PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



Southwest Gas Corporation GAS (Corp ID 905) Status of Advice Letter 1263G As of August 1, 2023

Subject: Revisions to Customer Bill Form 927.0

Division Assigned: Energy

Date Filed: 06-07-2023

Date to Calendar: 06-14-2023

Authorizing Documents: None

Disposition: Accepted

Effective Date: 07-07-2023

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Valerie J. Ontiveroz (702) 876-7323

valerie.ontiveroz@swgas.com

PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

Advice Letter Number
Name of Filer
CPUC Corporate ID number of Filer
Subject of Filing
Date Filed
Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
Effective Date of Filing
Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to edtariffunit@cpuc.ca.gov



June 8, 2023

ATTN: Tariff Unit, Energy Division

edtariffunit@cpuc.ca.gov

California Public Utilities Commission 505 Van Ness Avenue, Room 4005

San Francisco, CA 94102

Subject: Southwest Gas Corporation (U 905 G)

Advice Letter No. 1263 - Substitute Sheet Submission

Enclosed please find Southwest Gas Corporation's (Southwest Gas) tariff Sheet No. 6 and Advice Letter (AL) Summary that were originally included in AL 1263, submitted on June 7, 2023. AL 1263 requests authorization to modify Southwest Gas' tariff and Customer Bill Form (Form 927.0) to add an "Overnight/Express Ship" remittance option to make a distinction between the "Regular Mail" and "Overnight/Express Ship" remittance addresses. Tariff Sheet No. 6 contains the Table of Contents that references Form 927.0

The purpose of this transmittal is to correct the revision numbers used in tariff Sheet No. 6 from "37th Revised, Canceling 36th Revised" to "38th Revised, Canceling 37th Revised." Additionally, the original AL Summary sheet inadvertently noted "procurement" in the "Keywords (choose from CPUC listing)" section and has been corrected to "form."

Southwest Gas respectfully requests that the enclosed tariff Sheet No. 6 replace the originally submitted tariff sheet in AL 1263. No other tariff sheets in AL 1263 are affected as a result of this correction.

In accordance with General Order 96-B, General Rule 7.5.1, Southwest Gas is serving copies of this substitute sheet submission to the utilities and interested parties shown on the attached list.

Respectfully submitted,

SOUTHWEST GAS CORPORATION

By:

Valerie J. Ontiveroz

Attachment

Distribution List

Advice Letter No. 1263-G

In conformance with GO 96-B, General Rule 4.3

The following individuals or entities have been served by electronic mail:

Matt Baker, Director Public Advocates Office Matt.Baker@cpuc.ca.gov

Pacific Gas & Electric Company PGETariffs@pge.com

Southern California Gas Company GLenart@socalgas.com
Tariffs@socalgas.com

San Diego Gas & Electric Company SDG&ETariffs@SempraUtilities.com

Robert M. Pocta
Public Advocates Office
California Public Utilities Commission
robert.pocta@cpuc.ca.gov

Nathaniel Skinner
Public Advocates Office
California Public Utilities Commission
nathaniel.skinner@cpuc.ca.gov

Scott Blaising blaising@braunlegal.com

Jim Mosher copperbeechlic@gmail.com

Kevin Johnston KVNJ@yahoo.com

California Gas Tariff

38th Revised Cal. P.U.C. Sheet No. 6
37th Revised Cal. P.U.C. Sheet No. 6

TABLE OF CONTENTS (Continued)

