is subsequently subdivided into separate Premises, with ownership transferred to other than Applicant or customer, the subdivider is required to provide the Utility with adequate rights-of-way, satisfactory to the Utility, for its existing facilities and to notify property owners of the subdivided Premises of the existence of the rights-of-way.

## RULE NO. 16

GAS SERVICE EXTENSIONS*(Continued)*F. EXISTING SERVICE FACILITIES *(Continued)*5. Subdivision of Premises *(Continued)*

When adequate rights-of-way are not granted as a result of the property subdivision, the Utility shall have the right, upon written notice to the current customer, to discontinue service without obligation or liability. The existing owner, Applicant or customer shall pay to the Utility the total estimated cost of any required relocation of the Utility's facilities. A new gas service will be reestablished in accordance with the provisions of Section D for new services and the provisions of any other applicable Utility rules.

G. EXCEPTIONAL CASES

When the application of this rule appears impractical or unjust to either party or the ratepayers, the Utility or Applicant may refer the matter to the Commission for a special ruling or for the approval of special conditions which may be mutually agreed upon.

H. DEFINITIONS FOR RULE NO. 16

- Advance: Cash payment made to the Utility prior to the initiation of any work done by the Utility which is not covered by allowances.
- Applicant: A person or agency requesting the Utility to supply gas service.
- Contribution: In-kind services and/or the value of all property conveyed to the Utility at any time during the Utility's work on an extension which is part of the Utility's total estimated installed cost of its facilities or cash payments not covered by Applicant's allowances.
- Distribution Mains: The Utility's gas facilities, which are operated at distribution pressure and which are designed to supply three or more services.

## RULE NO. 16

GAS SERVICE EXTENSIONS*(Continued)*I. DEFINITIONS FOR RULE NO. 16 *(Continued)*

- Excavation: All necessary Trenching, backfilling and other digging as required to install extension facilities, including furnishing of any imported backfill material and disposal of spoil as required, surface repair and replacement and landscape repair and replacement.
- Excess Flow Valve: A device designed to restrict the flow of gas in a customer's natural gas service line by automatically closing in the event of a service line break, thus mitigating the consequences of service line failures.
- Franchise Area: Public streets, roads, highways and other public ways and places where the Utility has a legal right to occupy under franchise agreements with governmental bodies having jurisdiction.
- Insignificant Loads: Small operating loads such as log lighters, barbecues, outdoor lighting, etc.
- Intermittent Loads: Loads which, in the opinion of the Utility, are subject to discontinuance for a time or at intervals.
- Meter Set Assembly: Consists of the customer meter, service pressure regulator and associated pipe and fittings.
- Premises: All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided (except in the case of industrial, agricultural, oil field, resort enterprises and public or quasi-public institutions), by a dedicated street, highway or other public thoroughfare, or a railway. Automobile parking lots constituting a part of and adjacent to a single enterprise may be separated by an alley from the remainder of the premises served.
- Protective Structures: Fences, retaining walls (in lieu of grading), barriers, posts, barricades and other structures as required by the Utility.
- Residential Development: Five (5) or more dwelling units in two (2) or more buildings located on a single parcel of land.

RULE NO. 16

GAS SERVICE EXTENSIONS

*(Continued)*

I. DEFINITIONS FOR RULE NO. 16 *(Continued)*

- Residential Subdivision: An area of five (5) or more lots for residential dwelling units which may be identified by filed subdivision plans or an area in which a group of dwellings may be constructed about the same time, either by a builder or several builders working on a coordinated basis.
- Seasonal Service: Gas service to establishments which are occupied seasonally or intermittently, such as seasonal resorts, cottages or other part-time establishments.
- Service Delivery Point: Where the Utility's Service Lateral is connected to Applicant's pipe (house line), normally adjacent to the location of the Meter Set Assembly.
- Service Lateral: The pipe, valves, Meter Set Assemblies and associated equipment extending from the point of connection at the Distribution Main to the Service Delivery Point, which is normally on Applicant's Premises.
- Substructures: The surface and subsurface structures which are necessary to contain or support the Utility's gas facilities. This includes, but is not limited to, equipment vaults and boxes, required sleeves for street crossings and enclosures, foundations or pads for surface-mounted equipment.
- Trenching: All necessary Excavation, backfilling and other digging to install extension facilities, including furnishing of any imported backfill material and disposal of spoil as required, surface repair and replacement, and landscape repair and replacement.

RULE NO. 17

METER TESTS AND ADJUSTMENT OF BILLS

A. METER TESTS

1. Any customer may, upon not less than five days' notice, require the Company to test his gas meter. No deposit or payment will be required from the customer for such test except:

When a customer whose average monthly bill for gas service is less than \$50.00 requests a meter test within six months after date of installation of the meter or more than once in six months thereafter, a deposit to cover the reasonable cost of the test will be required of the customer in accordance with the following schedule, and the amount so deposited will be returned to the customer if the meter is found, upon test, to register more than two percent (2%) fast or slow under the conditions of normal operation:

	<u>Amount of Deposit</u>
For meters of rated capacity not exceeding 250 cubic feet per hour	\$ 1.00
For meters of rated capacity not exceeding 400 cubic feet per hour	2.00
For meters of rated capacity not exceeding 4000 cubic feet per hour	4.00

2. Meter tests will be conducted in accordance with the gas standard requirements of the Public Utilities Commission of the State of California.
3. A customer shall have the right to require the Company to conduct the test in his presence, or if he so desires, in the presence of an expert or other representative appointed by him.
4. A report giving the name of the customer requesting the test, the date of the test, the location of the premises where the meter has been installed, the type, make, size and number of the meter, the date of removal, the date tested and the result of the test will be supplied to the customer within a reasonable time after the completion of the test.
5. All meters will be tested just before their installation and no meter will be placed in service or allowed to remain in service, which has an error in registration in excess of two percent (2%) under conditions of normal operation.



## RULE NO. 17

METER TESTS AND ADJUSTMENT OF BILLS*(Continued)*B. ADJUSTMENT OF BILLS

## 1. General

Estimated Usage: When regular, accurate meter readings are not available or gas usage has not been accurately measured, the Company may estimate the customer's energy usage for billing purposes on the basis of information including but not limited to the physical condition of the metering equipment, available meter readings, records of historical use, and the general characteristics of the customer's load and operation.

## 2. Adjustment of Bills for Meter Error

A meter error is an error in gas registration resulting from a malfunctioning or defective meter or pressure correction device. A meter error does not include a billing error, unauthorized use, nor any error in registration caused by meter tampering by an unauthorized person. It also does not include conditions such as incorrect meter readings, meter dial overs, or switched meters.

Where, as the result of a meter test, except for "Other Than Displacement Gas Meters," as described in Section B.2.d., a meter is found to be nonregistering or incorrectly registering, the Company may render an adjusted bill to the customer for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge, computed back to the date that the Company determines the meter error commenced, except that the period of adjustment shall not exceed three years. Such adjusted bill shall be computed in accordance with the following:

- a. Fast Meter. If a meter is found to be registering more than two percent fast, the Company will refund to the customer the amount of the overcharge based on the corrected meter readings or the Company's estimate of the energy usage either for the known period of meter error or, if the period of error is not known, for the period during which the meter was in use, not to exceed six months.

## RULE NO. 17

METER TESTS AND ADJUSTMENT OF BILLS*(Continued)*B. ADJUSTMENT OF BILLS *(Continued)*2. Adjustment of Bills for Meter Error *(Continued)*

- b. Slow Meter. If a meter for domestic service is found to be registering more than 25 percent slow, or meter for other class of service is found to be registering more than two percent slow, the Company may bill the customer for the amount of the undercharge based on corrected meter readings or the Company's estimate of the energy usage either for the known period of meter error or, if the period of meter error is not known for the period the meter was in use, not exceeding three months in the case of residential service and three years for nonresidential service.
- c. Nonregistering Meter. If a meter is found to be nonregistering, the Company may bill the customer for the Company's estimate of the gas service used but not registered, not exceeding three months in the case of residential service and three years for nonresidential service.
- d. Other Than Displacement Gas Meter. For other than displacement gas meters, if the customer or the Company shall at any time have reason to doubt the accuracy of any gauge, measuring device, other appliance, data, or method used in measuring or computing the amount of gas delivered through other than displacement meters, notification shall be given to the other party and, within a reasonable time, the accuracy of such gauge, measuring device, appliance, data, or method shall be determined (upon request, jointly in the presence of both parties) and if any of them shall be found inaccurate, the proper correction in billing shall be made as follows:

In the case of computation errors or inaccurate data, where the date can be fixed or agreed upon, such correction in billing shall begin starting with the date of initial error.

In the case of a gauge, measuring device, or appliance found to be out of tolerance sufficient to cause a volume error greater than  $\pm$  two percent, such correction in billing shall begin on a mutually acceptable date. In the absence of such mutual acceptance, the correction shall begin on a date equivalent to 50 percent of the elapsed period since the last valid calibration or test.

## RULE NO. 17

METER TESTS AND ADJUSTMENT OF BILLS*(Continued)*B. ADJUSTMENT OF BILLS *(Continued)*2. Adjustment of Bills for Meter Error *(Continued)*

In all cases where corrections are to be made, the amount of gas delivered during the established period of inaccuracy shall be recalculated and corrected. Thereafter, measurements shall be made in accordance with correct data and any inaccurate devices shall be recalibrated within published manufacturer's tolerances.

## 3. Adjustment of Bills for Billing Error

A billing error is an error by the Company which results in incorrect billing charges to the customer. Billing errors may include incorrect meter reads or clerical errors by a Company representative such as applying the wrong rate, wrong billing factor, or an incorrect calculation. A billing error does not include a meter error or unauthorized use, nor any error in billing resulting from meter dial over; switched or mismarked meters by other than the Company; inaccessible meter; failure of the customer to notify the Company of a change in the customer's operation; or failure of the customer to take advantage of a rate or condition of service for which the customer is eligible.

Where the Company overcharges or undercharges a customer as the result of a billing error, the Company may render an adjusted bill for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge for the period of the billing error, but not exceeding three years in the case of an overcharge, and, in the case of an undercharge, not exceeding three months for residential service and three years for nonresidential service.

## 4. Adjustment of Bills for Unauthorized Use

Unauthorized use is the use of energy in noncompliance with the Company's tariffs or applicable law. It includes, but is not limited to, meter tampering, unauthorized connection or reconnection, theft, fraud, or intentional or unintentional use of energy whereby the Company is denied full compensation for service provided.

RULE NO. 17

METER TESTS AND ADJUSTMENT OF BILLS

*(Continued)*

B. ADJUSTMENT OF BILLS *(Continued)*

4. Adjustment of Bills for Unauthorized Use *(Continued)*

Where the Company determines that there has been unauthorized use of Company gas service, the Company may bill the customer for the Company's estimate of up to three years of such unauthorized use. However, nothing in this rule shall be interpreted as limiting the Company's rights in any provisions of any applicable law.

5. Adjustments for Under- or Over-Delivery of Customer-Secured Gas

Average adjustments of billing for imbalances in delivery of natural gas will be made in accordance with Rule No. 22, Section D.

RULE NO. 18

SUPPLY TO SEPARATE PREMISES AND RESALE

A. MULTI-UNIT RESIDENTIAL STRUCTURES

The Company will not provide the installation of a master metering facility to a customer's premises for any new multi-unit residential structures, except that separate metering for gas service is not required for residential units which are not equipped with gas appliances requiring venting.

B. MOBILE HOME PARKS AND MANUFACTURED HOUSING COMMUNITIES

1. Each space in mobile home parks or manufactured housing communities constructed on or after January 1, 1997 shall be individually metered by the Company, and the tenant(s) shall be a customer(s) of the Company, consistent with the terms and conditions of this California Gas Tariff.
2. For mobile home park and manufactured housing community spaces constructed prior to January 1, 1997, the Company may continue to provide for master metering to a customer's premises where such tenants use gas directly in gas appliances in each occupancy only when separate submetering facilities are installed for each space.

C. RESALE OF GAS

No customer shall resell any of the gas received by him from the Company to any other person, or for any other purpose, or on other premises than specified in his application for service; however, owners or lessees of apartment houses or other similar buildings may resell gas to tenants of such houses or buildings, provided either:

1. Such service is resold at rates identical with the rates of the Company that would apply in the event that service was supplied to the sub-customer directly by the Company; or
2. The charge to the sub-customer for such service is absorbed in the rental charge for the premises occupied by him. In the event that such service is resold, otherwise than as herein provided, the Company shall have the right at its option either to discontinue service to the customer or to furnish gas directly to the sub-customer.

RULE NO. 19

LIMITATION UPON NATURAL GAS SERVICE

A. REASONS FOR REFUSAL OR LIMITATION OF SERVICE

In order that this Utility may be enabled to make the most effective and economic use of the natural gas available and to be available, each of the gas rate schedules and contracts of, and the rules governing the sale of natural gas by this Utility on file with the Public Utilities Commission of the State of California shall be deemed amended and is hereby declared amended or reformed to the extent that any such schedule, contract or rule is or may be inconsistent, or in conflict, with the following condition:

1. CPUC approval will be required before the Utility may provide gas service for new industrial boiler fuel use with a demand in excess of 300,000 cubic feet of gas per day of twenty-four hours.
2. Gas use will be classified in priorities in accordance with Rule No. 21.

RULE NO. 20

SERVICES AND FACILITIES ON CUSTOMER'S PREMISES

A. SERVICE CONNECTIONS MADE BY COMPANY'S EMPLOYEES

Only duly authorized employees of the Company are allowed to connect the customer's service to, or disconnect the same from, the Company's gas mains.

B. MAINTENANCE OF SERVICES

Services will at all times be and remain the sole property of the Company, which will have the right, by its agents or employees, to enter upon the property of the customer and remove, repair, replace or abandon such services at any time as operating conditions necessitate.

C. METERS AND APPLIANCES

All meters, regulators, services, appliances, fixtures, etc., installed by the Company at its expense upon the customer's premises for the purpose of delivering gas to the customer shall continue to be the property of the Company, and may be repaired, replaced or removed by the Company at any time.

No rent or other charge whatsoever will be made by the customer against the Company for placing or maintaining said meters, regulators, services, appliances, fixtures, etc., upon the customer's premises. All meters will be sealed or soldered by the Company, and no such seal or solder shall be tampered with or broken except by a representative of the Company appointed for that purpose. The customer shall exercise reasonable care to prevent the meters, regulators, services, appliances, fixtures, etc., of the Company upon said premises from being injured or destroyed, and shall refrain from interfering with the same, and, in case any defect therein shall be discovered, shall notify the Company thereof.

The Company shall have the right to remove any and all of its facilities installed on customer's premises at the termination of service.

D. METER INSTALLATION

All meters will be installed by the Company in some convenient place approved by the Company upon the customer's premises, and so placed as to be at all times accessible for inspection, reading and testing.

RULE NO. 20

SERVICES AND FACILITIES ON CUSTOMER'S PREMISES  
(Continued)

D. METER INSTALLATION (Continued)

In all buildings in which separate meters are hereafter required to be installed for various floors or groups of rooms in order to measure the gas supplied to each tenant, all meters will be located at a central point or as otherwise specified by the Company. Each such meter will be clearly marked by the building owner, to indicate the particular location supplied by it.

In buildings which are divided into two or more stores or other commercial premises, meters may be installed in the separate premises provided no adjacent alleyway, common basement or other location accessible to all the tenants and suitable for the installation of a group of meters exists. In such buildings, the piping from the Company's point of delivery to the individual meters shall be subject to inspection by the Company.

A master meter shall be furnished and installed by the Company (as provided for in Rule 18(A) upon application by the owner or lessee of any building where the floors (or portion thereof) or groups of rooms are rented separately and where gas is to be metered and resold by said owner or lessee to the individual tenants, as provided in Rule No. 18(B). In such cases the said owner or lessee shall furnish, install, maintain and test the sub-meters.

E. COMPANY'S RIGHT OF INGRESS AND EGRESS FROM CUSTOMER'S PREMISES

The Company shall at all times have the right of ingress to and egress from the customer's premises at all reasonable hours for any purpose reasonably connected with the furnishing of gas, and the exercise of any and all rights secured to it by law, or these tariff schedules.

As provided for in the Rules herein contained, the Company shall have the right to remove any and all of its property installed on the customer's premises at the termination of service.



RULE NO. 20

SERVICES AND FACILITIES ON CUSTOMER'S PREMISES

*(Continued)*

F. CUSTOMER RESPONSIBLE FOR EQUIPMENT FOR RECEIVING GAS

The customer shall, at his own risk and expense, furnish, install and keep in good and safe condition all regulators, gas piping, appliances, fixtures and apparatus, of any kind or character, which may be required for receiving gas from the Company, and for applying and utilizing such gas, beyond the point of delivery including all necessary protective appliances and suitable housing therefore, and the Company shall not be responsible for any loss or damage occasioned or caused by the negligence, or wrongful act of the customer or of any of his agents, employees or licensees in installing, maintaining, using, operating or interfering with any such regulators, services, gas mains, appliances, fixtures or apparatus.

RULE NO. 21

CURTAILMENT OF NATURAL GAS SERVICE

The amount and sequence of reductions or discontinuances of natural gas service (herein called curtailment) shall be in accordance with the following provisions:

A. CLASSIFICATION OF USE

All natural gas use shall be classified by the following priorities:

P1: All residential use regardless of size.

All other service to customers with peak-day demands of 100 Mcf or less and average monthly usage of less than 20,800 therms.

P2-A: All nonresidential use with peak-day demand in excess of 100 Mcf and average monthly usage of 20,800 therms or greater who elect core status.

Other uses where specific CPUC authorization has been granted.

Electric utilities start-up and igniter fuel use.

P2-B: All nonresidential use in excess of 100 Mcf per day and average monthly usage of 20,800 therms or greater who elect noncore status.

Other uses where specific CPUC authorization has been granted.

P3-A: All gas use in a cogeneration facility for the sequential production of electrical and useful thermal energy where the cogeneration facility meets the standards outlined in Section 218.5 of the Public Utilities Code.

All gas use in Solar Electric Generation Projects.

P3-B: All use not included in another priority, including utility gas turbines.

P4: All use as boiler fuel by customers with peak-day demand greater than 750 Mcf not included in another priority.

All use in cement plant kilns.

## RULE NO. 21

CURTAILMENT OF NATURAL GAS SERVICE*(Continued)*A. CLASSIFICATION OF USE *(Continued)*

P5: All use in utility steam-electric generating plants, excluding cogeneration and start-up and igniter fuel use.

Where a customer's use is in more than one priority classification, those uses not exceeding 25 Mcf per day of peak-day demand may be placed in the next higher priority classification of that customer's use.

When any recorded monthly nonresidential P1 use shows that the peak-day demand has exceeded 100 Mcf per day for three consecutive months and the average monthly usage is 20,800 therms or greater, that use will be reclassified to the appropriate lower priority class. When any recorded monthly use other than P1 shows that the peak-day demand has fallen below 100 Mcf for 12 consecutive months and the average monthly usage is less than 20,800 therms, that use will be reclassified as P1. When any recorded monthly P3-B boiler fuel use shows that the peak-day demand has exceeded 750 Mcf for three consecutive months, that use will be reclassified as P4. When any recorded monthly P4 use shows that the peak-day demand has fallen below 750 Mcf for 12 consecutive months, that use will be appropriately reclassified.

