

**PUBLIC UTILITIES COMMISSION**

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



June 12, 2024

**Advice Letter 1295-G/G-A**

Valerie J. Ontiveroz  
Regulatory Manager/California  
Southwest Gas Corporation  
PO Box 98510  
Las Vegas, NV 89193-8510

**SUBJECT: Revision to Rule No. 9 Rendering and Payment of Bills**

Dear Ms. Ontiveroz;

SWG Advice Letter 1295-G/G-A is effective as of June 1, 2024.

Sincerely,

A handwritten signature in black ink that reads "Leuwam Tesfai".

Leuwam Tesfai  
Deputy Executive Director for Energy and Climate Policy/  
Director, Energy Division  
California Public Utilities Commission



# **SOUTHWEST GAS CORPORATION**

May 31, 2024

**Advice Letter No. 1295-G-A**  
(U 905 G)

Public Utilities Commission of the State of California

**Subject: Partial Supplement to Revision to Rule No. 9 – Rendering and Payment of Bills**

**Purpose**

Southwest Gas Corporation (Southwest Gas or Company) hereby submits this partial supplemental Advice Letter for approval by the California Public Utilities Commission (Commission). This partial supplemental Advice Letter includes the proposed tariff sheet that was inadvertently excluded from Advice Letter No. (AL) 1295 when originally submitted to the Commission for approval on May 2, 2024. The tariff sheet being modified because of this submission is provided in Attachment A.

**Background**

On May 2, 2024, Southwest Gas submitted AL 1295 requesting approval to revise its Gas Tariff Rule No. 9 – Rendering and Payment of Bills with respect to its Equal Payment Plan (EPP) for the reasons set forth therein. Upon submission of AL 1295, the revised tariff sheet and associated redlined tariff sheet were inadvertently not included in the AL. At the direction of Energy Division Staff, Southwest Gas is submitting this supplement to include the tariff sheets.

**Inclusion of Proposed Tariff Revisions**

Southwest Gas' proposed tariff revisions are included in Attachment A, along with a redlined version of the tariff sheet in Attachment B.

This Advice Letter will not increase any rate or charge, cause the withdrawal of service or conflict with any other schedule or rule.

**Effective Date**

Southwest Gas believes this Advice Letter should be classified as Tier 2 (Effective After Energy Division Disposition) pursuant to General Order (GO) 96-B. Southwest Gas respectfully requests this Advice Letter be made effective June 1, 2024, which is the originally requested effective date in AL 1295.



Advice Letter No. 1295-G-A  
Page 2  
May 31, 2024

### **Protest**

Anyone may protest this Advice Letter to the Commission's Energy Division. The protest must state the grounds upon which it is based with specificity and must be sent no later than 20 days after the date of this Advice Letter submission. Protests are to be submitted electronically to the Commission's Energy Division at:

Email: [edtariffunit@cpuc.ca.gov](mailto:edtariffunit@cpuc.ca.gov)

In addition, protests and all other correspondence regarding this Advice Letter should be sent electronically to:

Ms. Valerie J. Ontiveroz  
Regulatory Manager/California  
Email: [valerie.ontiveroz@swgas.com](mailto:valerie.ontiveroz@swgas.com)  
[regserve@swgas.com](mailto:regserve@swgas.com)

### **Notice**

Southwest Gas believes it is exempt from the notice requirements set forth in General Rule 4.2 of GO 96-B, since this Advice Letter will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule that are currently in effect.

### **Service**

In accordance with GO 96-B, General Rule 7.2, Southwest Gas is serving copies of this Advice Letter and related tariff sheets to the utilities and interested parties shown on the attached list.

Respectfully submitted,

SOUTHWEST GAS CORPORATION

By:   
Valerie J. Ontiveroz

Attachments

**Distribution List**

Advice Letter No. 1295-G-A

In conformance with GO 96-B, General Rule 4.3

The following individuals or entities have been served by electronic mail:

Linda Serizawa, Interim Director  
Public Advocates Office  
California Public Utilities Commission  
[Linda.Serizawa@cpuc.ca.gov](mailto:Linda.Serizawa@cpuc.ca.gov)

Pacific Gas & Electric Company  
[PGETariffs@pge.com](mailto:PGETariffs@pge.com)

Southern California Gas Company  
[GLenart@socalgas.com](mailto:GLenart@socalgas.com)  
Tariffs@socalgas.com

San Diego Gas & Electric Company  
[SDG&ETariffs@SempraUtilities.com](mailto:SDG&ETariffs@SempraUtilities.com)