Canceling _

		(Continued)		
 <u>F</u>	ORM NO.	AGREEMENTS, APPLICATIONS & CONTRACTS	CAL. P.U.C. SHEET NOS.	
	902.4	Application for California Alternate Rates for Energy (CARE) Program for Qualified Agricultural Employee Housing Facilities (11/2020)	295	
	902.6	Application for California Alternate Rates for Energy (CARE) Program (New and Recertification) (05/2022)	296	
	902.15	Customer Declaration of Eligibility for Baseline Rates (California) (11/2020)	297	
	902.16	CARE Program Application for Tenants of Submetered Residential Facilities (New and Recertification) (05/2022)	298	
		Held for Future Use	299	
	912.0	California Micro-Business Declaration (11/2020)	300	
	913.1	Mobilehome Park Utility Conversion Program Application (06/2021)	300.1	
	913.2	Mobilehome Park Utility Conversion Program Agreement (09/2021)	300.2	
	913.9	Certification of Health and/or Disability Condition (11/2020)	301	
	923.0	Automatic Payment Plan Application and Agreement (09/2020)	302	
		Held for Future Use	303/304	
		BILLS AND INVOICES	-	
	860.4	Invoice/Statement (04/1991)	305	
	925.0	Remittance Return (03/2010)	306	
	927.0	Customer Bill (03/2023 / y23, m6, v8)	307	Т
		Held for Future Use	307.1	
	936.0	Excess Service Statement (08/2008)	308	
		Held for Future Use	309	

Advice Letter No. 1263 | Ssued by Date Filed June 7, 2023 |
Decision No. Chief Regulatory Officer | Resolution No.





California Public Utilities Commission

ADVICE LETTER UMMARY



LIVEROT OTHERT				
MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)				
Company name/CPUC Utility No.:				
Utility type: ELC GAS WATER PLC HEAT	Contact Person: Phone #: E-mail: E-mail Disposition Notice to:			
EXPLANATION OF UTILITY TYPE ELC = Electric GAS = Gas WATER = Water PLC = Pipeline HEAT = Heat WATER = Water	(Date Submitted / Received Stamp by CPUC)			
Advice Letter (AL) #:	Tier Designation:			
Subject of AL:				
Keywords (choose from CPUC listing):				
AL Type: Monthly Quarterly Annu-				
ii At submined in compliance with a Commissi	on order, indicate relevant Decision/Resolution #:			
Does AL replace a withdrawn or rejected AL? I	f so, identify the prior AL:			
Summarize differences between the AL and the prior withdrawn or rejected AL:				
Confidential treatment requested? Yes No				
If yes, specification of confidential information: Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:				
Resolution required? Yes No				
Requested effective date:	No. of tariff sheets:			
Estimated system annual revenue effect (%):				
Estimated system average rate effect (%):				
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).				
Tariff schedules affected:				
Service affected and changes proposed ^{1:}				
Pending advice letters that revise the same tariff sheets:				

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Email: EDTariffUnit@cpuc.ca.gov

Name:

Title:

Utility Name: Address:

City: State:

Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx:

Email:

Name:

Title:

Utility Name:

Address:

City: State:

Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx:

Email:

ENERGY Advice Letter Keywords

Affiliate	Direct Access	Preliminary Statement
Agreements	Disconnect Service	Procurement
Agriculture	ECAC / Energy Cost Adjustment	Qualifying Facility
Avoided Cost	EOR / Enhanced Oil Recovery	Rebates
Balancing Account	Energy Charge	Refunds
Baseline	Energy Efficiency	Reliability
Bilingual	Establish Service	Re-MAT/Bio-MAT
Billings	Expand Service Area	Revenue Allocation
Bioenergy	Forms	Rule 21
Brokerage Fees	Franchise Fee / User Tax	Rules
CARE	G.O. 131-D	Section 851
CPUC Reimbursement Fee	GRC / General Rate Case	Self Generation
Capacity	Hazardous Waste	Service Area Map
Cogeneration	Increase Rates	Service Outage
Compliance	Interruptible Service	Solar
Conditions of Service	Interutility Transportation	Standby Service
Connection	LIEE / Low-Income Energy Efficiency	Storage
Conservation	LIRA / Low-Income Ratepayer Assistance	Street Lights
Consolidate Tariffs	Late Payment Charge	Surcharges
Contracts	Line Extensions	Tariffs
Core	Memorandum Account	Taxes
Credit	Metered Energy Efficiency	Text Changes
Curtailable Service	Metering	Transformer
Customer Charge	Mobile Home Parks	Transition Cost
Customer Owned Generation	Name Change	Transmission Lines
Decrease Rates	Non-Core	Transportation Electrification
Demand Charge	Non-firm Service Contracts	Transportation Rates
Demand Side Fund	Nuclear	Undergrounding
Demand Side Management	Oil Pipelines	Voltage Discount
Demand Side Response	PBR / Performance Based Ratemaking	Wind Power
Deposits	Portfolio	Withdrawal of Service
Depreciation	Power Lines	



