



How to Identify our Employees and Contractors

Southwest Gas technicians and approved contractors are constantly working in the areas we serve. Whether they're performing routine maintenance, completing a service call or surveying for leaks, everyone's safety is at the forefront of all we do. We've recently made it easier to identify our employees and contractors.

Easy Ways to Identify Southwest Gas Employees and Contractors:

- Ask for an identification badge. All employees and most contractors have either the Southwest Gas logo or the Southwest Gas Contractor logo on their badge.
- Observe their uniform. All employees and most contractors wear a company uniform and/or hat with logo.
- Note their vehicle. They often have the same logo that corresponds with the one on their identification badge.
- Inquire about their visit. All employees and contractors will identify themselves and the purpose of their visit.

For more information about verifying an employee or contractor, visit swgas.com/verifyemployee

As always, if you're unsure whether an individual is associated with Southwest Gas, contact us at **877-860-6020**, 24 hours a day, 7 days a week, to verify their identity.



SOUTHWEST GAS





Know what's below.
Call 811 before you dig.

UNDERGROUND PIPELINES CAN BE LOCATED ANYWHERE.

If you suspect a natural gas leak,
from a safe place call **911** and
877.860.6020 immediately.

ANYTIME. ANYWHERE.

GET NATURAL GAS
SAFETY INFORMATION AT
SWGAS.COM/SAFETY



GET TEXT UPDATES

In the rare instance that your natural gas service is interrupted, Southwest Gas can send you a text message to keep you informed. Opt in at swgas.com through MyAccount or call Customer Assistance at **877-860-6020**.

Our notification service is free. Message and data rates may apply.

Payment Assistance

Residential customers who meet certain income guidelines may qualify for utility assistance through state programs.

Additionally, residential customers may qualify for **Energy Share**, an emergency fund which provides direct utility assistance to qualified customers with unexpected financial difficulties. For more information, call **877-860-6020**.



Keep Things Simple with Paperless Billing

Less paper and less clutter are just a few clicks away! Making the switch to paperless is quick and easy through **MyAccount**. Plus, find other tools to easily manage your account online.

SIGN UP TODAY!

Visit swgas.com/residential#paperless.

CALL 811 BEFORE YOU DIG!

