

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Southwest Gas Corporation
GAS (Corp ID 905)
Status of Advice Letter 1200G
As of February 3, 2022

Subject: Modifications to Tariff Rules to Implement a "Soft Off" Process for Discontinuance of Service

Division Assigned: Energy

Date Filed: 01-10-2022

Date to Calendar: 01-12-2022

Authorizing Documents: None

Disposition:	Accepted
Effective Date:	02-09-2022

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Valerie Ontiveroz

702-876-7323

valerie.ontiveroz@swgas.com

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to
edtariffunit@cpuc.ca.gov



SOUTHWEST GAS CORPORATION

January 10, 2022

Advice Letter No. 1200-G

(U 905 G)

Public Utilities Commission of the State of California

Subject: Modifications to Tariff Rules to Implement a “Soft Off” Process for Discontinuance of Service.

Southwest Gas Corporation (Southwest Gas) hereby submits for approval by the California Public Utilities Commission (Commission) revisions to its California Gas Tariff. The tariff sheets being modified as a result of this submission are listed on Attachment A.

Purpose

The purpose of this submission is to update Southwest Gas' Rule No. 1 – Definitions to include the definition of 'Soft Off' and Rule No. 11 – Discontinuance of Service.

Tariff Revisions

Southwest Gas requests approval to revise Rule Nos. 1 and 11 of its Tariff to include a “soft off” process for use when discontinuing gas service for residential accounts. Upon a discontinuance of service per Southwest Gas' Tariff, a “soft off” occurs when a meter is read and left on for service to later be established by another customer at the same premises. Southwest Gas would maintain an active meter for no more than thirty (30) calendar days before the meter is turned off at the premises.

During a soft off period, Southwest Gas can establish service for residential customers more quickly and conveniently since a service technician would not be required to enter the premises to perform a service turn-on order; instead, Southwest Gas would only perform a meter read. Southwest Gas' current average turnaround time between discontinuing service for an existing customer and establishing service for a new customer at the same residence is approximately 15-18 days. The soft off process is expected to reduce this turnaround time since the supply of gas will already be on at the time a new customer requests to establish service.

This Advice Letter will not increase any rate or charge, cause the withdrawal of service, or conflict with any schedule or rule.



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January 10, 2022

Effective Date

Southwest Gas believes this Advice Letter should be classified as Tier 2 (Effective after Energy Division Disposition) pursuant to General Order (GO) 96-B. Southwest Gas respectfully requests that this Advice Letter be approved February 9, 2022, which is thirty (30) calendar days after the date submitted.

Protest

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based with specificity. The protest must be sent no later than 20 days after the date of this Advice Letter submission, and shall be sent by letter via U.S. Mail, email or facsimile. The address for mailing or delivering a protest to the Commission is:

ATTN: Tariff Unit
Energy Division
California Public Utilities Commission
505 Van Ness Avenue, 4th Floor
San Francisco, CA 94102
Email: edtariffunit@cpuc.ca.gov
Facsimile: 415-703-2200

Copies should also be mailed to the attention of the Director, Energy Division, Room 4004, at the same address as above and mailed, emailed or faxed to:

Ms. Valerie J. Ontiveroz
Regulatory Manager/California
Southwest Gas Corporation
P.O. Box 98510
Las Vegas, NV 89193-8510
Email: valerie.ontiveroz@swgas.com
Facsimile: 702-364-3446

Please also direct any other communications regarding this Advice Letter to the above-named individual.

Notice

Southwest Gas believes it is exempt from the notice requirements set forth in General Rule 4.2 of GO 96-B since this Advice Letter will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule that are currently in effect.



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January 10, 2022

Service

In accordance with GO 96-B, General Rule 7.2, Southwest Gas is serving copies of this Advice Letter to the utilities and interested parties shown on the attached distribution list.

