



SOUTHWEST GAS

NEWS TO USE

DECEMBER 2019

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SAVE ENERGY THIS HEATING SEASON

When temperatures fall, monthly utility bills can rise. So, we've put together a few helpful reminders about how to save energy and money this heating season:

- Set your thermostat at 65°F to 68°F, health permitting, and lower it when away from home.
- Seal leaks around doors, windows and other openings with caulking or weatherstripping.
- Dress for the weather, even when you're inside. If it's cold outside, dress in warm layers.
- Change or clean your air filters regularly.
- Schedule a yearly tune-up of your heating and cooling system with a licensed contractor.



Customer Assistance wait times during heating season are typically shorter Tuesday–Friday, and longer on Mondays and the day after a holiday. Save additional time with these tips:



Download the Southwest Gas mobile app to manage your account on the go.



View, manage and pay bills online with MyAccount at swgas.com. Here you can also start, stop or move service with ease.



Retrieve account balances 24/7 through our automated phone system.



Enroll in our Equal Payment Plan and Automatic Payment Plan to save time and assist with monthly budgeting.



Visit us online at swgas.com

SUSPECT A NATURAL GAS LEAK?

*Natural gas leaks aren't just smelly.
They can be heard too.*

*Hissing or loud roaring sounds can
indicate a leak.*

*Learn more about the signs of a natural
gas leak at swgas.com/safety.*



GET TEXT UPDATES

In the rare instance that your natural gas service is interrupted, Southwest Gas can send you a text message to keep you informed. Opt in at swgas.com through MyAccount, via the Southwest Gas **mobile app** or by calling **877-860-6020**.

Our notification service is free. Message and data rates may apply.

PAYMENT ASSISTANCE

Residential customers who meet certain income guidelines may qualify for utility assistance through state programs.

Additionally, residential customers may qualify for **Energy Share**, an emergency fund that provides direct utility assistance to qualified customers with unexpected financial difficulties. For more information call **877-860-6020**.



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