B. CURTAILMENT PROCEDURE

1. Service shall be curtailed in inverse priority class number sequence at such times as service to P5 use is ordered fully discontinued and further curtailment is required. Service to each priority class is to be ordered fully discontinued before any curtailment is ordered for the next lower numbered priority class. Curtailments of customers within a given priority class shall be implemented according to the level of the customer's transportation charge, with the highest paying customers curtailed last. For customers of a given priority class paying the same transportation charge, the Company shall administer curtailment on a pro rata basis.
2. Curtailment of service in each priority class to each customer in each curtailment year shall be as nearly proportionate to the total curtailment of service in the same priority class as reasonably feasible. To the extent that curtailed units of demand are not equal among customers in each priority class at the end of any curtailment year, the differences shall be corrected by the Company in subsequent curtailment.

RULE NO. 21

CURTAILMENT OF NATURAL GAS SERVICE

*(Continued)*

B. CURTAILMENT PROCEDURE *(Continued)*

3. The allocation of curtailment in each priority class, insofar as possible, shall be rotated to maintain the same number of accumulated curtailed units of demand for use in that priority class, considered separately, of each customer during each curtailment year.
4. Curtailed units of demand for each customer's requirement not in P1 shall be determined as follows:
  - a. For customers for which an hourly flow recording meter is installed, curtailed units of demand shall be determined from metered hourly flows.
  - b. For all other customers, curtailed units of demand shall be determined from the unit of demand as defined in Rule No. 1.
5. The foregoing procedures do not apply to local or emergency conditions that require curtailment, which will be handled in such manner as immediate operating conditions appear to require at the time.
6. A customer receiving service under noncore status that does not curtail at the request of the Company will be charged, in addition to any otherwise applicable charges, \$1.00 per therm for the first five hours, \$3.00 per therm for the next three hours, and \$10.00 per therm for the remainder of the curtailment period. Any customer failing to comply with a curtailment order for 48 hours will be reassigned to its otherwise applicable core rate schedule for a minimum period of one year. Any penalties collected under this provision will be credited to the Supply Adjustment Balancing Account.

## RULE NO. 21

CURTAILMENT OF NATURAL GAS SERVICE*(Continued)*C. CURTAILMENT OF CUSTOMER-SECURED GAS

## 1. Curtailments at Point of Receipt

## a. Curtailment Because of Obligation to Purchase Gas

The Company, solely at its discretion, may curtail its receipt of customer-secured gas if accepting that gas for transportation would require the Company to purchase gas it would not purchase otherwise or to incur any additional gas costs.

## b. Curtailment Because of Capacity Shortage, or Operating Constraints

Acceptance and delivery of customer-secured gas is subject to the Company having sufficient capacity. In a capacity shortage, the Company has the right to curtail customer's transportation service to serve customers with higher priority classifications. In such a case, the customer will be served to the same extent as the Company's other customers with the same priority classification. Curtailments will be initiated as specified in Section B of this rule.

## 2. Supply Curtailment

## a. Curtailment Procedure

Supply curtailments could arise when the Company has available capacity but insufficient gas supply to satisfy all customer requirements. Curtailments will be initiated as specified in Section B of this rule. Customer-secured gas which is received into the Company's system may be diverted from the customer if the Commission declares that a supply emergency exists. Customer-secured gas will not be diverted until service to all sales customers with priorities lower than P2-A has been curtailed. In such a case, the customer will be served to the same extent as other customer-secured gas supply customers with the same priority classification as the customer.

RULE NO. 21

CURTAILMENT OF NATURAL GAS SERVICE

*(Continued)*

C. CURTAILMENT OF CUSTOMER-SECURED GAS *(Continued)*

2. Supply Curtailment *(Continued)*

b. Make-up After Curtailment

The customer has two options to correct volume imbalances if the Company diverts any customer gas to serve P1 or P2-A customers: 1) the Company will replace the diverted gas on a therm for therm basis, or 2) the Company will reimburse the customer for the diverted gas paying the customer a value-based price tied to the customer's alternative fuel price, as documented by invoice. If the customer chooses to receive the gas instead of the payment, the Company will replace the gas over a period of time approximately equal to that over which the diversion(s) occurred. The daily flow rate shall be negotiated between the customer and the Company provided that the gas is replaced within 90 days; after 90 days the Company will purchase any diverted gas.

3. Curtailment Due to Supplier Constraints

The Company does not assume any responsibility for customer's gas until such gas is delivered into the Company's system at the Receipt Point(s). The Company is not liable for interruptions or curtailment upstream of its system.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS

This rule describes the general terms and conditions that apply whenever the Company transports customer-secured gas over its system.

A. CHARACTER OF SERVICE

1. The basic transportation service rendered by the Company shall consist of:
  - a. The receipt by the Company for the account of the customer of gas at the interconnection between the Company, and its upstream pipeline supplier [herein called receipt point(s)].
  - b. The transportation of the customer's gas through the Company's system for the account of the customer; and
  - c. The delivery of the customer's gas after transportation by the Company for the account of the customer at the point(s) of delivery into the customer's facility.

2. Core transportation customers in the Company's Southern and Northern California Divisions, including groups aggregating core loads, will be allocated a pro rata share of the gas storage services that are available to the Company. The Company will inform the customer or Aggregator of the monthly and daily storage entitlement available to that customer or group.

Gas may be injected into storage from April 1 to October 31 and may be withdrawn from storage from November 1 to March 31. The customer must inform the Company of the customer's storage injection schedule by the 23rd day of the month prior to actual gas injection. Daily storage injection nominations may not exceed one hundred ten percent (110%) of the month's average daily storage injection quantity. Customers are not required to provide a monthly storage withdrawal nomination, but must provide the Company an estimate of the quantity expected to be withdrawn each month. Daily nominations for storage injections and withdrawals require a 48-hour advance notice.

Charges for this storage service are included as the Upstream Storage Charges contained in the Statement of Rates applicable to the Southern and Northern California Divisions. In accordance with Section G.4 of this rule, the customer shall reimburse the Company for any additional charges incurred by the Company in conjunction with the customer's use of storage services.

RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS

*(Continued)*

A. CHARACTER OF SERVICE *(Continued)*

- 3. The Company may curtail or interrupt service due to operating conditions or conditions of force majeure. In the event of curtailment or interruption of service the Company shall provide service as follows:
  - a. The Company shall provide the customer with as much advance notice as is practical of any curtailment or interruption of service;
  - b. The customer's service shall be curtailed in accordance with Rule No. 21; and
  - c. The Company may, to the extent feasible, continue to receive the customer's gas at the receipt point(s) on a scheduled basis during the period of curtailment or interruption, and shall, to the extent feasible, redeliver such gas at the point(s) of delivery. For the period of curtailment or interruption, the Company may waive any payments that may otherwise be due pursuant to Section D hereof, to the extent that such payments are caused by the curtailment or interruption.
- 4. Gas transported shall be for use only by the customer, unless the Commission has specifically authorized the customer otherwise to resell such transported gas.

B. GAS SPECIFICATIONS

- 1. Unless otherwise agreed to by both parties, the gas delivered to the Company must meet the quality specifications required by the Company's upstream pipeline supplier(s).
- 2. It must also be at the pressure (See Rule No. 2 of this California Gas Tariff) and have the value specified in the customer's transportation service agreement.



## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*C. QUANTITIES OF GAS

1. The Company shall not be obligated to accept customer's gas in excess of amounts it advises customer it can accept. The Company shall not be required to continue to accept gas at any receipt point when the daily flow rate at that receipt point(s) is less than 50 Mcf per day.
2. Gas Industry Standards Board guidelines will be followed regarding nominating, confirming and scheduling gas receipts and deliveries as they may be revised by the FERC from time to time. The customer shall be responsible for contacting the upstream interstate pipeline(s) to arrange for the nominating and scheduling of receipts and deliveries hereunder, provided, however, that the customer may designate one party to serve as its Agent for such purpose. In the Company's Southern California Division such contact shall be made to the Company. The Company and upstream interstate pipeline(s) require that specific information be provided to successfully process each nomination. It is the customer's or their Agent's responsibility to satisfy the information requirements.

Nominations Made Directly to the Upstream Interstate Pipeline(s): If the customer nominates directly to the upstream interstate pipeline(s), the customer or Agent must provide their nomination(s) to the Company via facsimile or other Company-approved method prior to the nomination deadlines set forth below:

Cycle 1 (Timely Nominations)	9:30 a.m. Pacific Clock Time on the day prior to flow.
Cycle 2 (Evening Nominations)	4:00 p.m. Pacific Clock Time on the day prior to flow.
Cycle 3 (Intraday Nominations)	8:00 a.m. Pacific Clock Time on the flow day.
Cycle 4 (Intraday Nominations)	3:00 p.m. Pacific Clock Time on the flow day.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*C. QUANTITIES OF GAS *(Continued)*

Nominations Made to the Company: If the customer nominates to the Company, the customer or Agent must provide their nomination(s) to the Company via facsimile or other Company-approved method no later than the nomination deadlines set forth below:

Cycle 1 (Timely Nominations) 8:00 a.m. Pacific Clock Time on the day prior to flow.

Cycle 2 (Evening Nominations) 2:30 p.m. Pacific Clock Time on the day prior to flow.

Cycle 3 (Intraday Nominations) 6:30 a.m. Pacific Clock Time on the flow day.

Cycle 4 (Intraday Nominations) 1:30 p.m. Pacific Clock Time on the flow day.

- a. Customers or their Agents may submit Nominations for multiple days (Standing Nominations), provided such Nominations are within the term of the customer's transportation service agreement. The Company will confirm whether it has sufficient operational capacity to deliver all or a portion of the customer's gas.
- b. Nominations received after a deadline will be processed for the following cycle with the exception that late Cycle 4 Nominations will not be processed. The Company will confirm the volumes nominated for Cycle 1 (Timely Nominations) through all four cycles, regardless of upstream cuts in scheduled quantities, unless the Company receives a revised Nomination from the responsible party for any subsequent cycle.
- c. Intraday Nominations will replace existing Standing Nominations only for the duration of the flow day requested.
- d. Balancing quantities must be separately identified in the Nomination. The Company shall determine and notify the customer if there is sufficient operating flexibility to schedule such quantities. The Company will only accept balancing quantities for Cycle 1 Nominations.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*C. QUANTITIES OF GAS *(Continued)*

- e. Nominations for multiple customers must specify the quantity of gas to be scheduled at each of the Company's receipt points with its upstream pipeline(s). The customer or Agent must specify, prior to the flow day, the method to be used by the Company for allocating imbalances among individual customers. If the allocation method is not specified prior to the flow day, the Company will allocate any imbalances pro rata from the Cycle 1 Nomination.
3. It shall be the customer's, the customer's agent, or, for core customers aggregating load, the Aggregator's obligation to make arrangements with the Company and other parties for delivery of gas into the Company's upstream pipeline suppliers' systems and for receipt by customer of gas after transportation to the point(s) of delivery. The customer, agent or Aggregator shall be obligated to provide dispatching and operating coordination with the Company and allow the Company access to appropriate charts and records. Such arrangements must be satisfactory to the Company.
4. The customer shall cause deliveries into the Company's system of volumes to be transported hereunder to be made at approximately a uniform daily rate and based on historical use where appropriate. On any gas day, the Company may refuse to accept quantities of gas that result in fluctuations in excess of ten percent (10%) from the volumes transported during the previous gas day. Fluctuations in excess of ten percent (10%) shall only be allowed if prior approval has been obtained from the Company's dispatcher.
5. Upon request of the Company, the customer shall from time to time submit its best estimates of the daily, monthly and annual volumes of gas to be transported, including peak day requirements, together with such other operating data as the Company may require in order to schedule its operations.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*C. QUANTITIES OF GAS *(Continued)*

6. Balancing of thermally equivalent volumes of gas received and delivered shall be achieved as nearly as feasible on a daily basis, taking into account the customer's right, subject to the Company's approval, to vary receipts and deliveries within specified limits. Deliveries shall be those volumes which have passed the point(s) of delivery as determined by the Company's meter. Except for core customers aggregating load, any Cumulative Imbalance shall be carried forward to the next calendar month and shall be considered first through the meter during the next calendar month. Cumulative imbalances for core customers aggregating load shall be carried forward to the second following calendar month and shall be considered first through the meter during the second following calendar month.
7. The customer may elect to offset any imbalance against (1) imbalances created by other customers of the Company; (2) in the case of core customers, the customer's or core aggregator's available storage account capacity or inventory, if sufficient; or (3) imbalances created by customers served directly by Southern California Gas Company for customers in the Company's Southern California Division. Such offsets must be accomplished prior to the end of the authorized trading period. All trading of imbalances shall be conducted in accordance with Sections D and E of this rule.

D. TRADING OF IMBALANCE QUANTITIES

The customer may elect to offset an imbalance by identifying and reaching an agreement with one or more transportation customers of the Company that have established imbalances in an opposite direction. Alternatively, customers may also identify and reach agreement with transportation customers served directly by Southern California Gas Company, subject to authorization by the Company. Core customers, including customers aggregating core loads, may also offset imbalances with available storage account quantities held by that customer or group of customers, if sufficient. Customers that agree to trade imbalances will be subject to the following conditions:

1. Customers will be entitled to trade their entire Cumulative Imbalance for a given month.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*D. TRADING OF IMBALANCE QUANTITIES *(Continued)*

2. Trading of imbalance quantities by customers may begin at 7:00 a.m. Pacific Clock Time on the twenty-fifth calendar day in the month of notification and must be completed by 3:00 p.m. Pacific Clock Time of the thirtieth day of the month in which the customer's imbalance statement is rendered. During the month of February, the trading period begins at 7:00 a.m. Pacific Clock Time on the twenty-third calendar day of the month and ends at 3:00 p.m. Pacific Clock Time on the twenty-eighth calendar day of the month. If the end of the trading period falls on a weekend or holiday, the prior business day shall be the last day for trading to occur.
3. Trading of imbalance quantities may reduce a customer's imbalance toward, but not beyond, a zero imbalance level. A customer may not trade to establish an imbalance in the opposite direction of the customer's original imbalance.
4. Cumulative Imbalances for customers with multiple meters will be determined by aggregating all meters included under a particular transportation service agreement. Customers with multiple meters will not be allowed to trade imbalances based on individual meters or sales accounts.
5. The customer is solely responsible for contacting other transportation customers of the Company or of Southern California Gas Company to explore opportunities for trading imbalances. The customer is also solely responsible for any financial arrangements between trading partners occurring as a result of the completion of an imbalance trade.
6. Customers wishing to execute a trade of imbalance quantities must submit an Imbalance Trading Form (Form No. 880.0) to the Company by the imbalance trading deadline. Such form shall be directed to a location specified by the Company. The Company will review, and approve as appropriate, all imbalance trading requests submitted by customers. Customers whose trade requests are approved will be sent revised transportation billing worksheets and invoices. The Company will not be responsible for, or involved with, the transfer of gas supply between customers or any related compensatory transactions between customers.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*D. TRADING OF IMBALANCE QUANTITIES *(Continued)*

7. In the event a customer is proposing an imbalance trade with a customer served directly by Southern California Gas Company, the Company will act as the trading partner with the Southern California Gas Company customer on behalf of the Company's customer. Such trade will be subject to prior authorization by the Company and Southern California Gas Company tariff provisions.
8. Except during any period of system curtailment of core service as described in Rule No. 21, core transportation customers, including those customers aggregating core loads, may use their available storage inventory capacity and quantities to (1) offset the customer's own transportation imbalances; or (2) trade with other core customers served by the Company for their transportation imbalances. Core transportation customers may not trade storage capacity or quantities with customers served directly by Southern California Gas Company. Core customers trading imbalances with storage service must have sufficient capacity or inventory during the month the imbalance is created and at the time the trade is completed.

E. PAYMENT FOR IMBALANCES BETWEEN GAS RECEIVED AND GAS DELIVERED

1. After the imbalance trading period, the difference between actual monthly deliveries and metered usage, adjusted for any previous imbalances, will be the customer's Cumulative Imbalance. Cumulative Imbalances at the end of the billing period within plus or minus ten percent (10%) of the total metered gas usage will be allowed without penalty. Incremental imbalances in excess of plus or minus ten percent (10%) of total metered gas usage are defined as Excess Imbalances. In addition to the charges payable under the customer's otherwise applicable rate schedules, monthly imbalance volumes shall be billed as follows:

## a. Positive Excess Imbalance

When transportation volumes received by the Company are greater than one hundred ten percent (110%) of the customer's metered usage and the Excess Imbalance is not eliminated through imbalance trading, the lower of the following shall be applied to the Excess Imbalance and credited to the customer's bill:

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*E. PAYMENT FOR IMBALANCES BETWEEN GAS RECEIVED AND GAS DELIVERED  
*(Continued)*

- (1) Fifty percent (50%) of the otherwise applicable Gas Cost or Procurement Charge as stated in the Statement of Rates; or
- (2) The lowest incremental cost of gas purchased by the Company during the same month.

## b. Negative Excess Imbalance

When transportation volumes received by the Company are less than ninety percent (90%) of the customer's metered usage and the Excess Imbalance is not eliminated through imbalance trading, a balancing service fee shall be assessed on the customer's Excess Imbalance as follows:

- (1) For billing periods during which customers have not been curtailed, the Excess Imbalance shall be assessed the higher of the following charges:
  - (i) One hundred fifty percent (150%) of the otherwise applicable Gas Cost or Procurement Charge as stated in the Statement of Rates; or
  - (ii) The highest incremental cost of gas purchased by Southwest during the same month.
- (2) For billing periods during which customers have been curtailed, the Company shall assess customers a balancing service fee of \$1.00 per therm to applicable imbalances. Balancing service fees shall be assessed to core customers when any core customers have been curtailed. Noncore customers shall be assessed balancing service fees when noncore customers of an equal or greater priority class have been curtailed. The balancing service fee shall be applicable to the entire Negative Excess Imbalance established by a customer during which period the curtailment occurred.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*E. PAYMENT FOR IMBALANCES BETWEEN GAS RECEIVED AND GAS DELIVERED  
*(Continued)*

2. If a customer is assessed an imbalance charge based on Company billing information that is later determined to be in error, the customer shall be credited an amount equal to the imbalance charges not assessable based on the corrected billing information. If a customer is not assessed an imbalance charge based on Company billing information that is later determined to be in error, the customer shall be billed for any applicable imbalance charges determined to be assessable based on the revised billing information.
3. If imbalances between nominations and deliveries of a customer's gas to the Company's upstream pipeline suppliers cause the Company to purchase gas it would not have otherwise purchased and/or to incur additional costs not covered by the Company's applicable gas tariff rate(s), the customer(s) causing such costs will be subject to a surcharge equal to the additional cost not recovered through the gas tariff rate(s).
4. The Company shall not be required to perform or continue service on behalf of any customer that fails to comply with the terms contained in this rule, applicable rate schedule, and the terms of the customer's Service Agreement with the Company. The Company shall have the right to waive any one or more specific defaults by any customer under any provision of this rule, applicable rate schedule, or the Service Agreement; provided, however, that no such waiver shall operate or be construed as a waiver of any other existing or future default or defaults, whether of a like or different character.
5. All penalty revenues will be credited to Account No. 191, Unrecovered Purchased Gas Costs.



RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS

*(Continued)*

F. MEASUREMENT OF CUSTOMER-SECURED GAS

1. All quantities referred to in Sections C and D shall be provided as therms (100,000 British thermal units).
2. The Company or its agent shall calibrate and maintain meters and related equipment at intervals specified by the Company. The customer shall have access to the Company's meters and shall be allowed to inspect the meters and charts or other records of measurement at any reasonable time. If any inaccuracy is discovered, it will be handled as described in Rule No. 17.
3. If the customer's gas is commingled with other gas at the receipt point(s) or at the point(s) of delivery, the scheduling arrangements and the Company's records shall include procedures for the division of the total quantity at such points. Other than advance sales service nominations made by partial requirements customers, gas transported under Rate Schedule No. GN-T shall be deemed to be delivered first through the meter.
4. The Company's Supplier may be receiving gas from various sources. Where the customer's shipper acts as the Company's Supplier's measuring agent, the customer shall accept as accurate the customer's Shipper's declaration of the quantity of gas it has delivered to the Company for the customer's account. Where gas is measured by the Company, the customer shall accept as accurate the Company's measurement of gas.