Robert M. Pocta  
Public Advocates Office  
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[robert.pocta@cpuc.ca.gov](mailto:robert.pocta@cpuc.ca.gov)

Nathaniel Skinner  
Public Advocates Office  
California Public Utilities Commission  
[nathaniel.skinner@cpuc.ca.gov](mailto:nathaniel.skinner@cpuc.ca.gov)

Scott Blaising  
[blaising@braunlegal.com](mailto:blaising@braunlegal.com)

Jim Mosher  
[copperbeechnllc@gmail.com](mailto:copperbeechnllc@gmail.com)

ATTACHMENT A  
Advice Letter No. 1295-G-A

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
1st Revised Sheet No. 183	Rule No. 9 – Rendering and Payment of Bills ( <i>Continued</i> )	Original Sheet No. 183

RULE NO. 9

RENDERING AND PAYMENT OF BILLS

*(Continued)*

L. ITEMS FOR CONSERVATION TO BE INCLUDED ON BILLS

The Company may include on its regular monthly gas bill, amounts, including principal and interest, for debt incurred by its customers for purchase of items from the Company. These items may include insulation, thermostats, water flow controls, electronic ignition devices, and other energy conserving appliances.

M. EQUAL PAYMENT PLAN

1. The Equal Payment Plan (EPP) is available to all residential customers receiving (or applicants qualifying and applying to receive) natural gas service provided that the customer (applicant) has established credit to the satisfaction of the Company. Participation in the EPP is subject to approval by the Company.
2. Customers may sign up for the EPP at any time of year. The EPP amount will be based on the annual estimated bill divided into 12 equal monthly payments.
3. The Company will render its regular monthly billing statement showing both the amount for actual usage for the period and the designated EPP amount. The customer will pay the designated EPP amount, plus any additional amount shown on the bill for materials, parts, labor or other charges.
4. On the EPP annual anniversary date, or 12 months from the time of enrollment in EPP, the existing EPP monthly amount will be compared with the Customer's actual metered usage for the previous year. A new monthly EPP amount will be calculated for the following year, and any debit or credit balance remaining from the prior year will be divided into 12 equal amounts and incorporated into the Customer's new monthly EPP billing amount.
5. The EPP amount may be adjusted quarterly to reduce the likelihood of an excessive debit or credit balance at the time of the annual comparison described in Section M.4 of this Rule, for changes in rates due to Commission-approved rate increases or decreases, or when estimates indicate that an overpayment or undercollection may occur by the end of the plan year.

D/N  
N  
D/N  
N  
D  
D

**ADVICE LETTER NO. 1295-G-A**

**ATTACHMENT B**

**REDLINED TARIFF SHEET**

RULE NO. 9

RENDERING AND PAYMENT OF BILLS

(Continued)

L. ITEMS FOR CONSERVATION TO BE INCLUDED ON BILLS

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2. Customers may sign up for the EPP at any time of year. The EPP amount will be based on the annual estimated bill divided into 12 equal monthly payments.
3. The Company will render its regular monthly billing statement showing both the amount for actual usage for the period and the designated EPP amount. The customer will pay the designated EPP amount, plus any additional amount shown on the bill for materials, parts, labor or other charges.
4. ~~The settlement month will be the customers' anniversary date, 12 months from the time the customer entered the EPP. The settlement amount is the difference between the EPP payments made and the amount actually owing based on actual usage during the period the customer was billed under the EPP. Debit amounts are due and payable in the settlement month. However, debit amounts of \$50 or less may be carried forward and added to the total annual estimated bill for the next EPP year. Credit amounts of \$50 or less will be carried forward and applied against the first billing or billings due in the next EPP year. Credit amounts over \$50 will be refunded by check. On the EPP annual anniversary date, or 12 months from the time of enrollment in EPP, the existing EPP monthly amount bills will be compared with the Customer's actual metered usage for the previous year. A new monthly EPP amount will be calculated for the following year, and any debit or credit balance remaining from the prior year will be divided into 12 equal amounts and incorporated into the Customer's new monthly EPP billing amount.-~~
5. The EPP amount may be adjusted quarterly to reduce the likelihood of an excessive debit or credit balance at the time of a ~~the settlement~~ annual comparison described in Section M.4 of this Rule, month for changes in rates



SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California Gas Tariff

Canceling \_\_\_\_\_  
\_\_\_\_\_

Cal. P.U.C. Sheet No. \_\_\_\_\_  
Cal. P.U.C. Sheet No. \_\_\_\_\_

due to Commission-approved rate increases or decreases ~~greater than 5 percent~~, or when estimates indicate that an overpayment or undercollection of ~~\$50 or more~~ may occur by the end of the plan year.