June 7, 2023

Advice Letter No. 1263-G

(U 905 G)

Public Utilities Commission of the State of California

Subject: Revisions to Customer Bill Form 927.0

Southwest Gas Corporation (Southwest Gas) hereby submits for approval by the California Public Utilities Commission (Commission) revisions to its California Gas Tariff. The tariff sheets being modified as a result of this submission are listed on Attachment A.

Purpose

Southwest Gas provides customers several ways to remit payment. The mail payment option can currently be completed by sending the payment and remittance slip portion of the customer bill to the specified PO Box via regular postal service. Given that PO Boxes cannot receive expedited mail delivery such as FedEx or UPS, customers have sent their payments via FedEx to local physical Southwest Gas office locations. Due to the time it may take to forward those mail payments to the appropriate payment processing location, a delay in payment receipt may occur.

The purpose of this Advice Letter is to revise Southwest Gas' Customer Bill Form (Form 927.0) to add an "Overnight/Express Ship" remittance option to make a distinction between the "Regular Mail" and "Overnight/Express Ship" remittance addresses.

Requested Tariff Revision to Customer Bill Form

Southwest Gas revises page 2 of the Customer Bill Form to add the following language denoted in red¹:

 Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

¹ Due to the bill construct with Southwest Gas' billing contractor, the bill is broken down into 3 parts for implementation purposes and each part contains a different Form Revision date, i.e., page 2 is y23, m6, v8.



Advice Letter No. 1263-G Page 2 June 7, 2023













This Advice Letter will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule.

Effective Date

Southwest Gas believes this submittal Advice Letter should be classified as Tier 2 (Effective After Energy Division Disposition) pursuant to General Order (GO) 96-B. Southwest Gas respectfully requests that this Advice Letter be made effective July 7, 2023, which is thirty (30) calendar days after the date submitted.

Protest

Anyone may protest this Advice Letter to the Commission's Energy Division. The protest must state the grounds upon which it is based with specificity and must be sent no later than 20 days after the date of this Advice Letter submission. Protests are to be submitted electronically to the Commission's Energy Division at:

Email: edtariffunit@cpuc.ca.gov

In addition, protests and all other correspondence regarding this Advice Letter should be sent electronically to:

Ms. Valerie J. Ontiveroz Regulatory Manager/California

Email: valerie.ontiveroz@swgas.com

regserve@swgas.com

Notice

Southwest Gas believes it is exempt from the notice requirements set forth in General Rule 4.2 of GO 96-B, since this Advice Letter will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule that are currently in effect.



Advice Letter No. 1263-G Page 3 June 7, 2023

Service

In accordance with GO 96-B, General Rule 7.2, Southwest Gas is serving copies of this Advice Letter and related tariff sheets to the utilities and interested parties shown on the attached list.

Respectfully submitted,

SOUTHWEST GAS CORPORATION

Valerie I Ontivero

Attachments

Distribution List

Advice Letter No. 1263-G

In conformance with GO 96-B, General Rule 4.3

The following individuals or entities have been served by electronic mail:

Matt Baker, Director Public Advocates Office Matt.Baker@cpuc.ca.gov

Pacific Gas & Electric Company PGETariffs@pge.com

Southern California Gas Company GLenart@socalgas.com
Tariffs@socalgas.com

San Diego Gas & Electric Company SDG&ETariffs@SempraUtilities.com

Robert M. Pocta
Public Advocates Office
California Public Utilities Commission
robert.pocta@cpuc.ca.gov

Nathaniel Skinner
Public Advocates Office
California Public Utilities Commission
nathaniel.skinner@cpuc.ca.gov

