



SOUTHWEST GAS

**NEWS
TO
USE**

OCTOBER 2019

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YOUR BILL IS GOING TO HAVE A NEW LOOK

Your Southwest Gas bill is going to have a new look very soon, based on feedback from customers just like you. We're making your new bill easier to read, placing key info where you need it most, saving you time.

- Find easy-to-read information at the top of your bill.
- Review and compare your monthly and daily usage at a glance.
- Keep up with useful info on safety, energy-saving tips and more.



ONLINE BILL PAY CUSTOMERS TAKE NOTE

Our payment address has changed to:

**Southwest Gas
PO Box 24531
Oakland, CA 94623-1531**

Please update your Bill Pay info ASAP



Visit us online at swgas.com

SUSPECT A NATURAL GAS LEAK?

Don't turn engines or equipment on or off. From a safe place call **911** & **877-860-6020** immediately.

Learn what to do and what not to do if you suspect a leak at swgas.com/safety.



GET TEXT UPDATES

In the rare instance that your natural gas service is interrupted, Southwest Gas can send you a text message to keep you informed. Opt in at swgas.com through MyAccount or call Customer Assistance at **877-860-6020**.

Our notification service is free. Message and data rates may apply.



PAYMENT ASSISTANCE

Residential customers who meet certain income guidelines may qualify for utility assistance through state programs.

Additionally, residential customers may qualify for **Energy Share**, an emergency fund that provides direct utility assistance to qualified customers with unexpected financial difficulties. For more information call **877-860-6020**.



RAISE YOUR HANDS IF YOU WANT TO REDUCE PAPER WASTE...

With paperless billing, there's no envelope to open or paper to recycle.

Sign up for **Paperless Billing** through MyAccount. It's a secure, fast and easy way to view and pay your bill!

SIGN UP TODAY!
Visit swgas.com/paperless.



CALL 811 BEFORE YOU DIG!