G. BILLING AND PAYMENT

1. The Company shall render a bill to the customer, agent or Aggregator, whichever is applicable, on or before the tenth (10th) day of each month for all deliveries and service (other than balancing service) to the customer during the preceding calendar month.
2. For customers aggregating core loads, any imbalance charges pursuant to Section E hereof will be billed to and are the responsibility of the customer's Aggregator. The customer shall be ultimately responsible for all billings. Additional billing and payment terms and conditions for core aggregation are set forth in Section M of this rule.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*G. BILLING AND PAYMENT *(Continued)*

3. Transportation customers that are not part of core aggregating groups shall pay on or before the twenty-fifth (25th) day of each month for the service rendered hereunder during the preceding month as billed by the Company. Such payment shall be made in immediately available funds on or before the due date to a depository designated by the Company. If the twenty-fifth (25th) falls on a day that the designated depository is not open in the normal course of business to receive the customer's payment, then payment shall be made on or before the last business day preceding the twenty-fifth (25th) that such depository is available. If presentation of a bill to the customer by the Company is delayed after the tenth (10th) day of the month, then the time of payment shall be extended accordingly unless the customer is responsible for such delay.
4. The customer, customer's agent or Aggregator shall reimburse the Company for any charges rendered or billed to the Company by its Supplier(s), by any other upstream transporters and gas gatherers, or by any political subdivisions of the State of California, either before or after termination of the Service Agreement, which the Company, in its sole good faith opinion, determines have been incurred because of the transportation of gas for the customer's account hereunder and should, therefore, appropriately be borne by the customer. Such charges, whether levied in dollars or gas, may include, but shall not be limited to, standby charges or reservation fees, prepayments, applicable taxes, applicable fuel reimbursement, shrinkage, lost and unaccounted for volumes, Gas Research Institute (GRI) surcharges, penalty charges, and filing fees. The customer will reimburse the Company for all such charges incurred by the Company as rendered, irrespective of the actual quantities of natural gas delivered to the customer.
5. Periodically, volume adjustments may be made by the Company's Supplier(s), the customer's agent or the Aggregator. Should resulting adjustments to customer bills be necessary, such adjustments will be applied during the month in which the volumes were delivered to the customer.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*H. ESTABLISHING TRANSPORTATION SERVICE

1. Requests for transportation hereunder shall be made by, and shall be deemed to be complete upon, the customer providing the following information to the Company:
  - a. Point(s) of Delivery — Point(s) of delivery by the Company to the customer.
  - b. Gas Quantities — The Maximum Daily Quantity (MDQ) applicable to each receipt point(s) and the maximum quantity per day applicable to each point(s) of delivery, and the estimated total quantities to be received and transported over the delivery period stated individually in terms for each receipt point and each point of delivery.
  - c. Term of Service —
    - (i) Date service requested to commence; and
    - (ii) Date service requested to terminate.
  - d. Performance — A letter from the customer certifying that the customer has or will have title to the gas to be delivered to the Company for transportation and has entered into or will enter into those arrangements necessary to assure all upstream transportation will be in place prior to the commencement of service under a Service Agreement. The customer's agent or Aggregator, if any, must be named.
2. Upon receipt of all of the information specified above, the Company shall prepare and tender to the customer for execution a Service Agreement. If the customer fails to execute the Service Agreement within thirty (30) days of the date tendered, the customer's request shall be deemed null and void. A 30-day prior written notice by core aggregation customers or the respective Aggregator is required for cancellation of a service agreement for Core Aggregation Transportation service.

RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS  
(Continued)

I. CUSTOMER'S CREDITWORTHINESS

The Company shall not be required to perform or to continue transportation service on behalf of any customer who is or has become insolvent or who, at the Company's request, fails within a reasonable period to demonstrate creditworthiness; provided, however, such customer may receive transportation service if the customer prepays for such service or furnishes good and sufficient security, as determined by the Company in its reasonable discretion, an amount equal to the cost of performing the service requested by the customer for a 6-month period. For purposes of providing transportation service, the insolvency of a customer shall be evidenced by the filing by such customer or any parent entity thereof (hereinafter collectively referred to as the customer) of a voluntary petition in bankruptcy or the entry of a decree or order by a court having jurisdiction in the premises adjudging the customer as bankrupt or insolvent, or approving as properly filed a petition seeking reorganization, arrangement, adjustment or composition of or in respect of the customer under the Federal Bankruptcy Act or any other applicable federal or state law, or appointing a receiver, liquidator, assignee, trustee, sequestrator (or other similar official) of the customer or of any substantial part of its property, or the ordering of the winding-up or liquidation of its affairs, with said order or decree continuing unstayed and in effect for a period of sixty (60) consecutive days.

J. FACILITY ADDITIONS

Any facilities which must be installed by the Company to serve the customer will be constructed in accordance with the Rules included in this California Gas Tariff. Should telemetering facilities be required now, or in the future, by the Company to perform transportation service, such facilities will be installed at the customer's expense.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*K. POSSESSION OF GAS AND RESPONSIBILITY

As between the Company and the customer, the customer shall be deemed to be in control and possession of the gas until it has been delivered to the Company for transportation at the receipt point(s). The Company shall thereupon be deemed to be in control and possession of the gas until the gas shall have been delivered to the customer at the point(s) of delivery, after which the customer shall be deemed to be in control and possession. The customer shall have no responsibility with respect to any gas after it has been delivered to the Company at the receipt point(s) on account of anything which may be done, happen or arise with respect to said gas, until said gas is delivered to the customer at the point(s) of delivery. The Company shall have no responsibility with respect to said gas prior to its delivery to the Company at the receipt point(s) or after its delivery to the customer at the point(s) of delivery, or on account of anything which may be done, happen or arise with respect to said gas prior to such receipt or after such delivery.

L. WARRANTY OF TITLE

The Company accepts gas for the customer's account at the receipt point(s) subject to the understanding that the customer warrants that at will, at the time of delivery of gas to the Company for transportation, have the right to cause delivery of gas to the Company and that it will indemnify the Company and hold the Company harmless from all adverse claims of any and all persons to such gas.

The Company warrants that, at the time of delivery of the transported gas to the customer at the point(s) of delivery, it will not have encumbered the gas in any manner whatsoever from the time the gas is accepted at the receipt point(s) until the gas is delivered to the customer at the point(s) of delivery.

M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM

The provisions contained in this Section M apply only to those customers participating in the Company's Core Aggregation Transportation (CAT) program. The previous provisions of this Rule No. 22 apply to the CAT program, unless superseded by provisions contained in this Section M.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*1. Enrollment of Customers

- a. An agent or third party (Aggregator) who requests transportation service for customers aggregating core loads shall provide to the Company a Utility Authorization Notice (Form No. 881.0) executed by the customer identifying each customer's meter location whose load has been aggregated. The Utility Authorization Notice shall grant the Aggregator the authority to act on the customer's behalf. The minimum term for customers electing CAT service is twelve (12) months.
- b. The Company shall tabulate the customer's most recent twelve (12) months' usage and provide the usage history to the Aggregator within thirty (30) days from submittal to the Company by the Aggregator. The Company shall utilize this usage history to establish the Aggregator's Maximum Daily Quantity (MDQ) for any time period.
- c. The Company will process requests from Aggregators to begin service to customers within ninety (90) days of submittal; however, every reasonable effort will be made to begin CAT service for the customer in the month following submittal.
- d. Customers taking CAT service must provide ninety (90) days' prior written notice to the Company to change Aggregators. A customer who has received CAT service for the minimum term is not required to remain with a newly-elected Aggregator for a minimum term.

2. Storage Allocation and Rights

- a. Gas storage inventory injected by Aggregators may not be subjected to encumbrances of any kind. Aggregators will be assigned month-end storage inventory targets by the Company to meet the Company's month-end storage targets and maintain minimum volumes sufficient to meet the Company's peak day and cold year seasonal requirements. Aggregators will not be allowed to withdraw gas in inventory below the month-end targets established by the Company. Gas storage inventory to meet core reliability cannot be used to cure an under-delivery of flowing supplies during an imbalance trading period.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*2. Storage Allocation and Rights *(Continued)*

- b. During the injection season, flowing supplies scheduled for injection will be delivered first, with all remaining flowing supplies scheduled for delivery to the Company's distribution system for current month use.
- c. When an Aggregator adds a customer or customers to its Group which represents an addition of more than 150,000 therms of storage inventory, a pro rata portion of the existing gas storage inventory will be sold by the Company to the Aggregator at the current month's Core Procurement Service charge as set forth in the currently-effective Statement of Rates of this California Gas Tariff. When a customer terminates CAT service which represents a reduction of more than 150,000 therms of storage inventory and returns to the otherwise applicable sales schedule, a pro rata portion of the existing gas storage inventory will be sold by the Aggregator to the Company at the current month's Core Procurement Service charge as set forth in the currently-effective Statement of Rates of this California Gas Tariff.

3. Operational Flow Orders

At any time, the Company may implement an Operational Flow Order (OFO) to assure that firm interstate nominations and deliveries into the Company's distribution system by Aggregators are equivalent in reliability and quantity to those made by the Company. When an OFO is implemented by the Company, Aggregators will be required to nominate the full contractual MDQ as firm deliveries to the Company's distribution system.

Failure by the Aggregator to comply with an OFO to deliver the contractual MDQ will result in an OFO Non-Compliance Penalty assessed to the Aggregator. The volume subject to the OFO Non-Compliance Penalty is calculated as the difference between the Aggregator's MDQ and the sum of the Aggregator's scheduled flowing supplies, plus any quantities scheduled for delivery from the Aggregator's storage inventory to the Company's distribution system. Aggregators will be charged \$1.00 per therm for all volumes which are not in compliance with an OFO.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*3. Operational Flow Orders *(Continued)*

Aggregators will not be penalized for Excess Positive Imbalances established during the OFO period. Aggregators will not be penalized for reduced injection quantities into storage during the OFO period which result in the month-end storage inventory targets not being met, if such reduced injections are authorized by the Company.

4. Credit & Collection Rights and Obligations

Customers that aggregate core loads will be financially liable for Utility intrastate transportation charges, interstate demand charges or surcharges, and other costs allocated to customers by the Commission. The Aggregator will be financially liable for charges related to managing its procurement portfolio on behalf of the customers it serves.

## a. Establishment of Credit

- (1) Application for Service — The Aggregator shall be required to complete a credit application that includes any financial information needed to establish credit upon initial application for service on an annual basis or whenever the Aggregator's MDQ increases by 25,000 therms per day or more. A non-refundable credit application processing fee of \$500 may be charged to offset the cost of determining the Aggregator's creditworthiness. The Company will establish the Aggregator's credit limit based on the creditworthiness evaluation and the Aggregator's MDQ.

The Company shall have the right to request additional financial information on a periodic basis during the Aggregator's participation in the CAT program. In the event the Company determines that a financial change has or could adversely affect the creditworthiness of the Aggregator or if the requested financial information is not provided, the Company may terminate the Aggregator's participation.



## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*4. Credit & Collection Rights and Obligations *(Continued)*a. Establishment of Credit *(Continued)*

- (2) Security Deposit — Aggregators may submit a security deposit in lieu of the creditworthiness evaluation to qualify for participation and/or to increase their MDQ. The amount of the deposit may be in the form of cash; letter of credit; surety bond; guarantee; or other form of security acceptable to the Company.

Required deposits are due and payable upon demand prior to participation in the CAT program or the effective date of the change in the Aggregator's MDQ, and applicable. Participation will be subject to termination if deposits are not paid within fifteen (15) calendar days after demand.

## b. Calculation of Creditworthiness Requirements (CWR)

The calculation of the amount of the deposit and the credit limit will take into account the Aggregator's MDQ and the nature of services for which the Aggregator bills its customers. This CWR shall be calculated as follows:

(1) Aggregator Bills Customers For Gas Only:

$$\text{CWR1} = 120 \text{ days} \times \text{MDQ} \times 150\% \text{ Core Procurement Rate}$$

(2) Aggregator Bills All Customers For Gas and Transportation Charges

$$\text{CWR2} = \text{CWR1} + (75 \text{ days} \times \text{MDQ} \times \text{Average Transportation Rate})$$

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*4. Credit & Collection Rights and Obligations *(Continued)*

## c. Other Options

An Aggregator may select the following options to reduce its CWRs:

- (1) **Guaranteed Deliveries** — The Aggregator may guarantee weekly delivery of gas equal to a percentage of projected usage acceptable to the Company and the Aggregator. By satisfying the guaranteed delivery percentage, an Aggregator can reduce its CWR by the percentage of guaranteed deliveries.
- (2) **Storage Collateral** — An Aggregator may reduce its CWR by maintaining a prescribed volume of gas in storage in addition to gas stored to meet its core reliability requirements. The prescribed volume specified by the Aggregator and the Company will reduce the number of days used in the calculation of the CWR by the prescribed volume divided by the Aggregator's MDQ.
- (3) **Accelerated Payments/Immediate Payment For Services Rendered** — If the Aggregator bills its customers for Company transportation charges, then the Aggregator may reduce its CWR by paying the Company for transportation service on a weekly basis. The weekly payments will be estimated based on the average retail core transportation charge in effect and the historical monthly usage of the Aggregator's customers. Weekly payments reduce the number of days used in calculating the transportation component of the Aggregator's CWR from 75 to 22.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*4. Credit & Collection Rights and Obligations *(Continued)*

## d. Billing and Payment Terms

The Company may allow or require the Aggregator to bill end-use customers for the Company's transportation charges and the Aggregator may allow the Company to bill end-use customers for the Aggregator's commodity charges, if available. All customers in a given Group, however, must elect the same billing option for all applicable charges.

Upon request, core aggregation customers shall be permitted to review only those billings that the Company has presented to the customer's Aggregator in conjunction with service to the customer's account. The Company shall forward a copy of all transactions between the Company and the customer's Aggregator to customers requesting such information about their account.

When the customer is billed directly by the Company for charges, the Company will forward customer usage to the Aggregator on a timely basis.

- (1) Weekly Billing — For an Aggregator who bills end-use customers for Company transportation charges, in order to eliminate the cash lag in the current month-end billing of Company transportation charges and reduce the Aggregator's CWRs, weekly summary billing of customer accounts may be implemented, if available. Interstate transportation charges and imbalance billing and notification will occur monthly.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*4. Credit & Collection Rights and Obligations *(Continued)*d. Billing and Payment Terms *(Continued)*

- (2) Payment Terms — Bills are due and payable on presentation. All payments will be done by wire transfer unless otherwise agreed to by the Company.

Bills will be considered delinquent if not paid within fifteen (15) days of the mailing date. Delinquency notices will be mailed to the Aggregator and may be mailed to each of the Aggregator's customers. If the bill is not paid within seven (7) days of the issuance of the delinquency notice, the Aggregator's participation will be subject to termination by the Company, the individual Group customers will be billed for a pro rata share of outstanding charges and normal collection procedures will be followed in accordance with the Company's applicable rules.

- (3) Late Payment — If the bill is not paid within seven (7) days of the issuance of the delinquency notice, then:

- (a) A seven-day notice may be mailed to the Aggregator and its customers may be advised of such notice. If the charges in the notice remain unpaid, participation in the program is subject to termination. The Aggregator and individual aggregating customers remain responsible for all charges incurred under the CAT program, even if such charges are incurred after the termination becomes effective.
- (b) The outstanding balance will be subject to late payment fees and collection procedures in accordance with the Company's applicable rules in this California Gas Tariff.
- (c) An Aggregator will not be able to increase its MDQ, add new customers, or trade, sell or withdraw any gas in storage until late payment is cured.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*4. Credit & Collection Rights and Obligations *(Continued)*d. Billing and Payment Terms *(Continued)*

If an Aggregator pays late three (3) or more times by seven (7) days or less, or pays late once by more than seven (7) days in any contiguous 12-month period, then, in addition to the above, the Aggregator will lose its "good payment" status defined below and the Company may request an additional security deposit or escrow agreement.

- (4) Good Payment History — In order to establish a good payment history, the Aggregator must pay each bill in full within fifteen (15) days after transmittal. An Aggregator's CWRs will be reduced by two percent (2%), retroactive to the date program participation was established, for every twelve (12) months of good payment history.

If at any time there has been a detrimental change in the financial condition of the Aggregator or good payment history is lost, the Company, at its sole discretion, may reestablish the Aggregator's CWRs.

- (5) Termination of Service (Aggregator) — Service may be terminated if payment is not received within seven (7) days of the issuance of a delinquency notice, the Company receives any notification that the Aggregator has filed or will be filing any type of bankruptcy or is closing its business.

Upon termination of an Aggregator's participation, the following shall apply:

- (a) The Company will send notices of termination to the Aggregator, each of the Aggregator's customers, and to the Commission.

RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS

*(Continued)*

M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*

4. Credit & Collection Rights and Obligations *(Continued)*

d. Billing and Payment Terms *(Continued)*

- (b) The Company will establish an escrow agreement account for collections of outstanding customer payments.
- (c) Any gas that has been delivered into the Company's system on behalf of the Aggregator, including gas in storage, will be used to offset any immediate imbalances.
- (d) The Aggregator will lose its right to a ten percent (10%) tolerance for transportation imbalances and will be required to trade toward a zero imbalance.
- (e) All fees, charges and other obligations of the Aggregator to the Company shall be immediately due and payable and shall be subject to the Company's approved late payment charges.

At the time of termination, the Company shall apply any deposit held on the Aggregator's behalf to recoup unpaid bills. If the deposit does not adequately cover the charges owed by the Aggregator, the customers represented by the Aggregator will be liable for any applicable outstanding charges excluding procurement management charges. The Aggregator shall also be liable for all costs, expenses and attorney's fees incurred by the Company as a result of the Aggregator's termination or default.

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*4. Credit & Collection Rights and Obligations *(Continued)*d. Billing and Payment Terms *(Continued)*

(6) Billing Disputes — If a Core Aggregation customer or the Aggregator disputes a bill from the Company, the disputed amount will be deposited with the Commission pending resolution of the dispute under the existing Commission procedures. If a Core Aggregation customer disputes a bill from their Aggregator, the customer will remain obligated to pay Company charges in a timely manner; the Aggregator shall not withhold payment of any such Company charges pending resolution of any such disputes. No termination of service will occur for a dispute while the Commission is hearing the matter.