Scott Blaising blaising@braunlegal.com

Jim Mosher copperbeechlic@gmail.com

Kevin Johnston KVNJ@yahoo.com

ATTACHMENT A Advice Letter No. 1263-G

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
37th Revised Sheet No. 6	Table of Contents (Continued)	36th Revised Sheet No. 6
6th Revised Sheet No. 307	Customer Bill (Form 927.0 03/2023 / y23, m6, v8)	5th Revised Sheet No. 307

37th Revised Cal. P.U.C. Sheet No. 6
36th Revised Cal. P.U.C. Sheet No. 6

TABLE OF CONTENTS (Continued)

Canceling

(Continued)				
FORM NO.	CAL. P.U.C. SHEET NOS.			
902.4	902.4 Application for California Alternate Rates for Energy (CARE) Program for Qualified Agricultural Employee Housing Facilities (11/2020)			
902.6	Application for California Alternate Rates for Energy (CARE) Program (New and Recertification) (05/2022)	296		
902.15	Customer Declaration of Eligibility for Baseline Rates (California) (11/2020)	297		
902.16	CARE Program Application for Tenants of Submetered Residential Facilities (New and Recertification) (05/2022)	298		
	Held for Future Use	299		
912.0	California Micro-Business Declaration (11/2020)	300		
913.1	Mobilehome Park Utility Conversion Program Application (06/2021)	300.1		
913.2	Mobilehome Park Utility Conversion Program Agreement (09/2021)	300.2		
913.9	Certification of Health and/or Disability Condition (11/2020)	301		
923.0	Automatic Payment Plan Application and Agreement (09/2020)	302		
	Held for Future Use	303/304		
BILLS AND INVOICES				
860.4	Invoice/Statement (04/1991)	305		
925.0	Remittance Return (03/2010)	306		
927.0	Customer Bill (03/2023 / y23, m6, v8)	307		
	Held for Future Use	307.1		
936.0	Excess Service Statement (08/2008)	308		
	Held for Future Use	309		

	issued by	Date Filed June 1, 2023
Advice Letter No. 1263	Amy L. Timperley	Effective
Decision No.	Chief Regulatory Officer	Resolution No

SOUTHWEST GAS CORPORATION P.O. Box 98510

Las Vegas, Nevada 89193-8510

Canceling 6th Revised Cal. P.U.C. Sheet No. 307 Cal. P.U.C. Sheet No. 307

California Gas Tariff	Canceling <u>5th Revised</u> Cal. P.U.C. Sheet No	307
	CUSTOMER BILL (FORM 927.0 03/2023 / y23, m6, v8)	
	(See Attached Form)	
IF ACTU	IAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY	

Advice Letter No. 1263 | Issued by Date Filed June 7, 2023 |
Decision No. Chief Regulatory Officer | Resolution No. |





Service Address:

\$ AMOUNT DUE

ACCOUNT

Billing From

Date Mailed

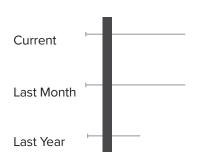
Your Local Office is:

13471 Mariposa Road, Victorville, CA 92395

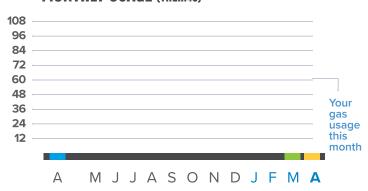
Customer Solutions/Soluciones al Cliente Toll Free/Llamada Gratis 877-860-6020

Hearing Impaired: 711

DAILY AVERAGE USAGE (THERMS)



MONTHLY USAGE (THERMS)



REMIT WITH PAYMENT



Las Vegas, Nevada 89193-8890

(NOT FOR PAYMENTS)

للبلورون للوريا لورايا وباران وبالوالوا والورون اللاياور



PAST DUE AFTER

ACCOUNT

SEND PAYMENTS TO:

SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531

التلبيين التبيالي ليابيانيا لياليا ليابي بالالياب

Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



*SEE REVERSE SIDE FOR IMPORTANT DETAILS.





NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CALIFORNIA CUSTOMERS

Baseline - Baseline volumes provide residential natural gas customers with an amount of gas for basic energy needs at a lower rate.

Basic Service Charge and Gas Usage Charge - These charges recover the costs of operating the natural gas distribution system.

Billing Factor - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

California (CA) Climate Credit - The CA Climate Credit is a payment from a State program designed to fight climate change by limiting the amount of greenhouse gases that our largest pollution sources emit into the atmosphere. As a residential customer in California you will receive the CA Climate Credit reflected on your billing cycle, you may see your CA Climate Credit reflected on your May bill). Should you have any credit balance that is carried over to your following month's bill, you may request a refund by check instead of having the carryover balance applied to your bill. To request a refund check of your CA Climate Credit carryover balance, please call SWG at our toll-free number (Ilamada gratis) at 1-877-860-6020.

the carryover balance applied to your bill. To request a refund check of your CA Climate Credit carryover balance, please call SWG at our toll-free number (llamada gratis) at 1-877-860-6020.

CARE Discount - The California Alternate Rates for Energy program provides a 20 percent discount to income-qualified customers at their primary residence.

CPUC Surcharge - The California Public Utilities Commission Surcharge recovers the cost of regulation by the CPUC.

Customer Buried Gas Piping - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

Deposits - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in

Disconnection of Service at Customer Request - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

Electronic Check Conversion - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

Emergency Service - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern California 1-800-867-9091, Northern California 1-800-772-4555, or Needles, 1-800-447-5422.

Monthly Gas Cost - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

Notice to Employers -Request a Safety Data Sheet (SDS) for natural gas by calling Energy Services at 1-800-654-2765 or visiting swgas.com/emergencysafety. Please ensure your employees know how to obtain SDS information.

Past Due Date/Late Pay Charge - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may

be added to any past due amount.

PPP Surcharge - The Public Purpose Program Surcharge recovers the cost of public benefit programs such as the California Alternate Rates for Energy (CARE) program, energy efficiency and research and development as ordered by the California State Legislature.

Rates and Other Information - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at swgas.com.

Right of Access and Bill Estimation - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

Service Establishment and Reestablishment Charge - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, Southwest Gas may require the delinquent bill to be paid before service will be restored. Non-residential customers will be charged reconnection fees. Residential customers will be charged reconnection is requested.

Special Services - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off; any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

If you believe there is an error on your bill or have a question about your service, please call **SWG** Customer Assistance at **(877) 860-6020**. If you are not satisfied with SWG's response, you may submit a billing or service complaint to the California Public Utilities Commission (CPUC) Consumer Affairs Branch (CAB), at http://www.cpuc.ca.gov/complaints/. CAB can also be reached by telephone at 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday) or mail at California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102.

If your complaint is **specifically regarding the accuracy of your bill**, please contact CAB for assistance to avoid having service turned **off** while you wait for the outcome of a complaint. CAB will provide you with instructions on how to mail a check or money order for the disputed amount of your bill that will be held by the CPUC pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which provides direct assistance relaying telephone conversations. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free numbers below to be routed to the California Relay Service provider.

Language	TTY/VCO/HCO Voice	Voice to TTY/VCO/HCO	From or to Speech-to-Speech
English	1-800-735-2929	1-800-735-2922	1-800-854-7784
Spanish	1-800-855-3000	1-800-855-3000	1-800-854-7784

Payments - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to myaccount.swgas.com to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2. See below for additional payment options.

RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS

HELPING OTHERS THROUGH ENERGY SHARE Your monthly donation to Energy Share provides emergency aid to neighbors in need. Select an amount and your local Energy Share assistance agency will do the rest. ENERGY SHARE $_{\scriptscriptstyle{\mathsf{TM}}}$ **Customer Giving** Powered by Southwest Gas \$**5** ^{\$}10 \$4

Thank you for donating to Energy Share. Your generosity provides emergency energy assistance to people in our community who need a helping hand.



