

## IMPORTANT INFORMATION REGARDING YOUR SOUTHWEST GAS BILL

On November 20, 2009, Southwest Gas Corporation (Southwest) received approval from the Arizona Corporation Commission to implement a temporary credit of 8 cents per therm for Southwest's Arizona customers. The credit will go into effect December 1, 2009, and will result in a reduction in customers' monthly bills. With the credit, customer bills would be reduced by an estimated \$3.10 for an average winter bill and \$0.82 for an average summer bill.

Southwest does not make a profit on the cost of natural gas, but can recover its purchasing costs dollar for dollar. This temporary credit will correct an over-collection that has occurred due to the declining wholesale cost of natural gas. The credit will stay in place until the over-collection is corrected.

Should you have any questions, or need additional information, please contact Southwest Gas Corporation Customer Assistance at (877) 860-6020.