5. Termination of Service (Customer)

a. The Utility Authorization Notice executed by each customer shall remain in effect unless any of the following occurs:

- (1) After the initial 12-month period of service, the customer or the Aggregator provides a 30-day prior written request to the Company to cancel CAT service to the customer;
- (2) The customer or the Aggregator ceases operation;
- (3) The customer terminates all service from the Company at the meter location;
- (4) The Aggregator provides a 30-day prior written notice to the Company and the customer that CAT service to the customer is being terminated by the Aggregator due to the customer's failure to pay for services rendered to the customer by the Aggregator;

## RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS*(Continued)*M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*5. Termination of Service (Customer) *(Continued)*

- (5) The Company terminates service to the Aggregator for failure to pay for services rendered to the Aggregator by the Company by notifying the Aggregator and all customers served by the Aggregator; or
- (6) Any party files for, or is forced into bankruptcy proceedings.
- b. If a customer is delinquent in paying charges due to the Company for CAT service or other Company charges, the customer is subject to termination of service pursuant to Rule No. 11 of this California Gas Tariff.
- c. If the Utility Authorization Notice is terminated and the customer continues to receive service from the Company at the same meter location, the customer will be billed by the Company at the otherwise applicable sales rate, including all surcharges, beginning with the next regular billing cycle, unless otherwise agreed to by the Company.
- d. After termination of CAT service, the customer must take service under the otherwise applicable sales rate for a minimum of twelve (12) months, unless the customer executes a new Utility Authorization Notice with a new Aggregator within ninety (90) days of terminating CAT service.
- e. If the customer changes Aggregators and continues to take CAT service, the obligation for payment of the Balancing Account Adjustment specified in Schedule No. GN-T of this California Gas Tariff shall be based on the original date of commencement of CAT service by the customer.
- f. If the total annual load of a group of customers served by an Aggregator falls below the minimum 250,000 therms per year requirement to qualify for CAT service, the Aggregator shall have thirty (30) days to secure additional customers and to submit to the Company a Utility Authorization Notice from each additional customer sufficient to continue to qualify for CAT service.



RULE NO. 22

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS

*(Continued)*

M. CORE AGGREGATION TRANSPORTATION (CAT) PROGRAM *(Continued)*

5. Termination of Service (Customer) *(Continued)*

- g. Parties remain responsible for any charges associated with CAT service provided prior to cancellation of the Utility Authorization Notice, even if charges are billed after cancellation of the Utility Authorization Notice.

N. OTHER PROCEDURES

The Company reserves the right to impose, at any time, any reasonable operating conditions upon the transportation of the customer's gas which the Company, in its sole good faith judgment, deems necessary to maintain the safe and efficient operation of its distribution system, or to make the operating terms and conditions of service hereunder compatible with those of the Supplier. Additionally, the customer and the Company shall comply with any operational conditions or constraints imposed by the upstream pipeline service provider.

O. RULES AND REGULATIONS

Except as qualified in this rule, all other Rules and Regulations of this California Gas Tariff are applicable and are hereby made a part hereof.

**GAS MAIN EXTENSION AGREEMENT**  
(FORM 130.0 1/2005)



**SOUTHWEST GAS CORPORATION**  
**GAS MAIN EXTENSION AGREEMENT (CALIFORNIA)**

FEC NO. _____
NO. OF PARTICIPANTS _____ OF _____
WR/WO NO. _____
CASH REPORT NO. _____
REVISION NO. _____

**1. Parties; Incorporation of Rule No. 15; Amendment; Assignment.**

- 1.1 This is a Gas Main Extension Agreement ("Agreement"), dated \_\_\_\_\_, \_\_\_\_\_, between Southwest Gas Corporation ("Southwest") and \_\_\_\_\_ ("Applicant") at mailing address \_\_\_\_\_.
- 1.2 The provisions of Rule No. 15 of Southwest's California Gas Tariff ("Rule No. 15") on file with the California Public Utilities Commission ("Commission") are hereby incorporated into this Agreement. A copy of Rule No. 15 is Appendix A to this Agreement.
- 1.3 This Agreement may be amended only by an instrument in writing executed by all of the parties to this Agreement.
- 1.4 Applicant may assign this Agreement and any of Applicant's rights under this Agreement only with Southwest's prior written consent.

**2. Service Location; Sketch of Requested Extension.**

Applicant requests Southwest to install a gas main extension ("Extension") to the following location: \_\_\_\_\_  
\_\_\_\_\_. Appendix B to this Agreement is a sketch of the Extension to be installed.

**3. Utilization of Gas Service.**

3.1 Gas service to be provided through the Extension is intended to be used for the following purpose(s) (indicate residential, commercial, industrial, and/or other purposes as appropriate): \_\_\_\_\_

3.2  Southwest Trench       Applicant Trench       Gas-only Trench       Joint Trench

3.3 Appliances/Equipment to be installed and utilized, and the basis for any **allowance**, are as follows:

<i>Appliance/Equipment</i>	<i>Therms/Year</i>	<i>Allowance</i>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**4. Southwest's Total Installed Cost.**

Southwest's total installed cost of the Extension is \$ \_\_\_\_\_.

**5. Non-refundable Discount Option.**

Applicant  **does** or  **does not** opt for the non-refundable discount option, under which Applicant would contribute (on a non-refundable basis) fifty percent (50%) of the **advance**.

**6. Applicant Design Option.**

Applicant  **does** or  **does not** opt for the Applicant Design Option contemplated in Rule No. 15.

**7. Applicant Installation Option.**

Applicant  **does** or  **does not** opt for the Applicant Installation Option contemplated in Rule No. 15.

**8. Payment of Advance.**

Applicant shall pay to Southwest, at least \_\_\_\_\_ days prior to the estimated commencement of construction date of \_\_\_\_\_, \_\_\_\_\_, an **advance**, which is Southwest's total installed cost of the Extension less any **allowance** and less any credit to which Applicant may be entitled by virtue of any Applicant **contributions** (e.g., in-kind services). Each Applicant **advance** and **contribution** shall include a tax component based on the multiplier for the Income Tax Component of Contributions and Advances set forth in the Preliminary Statements of Southwest's California Gas Tariff.

<u>Refundable Advance</u>		<u>50% Non-Refundable Advance</u>	
Total Cost	\$ _____	Total Cost	\$ _____
Contribution	_____	Contribution	_____
Allowance	_____	Allowance	_____
Advance Required	_____	Advance Required	_____
ITCC Tax	_____	50% Discount	_____
Total Due	\$ _____	ITCC Tax	_____
Refundable	\$ _____	Non-Refundable Total	\$ _____

Form 130.0 (01/2005) 170 Front

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

**GENERAL REQUIREMENTS ADDENDUM  
TO CONTRACT FOR EXTENSION OF GAS LINE  
(FORM 130.6 06/2006)**



**SOUTHWEST GAS CORPORATION**

**GENERAL REQUIREMENTS ADDENDUM TO CONTRACT FOR EXTENSION  
OF GAS LINE (CALIFORNIA)**

**GENERAL**

1. These requirements are general and will be supplemented by operating specifications which include design and specific requirements for each individual project.
2. Applicant shall refer to the person designated as such in Form 130.0 Gas Main Extension Agreement (California) to which this addendum supplements.
3. Southwest Gas Corporation (the Company), at the Applicant's expense, will designate an individual to field inspect 100% of all areas that affect gas pipeline installations.

**INDEMNITY**

Applicant shall indemnify Company against, and save and hold it harmless from any and all liability, claims, demands, damages, and cost of every kind and nature for injury to or death of any and all persons, including, without limitation, employees or representatives of Company or of Applicant or of any subcontractor or any other person or persons; and for damage, destruction or loss, consequential or otherwise, to or of any and all property, real or personal, including without limitation, property of Company or of Applicant or of any subcontractor or of any other person or persons, resulting from or in any manner arising out of or in connection with the performance of the work under this contract. Applicant shall also, upon request by Company and at no expense to Company, defend Company in any and all suits concerning such injury to or death of any and all persons, and concerning such damage, destruction or loss, consequential or otherwise, to or of any and all property, real or personal, including, without limitation, suits by employees or representatives of Company or of Applicant or of any subcontractor or any other person or persons. Excluded from this paragraph are only those injuries to or death of any person or persons, and damage, destruction or loss to or of property arising from the sole negligence or willful misconduct of Company or its employees or representatives.

**INSURANCE**

Applicant shall, at his/her own expense, subscribe for and maintain in full force and effect during the life of this contract, liability insurance in such amounts as are prudently required to meet the contractual obligations set forth above in Section 1, Indemnity. In no case shall insurance be carried in less than the below minimum amounts, but Company reserves the right to require insurance of higher limits if, in its judgment, the nature of any individual job so requires.

**WORKER'S COMPENSATION:** *In amounts in conformance with Worker's Compensation Act of the State of California.*

**EMPLOYER'S LIABILITY:** *\$1,000,000 each occurrence.*

**COMPREHENSIVE GENERAL LIABILITY:** *\$1,000,000 Combined Single Limit, each occurrence.*  
(including Contractual and Automobile Liability with coverage for owned, non-owned, and hired cars covering bodily injury and property damage.)

Company shall be named as Additional Insured with respect to any liability which may ensue as a result of work performed under this contract, and underwriters of the above insurance and any other insurance which may apply to the work herein shall waive their rights of subrogation against Company.

Applicant shall file with Company a certificate or certificates of insurance evidencing the full amount of insurance applicable to its operations under this contract, waivers of subrogation, designating Company as Additional Insured; and further providing that notice be given to Company at least ten days prior to the effective date of any cancellation or material change in the coverage.

Company or its representatives shall at all times have the right to inspect the original or a copy of all said policies of insurance and to require that all such insurance is obtained and is placed with insurance companies that are satisfactory to Company.

**LICENSE**

The Applicant must be licensed to perform gas pipeline work by The State of California.

**MATERIAL**

1. Applicant will obtain all material in accordance with Company Material Specifications.
2. Company representatives will have the right, at all times, to inspect all materials.

**TOOLS**

1. The installing contractor will provide all power and hand tools necessary in completing the project.
2. The Applicant shall use only Company approved tools and equipment while performing polyethylene (PE) heat fusion and/or welding operations.

*Form 130.6 (06/2006) 581 Page 1 of 5 - Microsoft Word*

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

**SERVICE AGREEMENT – CALIFORNIA**  
**(FORM 130.7 6/1999)**



This AGREEMENT, dated \_\_\_\_\_, is between SOUTHWEST GAS CORPORATION ("Southwest"), located at \_\_\_\_\_ California \_\_\_\_\_, and \_\_\_\_\_, service located at \_\_\_\_\_ mailing address, \_\_\_\_\_ ("Applicant").

1. **Service.** Southwest agrees to sell and deliver and Applicant agrees to purchase, receive and pay for its natural gas requirements, which are to be used for the purpose of \_\_\_\_\_

2. **Rates.** Gas delivered under this Agreement shall be subject to rates approved and made effective by the California Public Utilities Commission ("Commission"). Applicant understands that said rates may change from those in effect at the date of this Agreement.

3. **Minimum Purchase Obligation.** Pursuant to provisions of Southwest's filed tariff, if applicable, Applicant agrees, during the term of this Agreement to purchase and pay for a minimum of \_\_\_\_\_ terms of natural gas for any consecutive 12 months from the date of the contract ("Contract Year Minimum"). If, for any reason, Applicant does not purchase the contract minimum, Applicant shall pay to Southwest upon demand an amount equal to \_\_\_\_\_ cents per therm for the difference between the volumes purchased and the Contract Year Minimum. At its option, Southwest may require a letter of credit, performance bond or other surety to guarantee bona fide operation of the facility for which service is requested. If, for any reason, Applicant fails to take service or fails to install appliances or equipment agreed to within six months after the completion of any main extension for which allowances have been provided, then Applicant will be obligated to pay an amount calculated by Southwest in accordance with provisions of its Rules as filed with the Commission, based on actual appliances or equipment installed or used.

4. **Term.** The term of this Agreement shall be for \_\_\_\_\_ years from the above date. Applicant may, upon 30 days written notice to Southwest, terminate the Agreement subject to any payments which may be due under Applicant's Minimum Purchase Obligation as set forth in paragraph 3 above.

5. **Grant of Easement.** Applicant agrees to grant or otherwise provide to Southwest easements and rights-of-way which are adequate, in the opinion of Southwest, to install, maintain, relocate, or remove gas facilities serving applicant.

6. **Communications.** All communications concerning this Agreement shall be in writing, delivered to the parties at the addresses shown above or such other address as the party may specify.

7. **Regulatory Changes.** Applicant acknowledges that this Agreement is subject to the jurisdiction of the Commission and to Southwest's Rules and Regulations on file with the Commission which may be changed from time to time by lawful action of that agency, and that such changes may limit Southwest's obligations and liability to Applicant.

8. **Assignment.** No assignment of this Agreement shall be made by Applicant without the written consent of Southwest.

9. **California Law.** The laws of the State of California shall govern this Agreement.

WHEREFORE, the parties have duly executed this Agreement on the date written above.

APPLICANT	SOUTHWEST GAS CORPORATION
_____	_____
By _____	_____
Title _____	_____

Form 130.7 (11/92 - Y2K 06/1999) 170

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

**APPLICANT-INSTALLATION COST VERIFICATION**  
**STATEMENT OF REFUNDABLE COSTS FOR APPLICANT-INSTALLATION**  
(FORM 130.16 12/2003)



**SOUTHWEST GAS CORPORATION**  
***APPLICANT - INSTALLATION COST VERIFICATION***  
***Statement of Refundable Costs for Applicant - Installation***

Project Name: \_\_\_\_\_  
Project Location: \_\_\_\_\_  
Work Order Numbers: \_\_\_\_\_  
Project-Specific Estimate of Refundable Costs for Utility-Installation \$ \_\_\_\_\_

**Applicant-Installed Costs**

The information provided in this Statement of Refundable Costs of Applicant-Installation (Statement), Section I, must only include the costs of facilities installed by the Applicant that are refundable and that are normally Southwest Gas Corporation's (Southwest) responsibilities under its California Gas Tariff. The costs provided by the Applicant must be taken from the Applicant's contract with its qualified contractor or subcontractor, unless the Applicant will be performing the work. If the Applicant will be performing the work, the Applicant must provide a verified statement of its estimated refundable costs.

Upon completion of the work, the Applicant's reported costs will be compared with the Utility's estimated installation costs of the same facilities, the lower of which will be used to determine the amount subject to allowances and refunds, in accordance with the provisions of Rule Nos. 15 and 16 of Southwest's California Gas Tariff.

If the Applicant chooses not to provide a Statement of estimated costs, Section II of this form must be completed. Until the Applicant either provides the refundable cost from its contract with its contractor (or its own estimated refundable costs, if applicable), or returns this form indicating that it will not do so, Southwest will not proceed with any work on the Applicant's project.

**Applicant's Statement of Refundable Costs include:** Trenching, backfilling, street repair, distribution mains, services, valves, regulators, connection fittings, and other related distribution equipment required to complete the extension, as detailed in Rule Nos. 15 and 16 of Southwest's California Gas Tariff.

**Applicant's Statement of Refundable Costs do not include:** Inspection fees, tie-in of system by Southwest, distribution substructures, or protective structures, as detailed in Rule No. 15 of Southwest's California Gas Tariff.

**Section I. Applicant's Refundable Installation Cost:**

\$ \_\_\_\_\_

I declare under penalty of perjury that the foregoing is true and correct.

Dated \_\_\_\_\_ at \_\_\_\_\_, California.

Print Applicant Name \_\_\_\_\_

Signed \_\_\_\_\_

Title \_\_\_\_\_

**Section II. Applicant's Waiver of Election to Provide a Statement of Refundable Costs for Installation**

I hereby waive my election to provide to Southwest a Statement of Refundable Costs for Applicant-Installation for this project as taken from my contract with my contractor, or as performed by myself. I acknowledge that Southwest will utilize its estimate of installation costs in determining the refundable costs for this project.

Dated \_\_\_\_\_ at \_\_\_\_\_, California.

Print Applicant Name \_\_\_\_\_

Signed \_\_\_\_\_

Title \_\_\_\_\_

Form 130.16 (12/2003) 105

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

**GAS CONTRACT FOR INSTALLATION OF GAS SERVICE  
FACILITIES – INGRESS/EGRESS PERMIT  
(FORM 334.0 12/2003)**



**SOUTHWEST GAS CORPORATION**  
**CONTRACT FOR INSTALLATION OF NATURAL GAS**  
**PIPELINE FACILITIES - INGRESS AND EGRESS**  
**(CALIFORNIA)**

OFFICE USE ONLY	
WR # _____	Date _____
Tile No. _____	

*Use: This form is to be completed for each installation of natural gas pipeline facilities. It provides Southwest Gas Corporation: (1) the right of ingress and egress on the applicant's property for the purpose of installing and/or maintaining natural gas pipeline facilities; and (2) the means to bill the applicant for costs of installation that exceed the allowance. It also requires the applicant to agree to install and utilize certain appliances and/or equipment on which the justification for the installation is based and any free allowance granted.*

Service Address \_\_\_\_\_ City or Location \_\_\_\_\_  
Name of Applicant \_\_\_\_\_ Tract \_\_\_\_\_  
Mailing Address \_\_\_\_\_ Lot(s) \_\_\_\_\_  
City, State & ZIP Code \_\_\_\_\_ APN No. \_\_\_\_\_  
Daytime (or) Work Phone \_\_\_\_\_ Evening (or) Home Phone \_\_\_\_\_

Type of Service	Rev/Rate	Appliances Agreed To Be Installed	Qty.	Input Cfh Ea.	Total Input Cfh	Main Allowance	Service Allowance
<input type="checkbox"/> Residential	_____	Space Heating	_____	_____	_____	_____	_____
<input type="checkbox"/> Single Family	_____	Water Heating	_____	_____	_____	_____	_____
<input type="checkbox"/> Multifamily	_____	Range	_____	_____	_____	_____	_____
<input type="checkbox"/> Mobile Home	_____	Clothes Dryer	_____	_____	_____	_____	_____
<input type="checkbox"/> Commercial	_____	Fireplace	_____	_____	_____	_____	_____
<input type="checkbox"/> Industrial	_____	Barbecue	_____	_____	_____	_____	_____
<input type="checkbox"/> Transportation	_____	Pool/Spa	_____	_____	_____	_____	_____
<input type="checkbox"/> Other	_____	_____	_____	_____	_____	_____	_____
<input type="checkbox"/> New Construction	_____	_____	_____	_____	_____	\$ _____	\$ _____
<input type="checkbox"/> Conversion ( <input type="checkbox"/> Propane <input type="checkbox"/> Oil <input type="checkbox"/> Electric)	_____	_____	_____	_____	_____	_____	_____
Excess Flow Valve Requested? Yes <input type="checkbox"/> No <input type="checkbox"/> (Form 337.0 is required to be signed and kept on file.)							
Applicant will provide trench? Yes <input type="checkbox"/> No <input type="checkbox"/>							
If trench is provided for joint use, check all that apply: <input type="checkbox"/> Cable <input type="checkbox"/> Telecommunications <input type="checkbox"/> Electric <input type="checkbox"/> Other							

Notes: \_\_\_\_\_

**Contract Conditions:**

- The Applicant, as owner or authorized agent for the owner, hereby requests Southwest Gas Corporation ("the Company") to install its natural gas pipeline facilities to and upon the aforementioned premises, in accordance with the provisions of its Rules as filed with the California Public Utilities Commission ("Commission") having jurisdiction over the Company's operations, and hereby grants to the Company such rights of ingress and egress as may be necessary or convenient to enable the Company to install, operate, inspect, maintain, repair and remove meters, gauges, pipelines, fittings and regulators and all other equipment and apparatus which the Company may elect to install for the purpose of furnishing natural gas service to the aforementioned premises or adjoining premises, or to make a survey of the number and type of appliances and equipment installed on the aforesaid premises. No permanent obstructions will be placed over the pipeline.
- The Applicant agrees to install and utilize the natural gas appliances and/or equipment indicated above. The justification of any applicable allowance granted the Applicant is based on the usage of the installed appliances and/or equipment (indicated above). If the appliances and/or equipment (indicated above) for natural gas service are not installed and utilized for residential service within six months or for nonresidential service within three years, the Company may bill the Applicant for the cost of the Applicant's natural gas service and/or main line installation.
- This Contract shall at all times be subject to such changes or modifications by the Commission as said Commission may from time to time direct in the exercise of its jurisdiction.
- The Applicant agrees to grant or otherwise provide to the Company, at no cost to the Company, easements and/or rights of way which are adequate, in the opinion of the Company, for the location, installation, operation, maintenance and removal of the subject pipeline facilities. When required, the Company will submit the appropriate easement and/or right of way forms to the owner for signature.