WAYS TO PAY

ONLINE



swgas.com

MOBILE APP



Download

PHONE



877-860-6020

REGULAR MAIL



PO Box 24531 Oakland, CA 94623-1531 **OVERNIGHT/ EXPRESS SHIP**



attn: Southwest Gas Lockbox 501 Canal Blvd. Suite E Richmond, CA 94804

PAY LOCATIONS



mvaccount.swgas.com/ paystation

PREVIOUS BILLING:

Previous Balance

\$



ACCOUNT

RATE SCHEDULE:

\$ **Balance Forward**

CURRENT BILLING: 31 DAYS METER READING

Current **Previous** **Billing Factor**

Total Therms

Next meter r	read date is:	
Charges		Cost
Sign up for paperless Billing at www.swga:	is.com	





California Public Utilities Commission

ADVICE LETTER UMMARY



LIVEROT OTHERT				
MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)				
Company name/CPUC Utility No.:				
Utility type: ELC GAS WATER PLC HEAT	Contact Person: Phone #: E-mail: E-mail Disposition Notice to:			
EXPLANATION OF UTILITY TYPE ELC = Electric GAS = Gas WATER = Water PLC = Pipeline HEAT = Heat WATER = Water	(Date Submitted / Received Stamp by CPUC)			
Advice Letter (AL) #:	Tier Designation:			
Subject of AL:				
Keywords (choose from CPUC listing):				
AL Type: Monthly Quarterly Annu-				
ii At submined in compliance with a Commissi	on order, indicate relevant Decision/Resolution #:			
Does AL replace a withdrawn or rejected AL? I	f so, identify the prior AL:			
Summarize differences between the AL and the prior withdrawn or rejected AL:				
Confidential treatment requested? Yes No				
If yes, specification of confidential information: Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:				
Resolution required? Yes No				
Requested effective date:	No. of tariff sheets:			
Estimated system annual revenue effect (%):				
Estimated system average rate effect (%):				
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).				
Tariff schedules affected:				
Service affected and changes proposed ^{1:}				
Pending advice letters that revise the same tariff sheets:				

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Email: EDTariffUnit@cpuc.ca.gov

Name:

Title:

Utility Name: Address:

City: State:

Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx:

Email:

Name:

Title:

Utility Name:

Address:

City: State:

Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx:

Email:

ENERGY Advice Letter Keywords

Affiliate	Direct Access	Preliminary Statement
Agreements	Disconnect Service	Procurement
Agriculture	ECAC / Energy Cost Adjustment	Qualifying Facility
Avoided Cost	EOR / Enhanced Oil Recovery	Rebates
Balancing Account	Energy Charge	Refunds
Baseline	Energy Efficiency	Reliability
Bilingual	Establish Service	Re-MAT/Bio-MAT
Billings	Expand Service Area	Revenue Allocation
Bioenergy	Forms	Rule 21
Brokerage Fees	Franchise Fee / User Tax	Rules
CARE	G.O. 131-D	Section 851
CPUC Reimbursement Fee	GRC / General Rate Case	Self Generation
Capacity	Hazardous Waste	Service Area Map
Cogeneration	Increase Rates	Service Outage
Compliance	Interruptible Service	Solar
Conditions of Service	Interutility Transportation	Standby Service
Connection	LIEE / Low-Income Energy Efficiency	Storage
Conservation	LIRA / Low-Income Ratepayer Assistance	Street Lights
Consolidate Tariffs	Late Payment Charge	Surcharges
Contracts	Line Extensions	Tariffs
Core	Memorandum Account	Taxes
Credit	Metered Energy Efficiency	Text Changes
Curtailable Service	Metering	Transformer
Customer Charge	Mobile Home Parks	Transition Cost
Customer Owned Generation	Name Change	Transmission Lines
Decrease Rates	Non-Core	Transportation Electrification
Demand Charge	Non-firm Service Contracts	Transportation Rates
Demand Side Fund	Nuclear	Undergrounding
Demand Side Management	Oil Pipelines	Voltage Discount
Demand Side Response	PBR / Performance Based Ratemaking	Wind Power
Deposits	Portfolio	Withdrawal of Service
Depreciation	Power Lines	