Respectfully submitted,
SOUTHWEST GAS CORPORATION

By: 
Valerie J. Ontiveroz

Attachments

Distribution List

Advice Letter No. 1200-G

In conformance with GO 96-B, General Rule 4.3

The following individuals or entities have been served by electronic mail:

Amy Yip-Kikugawa, Acting Director
Public Advocates Office
amy.yip-kikugawa@cpuc.ca.gov

Pacific Gas & Electric Company
PGETariffs@pge.com

Southern California Gas Company
ROrtiz@SempraUtilities.com

San Diego Gas & Electric Company
SDG&ETariffs@SempraUtilities.com

Robert M. Pocta
Public Advocates Office
California Public Utilities Commission
robert.pocta@cpuc.ca.gov

Nathaniel Skinner
Public Advocates Office
California Public Utilities Commission
nathaniel.skinner@cpuc.ca.gov

Pearlie Sabino
Public Advocates Office
California Public Utilities Commission
pearlie.sabino@cpuc.ca.gov

ATTACHMENT A
Advice Letter No. 1200-G

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
2nd Revised Sheet No. 161	Rule No. 1 – Definitions (<i>Continued</i>)	1st Revised Sheet No. 161
2nd Revised Sheet No. 161	Rule No. 1 – Definitions (<i>Continued</i>)	1st Revised Sheet No. 161
2nd Revised Sheet No. 162	Rule No. 1 – Definitions (<i>Continued</i>)	1st Revised Sheet No. 162
Original Sheet No. 162.1	Rule No. 1 – Definitions (<i>Continued</i>)	
1st Revised Sheet No. 190	Rule No. 11 – Discontinuance of Service (<i>Continued</i>)	Original Sheet No. 190

RULE NO. 1

DEFINITIONS
(Continued)

GENERAL (Continued)

- Residential Use: Service to customers which consists of direct natural gas usage in a residential dwelling or multi-unit dwelling for space heating, air conditioning, cooking, water heating, and other residential uses; except for central heating plants serving a combination of residential and commercial uses where the commercial portion of the use is in excess of 100 Mcf per day or is more than 15 percent of the total natural gas requirements.
- Rules: Tariff sheets which set forth the application of all rates, charges, and service when such applicability is not set forth in and as a part of the rate schedules.
- Seasonal Service: Gas service to establishments which are occupied seasonally or intermittently, such as seasonal resorts, cottages, or other part-time establishments.
- Service: All pipe, valves and fittings from and including the connection at the main up to and including the stop-cock on the riser.
- Service Extension: Consists of the service as above defined when provided for a new customer at a premise not heretofore served in accordance with the service extension rule.
- Small Business Customer: Any non-residential customer with an annual consumption of less than 10,000 therms or any non-residential customer who demonstrates to the Company's satisfaction that they meet the definition of "micro-business" pursuant to California Government Code Section 14837.
- Soft Credit Check: An inquiry initiated by the Company, with the applicant's consent, to a credit agency into a prospective customer's credit to determine creditworthiness. This type of inquiry will show up on a prospective customer's credit report but will not negatively impact that customer's credit score.
- Soft Off: A meter read that occurs upon the discontinuance of service to a customer under this California Gas Tariff where the supply of gas is not turned off, and there is no new customer at the premises.

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RULE NO. 1

DEFINITIONS

(Continued)

GENERAL *(Continued)*

- Standing Nomination: A Daily Nomination which is effective for multiple Gas Days. Standing Nominations cannot exceed the term of the customer's Transportation Service Agreement. A Standing Nomination can be replaced by a new Daily Nomination or Intra-day Nomination; however, upon the expiration of such replacement Nomination, the Standing Nomination becomes effective again.
- Stub Service: A lateral pipe, including valves and fittings, from and including the connection at the main to a dead end near the curb or property line of the street in which the main is located.
- Subcustomer: A tenant in an apartment house or other business building to whom gas is resold by the customer from whom the tenant rents.
- Summer Season: Barstow, Needles, and Victorville Climate Zones: The six-month period beginning May 1 and ending October 31.
Big Bear, North Lake Tahoe, South Lake Tahoe, and Truckee Climate Zones: The six-month period beginning June 1 and ending September 30.
- Tariff Schedules: The entire body of effective rates, rentals, charges, and rules, collectively, of the Company, as set forth herein, and including title page, preliminary statement, rate schedules, rules, and sample forms.
- Tariff Sheet: An individual sheet of the tariff schedule.
- Temporary Service: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration. Service which, in the opinion of the Company, is for operations of a speculative character or the permanency of which has not been established also is considered temporary service.
- Therm: A Unit of heating value equivalent to 100,000 British Thermal Units (BTU).