**I have been informed by the Company of the applicant installation and design options whereby the installation and/or design of natural gas pipeline facilities could be performed by a qualified contractor of my choice in accordance with the Company's design, specifications and requirements.**

(Check one)

- I have elected to have the Company perform the installation. I hereby authorize the installation of natural gas pipeline facilities and agree to pay any cost of installation in excess of the allowable investment of the Company as defined in its filed rules and regulations.  
 I have elected the applicant installation option.

(Check one)

- I have elected to have the Company design the installation.  
 I have elected the applicant design option.

<b>APPLICANT</b>	<b>SOUTHWEST GAS CORPORATION</b>
By _____ Date _____	By _____ Date _____
<input type="checkbox"/> Owner or Authorized Agent <input type="checkbox"/> Builder	Title _____

Form 334.0 (12/2003) 170 -- Word

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

**AGREEMENT FOR TRANSFER OF OWNERSHIP OF DISTRIBUTION SYSTEMS**  
**(FORM 336.0 8/1998)**



**SOUTHWEST GAS CORPORATION**

**PROPOSAL TO PURCHASE AND AGREEMENT FOR TRANSFER**  
**OF OWNERSHIP OF DISTRIBUTION SYSTEMS (CALIFORNIA)**

This Proposal to Purchase ("Proposal") and Agreement for Transfer of Ownership of Distribution

Systems ("Agreement") is entered into this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_,

(month) (year)

by and between \_\_\_\_\_ ("Utility")

(Name of Utility)

and \_\_\_\_\_ ("Transferor").

(Name of Park or Community Owner)

WHEREAS, Transferor has requested and Utility is offering this Proposal pursuant to Chapter 6.5 of Part 2 of Division 1 of the California Public Utilities Code, "Transfer of Facilities in Master-Metered Mobilehome Parks and Manufactured Housing Communities to Gas or Electric Corporation Ownership," beginning with Section 2791 and Section 2793, in particular, for the transfer of ownership to Utility of Transferor's gas distribution system described in Appendix I, upon the cost arrangements set forth in Appendix II, upon the terms and conditions set forth herein, and upon the additional terms and conditions set forth in Appendix III;

WHEREAS, the facilities which make up Transferor's distribution system determined by Utility to be suitable for the transfer of ownership, include, but are not limited to, pipes, valves, fittings, regulators, meters, and other associated materials (the "Facilities"). Refer to Appendix I for a more detailed description of the Facilities and a description of any additional Facilities which Transferor may be required to install. The Facilities and any additional Facilities installed under this Agreement are referred to collectively as the "System."

WHEREAS, Transferor desires to transfer ownership of the System to Utility, and Utility is willing to accept the transfer of ownership of the System subject to the terms and conditions set forth in this Agreement.

WHEREAS, this Proposal may be accepted by Transferor at any time within ninety (90) days from the date of its receipt by signing and returning it to Utility, along with any required contribution or advance. The Proposal and Agreement may be terminated at any time by Transferor as provided by Public Utilities Code Section 2799(a) upon written notice to Utility;

Form 336.0 (08/98) 105 Page 1

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

**EXCESS FLOW VALVE CUSTOMER NOTIFICATION FOR  
NEW AND REPLACEMENT SERVICE LINES**  
(FORM 337.0 08/2006)



The U.S. Department of Transportation has issued, and state regulatory commissions have adopted, Pipeline Safety Regulations 49 CFR 192.381 and 49 CFR 192.383 pertaining to "Excess Flow Valves." These regulations require natural gas companies to notify certain residential customers of the availability of an excess flow valve (EFV) that meets minimum federal performance requirements. Installation of an excess flow valve is not mandatory; however, if a customer decides to have this device installed, the customer will be required to pay, in advance, the entire cost of installation. The current installation cost on new and replacement service lines is \$112.00. Southwest Gas makes no warranties, expressed, implied or otherwise, including, but not limited to the continued proper EFV operation under normal use conditions or for inadvertent valve closure under varying gas system operating conditions.

**EXCESS FLOW VALVE DEFINITION**

An EFV is a device designed to restrict the flow of natural gas automatically if Southwest Gas's service line is broken, completely cut, or torn apart. Such damage usually results from some type of excavation or digging. The EFV is installed on a residential service line, which is the natural gas pipe that runs underground between the gas main (usually found in or near the street) and the Southwest Gas meter on the customer's property. The EFV is designed to automatically close if a service line is damaged (as described above) between the EFV and the meter, thereby restricting the flow of gas and mitigating the potential for property damage and personal injury.

Installation of an EFV will not protect against customer appliance gas leaks, small service line punctures or gas meter leaks. An EFV will not protect against earthquakes or flooding.

**CUSTOMER RESPONSIBILITIES**

If a customer requests installation of an EFV, the customer shall pay the \$112.00 installation cost. Southwest Gas will supply an EFV and perform the installation. In addition, the customer is required to pay any and all future maintenance and replacement costs associated with an EFV including, but not limited to, the following: (1) excavation costs for the EFV removal and/or replacement, (2) pavement and/or landscaping replacement costs associated with any necessary excavation, (3) permitting costs needed to perform the necessary work and (4) all associated material and labor costs. The cost of removing or replacing an EFV is typically \$400 per residence, but can be more depending upon the site conditions. The EFV will remain the property of Southwest Gas and the customer may not remove, replace, repair or interfere with the EFV.

If the customer is a real estate developer or home builder, by signing below the customer acknowledges that Southwest Gas will notify the residential customer at the service address that they can make an inquiry to Southwest Gas to determine if an EFV has been installed at their address, that they can request the installation of an EFV (typically \$400 per residence), and that Southwest Gas will notify the subsequent residential customer of the customer responsibilities described above.

I, \_\_\_\_\_, hereby  request *or*  do not request an EFV  
*(Property Owner)*  
installation at the following address \_\_\_\_\_  
\_\_\_\_\_, in accordance with the above customer responsibilities.

**Customer Signature** \_\_\_\_\_ **Date Signed** \_\_\_\_\_  
*(Property Owner)*

*If you have any questions or would like more information on excess flow valves, please call your local Southwest Gas Corporation Engineering Department. IF THIS FORM 337.0 IS NOT COMPLETED AND RETURNED TO SOUTHWEST GAS WITHIN TEN (10) BUSINESS DAYS OF THIS NOTIFICATION, INCLUDING PAYMENT IF REQUESTING THE EFV, THE CUSTOMER WILL BE DEEMED TO HAVE DECLINED THE OPTION TO REQUEST AN EFV.*

*Distribution: White - Southwest Gas Corporation Canary - Customer  
Form 337.0 (08/2006) 581 - Microsoft Word*

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.



**NON-INTEREST BEARING SALES CONTRACT**  
(FORM 402.0 5/1997)



**NON-INTEREST-BEARING SALES CONTRACT**

No. \_\_\_\_\_

Date Contract Prepared	Prepared By	District Name & Number		Purchase Order Number			
Buyer (print or type full name)			Telephone Number				
Address (number & street)		City	State	ZIP Code			
Mailing Address (if different)		OPERATIONS OR MAINTENANCE/W.O. NUMBERS					
To Be Installed At (address)		ORC(4)	RRC(4)	RLC(3)	Acct/WO#(8)	P/P(4)	C/E(3)
Customer Account Number	Tax Code						
Blanket & Specific W.O. Numbers (for reference only)							
Blanket & Specific W.O. Numbers (for reference only)							
Quantity	Description of Merchandise or Accessories (hereinafter "Property")	Item		Price			
		1a. Total Property		\$			
		b. Freight Charge					
		c. Local Delivery Charge					
		SUBTOTAL		\$			
		d. Sales Tax _____ %					
		e. Labor Charge					
FOR FINANCIAL REPORTING USE ONLY		SUBTOTAL		\$			
ACCOUNT CONTROL KEY		Amount		f. Other Charges as applicable			
ORC(4)	RRC(4)	RLC(3)	Acct/WO#(8)	P/P(4)	C/E(3)		
DR						\$	
CR						\$	
						2. TOTAL Cash Price	
						3. Less Cash Down Payment	
						4. TOTAL Unpaid Balance	

This is a non-interest-bearing sales contract payable in no more than 90 days from the date hereof, in no more than three (3) installments, a down payment, if any, being considered the first installment. No Finance Charge is imposed.

**PAYMENT SCHEDULE OF TOTAL UNPAID BALANCE**

- Cash price has been paid in full.  
 On or before \_\_\_\_\_, for value received, the undersigned buyer promises to pay to SOUTHWEST GAS CORPORATION at Las Vegas, Nevada, or wherever the undersigned may reside or be found, the unpaid balance of \_\_\_\_\_ Dollars (\$ \_\_\_\_\_) as follows:  
 One (1) installment of \$ \_\_\_\_\_ on or before \_\_\_\_\_  
 Two (2) installments of \$ \_\_\_\_\_ on or before \_\_\_\_\_  
 Two (2) installments of \$ \_\_\_\_\_ and a final installment of \$ \_\_\_\_\_

The installments are payable on the 10th of each month beginning on the 10th day of \_\_\_\_\_, and continuing until paid in full. Delinquent payments (those installment payments not received within 30 days from the scheduled dates) will be subject to a service charge of 1.5% monthly (APR 18%) on the unpaid balance.

**THIS CONTRACT IS SUBJECT TO EACH AND ALL OF THE FOLLOWING TERMS AND CONDITIONS:**

Buyer promises to pay Southwest Gas Corporation (Seller) (a) the total contract amount in the manner specified, (b) all actual and reasonable costs of collection occasioned by removal of the Property from this state without Seller's written permission or by failure of Buyer to notify Seller of any change of residence or to communicate with Seller for a period of 45 days after any default in making payments due hereunder, and (c) to the extent permitted by law any deficiency remaining after repossession and resale of the Property. Seller reserves title to the Property and all rights provided by law until final payment is duly made. Buyer assumes all risks and no loss, damage or disrepair of the Property releases Buyer hereunder. The Property shall remain personal property and retain its removable character without regard to the manner of its installation or the consequences of its removal. Buyer will keep the Property in good repair and promptly advise Seller in writing of any place where moved. Buyer will not misuse, secrete, encumber, pledge, sell or dispose of the Property, or remove the Property from this state, use it unlawfully, suffer any lien against it or legal process against Buyer's other property to which the Property may be affixed. Buyer will establish on demand the correctness of all written information and representations given or made by Buyer in connection with this contract and the transaction represented hereby, and will not commence or permit the continuance of any proceedings in bankruptcy or receivership, or make an assignment for creditors. Buyer will promptly notify Seller in writing of any change of Buyer's residence. Time is of the essence and no indulgence or acceptance of delinquent or partial payments constitutes a waiver of Seller's rights. Upon default by Buyer, Seller may accelerate the payment of all or part of the amount unpaid and as permitted by law, (1) sue for same, or (2) repossess the Property, and (i) retain it and all payments in satisfaction of the balance, or (ii) sell it and pay any surplus to or recover any deficiency from Buyer. Seller may perform any obligation of Buyer hereunder and upon demand, Buyer will pay the Seller the cost thereof.

This contract contains the entire understanding of the parties (each acknowledging that no promise has been made to compensate Buyer for referring Seller or customers to the other), binds jointly and severally all signing as Buyer and their heirs and representatives and inures to the benefit of Seller's assigns free of all rights of action and defenses brought by Buyer.

**There are no express warranties unless they appear in writing and are signed by the seller, and there are no implied warranties of merchantability or fitness for a particular purpose in connection with the sale of the Property.**

This contract shall be of no force or effect until accepted and signed by the Seller, whereupon the Seller will deliver to the Buyer indicated above a completed copy hereof.

**Notice to the Buyer:** (1) Do not sign this contract before you read it or if it contains any material blank space; (2) You are entitled to a completely filled-in copy of this contract.

BUYER (signature)	(date signed)	SOUTHWEST GAS CORPORATION (signature)	(date signed)
X			

Form 402.0 (05/1997) 400

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

CUSTOMER TRENCH REQUIREMENTS (FORM 415.0 06/03)**SOUTHWEST GAS CORPORATION*****CUSTOMER TRENCH REQUIREMENTS***

Southwest Gas or the customer can provide trenches to install gas mains and service lines. It may be more cost effective for the customer to provide the trench, especially when more than one utility is extending its facilities along the same path. Here are some guidelines for projects (followed by drawings of approved trench details):

1. Trenches and pipe depths depicted in the diagrams on the reverse page are specified from FINAL grade.
2. Trenches should be dug parallel or at a right angle to the property line or right-of-way wherever possible.
3. Spoils shall be kept a minimum of 2 feet from the trench wall of any trench that a person may enter.
4. All excavating shall be done in accordance with local One-Call Laws.
5. Trenches 5 feet or deeper or in unstable soil shall be shored or sloped to stable slope per OSHA requirements. Shoring costs incurred are the responsibility of the customer.
6. There must be a minimum vertical or horizontal clearance of 12 inches maintained between the gas pipe and any other utilities in the trench. Gas piping must be on top. Other utilities may be installed at the same depth. To ensure proper clearances and minimum cover requirements are met, Southwest Gas will only install gas pipe after all other utilities in the trench are installed.
7. Southwest Gas CANNOT share trench with sewer pipe.
8. Some utility companies do not allow their facilities to be in a joint trench with natural gas pipe. Contact the local Southwest Gas Sales Department in your area to confirm their policy.
9. The trench shall be smooth and free of rocks, stones, or debris that could damage the natural gas pipe. The gas pipe must be protected from rock damage by installing padding and shading material.
  - a. The padding and shading material shall be smooth, free of rocks, must be able to sift through 3/8" screen, and shall be of sufficient quantity to provide 6" of material above and below and 1" (minimum) between trench wall and pipe. In certain conditions, additional padding and shading may be required.
    - (1) Padding/shading is provided by the customer.
    - (2) Padding is installed by the customer.
    - (3) The customer shall be responsible for maintaining the conditions of the trench for a period up to three working days after a Southwest Gas inspector has approved the trench.
  - b. The first 6" of backfill above the shading material shall be 3" minus in size in all dimensions.
    - (1) The 3" minus material is provided by the customer.
    - (2) Southwest Gas/SWG Contractor will install all the shading material when allowed by the local municipality.
    - (3) If non-SWG contractors are permitted to install shade material, a SWG representative will be on site and observe 100% of all shading operations.
    - (4) SWG piping must meet the minimum shade/backfill requirements before Southwest Gas will energize the pipe:
      - a. Minimum requirements for service pipe is 12" on property, 18" in streets or rights-of-way.
      - b. Minimum requirements for mains is 24".

*Form 415.0 (06/2003) 511 Front - Microsoft Word*

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

**NONDISCLOSURE AGREEMENT**  
**(FORM 835.0 7/1997)**



**NONDISCLOSURE AGREEMENT**

Pursuant to Commission Order Instituting Rulemaking R.97-04-010

\_\_\_\_\_  
*(Name of Requestor for Disclosure (Requestor))*

has requested copies of confidential and proprietary portions of Southwest Gas Corporation's (the Company's) application/advice letter filed with the California Public Utilities Commission (the Commission) for approval of a contract between the Company and \_\_\_\_\_

\_\_\_\_\_  
*(Name of Entity with Whom the Contract Has Been Executed)* ("Proprietary Information").

The Company shall provide Requestor with the Proprietary Information subject to Requestor understanding and accepting the following terms:

1. Requestor shall not disclose the Proprietary Information or any part thereof and, specifically, shall not disclose any of the Proprietary Information in any public filing or forum without first obtaining the Company's prior written consent or a finding by the Commission that the information is no longer deemed proprietary.
2. The Proprietary Information shall remain at all times the exclusive property and trade secret of the Company.
3. Requestor shall treat and protect the Proprietary Information with the same degree of care as it uses to protect its own confidential information, which shall include taking reasonable measures to prevent unauthorized disclosure of the Proprietary Information and restricting access to the Proprietary Information to those employees and consultants who have the need to know for the purpose of considering a response to the Company's application/advice letter.
4. Requestor's obligation hereunder shall not apply to:
  - a. Information which is in the public domain as of the date written below or which later comes into the public domain from a source other than Requestor.
  - b. Information which Requestor has written evidence of knowing prior to receipt of the Proprietary Information.
  - c. Information which comes to Requestor from a bona fide third party source not under an obligation of confidentiality; or,
  - d. Information which the Commission has determined is not confidential and may be disclosed in public proceedings before that agency.
5. Requestor's obligations hereunder shall be for a period of two (2) years from the date written below, which period may be extended for a period of two (2) additional years upon written notice by the Company and delivered to Requestor no earlier than twenty-two (22) months from the date written below.

As a duly authorized representative of the Company or Requestor, I hereby indicate understanding and acceptance of these terms:

SOUTHWEST GAS CORPORATION  
  
By: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

REQUESTOR'S NAME  
  
By: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

Form 835.0 (07/97) 105

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

**IMBALANCE TRADING REQUEST**  
(FORM 880.0 5/1994)



- A.** This trade is with a SoCalGas Customer:  Yes  No  
If yes, SoCalGas Cust/AM/AG code: \_\_\_\_\_  
Name of SoCalGas Customer: \_\_\_\_\_  
Contact Name/Phone Number: \_\_\_\_\_
- B.** This trade is with the customer's Southwest Gas Storage Account (*core customers only*):  Yes  No
- C.** This trade is with another customer served by Southwest Gas:  Yes  No  
If yes, name of Southwest Gas Customer: \_\_\_\_\_

Month/Year of Imbalance: \_\_\_\_\_

Imbalance Volume to be Traded: \_\_\_\_\_ Therms

**From**

- SoCalGas Customer  
 Core Storage Account  
 Southwest Gas Customer  
 Imbalance Account

**To**

- SoCalGas Customer  
 Core Storage Account  
 Southwest Gas Customer  
 Imbalance Account

I understand that this Imbalance Trade is contingent on Southwest Gas authorizing the trade. If the Imbalance Trade is with a SoCalGas customer, Southwest Gas will enter into the trade through SoCalGas's imbalance trading program. Imbalance Trading forms must be submitted to Southwest Gas prior to noon on the 18th day of the trading month (or next business day if the 18th falls on a weekend or holiday).

This form must be mailed or faxed to Southwest Gas at the following address:

Southwest Gas Corporation  
Gas Supply Department  
P.O. Box 98510, LVB-570  
Las Vegas, NV 89193-8510  
Fax No.: 1-702-873-3820

Form Submitted by \_\_\_\_\_  
Customer  
Signature **X** \_\_\_\_\_ Date Signed \_\_\_\_\_

Form 880.0 (05/1994) 150

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

**UTILITY AUTHORIZATION FOR CORE AGGREGATION TRANSPORTATION SERVICE**  
(FORM 881.0 7/2004)



**SOUTHWEST GAS CORPORATION**  
**UTILITY AUTHORIZATION FOR CORE**  
**AGGREGATION TRANSPORTATION SERVICE**

By this Utility Authorization for Core Aggregation Transportation Service (Authorization), \_\_\_\_\_  
\_\_\_\_\_, (Customer, I or my), a customer of Southwest Gas Corporation (the Company), authorize \_\_\_\_\_, a Core Transportation Agent (Aggregator) to be the sole party authorized to act on my behalf for all matters doing business with the Company, including but not limited to signing contracts; the purchase, nomination and delivery of all gas supplies; treatment of gas imbalances; gas storage; and all related transactions, for all utility service to my facility(ies) named on the reverse side of this Authorization. This Authorization is effective as of the date set forth below and commences for each named account on the next regularly scheduled meter-reading date following the Company's receipt and acceptance of this Authorization from the Aggregator.