Advice Letter No. \_\_\_\_\_

Issued by  
~~John P. Hester~~

Date Filed \_\_\_\_\_  
Effective \_\_\_\_\_

Decision No. \_\_\_\_\_

~~Senior Vice President~~

Resolution No. \_\_\_\_\_



# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.:

Utility type:

- ELC       GAS       WATER  
 PLC       HEAT

Contact Person:

Phone #:  
E-mail:  
E-mail Disposition Notice to:

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas      WATER = Water  
 PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #:

Tier Designation:

Subject of AL:

Keywords (choose from CPUC listing):

AL Type:  Monthly  Quarterly  Annual  One-Time  Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested?  Yes  No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes  No

Requested effective date:

No. of tariff sheets:

Estimated system annual revenue effect (%):

Estimated system average rate effect (%):

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected:

Service affected and changes proposed<sup>1</sup>:

Pending advice letters that revise the same tariff sheets:

<sup>1</sup>Discuss in AL if more space is needed.

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:**

CPUC, Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102  
Email: [EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Name:  
Title:  
Utility Name:  
Address:  
City: State:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

Name:  
Title:  
Utility Name:  
Address:  
City: State:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

## ENERGY Advice Letter Keywords

Affiliate	Direct Access	Preliminary Statement
Agreements	Disconnect Service	Procurement
Agriculture	ECAC / Energy Cost Adjustment	Qualifying Facility
Avoided Cost	EOR / Enhanced Oil Recovery	Rebates
Balancing Account	Energy Charge	Refunds
Baseline	Energy Efficiency	Reliability
Bilingual	Establish Service	Re-MAT/Bio-MAT
Billings	Expand Service Area	Revenue Allocation
Bioenergy	Forms	Rule 21
Brokerage Fees	Franchise Fee / User Tax	Rules
CARE	G.O. 131-D	Section 851
CPUC Reimbursement Fee	GRC / General Rate Case	Self Generation
Capacity	Hazardous Waste	Service Area Map
Cogeneration	Increase Rates	Service Outage
Compliance	Interruptible Service	Solar
Conditions of Service	Interutility Transportation	Standby Service
Connection	LIEE / Low-Income Energy Efficiency	Storage
Conservation	LIRA / Low-Income Ratepayer Assistance	Street Lights
Consolidate Tariffs	Late Payment Charge	Surcharges
Contracts	Line Extensions	Tariffs
Core	Memorandum Account	Taxes
Credit	Metered Energy Efficiency	Text Changes
Curtable Service	Metering	Transformer
Customer Charge	Mobile Home Parks	Transition Cost
Customer Owned Generation	Name Change	Transmission Lines
Decrease Rates	Non-Core	Transportation Electrification
Demand Charge	Non-firm Service Contracts	Transportation Rates
Demand Side Fund	Nuclear	Undergrounding
Demand Side Management	Oil Pipelines	Voltage Discount
Demand Side Response	PBR / Performance Based Ratemaking	Wind Power
Deposits	Portfolio	Withdrawal of Service
Depreciation	Power Lines	



# **SOUTHWEST GAS CORPORATION**

May 2, 2024

**Advice Letter No. 1295-G**  
(U 905 G)

Public Utilities Commission of the State of California

**Subject: Revision to Rule No. 9 – Rendering and Payment of Bills**

Southwest Gas Corporation (Southwest Gas or Company) hereby submits for approval by the California Public Utilities Commission (Commission) revisions to its California Gas Tariff. The tariff sheet being modified because of this submission is listed on Attachment A.

**Purpose**

The purpose of this Advice Letter is to revise Section M. – Equal Payment Plan in Rule No. 9 of Southwest Gas' gas tariff to eliminate large settlement period payments and thereby assist customers with their natural gas bills.

**Background**

The Equal Payment Plan (EPP) is a levelized payment program available to Southwest Gas' residential customers who have established satisfactory credit with the Company. A participating customer's EPP monthly bill amount is based on their annual estimated bill divided into twelve equal monthly payments. The customer's bill displays their actual usage and amount that would be due for the billing period and their calculated monthly EPP amount. The EPP program is intended to assist customers on a fixed income, and other customers who wish to budget their monthly expenses. Residential customers may enroll or withdraw from the EPP at any time during the year. Southwest Gas may also remove customers from EPP for not making timely payments.

Currently, the customer's EPP amount may be adjusted quarterly to decrease the possibility of a large or excessive debit or credit in the settlement month<sup>1</sup> for changes in Commission authorized rate adjustments greater than five percent.

