



SOUTHWEST GAS

NEWS
TO
USE

AUGUST 2020

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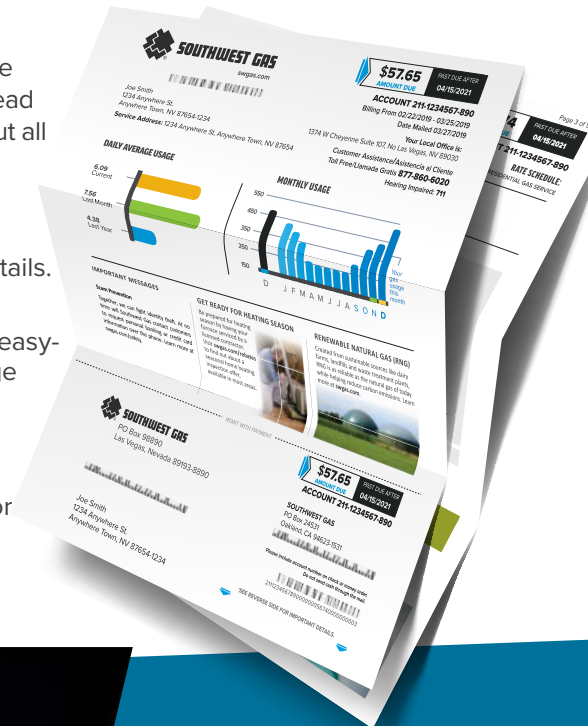


INTRODUCING YOUR NEW BILL DESIGN!

Based on feedback from customers, we're updating the look of our bill with a new, simple layout and easy-to-read language, starting soon. Your bill may look different, but all the important information will still be there!

- **Find key info where you need it most.**
Look to the upper-right corner for your account number, bill amount, and customer assistance details.
- **Curious about your natural gas usage?**
You'll be able to view your usage in two colorful, easy-to-read graphs to help manage your energy usage and save money!
- **Communication is essential.**
That's why you'll soon find important account messages, safety info, energy-saving tips and more on your new bill.

To learn more about these exciting changes visit swgas.com/newbill.



FIND HIDDEN SAVINGS!

Your home may be hiding energy savings in places you didn't even know! Explore our Energy Saving Portal at swg.opower.com to find out how natural gas is being used in your home.



Visit us online at swgas.com

GET NOTIFIED!

Make sure your account is set up to receive notifications in the event of an outage. Log on to MyAccount to review and update your phone, text and email settings today.

UNDERGROUND PIPELINES CAN BE LOCATED ANYWHERE

Out of sight shouldn't mean out of mind. Natural gas lines can be buried anywhere. If you ever suspect a gas leak, immediately go to a safe place and call **911** and Southwest Gas at **877-860-6020**. Learn how to recognize a gas leak at swgas.com/safety.



GET TEXT UPDATES

In the rare instance that your natural gas service is interrupted, Southwest Gas can send you a text message to keep you informed. Opt in at swgas.com through MyAccount or via the highly rated Southwest Gas mobile app at swgas.com/mobile-app.

*Our notification service is free.
Message and data rates may apply.*

PAYMENT ASSISTANCE

Residential customers who meet certain income guidelines may qualify for utility assistance through state programs. Additionally, residential customers may qualify for **Energy Share**, an emergency fund that provides direct utility assistance to qualified customers with unexpected financial difficulties. For more information visit swgas.com/energyshare.



GOODBYE MAILBOX, HELLO INBOX!

With paperless billing, there's no envelope to open or paper to recycle.

Sign up online through **MyAccount** or enroll via the Southwest Gas **mobile app**. It's a secure, fast and easy way to view and pay your bill!

SIGN UP TODAY!
Visit swgas.com/paperless.



CALL 811 BEFORE YOU DIG!