I understand and agree that the Company will provide its services to me as established in the terms and conditions of the Company's California Tariff Rules and Rate Schedules approved by the California Public Utilities Commission (CPUC), which my Aggregator has provided to me, as well as other rules and regulations and any modifications thereof which are from time to time authorized by the CPUC.

I authorize the Company to release to the Aggregator by written or electronic transfer any and all current and historical gas usage information the Company has in its records on my account or facility(ies).

I understand and agree that I continue to be responsible for payment of my utility bills, including bills incurred by the Aggregator on my behalf. In addition to transmission charges, I understand that the Aggregator may incur such charges as imbalance charges, interstate interconnections charges and storage charges. I understand that any payments I make to the Aggregator do not in any way limit my liability to the Company. I also understand that I am responsible for any Transportation Franchise Fee that my city or county may require as a result of my receiving my gas commodity through the Aggregator. I understand that the CPUC does not regulate the Aggregator and any disputes with the Aggregator will be my sole responsibility. This Authorization will remain effective for a minimum period of 12 months from the date that my core aggregation transportation service begins and will continue month to month thereafter until I notify the Company in writing that this Authorization is terminated and that termination has been processed.

*Check one:*

- I want the Company to continue to bill me directly for its services.
- I want my Company charges sent to the Aggregator. However, I will receive an information-only statement of my Company charges, sent by the Company to my current billing address(es).

*Please type or print clearly:*

Executed this \_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_, by a duly authorized representative of the Customer.

Customer or Company Name \_\_\_\_\_

Address \_\_\_\_\_

*(This is the address the Company will use to send program literature, tariffs and rules, and executed agreements. This will not change the current billing address of your accounts.)*

By (signature): \_\_\_\_\_ Title: \_\_\_\_\_

Print or Type Name: \_\_\_\_\_ Contact Name (if different): \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Note: The Company must receive one completed and signed original of this Authorization, including the reverse side of this Authorization. The Company cannot accept facsimiles or photocopies. Thank you.**

*Form 881.0 (07/2004) 106 Front*

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

**CERTIFICATION OF HEALTH/DISABILITY CONDITION**  
(FORM 913.9 12/2005)



**SOUTHWEST GAS CORPORATION**  
**CERTIFICATION OF HEALTH AND/OR DISABILITY CONDITION**  
**(CALIFORNIA & NEVADA)**

Southwest Gas Corporation (SWG) requests the following information regarding the health and/or disability condition of the patient named below. The information provided shall be for the exclusive use of SWG to help ensure that the gas service for the patient will not be wrongfully terminated. This form must be completed and returned to SWG within five (5) days. If this deadline cannot be met, call the SWG office in your area (see district office locations below).

SWG Customer of Record \_\_\_\_\_

SWG Account No. \_\_\_\_\_ SWG Customer Date of Birth \_\_\_\_\_

**Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.**

**Please Print**

This is to certify that \_\_\_\_\_  
*Patient's Last Name* *First Name* *MI* *Date of Birth*

is the customer of record or a permanent resident at \_\_\_\_\_  
*Service Address*

\_\_\_\_\_ on \_\_\_\_\_, \_\_\_\_\_  
*Month and Day* *Year*

Termination of gas service would be especially dangerous to the above-named individual because of a health and/or disability condition.

Specify nature of illness or disability condition \_\_\_\_\_

Is condition permanent?  Yes  No If no, expected recovery date \_\_\_\_\_

Additional comments \_\_\_\_\_

\_\_\_\_\_  
*Name and title of attending physician, public health nurse, or social worker (please print)*

\_\_\_\_\_  
*Signature of physician, public health nurse, or social worker* *Title*

\_\_\_\_\_  
*Name of medical or other facility where service is rendered (please print)*

\_\_\_\_\_  
*Date Signed* *Telephone Number*

**I hereby certify that I have read the above statements and they are correct.**  
\_\_\_\_\_  
*Signature of SWG Customer of Record* *Date Signed*

**SOUTHWEST GAS CORPORATION DISTRICT OFFICE LOCATIONS**

- Big Bear Lake, CA.....40844 Big Bear Boulevard..... (800) 443-8093
- Bullhead City, AZ.....1705 Langford Drive..... (800) 748-5539
- Carson City, NV.....400 Eagle Station Lane..... (800) 832-2555
- Elko, NV.....744 Commercial Street..... (800) 832-2555
- Fallon, NV.....148 North Carson Street..... (800) 832-2555
- Incline Village, NV.....218 Incline Court..... (800) 832-2555
- Las Vegas, NV.....4300 West Tropicana Avenue..... (702) 365-1555
- Truckee, CA.....10682 Pioneer Trail..... (800) 832-2555
- Victorville, CA.....13471 Mariposa Road.....(760) 241-9321 or (800) 443-8093
- Winnemucca, NV.....3294 Trader's Way, Suite A..... (800) 832-2555

Form 913.9 (12/2005) 320 Microsoft Word

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

APPLICATION FOR ADDITIONAL BASELINE ALLOWANCE  
FOR QUALIFIED MEDICAL CONDITIONS  
(FORM 913.28 06/2007)



**SOUTHWEST GAS CORPORATION**

**APPLICATION FOR ADDITIONAL BASELINE ALLOWANCE FOR QUALIFIED  
MEDICAL CONDITIONS**

*Customer hereby claims eligibility for additional baseline rates and declares that the service requested will be used for residential purposes under the provisions of Southwest Gas Corporation's (the Company) applicable rate schedules.*

**Customer Information:**

Name \_\_\_\_\_

Service Address \_\_\_\_\_  
Street City State ZIP Code

Mailing Address \_\_\_\_\_  
(if different from service address) Street or P.O. Box City State ZIP Code

Telephone No. ( ) \_\_\_\_\_ Account Number \_\_\_\_\_

**Would you like information regarding "Third Party Notification"?  Yes  No**

**Declaration of Eligibility – Please sign and date below and return form to Southwest Gas Corporation**

I, the undersigned, certify that \_\_\_\_\_ is a full-time resident of my household and is a:  hemiplegic,  paraplegic,  quadriplegic,  multiple sclerosis patient,  scleroderma patient or  person who is being treated for a life-threatening illness and has a compromised immune system with space heating/cooling needs in excess of the average residential user.

I declare that I am a customer of the Company and that the above stated individual is a permanent resident at the above service address, where gas is used for space heating/cooling, thereby qualifying me for an additional standard monthly allowance of 25 therms under the baseline rate.

I understand that if I can provide written verification by a state licensed physician, surgeon or osteopath that the standard monthly allowance of 25 therms is insufficient to meet the life-support and comfort requirements of the eligible resident, the Company shall make a determination as to the additional quantity required and round such quantity to the next higher 25 therms. Such written verification shall be made a part hereof.

I further acknowledge that eligibility is restricted to the above service address and I agree to notify the Company immediately if the disabled person no longer resides at this address or if gas is not used for heating/cooling.

I understand that I must renew this application at the request of the Company in order to maintain this additional baseline allowance.

Customer Signature \_\_\_\_\_ Date Signed \_\_\_\_\_

**Letter Of Certification—By physician, surgeon or osteopath licensed to practice medicine in the state of \_\_\_\_\_**

I hereby certify that \_\_\_\_\_ is a:  hemiplegic,  paraplegic,  quadriplegic,  multiple sclerosis patient,  scleroderma patient or  person who is being treated for a life-threatening illness and has a compromised immune system with space heating/cooling needs in excess of the average residential user.

Name of Physician \_\_\_\_\_ Telephone No. \_\_\_\_\_

Business Address \_\_\_\_\_  
Street or P.O. Box City State ZIP Code

Registration No. \_\_\_\_\_

Physician Signature \_\_\_\_\_ Date Signed \_\_\_\_\_

**Mailing Address:**  
ATTN CARE  
Southwest Gas Corporation  
PO Box 1498  
Victorville, CA 92393-1498

**For additional information, please call:**  
Customer Assistance.....(800) 443-8093  
Hearing Impaired ..... 711  
Apply online at: www.swgas.com

**For Company Use Only:** Date Received \_\_\_\_\_ Date Processed \_\_\_\_\_

Form 913.28 (06/2007) 320 – Microsoft Word

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

**CUSTOMER DECLARATION OF ELIGIBILITY FOR BASELINE RATES**  
**(FORM 913.29 06/2007)**



**SOUTHWEST GAS CORPORATION**

***CUSTOMER DECLARATION OF ELIGIBILITY FOR BASELINE RATES***  
***(California)***

*Customer hereby claims eligibility for baseline rates and declares that the service requested will be used for residential purposes under the provisions of the Company's applicable rate schedules. The total baseline allowance will be determined by the stated number of occupied units to be billed.*

**Customer Information:**

Name \_\_\_\_\_ Account Number \_\_\_\_\_

has requested Southwest Gas Corporation (the Company) to provide gas service to the customer's premises located at:

Service Address \_\_\_\_\_  
*Street City State ZIP Code*

Mailing Address \_\_\_\_\_  
*(if different from service address) Street or P.O. Box City State ZIP Code*

Please state the number of:

a. occupied dwelling units, apartments, or mobile home spaces with current natural gas service \_\_\_\_\_

b. occupied units listed above that are submetered \_\_\_\_\_

Customer hereby grants the Company the right of access to the described premises at reasonable hours for verification of the information furnished in this declaration. Refusal of access shall be reason for disqualification of baseline rates. Customer agrees to notify the Company of any change in the number of residential dwelling units or mobile home spaces utilizing gas service within 15 days following such change. Failure to do so may result in the loss of baseline rates. If the Company establishes that a customer is ineligible to receive baseline rates, an appropriate adjusted bill may be rendered to the customer.

Customer Signature \_\_\_\_\_ Date Signed \_\_\_\_\_

**For additional information, please call:**

**Barstow/Big Bear/Victorville .....(760) 241-9321 or (800) 443-8093**

**Needles .....(800) 748-5539**

**Tahoe/Truckee.....(800) 832-2555**

*Form 913.29 (08/2006) 320 Microsoft Word*

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_







**APPLICATION FOR QUALIFIED GROUP LIVING FACILITIES FOR CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) PROGRAM (FORM 913.31 10/2005)**



If qualified, homeless shelters, group homes for the disabled/disadvantaged, nursing and long-term care facilities, senior board and care facilities and transitional housing that are not-for-profit may receive a discount on their utility bills. This discount is required by state law and is under the direction of the California Public Utilities Commission.

**WHO MAY QUALIFY?**

A licensed or appropriately permitted nonprofit establishment providing a service, such as meals or rehabilitation, in addition to lodging and where 100% of the residents meet the Commission's eligibility requirements. Homeless shelters, women's shelters, or hospices that would otherwise qualify but are not licensed or do not possess a Conditional Use Permit may qualify. Such facilities may qualify provided adequate proof satisfactory to the Utility is submitted and approved that its residents meet the income eligibility requirements and that its services are being provided to benefit eligible residents. Facilities such as student housing/dorms, military barracks, fraternities/sororities, and publicly-owned and government-subsidized housing facilities are excluded. The discount cannot be used to offset any direct governmental subsidies and shall be used for the direct benefit of the eligible residents in the facility (e.g., improved quality of care or improved food service). **Any for-profit entity is ineligible.**

**ELIGIBILITY REQUIREMENT**

A resident whose total annual income (taxable and non-taxable) from all sources is no more than 200% of the federal poverty level income guidelines and is not claimed as a dependent on another person's income tax return.

Name on Utility Bill		Account Number								
Service Address		City	State	Zip Code						
Mailing Address		City	State	Zip Code						
Name of Corporation/Facility		IRS Nonprofit Tax ID #		(Attach Copy of IRS Code Section 501(c)(3) Letter of Tax-Exempt Nonprofit Status)						
Name on State Business License (Attach Copy of License) or Conditional Use Permit		Type of License		Expiration Date						
Name on Any Other Current License or Conditional Use Permit for the Corporation/Facility (Attach Copy of Any License or Permit or Other Proof as Requested by the Utility)		1) Is the facility operating as a satellite of a licensed, "motherhood" facility?		<input type="checkbox"/> Yes <input type="checkbox"/> No						
Total Number of Residents of Facility		Total Number of Residents Who Meet Eligibility Guidelines as Stated Above		2) If Yes, provide name of "motherhood" facility and attach a copy of current "motherhood" license.						
State the primary purpose of the facility and the services offered:		3) Name on Utility Bill:		4) Address of satellite facility(ies):						

Is at least 70% of the facility's energy used for residential purposes?  Yes  No

Does the facility receive any funding from a governmental agency?  Yes  No If yes, please explain type of funding and which governmental agency provides the funding.

As an authorized representative of the facility, I certify that the above information is true and accurate, and that I have verified the eligibility of the residents. I further certify that the discount shall be used for the direct benefit, such as improved quality of care or improved food service, of the residents in the facility. I also understand that the Utility may request additional proof of eligibility and verification.

Authorized Representative Name (please print) \_\_\_\_\_ Authorized Representative Signature \_\_\_\_\_ Date Signed \_\_\_\_\_ Telephone Number \_\_\_\_\_

**Note: Facilities receiving the discount are subject to verification by the Utility. Facilities receiving the discount inappropriately will be rebilled at the correct rate.**

Form 913.31 (10/2005) 3/20 Front

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

**APPLICATION FOR CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)  
PROGRAM FOR QUALIFIED AGRICULTURAL EMPLOYEE HOUSING FACILITIES  
(FORM 913.36 06/2007)**

**APPLICATION FOR CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) PROGRAM  
FOR QUALIFIED AGRICULTURAL EMPLOYEE HOUSING FACILITIES**



**Instructions**

1. READ ALL information and instructions before you complete this application.
2. DETERMINE if the facility meets the definition of qualified agricultural employee housing. The facility MUST meet ALL criteria to qualify for the 20% discount from the CARE Program.
3. COMPLETE the entire application (please print or type). Complete a separate application for each qualified facility.
4. ATTACH all required documents. (Application is not considered complete without documents.)
5. MAIL to:

ATTN: CARE  
SOUTHWEST GAS CORPORATION  
PO BOX 1498  
VICTORVILLE CA 92393-1498

If you have questions, please contact your local office listed below.  
*Si tiene preguntas, por favor llame a una de las oficinas de su localidad de la lista a continuación.*

**DISCOUNT**

The CARE program provides a 20% discount on the monthly utility bill for facilities that meet program criteria. The discount and eligibility criteria were established by the California Public Utilities Commission. The discounted rates, upon formal approval by the California Public Utilities Commission, are available to qualified facilities. The facility will receive the discount after the facility receives and approves the application.

**ELIGIBILITY CRITERIA FOR APPLICANT**

Each applicant MUST meet ALL of the following criteria:  

- Applicant must be the utility customer of record.
- Applicant must verify that 100% of the residents/households of Employee Housing or Housing for Agricultural Employees meet the CARE income eligibility guidelines, excluding any employee operating or managing the facility who resides at the facility. (See enclosed application for current CARE income eligibility guidelines.) Pursuant to Assembly Bill 868, all nonprofit Migrant Farmworker Housing Centers are deemed eligible for the CARE program discount.

Applicant is required to certify CARE eligibility annually by completing a new application, including how the discount will be used in the first year for the direct benefit of the residents.

**ELIGIBLE FACILITIES**

Migrant Farmworker Housing Centers, provided pursuant to Section 50710 of the Health and Safety Code:

- Supporting documentation required:
  - Provide a copy of the current contract with the office of Migrant Services, Department of Housing and Community Development. (This documentation states the center is currently authorized to provide housing.)
- Total energy used:
  - Master-metered facilities must be 70% residential use.
  - Individually-metered units must be 100% residential use.

Form 913.36 (06/2007) 320 From Microsoft Word

Employee Housing (privately owned), as defined in Section 17008 of the Health and Safety Code, that is licensed and inspected by state/local agencies pursuant to Part I (commencing with Section 17000) of Division 13.

- Supporting documentation required:
  - Provide a copy of the current permit issued by the State Department of Housing and Community Development.
- Total energy used must be 100% residential.
  - Housing For Agricultural Employees (operated by nonprofit entities), as defined in Subdivision (b) of Section 1140.4 of the Labor Code, that has an exemption from local property taxes pursuant to Subdivision (g) of Section 214 of the Revenue and Taxation Code.
- Supporting documentation required:
  - Provide current copy of Federal 501 (c)(3) tax exemption or copy of state tax exemption form, and current copy of local property tax exemption form.
- Total energy used:
  - Master-metered facilities must be 70% residential use.
  - Individually-metered units must be 100% residential use.

**APPLICANT'S RESPONSIBILITIES**

The applicant is required to:

- Provide proof of the facility's eligibility (see Eligible Facilities) and submit required documentation with the application (see requirements on the application).
- Verify that all households and individuals residing in the facility meet the CARE income eligibility guidelines (see Eligibility Criteria For Applicant section) and make a certification to that effect, under the penalty of perjury, under the laws of the state of California.
- At annual recertification, describe how the past year's discount was used and how the next year's discount is expected to be used for the direct benefit of the residents.
- Maintain records of residents' income eligibility, which should come from Federal tax returns, payroll stubs, or similar records acceptable to the utility. These records must be retained for three (3) years from the date of initial application and for recertification.
- Maintain accounting entries and supporting documentation of how the discount was used for the direct benefit of the residents. These records must be retained for three (3) years from the date of initial application and for recertification.
- Upon request from the utility, provide documentation of the resident's income eligibility and documentation of how the discount was used for the direct benefit of the residents.
- Provide all information requested by the utility. Failure to do so will result in denial or removal from the program. The applicant may be subject to rebilling for the period they were ineligible for the discount as determined by the utility.

For additional information contact the Southwest Gas office nearest you, Monday through Friday, 8 a.m. to 5 p.m.:

CARE Customer Assistance ..... (800) 443-8093  
Hearing Impaired ..... 711  
Apply online at: [www.swgas.com](http://www.swgas.com)

**CALIFORNIA LOW-INCOME ENERGY EFFICIENCY (LIEE) PROGRAM  
CUSTOMER AGREEMENT (FORM 913.45 06/2007)**



**SOUTHWEST GAS CORPORATION  
CALIFORNIA LOW-INCOME ENERGY EFFICIENCY (LIEE) PROGRAM  
CUSTOMER AGREEMENT**

**Customer Information**

Name \_\_\_\_\_  
Last First MI  
Installation Address \_\_\_\_\_  
Street Unit Number  
City CA ZIP Code  
Home Phone ( ) \_\_\_\_\_ Other Phone ( ) \_\_\_\_\_  
Southwest Gas Account Number [ ] [ ] [ ] - [ ] [ ] [ ] [ ] [ ] [ ] - [ ] [ ] [ ]  
 Weatherization  Appliance Repair and/or Replacement  CARE\* Customer

**Head of Household (HOH) Information**

The following information is required to provide statistical data for the California Public Utilities Commission  
Yes No  
  Is English the primary language?  
  Is applicant 60 years or older?  
  Is applicant permanently disabled?  
  Is applicant a Migrant Seasonal Farm Worker?  
Applicant is:  Male  Female  
Ethnic Background (indicate by number) \_\_\_\_\_  
1 White American 4 Native American  
2 Black American 5 Asian Pacific American  
3 Hispanic American 6 Other

**Residence Information**

Applicant is  Owner  Renter Meter Status  Individual  Master  
Residence Type  Single Family  Mobile Home  Condo  Multi-Family  Duplex  Triplex

**Household Members**

	Name	Relationship	Age
HOH			
2			
3			
4			
5			
6			
7			
8			
9			
10			

Total Household Members \_\_\_\_\_  
Income Source(s)  
TANF/Food Stamps \_\_\_\_\_  
SSI/SSP \_\_\_\_\_  
Veteran Benefits \_\_\_\_\_  
Retirement Benefits \_\_\_\_\_  
Wages \_\_\_\_\_  
Other \_\_\_\_\_  
Household Income \$ \_\_\_\_\_

**To Be Filled Out By Property Owner**

I certify that I have read, and understand, the Authorization and Waiver information printed on the reverse side of this form. I also certify that I am the legal owner of this property, and all given statements are true and correct to the best of my knowledge. I further promise that the repair/replacement(s) of the appliance(s) will not be used as justification for increased rental rates (if applicable) for a period of one year after improvements are made.