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RULE NO. 1

DEFINITIONS

(Continued)

Third Party:	Any individual or public entity willing to receive monthly notifications including notices of a pending termination of service of a residential customer who is elderly and/or disabled, who is willing to be given the opportunity to arrange for payment of the customer's bill.
Tract or Subdivision:	An area for family dwellings which may be identified by filed subdivision plans or as an area in which a group of dwellings may be constructed about the same time, either by a large-scale builder or by several builders working on a coordinated basis.
Transmission Main:	A pipeline installed for the purpose of transporting gas from a source of supply to a high pressure distribution main, distribution main, storage facility, or large volume customer(s).
Unit of Demand:	For the natural gas use (other than P1) of each customer, the unit or units of demand shall be the average daily requirement, expressed in therms, in each priority class of that customer during normal operations in the immediately preceding curtailment year or such average daily requirement in the immediately preceding month of August, whichever is higher. In determining the unit of demand, changes in a customer's requirement caused by an addition or reduction in facilities or by a definite addition or reduction in facilities or by a definite change in operations may be considered by the Company. A unit of demand shall be determined by the Company separately for the P2-A, P2-B, P3, P4, and P5 use of each customer with such use as of the first day of each curtailment year.
Winter Off-Peak Season:	<p>Barstow, Needles, and Victorville Climate Zones: The two-month period beginning March 1 and ending April 30 and the full month of November (1-30).</p> <p>Big Bear, North Lake Tahoe, South Lake Tahoe, and Truckee Climate Zones: The two-month period beginning April 1 and ending May 31 and the full month of November (1-30).</p> <p>This will be displayed on customer bills as Spring/Fall.</p>

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RULE NO. 1

DEFINITIONS

(Continued)

Winter Season: Barstow, Needles, and Victorville Climate Zones: The six-month period beginning December 1 and ending February 28, or February 29 when applicable.

Big Bear, North Lake Tahoe, South Lake Tahoe, and Truckee Climate Zones: The six-month period beginning December 1 and ending March 30.

Workday: The time period between 8 a.m. and 5 p.m., Monday through Friday, excluding holidays.

RULE NO. 11

DISCONTINUANCE OF SERVICE

(Continued)

C. SERVICE DETRIMENTAL TO OTHER CUSTOMERS

The Company will not establish service to equipment the operation of which will be detrimental to the service of its other customers, and will discontinue gas service to any customer who shall continue to operate such equipment after having been directed by the Company to cease such operation.

D. UNAUTHORIZED USE

The Company may discontinue service if the acts of the customer or the conditions upon his/her premises indicate an intent to deny the Company full compensation for services rendered, including, but not limited to, tampering or unauthorized use. Discontinuance of service for nonpayment of a bill for unauthorized use shall be in accordance with the provisions of Section A of this Rule.

E. NONCOMPLIANCE WITH THE COMPANY'S RULES

Unless otherwise specifically provided, the Company shall have the right to discontinue gas service to a customer for noncompliance with any of these tariff schedules if, after at least 5 days' notice thereof, the customer shall not have complied therewith.

F. CUSTOMER'S REQUEST FOR SERVICE DISCONTINUANCE

1. A customer about to vacate the premises shall give the Company not less than 5 days' notice thereof in writing and shall state the date that they wish service to be discontinued. The customer will be held responsible for all gas service furnished at the premises until such notice is received.
2. To discontinue service, the Company will either read the meter for a new customer, turn off the supply of gas, or perform a soft off. Soft offs will only be performed at residential dwellings where an indoor meter or indoor meter set assembly, as defined by the Company, is not known to exist. The Company will turn off the supply of gas no more than 30 calendar days after the soft off. If the soft off or turn off date falls on a Saturday, Sunday, or state or federal holiday, the date may be continued to the next business day, and in all events, the Company may extend the dates on account of weather conditions.

ADVICE LETTER NO. 1200
ATTACHMENT B

Tariff Sheet Redlines

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
California Gas Tariff

Canceling _____ Cal. P.U.C. Sheet No. _____
_____ Cal. P.U.C. Sheet No. _____

Soft Off:

A meter read that occurs upon the discontinuance of service to a customer under this California Gas Tariff where the supply of gas is not turned off, and there is no new customer at the premises.

Advice Letter No. _____ Issued by ~~Justin Lee Brown~~ Amy L. Timperley Date Filed _____ Effective _____
Decision No. _____ ~~Senior~~ Vice President Resolution No. _____

RULE NO. 1

DEFINITIONS

(Continued)

GENERAL (Continued)

Standing Nomination: A Daily Nomination which is effective for multiple Gas Days. Standing Nominations cannot exceed the term of the customer's Transportation Service Agreement. A Standing Nomination can be replaced by a new Daily Nomination or Intra-day Nomination; however, upon the expiration of such replacement Nomination, the Standing Nomination becomes effective again.

