



Calling 811 is for Everyone

Many people think that calling 811 before starting a digging project only applies to excavators. But it's for homeowners, too. Unfortunately, every six minutes an underground utility line is damaged because someone decided to dig without first calling 811.*

**Know what's below.
Call before you dig.**

Natural gas lines and other utilities can be buried anywhere. That's why every digging project requires a call to 811 at least two working days in advance – even small projects like planting trees or shrubs.

So, before starting your digging project, remember to call 811. It's easy and it's free!

For more information, including our safety videos, visit swgas.com/safety.

*Common Ground Alliance



Be a good neighbor. Some homes in your area may be using natural gas, and others may not. In either case, if you smell gas, leave fast and from a safe place call 911 and Southwest Gas at 1-877-860-6020 immediately, day or night.



SMELL



HEAR



SEE



BEFORE YOU DIG, CALL



UNDERGROUND PIPELINES CAN BE LOCATED ANYWHERE.

If you suspect a natural gas leak, from a safe place call **911** and **1.877.860.6020** immediately.

ANYTIME. ANYWHERE.

GET NATURAL GAS SAFETY INFORMATION AT WWW.SWGLAS.COM/SAFETY



More time for what you love

Don't waste your time managing the clutter of paper bills. Sign up for **Paperless Billing** through MyAccount and you'll have more time to enjoy the things you love. Going paperless is a fast, easy, and secure way to view and pay your bills.

SIGN UP TODAY!

Visit www.swgas.com/paperless.

HOUSEHOLDS WITH MEDICALLY FRAGILE INDIVIDUALS

Did you know if you or someone in your household has a qualifying medical condition, you're eligible for priority natural gas service restoration if there's an interruption in your service due to an outage.

To ensure your household is on this priority list, here's what to do:

- Visit www.swgas.com and click on "Residential-Special Programs" or call us toll-free at **1-877-860-6020** to obtain a Certification of Health and/or Disability Form.
- Have a licensed physician, public health official, or social worker complete and sign the form.
- Return the form to Southwest Gas.



GET TEXT UPDATES

In the rare instance that your natural gas service is interrupted, Southwest Gas can send you a text message to keep you informed. Opt in at www.swgas.com through MyAccount or call Customer Assistance at **1-877-860-6020**.

Our notification service is free. Message and data rates may apply.

CALL 811 BEFORE YOU DIG!