Legal Property Owner (please print) \_\_\_\_\_  
Property Owner Signature \_\_\_\_\_ Date Signed \_\_\_\_\_  
Property Owner Address and Phone Number (if applicable) \_\_\_\_\_

**To Be Filled Out By Tenant**

I certify that I have read, and understand, the Authorization and Waiver information printed on the reverse side of this form and all given statements are true and correct to the best of my knowledge.

Applicant \_\_\_\_\_ Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_  
Print Name

\* See reverse for CARE eligibility requirements

Verified By \_\_\_\_\_  CAPSBC  
Outreach Specialist (print name)  Other \_\_\_\_\_

Form 913.45 (06/2007) 105 - Front Distribution: White - Southwest Gas Canary - CAPSBC Pink - Resident Gold - Property Owner

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

**AUTOMATIC PAYMENT PLAN APPLICATION AND AGREEMENT**  
(FORM 923.0 5/2003)



**SOUTHWEST GAS CORPORATION**

# Sign up for the Automatic Payment Plan

Now you can pay your gas bill conveniently and automatically without writing a check or mailing an envelope. Here's how the plan works:

*What is the Automatic Payment Plan?*

The Automatic Payment Plan (APP) is a program for Southwest Gas customers that allows you to pay your gas bill with an automatic withdrawal from your checking or savings account.

*Who can join the Plan?*

Any Southwest Gas customer with a valid checking or savings account may join APP.

*How do I join APP?*

Complete the application on the reverse side and return it to your local Southwest Gas office. Within one or two billings, notice of your enrollment in APP will appear on your gas bill. **Please continue to make payments until you receive notice that an automatic payment will be made.**

*Will I still receive a bill from Southwest Gas? How will I know how much will be deducted from my account?*

You will continue to receive a bill showing the amount due. Your bank account will be debited on the due date as shown on your gas bill.

*What if I have a question about my Southwest Gas bill?*

Please call your local office. The telephone number is listed at the top right corner of your bill.

*Do I need to include anything with my Automatic Payment Plan application?*

If payment will be made from your checking account, **include a voided check with your application.** If payment will be made from your savings account, **include your savings deposit slip.** Be sure to include your bank's routing number (see explanation below) on the application form.

*What is a routing number?*

A routing number identifies the location of your bank or other financial institution. It is usually the first nine digits found at the bottom left corner of your personal check or savings account deposit slip. If you cannot locate the routing number for your account, your local financial institution will be able to help you identify it.

***Please see reverse side for application.***

Form 923.0 (05/2003) 320 Front

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

DEFERRED PAYMENT AGREEMENT (FORM 966.4 09/1998)



**SOUTHWEST GAS CORPORATION**  
**DEFERRED PAYMENT AGREEMENT**

Gas Bill     Deposit     Bond

Customer Name \_\_\_\_\_ Account No. \_\_\_\_\_

Service Address \_\_\_\_\_ Phone No. \_\_\_\_\_

Payment(s) Due on Date(s) Below     Payment(s) Due Within 10 Days From the Regular Mailing Date

I agree to pay the DEFERRED PAYMENT AMOUNT of \$ \_\_\_\_\_ in the following installments:

Amount	Due Date	Turn/Off Date	Amount	Due Date	Turn/Off Date
1 _____	_____	_____	4 _____	_____	_____
2 _____	_____	_____	5 _____	_____	_____
3 _____	_____	_____	6 _____	_____	_____

I agree to pay my regular bills as well as make the above deferred installment payments as they become due. ***If I fail to meet these terms, I understand that my gas service will be discontinued.*** In that event, the total unpaid DEFERRED PAYMENT AMOUNT in addition to a reconnection fee and a security deposit will be required prior to restoring service. I have been furnished with a list of agencies that may provide financial assistance to help me pay my bill.

***I have read and understand the above.***

**PLEASE PRESENT WITH PAYMENT  
AT YOUR LOCAL OFFICE**

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Southwest Gas Corporation Approval and Telephone Number

Form 966.4 (09/1998) 002-- Word

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_





SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 204  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

**REMITTANCE RETURN**  
(FORM 925.0 7/1999)



P.O. Box 98890  
Las Vegas, NV 89150-0101

We are returning your remittance and/or bill stub for the reason indicated below:

- Check is incomplete
- Amounts on check do not agree
- Check is not payable to SWG
- Remittance was damaged in mail
- Payment was not enclosed
- SWG is unable to identify account
- Other \_\_\_\_\_

Account Number \_\_\_\_\_ Date Returned \_\_\_\_\_ SWG Representative \_\_\_\_\_

**Please return immediately to ensure timely processing. Thank you.**

Form 925.0 (07/1999) 330

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

**CUSTOMER BILL**  
 (FORM 927.0 07/2006)



PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

Service Address:  
 Rate Schedule:

Your Local Office Is

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE
				
Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance
				AMOUNT DUE

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS • RETURN BOTTOM PORTION WITH PAYMENT



ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	AMOUNT DUE

**SOUTHWEST GAS CORPORATION**  
 PO Box 98890  
 Las Vegas NV 89150-0101

This bill is now due and payable. Please make check payable to SWG and write account number on front of check or money order. Do not send cash through the mail or place cash in the night depository.

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

**EXCESS SERVICE STATEMENT**  
(FORM 936.0 6/1998)



**SOUTHWEST GAS CORPORATION**  
**EXCESS SERVICE STATEMENT**

No. \_\_\_\_\_

*This form is used for customers who request service line installations in excess of the allowable investment by Southwest Gas Corporation (the Company).*

Date Prepared \_\_\_\_\_

**From: SOUTHWEST GAS CORPORATION**

(Address) \_\_\_\_\_

(City, State & ZIP Code) \_\_\_\_\_

**To:** (Name) \_\_\_\_\_

(Address) \_\_\_\_\_

(City, State & ZIP Code) \_\_\_\_\_

**ARIZONA and NEVADA:** The following represents the cost of service line installation in excess of the allowable investment by the Company to provide gas service at:

Service Address \_\_\_\_\_

Cost of Service \$ \_\_\_\_\_

Allowable Investment \$ ( \_\_\_\_\_ )

Amount Due \$ \_\_\_\_\_

**CALIFORNIA:** The following represents the cost of service line installation in excess of the allowable investment by the Company to provide gas service at:

Service Address \_\_\_\_\_

Cost of Service \$ \_\_\_\_\_

Allowable Investment \$ ( \_\_\_\_\_ )

ITCC Tax \$ \_\_\_\_\_

Amount Due \$ \_\_\_\_\_

*Please remit to the address on this statement as soon as possible so that installation may be scheduled. (Installation will not begin until payment is received.)*

**Thank you for choosing clean, efficient natural gas for your energy needs!**

Customer Signature **X** \_\_\_\_\_ Date Signed \_\_\_\_\_

*Distribution: White - Office Canary - Customer*

*Form 936.0 (06/98) 170*

**IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.**

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

SOUTHWEST GAS CORPORATION

P.O. Box 98510

Las Vegas, Nevada 89193-8510

California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 207  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

**INVOICE – GAS SALES AND TRANSPORTATION**  
(FORM 941.0 2/2001)



**Distribution: Original** - Customer (Stub to be returned with payment)

*Form 941.0 (02/2001) 420 Front*

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

**TURN-OFF NOTICE**  
(FORM 311.4 11/2002)

**Your gas service has been:**

- Turned off for non-payment.
- Turned off for failure to redeem a returned payment. There will be a \$\_\_\_\_\_ returned item charge. You will be asked to make payment with cash, money order, or cashier's check.
- Turned off due to no application.
- Turned off due to no deposit or bond.
- Taken out of your name and put into your Landlord's name.
- Other \_\_\_\_\_

**To have service restored, please contact our local business office. In addition to the past due amount of \$\_\_\_\_\_ you will be asked to place a deposit of \$\_\_\_\_\_ and pay a reconnection fee of \$\_\_\_\_\_ plus tax, if applicable.**

By: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_

**FOR INFORMATION CALL:**

Between 8 a.m. - 5 p.m. After 5 p.m. or  
Weekends and Holidays

Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.

Form 311.4 (11/2002) 320 Front

Customer Name \_\_\_\_\_

Customer Address \_\_\_\_\_

Account Number \_\_\_\_\_

**According to our records:**

- Your gas bill is past due in the amount of \$\_\_\_\_\_.
- Your payment in the amount of \$\_\_\_\_\_ has been returned. In addition to a \$\_\_\_\_\_ returned item charge, you will be asked to make payment with cash, money order, or cashier's check.
- Your application has not been received.
- Your deposit or bond in the amount of \$\_\_\_\_\_ has not been received.
- Other \_\_\_\_\_

**To avoid discontinuance of service, please contact our local business office no later than \_\_\_\_\_.**

If service is discontinued, in addition to the amount listed above, you will be asked to place a deposit of \$\_\_\_\_\_ and pay a reconnection fee of \$\_\_\_\_\_ plus tax, if applicable.

**PLEASE DO NOT MAIL PAYMENT**

☆ SEE OTHER SIDE FOR IMPORTANT INFORMATION ☆



**SOUTHWEST GAS CORPORATION**

Form 311.4 (11/2002) 320 Reverse

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

**PAST DUE BILL NOTICE DOOR TAG**  
(FORM 311.14C 12/2005)

**Please see reverse side for important information.**

Customer Name \_\_\_\_\_  
Address \_\_\_\_\_  
Account # \_\_\_\_\_

**For Information Contact Your Local Southwest Gas Office:**

**Big Bear Lake, CA**  
40844 Big Bear Boulevard  
toll-free ..... (800) 443-8093

**Truckee, CA**  
10682 Pioneer Trail  
toll-free ..... (800) 832-2555

**Victorville, CA**  
13471 Mariposa Road ..... (760) 241-9321  
toll-free ..... (800) 443-8093

**Bullhead City, AZ**  
1705 Langford Drive  
toll-free ..... (800) 748-5539

**Incline Village, NV**  
218 Incline Court ..... (800) 832-2555

California Public Utilities Commission  
Consumer Affairs Branch  
Toll-free Telephone Numbers -  
(800) 649-7570  
Hearing Impaired (866) 836-7825  
E-mail: consumer-affairs@cpuc.ca.gov



Form 311.14C (12/2005) 320 Front

**According to our records:**

- Your gas bill is past due in the amount of \$ \_\_\_\_\_.
- Your payment in the amount of \$ \_\_\_\_\_ has been returned. In addition to a \$ \_\_\_\_\_ returned item charge, you will be asked to make payment with cash, money order, or cashier's check.
- Your application has not been received.
- Your deposit or bond in the amount of \$ \_\_\_\_\_ has not been received.
- Other \_\_\_\_\_

**To avoid discontinuance of service, please contact our office no later than**

\_\_\_\_\_.

If service is discontinued, in addition to the amount listed above, a deposit of \$ \_\_\_\_\_ and a reconnection fee of \$ \_\_\_\_\_ will be required.

Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.

**PLEASE DO NOT MAIL PAYMENT**  
Thank you.

Form 311.14C (12/2005) 320 Reverse

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 210  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

**NOTICE TO TENANTS**  
**(FORM 313.0 5/1990)**

**NOTICE TO LANDLORD**

We are required by state law (Public Utilities Code, Section 777.1, 1/1/89) to post a "Notice to Tenants" on each tenant's door or in central locations on the premises of any master-metered multiple family dwelling if gas service is subject to discontinuance for nonpayment of bills.

This notice is to inform you and your tenants in advance that gas service may be discontinued for nonpayment. The "Notice to Tenants" form will be posted on your premises by one of our employees on the mailing date of this notice. Within 15 calendar days the outstanding bills must be paid by you, or an agreement made by your tenants to assume future bills; otherwise gas service will be discontinued.

For further information, please call us at (     ) \_\_\_\_\_; ask for \_\_\_\_\_.

(See reverse side for partial text of "Notice to Tenants.")  
*Form 313.0 (05/1990) Front*



IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 211  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

NOTICE TO LANDLORD  
(FORM 313.1 5/1990)

**NOTICE TO LANDLORD**

We are required by state law (Public Utilities Code, Section 777.1, 1/1/89) to post a "Notice to Tenants" on each tenant's door or in central locations on the premises of any master-metered multiple family dwelling if gas service is subject to discontinuance for nonpayment of bills.

This notice is to inform you and your tenants in advance that gas service may be discontinued for nonpayment. The "Notice to Tenants" form will be posted on your premises by one of our employees on the mailing date of this notice. Within 15 calendar days the outstanding bills must be paid by you, or an agreement made by your tenants to assume future bills; otherwise gas service will be discontinued.

For further information, please call us at ( ) \_\_\_\_\_; ask for \_\_\_\_\_.

(See reverse side for partial text of "Notice to Tenants.")  
*Form 313.1 (05/1990) Front*



IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_



**DISCONNECT NOTICE — CALIFORNIA**  
(FORM 913.8 04/2006)

**SOUTHWEST GAS DISTRICT  
OFFICE LOCATIONS**

**Big Bear Lake** - 40844 Big Bear Boulevard  
..... (800) 443-8093

**Bullhead City, AZ** - 1705 Langford Drive  
..... (800) 748-5539

**Incline Village, NV** - 218 Incline Court  
..... (800) 832-2555

**Truckee** - 10682 Pioneer Trail  
..... (800) 832-2555

**Victorville** - 13471 Mariposa Road  
..... (760) 241-9321  
..... (800) 443-8093

**CALIFORNIA PUBLIC UTILITIES  
COMMISSION LOCATION**

**Consumer Affairs Branch**  
505 Van Ness Avenue, Room 2003  
San Francisco, CA 94102

(800) 649-7570

Hearing Impaired: 711

E-mail:

[www.cpuc.ca.gov](http://www.cpuc.ca.gov)



**DISCONNECT  
NOTICE**

The balance forward on your gas bill is past due.

Your gas service will be turned off unless payment is received at Southwest Gas by the "Due on or before" date shown on your Disconnect Notice bill.

Please telephone your local office immediately if:

- the balance forward amount has already been paid,
- or-
- you have questions about your gas bill.

For more information on all our payment options, visit [www.swgas.com](http://www.swgas.com).

Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.

Form 913.8 (04/2006) 320 Side 1

**GENERAL INFORMATION**

**BILLS**- The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Due on or before" date on your bill.

**PAYMENT ARRANGEMENTS**- If you are unable to pay your gas bill in full, please call your local Southwest Gas office at the telephone number shown at the top of your bill. We will work with you to establish a reasonable schedule for payment of your bill. Your service could be disconnected if you do not notify us that you need assistance.

**SPECIAL SERVICES**- If you or any permanent resident of your household is seriously ill, elderly or disabled, there are programs available to you by contacting your local Southwest Gas business office. Some of the other services available are:

- **Equal Payment Plan** (to even out your billings over 12 months)
- **Automatic Payment Plan** (for automatic bill payment through your financial institution)
- **Pay Stations** (call your local Southwest Gas office for the pay station nearest you)
- **Western Union® Speedpay®** (to pay by ATM/debit/credit card or electronic check, call (866) 263-5188 toll free) or log on to [www.swgas.com](http://www.swgas.com)

**THIRD PARTY NOTIFICATION**- This program is available to all residential customers and provides special benefits to the ill, elderly or disabled, as well as customers who are out of town for extended periods of time. It was designed to give notification to a third party (any person or public agency) who is willing to receive a copy of the customer's Disconnect Notice bill. The third party would notify the customer that prompt action is necessary to prevent discontinuance of service. Notification does not obligate the third party to pay the bill.

**DISPUTED BILLS**- Please refer to the "NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CUSTOMERS" section, for your state, located on the back of your bill.

**RETURNED ITEMS**- If your payment is returned to us as uncollectible for any reason, you will be asked to pay your bill with cash, money order, or cashier's check. In addition, you will be assessed a returned item fee.

**TURNING YOUR SERVICE BACK ON**- In order for us to turn gas on that was disconnected for nonpayment, we must receive:

- the past due amount of your bill plus late charges;
- a deposit equal to two times the estimated highest monthly bill;
- a non-refundable reestablishment charge.

Requests for service are scheduled on a first-come, first-served basis. Contact your local Southwest Gas office for scheduling.

Form 913.8 (04/2006) 320 Side 2

**PAYMENT ASSISTANCE AGENCIES**-The following are agencies or organizations that are available to assist you if you are unable to pay your gas bills. A call to your local Southwest Gas office will provide the name of any agency or organization that is not listed.

**SOUTHERN CALIFORNIA**

San Bernardino County:  
Community Services Department  
686 East Mill Street  
San Bernardino, CA 92408  
(909) 885-1219  
(800) 635-4618

**NORTHERN CALIFORNIA**

El Dorado County:  
937 Spring Road  
Placerville, CA 95667  
(530) 621-6150

Nevada County:  
Nevada County Department of Housing  
(530) 265-1340

Placer County:  
Home Energy Assistance Program  
(888) 524-5705

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

**FINAL NOTICE — CALIFORNIA**  
**(FORM 913.10 04/2006)**

**SOUTHWEST GAS DISTRICT  
OFFICE LOCATIONS**

**Big Bear Lake** - 40844 Big Bear Boulevard  
..... (800) 443-8093

**Bullhead City, AZ** - 1705 Langford Drive  
..... (800) 748-5539

**Incline Village, NV** - 218 Incline Court  
..... (800) 832-2555

**Truckee** - 10682 Pioneer Trail  
..... (800) 832-2555

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**CALIFORNIA PUBLIC UTILITIES  
COMMISSION LOCATION**

**Consumer Affairs Branch**  
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San Francisco, CA 94102

(800) 649-7570

Hearing Impaired: 711

E-mail:

[www.cpuc.ca.gov](http://www.cpuc.ca.gov)



**F** The balance forward on  
**I** your gas bill is past due.  
**N** Your gas service will  
**A** be turned off unless  
**L** payment is received at  
Southwest Gas by the  
"Due on or before"  
date shown on your  
Disconnect Notice bill.

**N** Mailed payments may be  
**O** received too late to avoid  
**T** turn-off.

**T** Please telephone your  
**I** local office immediately if:  
**C** > the balance forward amount  
has already been paid,  
**E** -or-  
> you have questions about  
your gas bill.

For more information on all  
our payment options, visit  
[www.swgas.com](http://www.swgas.com).

Form 913.10 (04/2006) 320 Side 1

**GENERAL INFORMATION**

**BILLS**-The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Due on or before" date on your bill.

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**SPECIAL SERVICES**-If you or any permanent resident of your household is seriously ill, elderly or disabled, there are programs available to you by contacting your local Southwest Gas business office. Some of the other services available are:

- **Equal Payment Plan** (to even out your billings over 12 months)
- **Automatic Payment Plan** (for automatic bill payment through your financial institution)
- **Pay Stations** (call your local Southwest Gas office for the pay station nearest you)
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- > the past due amount of your bill plus late charges;
- > a deposit equal to two times the estimated highest monthly bill;
- > a non-refundable reestablishment charge.

