



Save Energy this Heating Season

When temperatures fall, monthly utility bills can rise. So, we've put together a few helpful reminders about how to save energy and money this heating season:

- Set your heating thermostat at 65°F to 68°F, health permitting, and lower it when you're away from home.
- Seal leaks around doors, windows, and other openings with caulking or weather-stripping.
- Dress for the weather even when you're inside. If it's cold outside, dress in warm layers.
- Run full loads when washing dishes or doing laundry.
- Pre-heat your oven only when necessary.
- Repair leaky faucets quickly.



DURING THE HEATING SEASON, CALL VOLUME INTO OUR BILLING OFFICE RISES. SAVE TIME WITH THESE TIPS:

- Avoid contacting us on Mondays and the day after a holiday. Call volume is the heaviest on those days.
- View, manage, and pay bills online with a MyAccount. Create one at www.swgas.com.
- Account balances can be retrieved 24/7 through our automated phone system.
- Enroll in our Equal Payment Plan to assist with monthly budgeting.
- Start, stop, or move service at www.swgas.com.

BEFORE YOU DIG, CALL



UNDERGROUND PIPELINES CAN BE LOCATED ANYWHERE.

If you suspect a natural gas leak,
from a safe place call **911** and
1.877.860.6020 immediately.

ANYTIME. ANYWHERE.

GET NATURAL GAS
SAFETY INFORMATION, AT
WWW.SW GAS.COM/SAFETY



More time for what you love

Don't waste your time managing
the clutter of paper bills. Sign
up for **Paperless Billing** through
MyAccount and you'll have more
time to enjoy the things you love.
Going paperless is a fast, easy,
and secure way to view and
pay your bills.

SIGN UP TODAY!

Visit www.swgas.com/paperless.

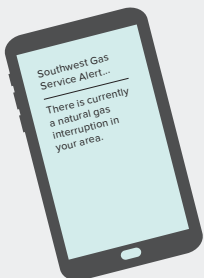
Need help paying your bill?

Residential customers who meet certain
income guidelines may qualify for utility
assistance through state programs.

Additionally, residential customers may
qualify for **Energy Share**, an emergency
fund which provides direct utility
assistance to qualified customers with
unexpected financial difficulties. For
more information, call **1-877-860-6020**
and press 0 to speak to a Customer
Assistance Representative.



GET TEXT UPDATES



In the rare instance that your natural gas service is
interrupted, Southwest Gas can send you a text message
to keep you informed. Opt in at www.swgas.com through
MyAccount or call Customer Assistance at **1-877-860-6020**.

Our notification service is free. Message and data rates may apply.



CALL 811 BEFORE YOU DIG!