Stub Service: A lateral pipe, including valves and fittings, from and including the connection at the main to a dead end near the curb or property line of the street in which the main is located.

Subcustomer: A tenant in an apartment house or other business building to whom gas is resold by the customer from whom the tenant rents.

Summer Season: Barstow, Needles, and Victorville Climate Zones: The six-month period beginning May 1 and ending October 31.

Big Bear, North Lake Tahoe, South Lake Tahoe, and Truckee Climate Zones: The six-month period beginning June 1 and ending September 30.

Tariff Schedules: The entire body of effective rates, rentals, charges, and rules, collectively, of the Company, as set forth herein, and including title page, preliminary statement, rate schedules, rules, and sample forms.

Tariff Sheet: An individual sheet of the tariff schedule.

Temporary Service: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration. Service which, in the opinion of the Company, is for operations of a speculative character or the permanency of which has not been established also is considered temporary service.

Therm: A Unit of heating value equivalent to 100,000 British Thermal Units (BTU).

~~Third Party: Any individual or public entity willing to receive monthly notifications including notices of a pending termination of service~~

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
California Gas Tariff

Canceling _____ Cal. P.U.C. Sheet No. _____
_____ Cal. P.U.C. Sheet No. _____

~~of a residential customer who is elderly and/or disabled, who is willing to be given the opportunity to arrange for payment of the customer's bill.~~

Advice Letter No. _____ Issued by ~~Justin Lee Brown~~ Amy L. Timperley Date Filed _____ Effective _____
Decision No. _____ ~~Senior~~ Vice President Resolution No. _____

RULE NO. 1

DEFINITIONS

(Continued)

- Third Party: Any individual or public entity willing to receive monthly notifications including notices of a pending termination of service of a residential customer who is elderly and/or disabled, who is willing to be given the opportunity to arrange for payment of the customer's bill.
- Tract or Subdivision: An area for family dwellings which may be identified by filed subdivision plans or as an area in which a group of dwellings may be constructed about the same time, either by a large-scale builder or by several builders working on a coordinated basis.
- Transmission Main: A pipeline installed for the purpose of transporting gas from a source of supply to a high pressure distribution main, distribution main, storage facility, or large volume customer(s).
- Unit of Demand: For the natural gas use (other than P1) of each customer, the unit or units of demand shall be the average daily requirement, expressed in therms, in each priority class of that customer during normal operations in the immediately preceding curtailment year or such average daily requirement in the immediately preceding month of August, whichever is higher. In determining the unit of demand, changes in a customer's requirement caused by an addition or reduction in facilities or by a definite addition or reduction in facilities or by a definite change in operations may be considered by the Company. A unit of demand shall be determined by the Company separately for the P2-A, P2-B, P3, P4, and P5 use of each customer with such use as of the first day of each curtailment year.
- Winter Off-Peak Season: Barstow, Needles, and Victorville Climate Zones: The two-month period beginning March 1 and ending April 30 and the full month of November (1-30).

Big Bear, North Lake Tahoe, South Lake Tahoe, and Truckee Climate Zones: The two-month period beginning April 1 and ending May 31 and the full month of November (1-30).

This will be displayed on customer bills as Spring/Fall.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
California Gas Tariff

Canceling _____ Cal. P.U.C. Sheet No. _____
_____ Cal. P.U.C. Sheet No. _____

~~Winter Season:~~

~~Barstow, Needles, and Victorville Climate Zones: The six-month period beginning December 1 and ending February 28, or February 29 when applicable.~~

~~Big Bear, North Lake Tahoe, South Lake Tahoe, and Truckee Climate Zones: The six-month period beginning December 1 and ending March 30.~~

Advice Letter No. _____ Issued by ~~Justin Lee Brown~~ Amy L. Timperley Date Filed _____ Effective _____
Decision No. _____ ~~Senior~~ Vice President Resolution No. _____

RULE NO. 1

DEFINITIONS

(Continued)

Winter Season:

Barstow, Needles, and Victorville Climate Zones: The six-month period beginning December 1 and ending February 28, or February 29 when applicable.

Big Bear, North Lake Tahoe, South Lake Tahoe, and Truckee Climate Zones: The six-month period beginning December 1 and ending March 30.