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Form 913.10 (04/2006) 320 Side 2

**PAYMENT ASSISTANCE AGENCIES**-The following are agencies or organizations that are available to assist you if you are unable to pay your gas bills. A call to your local Southwest Gas office will provide the name of any agency or organization that is not listed.

**SOUTHERN CALIFORNIA**

San Bernardino County:  
Community Services Department  
686 East Mill Street  
San Bernardino, CA 92408  
(909) 885-1219  
(800) 635-4618

**NORTHERN CALIFORNIA**

El Dorado County:  
937 Spring Road  
Placerville, CA 95667  
(530) 621-6150

Nevada County:  
Nevada County Department of Housing  
(530) 265-1340

Placer County:  
Home Energy Assistance Program  
(888) 524-5705

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

**CLOSING BILL REMINDER NOTICE**  
**(FORM 916.0 12/2003)**



PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

Service Address:

ACCOUNT NUMBER	ON DATE	OFF DATE	BILL DATE	DATE MAILED
<p><b>Amount Past Due:</b></p> <p>Southwest Gas appreciates the opportunity to have served your natural gas needs. At this time, we have not received your closing bill payment. Thank you for your prompt attention to this matter. Please disregard this notice if the total amount due has been paid.</p>				

• RETURN BOTTOM PORTION WITH PAYMENT •



ACCOUNT NUMBER				CLOSING BILL REMINDER NOTICE	
ON DATE	OFF DATE	BILL DATE	DUE DATE	AMOUNT PAST DUE	

**SOUTHWEST GAS CORPORATION**  
PO Box 98890  
Las Vegas NV 89150-0101

Please make the check payable to SWG and write your account number on the front of the check or money order. Do not send cash through the mail or place cash in the night depository.

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

SOUTHWEST GAS CORPORATION  
 P.O. Box 98510  
 Las Vegas, Nevada 89193-8510  
 California — South Lake Tahoe Tariff

Canceling \_\_\_\_\_ First Revised Cal. P.U.C. Sheet No. 215  
 Original Cal. P.U.C. Sheet No. 215


**CUSTOMER BILL — DISCONNECT NOTICE**  
 (FORM 927.10 07/2006)



PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

Service Address:  
 Rate Schedule:

Your Local Office Is

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE
				
Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance
				AMOUNT DUE

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS • RETURN BOTTOM PORTION WITH PAYMENT



ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	AMOUNT DUE

**SOUTHWEST GAS CORPORATION**  
 PO Box 98890  
 Las Vegas NV 89150-0101

This bill is now due and payable. Please make check payable to **SWG** and write account number on front of check or money order. Do not send cash through the mail or place cash in the night depository.

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
 Decision No. \_\_\_\_\_

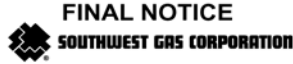
Issued by  
 John P. Hester  
 Senior Vice President

Date Filed June 26, 2007  
 Effective July 26, 2007  
 Resolution No. \_\_\_\_\_

SOUTHWEST GAS CORPORATION  
 P.O. Box 98510  
 Las Vegas, Nevada 89193-8510  
 California — South Lake Tahoe Tariff

Canceling \_\_\_\_\_ **First Revised** Cal. P.U.C. Sheet No. 216  
**Original** Cal. P.U.C. Sheet No. 216


**CUSTOMER BILL — FINAL NOTICE**  
 (FORM 927.11 07/2006)



PLEASE RETAIN THIS TOP PORTION FOR YOUR RECORDS

Service Address:  
 Rate Schedule:

Your Local Office Is

ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	PLEASE PAY AMOUNT DUE
				
Previous Balance	Payments & Adjustments	Balance Forward	Current Bill	Current Balance
				AMOUNT DUE

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS • RETURN BOTTOM PORTION WITH PAYMENT



ACCOUNT NUMBER	CYCLE	DATE MAILED	PAST DUE AFTER	AMOUNT DUE

SOUTHWEST GAS CORPORATION

This bill is now due and payable. Please make check payable to SWG and write account number on front of check or money order. Do not send cash through the mail or place cash in the night depository.

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782 Issued by John P. Hester Date Filed June 26, 2007  
 Decision No. \_\_\_\_\_ Senior Vice President Effective July 26, 2007  
 Resolution No. \_\_\_\_\_

**NOTICE OF HAZARDOUS CONDITIONS ON CUSTOMER'S PREMISES**  
(FORM 106.0 9/2002)



**SOUTHWEST GAS CORPORATION**

**NOTICE OF HAZARDOUS CONDITIONS ON CUSTOMER'S PREMISES**

No. \_\_\_\_\_

This notice is given for your protection only.

Address \_\_\_\_\_ Apt. or Space No. \_\_\_\_\_ City \_\_\_\_\_

- |                     |                       |                 |                 |
|---------------------|-----------------------|-----------------|-----------------|
| Type of Appliance : | 1 = Range             | 4 = Dryer       | 7 = Gas Piping  |
|                     | 2 = Water Heater      | 5 = Oven        | 8 = Gas Log     |
|                     | 3 = Heating Appliance | 6 = Pool Heater | 9 = Other _____ |

Gas appliances at the address shown above were inspected by a Southwest Gas Service Technician. Each appliance that has a hazardous condition is listed in the box below. **On the reverse side of this form is an explanation of the condition(s) identified below.**

Appliance No. _____ Condition(s) Found A _____ B _____ C _____ D _____ E _____ Found <input type="checkbox"/> On <input type="checkbox"/> Off Appliance Left Off	Appliance No. _____ Condition(s) Found A _____ B _____ C _____ D _____ E _____ Found <input type="checkbox"/> On <input type="checkbox"/> Off Appliance Left Off	Appliance No. _____ Condition(s) Found A _____ B _____ C _____ D _____ E _____ Found <input type="checkbox"/> On <input type="checkbox"/> Off Appliance Left Off	Appliance No. _____ Condition(s) Found A _____ B _____ C _____ D _____ E _____ Found <input type="checkbox"/> On <input type="checkbox"/> Off Appliance Left Off
---	---	---	---

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Meter Left**                       On             Off

- A permit and inspection from the appropriate building and safety department are required before gas service will be reinstated.
- When problem is corrected, call your local Southwest Gas office for gas service to be reinstated.

TECH. IDENTIFICATION NO. \_\_\_\_\_ VEHICLE NO. \_\_\_\_\_ AT \_\_\_\_\_ DATE OF ISSUE \_\_\_\_\_  
a.m. p.m. month, day & year

I HAVE READ AND ACKNOWLEDGE RECEIPT OF THE FOREGOING INFORMATION. SIGNED \_\_\_\_\_ DATE SIGNED \_\_\_\_\_  
month, day & year

- OWNER     TENANT     OCCUPANT     AGENT

**- SEE REVERSE SIDE -**

NOTICE OF HAZARDOUS CONDITIONS ON CUSTOMER'S PREMISES  
Form 106.0 (09/2002) 510 Front

**Distribution: White - Office    Canary & Pink - Customer**

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

**SORRY WE MISSED YOU DOOR TAG**  
(FORM 311.10 06/2006)



- Your GAS service has been turned OFF due to:
  - Repairs on Company facilities.
  - Unusual usage.
  - Gas leak on your piping.
  - Report of natural gas odor inside and no one was home.
- Our Service Technician stopped by today on a scheduled visit to:
  - Turn on your gas.
  - Answer your request for service.
  - Make arrangements for required periodic maintenance on your gas meter.
- Other \_\_\_\_\_

By: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_

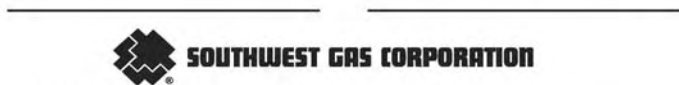
**Please contact our office.**



*We are sorry we were not able to complete your request for service as scheduled. Please call our office to reschedule your order or restore your service. We value you as a customer and want to serve you as promptly and efficiently as possible.*

Between 8 a.m. - 5 p.m.

After 5 p.m. or  
Weekends and Holidays



Form 311.10 (06/2006) 511 Front

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

NOTICE THAT "NATURAL GAS" APPLIANCE HAS BEEN LEFT OFF  
(FORM 329.0 6/1993)

**THIS "NATURAL GAS" APPLIANCE HAS  
BEEN LEFT OFF**

*Due to hazardous conditions.*

*To ensure your safety, please have a licensed  
plumber, contractor or service agency make  
corrections prior to using this appliance.*

**If you have any questions, call 1-800 - 654 - 2765**



**SOUTHWEST GAS CORPORATION**

Form 106# \_\_\_\_\_

Form 329.0 (06/1993) 003

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_



SOUTHWEST GAS CORPORATION

P.O. Box 98510

Las Vegas, Nevada 89193-8510

California — South Lake Tahoe Tariff

Canceling \_\_\_\_\_

Original Cal. P.U.C. Sheet No. 219A

Cal. P.U.C. Sheet No. \_\_\_\_\_

GAS OUTAGE NOTICE DOOR TAG  
(FORM 510.4 04/2005)

**GAS SERVICE  
TEMPORARILY  
INTERRUPTED**

**PLEASE  
DO NOT CALL OUR  
OFFICE AT THIS TIME**

Due to circumstances beyond our control, the gas service to this area has been temporarily interrupted. A Southwest Gas Corporation representative will return as soon as possible to restore your gas service.

*For your safety and the safety of others, please do not attempt to restore service yourself.*

Thank you for your patience.



**SOUTHWEST GAS CORPORATION**

Form 510.4 (04/2005) 510

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

**HOW TO READ YOUR METER DOOR TAG**  
(FORM 510.8 02/2002)

Date \_\_\_\_\_ Time \_\_\_\_\_  
Your Read Is \_\_\_\_\_

*NOTE: Your meter was read correctly if the reading obtained today is the same as or higher than the reading indicated on your current bill.*

**HOW TO READ YOUR METER**



Read each dial in the direction shown by the arrows. If the dial hand is between numbers, use the lower one (if between 9 and 0, read 9). If the dial hand is exactly on a number, look at the dial to the immediate right. If its dial hand has not passed zero, record the lower number for the dial in question.

You can monitor your gas usage whenever you want. Visit our interactive web site at [www.swgas.com](http://www.swgas.com) to determine your reading. The specific page is [www.swgas.com/howto/meter.html](http://www.swgas.com/howto/meter.html).

**FOR INFORMATION CALL:**

*Between 8 a.m. - 5 p.m.*



**SOUTHWEST GAS CORPORATION**

Form 510.8 (02/2002) 002 Side 1

**YOU CAN HELP ENSURE CORRECT METER READINGS BY:**

1. Making a key available.



2. Making sure the meter can be seen through the shrubs. Always keep the gas meter visible.



3. Keeping unfriendly dogs indoors - or on a leash - when the meter is due to be read.



Thank you for choosing Southwest Gas!

Form 510.8 (02/2002) 002 Side 2

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

Advice Letter No. 782  
Decision No. \_\_\_\_\_

Issued by  
John P. Hester  
Senior Vice President

Date Filed June 26, 2007  
Effective July 26, 2007  
Resolution No. \_\_\_\_\_

**TEMPORARY INTERRUPTION DOOR TAG**  
(FORM 510.9 07/2001)

**Tag Date**

**Pardon the inconvenience...**

Southwest Gas Corporation is scheduled to be working on your gas line within the next few days and will temporarily interrupt your gas service.

For information regarding the construction work, please call Southwest Gas at (760) 951-4027. Thank you for your patience.

**Completion Date**

The required work on your gas line has been completed. For reconnect information please call Southwest Gas at (760) 241-9321. Thank you for your assistance.



**SOUTHWEST GAS CORPORATION**

*Form 510.9 (07/2001) 120-650*

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY.

SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 220  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

**PARTS AND MATERIAL SALES ORDER**  
(FORM 910.0 12/1999)



**PARTS AND MATERIAL SALES ORDER No.** \_\_\_\_\_ **District Name & Number** \_\_\_\_\_ **Customer Account Number** \_\_\_\_\_

Sold To _____				Date Prepared _____				Approved By _____					
Service Address _____													
Required For _____													
Controlled Item ID	MT	Unit of Measure	Qty.	Description	Unit Price	Amount	Truck Qty.	Accounting Control Key					
	01							ORC(4)	RRC(4)	RLC(3)	ACCT/JOB/WO# (8) <b>87901860</b>	PROG/PROJ(4)	C/E(3) <b>101</b>
	01												
	01												
Direct Item ID	MT	Unit of Measure	Qty.	Description	Unit Price	Amount	Truck Qty.	Accounting Control Key					
	01							ORC(4)	RRC(4)	RLC(3)	ACCT/JOB/WO# (8) <b>87901860</b>	PROG/PROJ(4)	C/E(3) <b>101</b>
	01												
	01												
<b>THIS IS NOT AN INVOICE</b>					Total Materials \$ _____		<b>Customer Signature</b> _____						
Other additional required taxes will be added for your residence or business. The total charge will appear on your monthly gas bill.					% Sales Tax \$ _____								
					SUBTOTAL \$ _____								
					LABOR CHARGE \$ _____								
					GRAND TOTAL \$ _____								
FOR OFFICE USE ONLY													
Departure Time _____			Arrival Time _____			Total Time at Job Location _____			Travel Time _____		Total Labor Hours _____		
CONTROLLED INVENTORY - CLASS CODES 699 & BELOW													
Customer Sale	Transaction Code 93/07		Location _____		Storage or Truck _____			ORC(4)	RRC(4)	RLC(3)	ACCT/JOB/WO# (8) <b>87901860</b>	PROG/PROJ(4)	C/E(3) <b>101</b>
Customer Return	Transaction Code 13/87		Location _____		Storage or Truck _____			ORC(4)	RRC(4)	RLC(3)	ACCT/JOB/WO# (8) <b>87901860</b>	PROG/PROJ(4)	C/E(3) <b>101</b>
CUSTOMER SALE -DIRECT ITEMS - CLASS CODES 700 & ABOVE													
Sold Item Purchased By _____			BPO Number & Date _____			Amount _____			LPO Number and Date _____			Amount _____	
DEBIT								Accounting Control Key					
								ORC(4)	RRC(4)	RLC(3)	ACCT/JOB/WO# (8) <b>87901860</b>	PROG/PROJ(4)	C/E(3) <b>089</b>
CREDIT								Accounting Control Key					
								ORC(4)	RRC(4)	RLC(3)	ACCT/JOB/WO# (8)	PROG/PROJ(4)	C/E(3) <b>089</b>

Form 910.0 (12/1999) 490 **Distribution:** White-Customer Service Canary-Office or Warehouse Pink-Customer (Note: Prepare the Agreement of Sale Form 189.0 for the sale of pipeline materials.)

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Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
Effective April 29, 2005  
Resolution No. \_\_\_\_\_

**THIRD PARTY NOTIFICATION PROGRAM**  
(FORM 914.5 9/1992)

**TERMINATION OF SERVICE POLICY**

Before any service is terminated for nonpayment of a past due bill, Southwest Gas will notify the customer in writing at least 10 days before the service will be turned off. However, once the service has been turned off for nonpayment of a past due bill, the customer will be asked to pay the bill, a reestablishment charge, and perhaps an additional deposit before service is restored.

Termination of service may be postponed if the customer can establish to the satisfaction of Southwest Gas that termination would be hazardous to the customer or member of household due to illness, age or disability and the customer can demonstrate an inability to pay. Certification from a physician confirming the health hazard will be necessary. Termination may also be postponed if the customer is willing to arrange installment payments satisfactory to Southwest Gas or qualifies for low-income energy assistance.

Southwest Gas will not terminate service for nonpayment of a past due bill on a weekend, holiday, or the day before a weekend or holiday. Customers requiring additional information or assistance should contact their local Southwest Gas office.

**DEPOSIT INFORMATION**

- Upon discontinuance of service, Southwest Gas will refund any balance of the deposit in excess of unpaid bills. Southwest Gas will return any credit balance by check to the last known customer address.
- After a residential customer has, for 12 consecutive months, paid bills for service in accordance with the rules of Southwest Gas, the deposit will be refunded with interest within 30 days.

**APPLICATION FOR THIRD PARTY NOTIFICATION PROGRAM**

**Customer**

\_\_\_\_\_  
*Customer Name (please print)*

\_\_\_\_\_  
*Service Address*

\_\_\_\_\_  
*Mailing Address (if different from service address)*

\_\_\_\_\_  
*City, State, Zip*

\_\_\_\_\_  
*Telephone Number*

\_\_\_\_\_  
*Account Number from Bill*

\_\_\_\_\_  
*Customer Signature*

\_\_\_\_\_  
*Date Signed*

**Third Party**

\_\_\_\_\_  
*Name of Third Party to be Notified (please print)*

\_\_\_\_\_  
*Mailing Address*

\_\_\_\_\_  
*City, State, Zip*

\_\_\_\_\_  
*Telephone Number*

\_\_\_\_\_  
*Third Party Signature*

\_\_\_\_\_  
*Date Signed*

DETACH HERE

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SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California — South Lake Tahoe Tariff

Original Cal. P.U.C. Sheet No. 222  
Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

**DEPOSIT AND CLOSING BILL REFUND**  
**(FORM 917.0 11/2003)**

THIS DOCUMENT WAS PRINTED ON PAPER CONTAINING ULTRAVIOLET FIBERS AND AN ARTIFICIAL WATERMARK.



**SOUTHWEST GAS CORPORATION**  
P.O. Box 98510, Las Vegas, NV 89193-8510

BANK OF AMERICA, NEVADA  
Las Vegas, Nevada

94-72  
1224

Customer Account Number

Check Number

Void if not cashed  
within 180 days

Exactly

Pay to the  
Order of

-----



**SOUTHWEST GAS CORPORATION**

Form 917.0 (11/2003) 320

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Advice Letter No. 730  
Decision No. D.05-03-010

Issued by  
John P. Hester  
Vice President

Date Filed April 29, 2005  
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Resolution No. \_\_\_\_\_

SOUTHWEST GAS CORPORATION  
 P.O. Box 98510  
 Las Vegas, Nevada 89193-8510  
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Original Cal. P.U.C. Sheet No. 223  
 Canceling \_\_\_\_\_ Cal. P.U.C. Sheet No. \_\_\_\_\_

**CUSTOMER RECEIPT**  
 (FORM 955.0 8/1997)



**SOUTHWEST GAS CORPORATION**  
**CUSTOMER RECEIPT**

CA CK MO CC

Total Amount Paid	Date

Account Number/General Ledger Number	Name

Service Address

Receipt Stamp

- Gas Bill ..... \$ \_\_\_\_\_
- Deposit\* ..... \$ \_\_\_\_\_
- Connect Charge ..... \$ \_\_\_\_\_
- Return Check ..... \$ \_\_\_\_\_
- \_\_\_\_\_ .. \$ \_\_\_\_\_
- \_\_\_\_\_ .. \$ \_\_\_\_\_

Remarks

\*See reverse for further information.

Balance Due After This Payment \$ \_\_\_\_\_

Form 955.0 (08/97 - Y2K 06/1999) 320 Front

Distribution: White: District Office Canary: Customer

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Advice Letter No. 730  
 Decision No. D.05-03-010

Issued by  
 John P. Hester  
 Vice President

Date Filed April 29, 2005  
 Effective April 29, 2005  
 Resolution No. \_\_\_\_\_