

# News to Use



**SOUTHWEST GAS**

You made it happen!

thank you



**SOUTHWEST GAS**

2 Million Customers and Growing

Dear Customers:

Since 1931, we've been proud to be a part of your lives, providing safe and reliable natural gas service for families and businesses throughout Arizona, California and Nevada.

As we reach our two millionth customer milestone, I want to personally thank you for inviting us to be a part of your lives. It's a great privilege providing natural gas to you, and we're grateful that you trust us to be there when you need us.

Whether it's providing warmth for you and your family during the colder months, energy to keep your business running efficiently, or fuel for your company's fleet, we're committed to being a trustworthy resource, from the start of your morning to the end of your day.

My promise to you is that we'll continue working hard to give you the best possible customer experience. On behalf of our 2,200-plus employees, I want to once again say, "thank you." We look forward to fueling the future with you.

*John P. Hester*

John P. Hester, President and CEO

Thank you...

for letting us be a part of your lives!





Know what's **below**.  
Call **811** before you dig.

## UNDERGROUND PIPELINES CAN BE LOCATED ANYWHERE.

If you suspect a natural gas leak,  
from a safe place call **911** and  
**877.860.6020** immediately.

**ANYTIME. ANYWHERE.**

GET NATURAL GAS  
SAFETY INFORMATION AT  
[SWGAS.COM/SAFETY](http://SWGAS.COM/SAFETY)



GET TEXT UPDATES



In the rare instance that your natural gas service is interrupted, Southwest Gas can send you a text message to keep you informed. Opt in at [swgas.com](http://swgas.com) through MyAccount or call Customer Assistance at **877-860-6020**.

*Our notification service is free. Message and data rates may apply.*

## Payment Assistance

Residential customers who meet certain income guidelines may qualify for utility assistance through state programs.

Additionally, residential customers may qualify for **Energy Share**, an emergency fund which provides direct utility assistance to qualified customers with unexpected financial difficulties. For more information, call **877-860-6020**.



## More Family Time!

With paperless billing, there's no envelope to open, or paper to recycle or throw away. Sign up for **Paperless Billing** through MyAccount and give yourself a gift to enjoy every month. It's a secure, fast and easy way to view and pay your bill!

**SIGN UP TODAY!**

Visit [swgas.com/paperless](http://swgas.com/paperless).



CALL 811 BEFORE YOU DIG!

