



SOUTHWEST GAS CORPORATION

Dear Southwesters:

For the past five years, *Let's Talk* has been a place where you can ask questions about business practices and make recommendations that have led to improvements. In keeping with the intent of this online communication forum, and to ensure it continues to best meet the needs of the company, we've updated the site.

As you can see, *Let's Talk* has a new look. We've also added a new feature entitled "Systemwide" Q&A which enables you to view questions concerning systemwide issues submitted by your colleagues from other divisions and corporate, as well as the posted answers. This way, all Southwesters have the benefit of viewing relevant, business-related information on a systemwide basis and it will help to keep all of us better informed.

You are still able to view the *Let's Talk* postings that are specific to your division and you can still send your questions or ideas anonymously. However, the Terms & Conditions have been updated to address blogging. Since the site was not intended to be a blog, or provide a running commentary on a particular topic, submissions of this type will not be posted.

Also, *Let's Talk* is not a forum for mean-spirited comments. Therefore, I encourage you to review the updated Terms & Conditions, and help us continue a dialogue that best serves the company and all Southwesters.

As you probably know, Southwest Gas celebrated its 80th Anniversary earlier this year. While we've changed throughout the years, as we embraced new ways of doing business, many things have remained the same. One of these is our continuing commitment to communicate effectively.

Thank you for your interest in *Let's Talk*, and I look forward to answering your questions via this online communication forum.