Workday:

The time period between 8 a.m. and 5 p.m., Monday through Friday, excluding holidays.

RULE NO. 11

DISCONTINUANCE OF SERVICE

(Continued)

C. SERVICE DETRIMENTAL TO OTHER CUSTOMERS

The Company will not establish service to equipment the operation of which will be detrimental to the service of its other customers, and will discontinue gas service to any customer who shall continue to operate such equipment after having been directed by the Company to cease such operation.

D. UNAUTHORIZED USE

The Company may discontinue service if the acts of the customer or the conditions upon his/her premises indicate an intent to deny the Company full compensation for services rendered, including, but not limited to, tampering or unauthorized use. Discontinuance of service for nonpayment of a bill for unauthorized use shall be in accordance with the provisions of Section A of this Rule.

E. NONCOMPLIANCE WITH THE COMPANY'S RULES

Unless otherwise specifically provided, the Company shall have the right to discontinue gas service to a customer for noncompliance with any of these tariff schedules if, after at least 5 days' notice thereof, the customer shall not have complied therewith.

F. CUSTOMER'S REQUEST FOR SERVICE DISCONTINUANCE

1. A customer about to vacate the premises shall give the Company not less than 5 days' notice thereof in writing and shall state the date that they wish service to be discontinued. The customer will be held responsible for all gas service furnished at the premises until such notice is received.

2. To discontinue service, the Company will either read the meter for a new customer, turn off the supply of gas, or perform a soft off. Soft offs will only be performed at residential dwellings where an indoor meter or indoor meter set assembly, as defined by the Company, is not known to exist. The Company will turn off the supply of gas no more than 30 calendar days after the soft off. If the soft off or turn off date falls on a Saturday, Sunday, or state or federal holiday, the date may be continued to the next business day, and in all events, the Company may extend the dates on account of weather conditions.



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.:

Utility type:

ELC GAS WATER
 PLC HEAT

Contact Person:

Phone #:
E-mail:
E-mail Disposition Notice to:

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #:

Tier Designation:

Subject of AL:

Keywords (choose from CPUC listing):

AL Type: Monthly Quarterly Annual One-Time Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? Yes No

Requested effective date:

No. of tariff sheets:

Estimated system annual revenue effect (%):

Estimated system average rate effect (%):

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected:

Service affected and changes proposed¹:

Pending advice letters that revise the same tariff sheets:

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name:
Title:
Utility Name:
Address:
City: State:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Name:
Title:
Utility Name:
Address:
City: State:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

ENERGY Advice Letter Keywords

Affiliate	Direct Access	Preliminary Statement
Agreements	Disconnect Service	Procurement
Agriculture	ECAC / Energy Cost Adjustment	Qualifying Facility
Avoided Cost	EOR / Enhanced Oil Recovery	Rebates
Balancing Account	Energy Charge	Refunds
Baseline	Energy Efficiency	Reliability
Bilingual	Establish Service	Re-MAT/Bio-MAT
Billings	Expand Service Area	Revenue Allocation
Bioenergy	Forms	Rule 21
Brokerage Fees	Franchise Fee / User Tax	Rules
CARE	G.O. 131-D	Section 851
CPUC Reimbursement Fee	GRC / General Rate Case	Self Generation
Capacity	Hazardous Waste	Service Area Map
Cogeneration	Increase Rates	Service Outage
Compliance	Interruptible Service	Solar
Conditions of Service	Interutility Transportation	Standby Service
Connection	LIEE / Low-Income Energy Efficiency	Storage
Conservation	LIRA / Low-Income Ratepayer Assistance	Street Lights
Consolidate Tariffs	Late Payment Charge	Surcharges
Contracts	Line Extensions	Tariffs
Core	Memorandum Account	Taxes
Credit	Metered Energy Efficiency	Text Changes
Curtable Service	Metering	Transformer
Customer Charge	Mobile Home Parks	Transition Cost
Customer Owned Generation	Name Change	Transmission Lines
Decrease Rates	Non-Core	Transportation Electrification
Demand Charge	Non-firm Service Contracts	Transportation Rates
Demand Side Fund	Nuclear	Undergrounding
Demand Side Management	Oil Pipelines	Voltage Discount
Demand Side Response	PBR / Performance Based Ratemaking	Wind Power
Deposits	Portfolio	Withdrawal of Service
Depreciation	Power Lines	