The EPP amount will also be adjusted during the customer's settlement month depending on the difference calculated between the customer's current EPP amount and the amount owed based on the customer's actual metered usage over the previous twelve-month

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<sup>1</sup> The EPP settlement month is the twelve-month anniversary date from the time the customer enrolled in EPP.



Advice Letter No. 1295-G  
Page 2  
May 2, 2024

period. Any resulting settlement payment is due in the settlement month. If the difference results in a balance owing of \$50 or less, the amount is included when calculating the customer's EPP monthly amount for the next EPP year. If the difference results in a credit balance of \$50 or less, the amount may be applied toward their first month's bill in the next EPP year or the amount is included when calculating their next EPP amount for the upcoming year. For any balance owing more than \$50, the amount becomes due and payable in the settlement month. For any credits more than \$50, the amount will remain as a credit on the customer's account, unless the customer requests a refund by check.

Over the last several months, some Southwest Gas customers have experienced high settlement month balances or expressed confusion with how the settlement payment is calculated. This prompted Southwest Gas to review its EPP and determine that modifications were necessary.

### **Revisions to Southwest Gas' Equal Payment Plan**

Southwest Gas seeks to modify its EPP to include the provision that during the residential customer's settlement month, any debit or credit balance owed from the prior EPP twelve-month period will be divided into twelve equal amounts and incorporated into the customer's new EPP monthly billing amount for the next twelve-month period. Southwest Gas is also removing the \$50 threshold as described above. Southwest Gas believes these modifications will benefit customers by eliminating a settlement month payment, reduce the likelihood that customers will develop a large arrearage or become behind on their monthly payments and make it easier for customers to understand.

The proposed tariff revisions are included in Attachment B, along with a redlined version of the revisions.

This Advice Letter will not increase any rate or charge, cause the withdrawal of service or conflict with any other schedule or rule.

### **Effective Date**

Southwest Gas believes this Advice Letter should be classified as Tier 2 (Effective After Energy Division Disposition) pursuant to General Order (GO) 96-B. Southwest Gas respectfully requests this Advice Letter be made effective June 1, 2024, which is thirty (30) days after the date submitted.

### **Protest**

Anyone may protest this Advice Letter to the Commission's Energy Division. The protest must state the grounds upon which it is based with specificity and must be sent no later than 20 days after the date of this Advice Letter submission. Protests are to be submitted electronically to the Commission's Energy Division at:



Advice Letter No. 1295-G  
Page 3  
May 2, 2024

Email: [edtariffunit@cpuc.ca.gov](mailto:edtariffunit@cpuc.ca.gov)

In addition, protests and all other correspondence regarding this Advice Letter should be sent electronically to:

Ms. Valerie J. Ontiveroz  
Regulatory Manager/California  
Email: [valerie.ontiveroz@swgas.com](mailto:valerie.ontiveroz@swgas.com)  
[regserve@swgas.com](mailto:regserve@swgas.com)

### **Notice**

Southwest Gas believes it is exempt from the notice requirements set forth in General Rule 4.2 of GO 96-B, since this Advice Letter will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule that are currently in effect.

### **Service**

In accordance with GO 96-B, General Rule 7.2, Southwest Gas is serving copies of this Advice Letter and related tariff sheets to the utilities and interested parties shown on the attached list.

Respectfully submitted,

SOUTHWEST GAS CORPORATION

By:   
Valerie J. Ontiveroz

Attachments

**Distribution List**

Advice Letter No. 1295-G

In conformance with GO 96-B, General Rule 4.3

The following individuals or entities have been served by electronic mail:

Linda Serizawa, Interim Director  
Public Advocates Office  
California Public Utilities Commission  
[Linda.Serizawa@cpuc.ca.gov](mailto:Linda.Serizawa@cpuc.ca.gov)

Pacific Gas & Electric Company  
[PGETariffs@pge.com](mailto:PGETariffs@pge.com)

Southern California Gas Company  
[GLenart@socalgas.com](mailto:GLenart@socalgas.com)  
Tariffs@socalgas.com

San Diego Gas & Electric Company  
[SDG&ETariffs@SempraUtilities.com](mailto:SDG&ETariffs@SempraUtilities.com)

Robert M. Pocta  
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Nathaniel Skinner  
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California Public Utilities Commission  
[nathaniel.skinner@cpuc.ca.gov](mailto:nathaniel.skinner@cpuc.ca.gov)

Scott Blaising  
[blaising@braunlegal.com](mailto:blaising@braunlegal.com)

Jim Mosher  
[copperbeechnllc@gmail.com](mailto:copperbeechnllc@gmail.com)



ATTACHMENT A  
Advice Letter No. 1295-G

Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal. P.U.C. Sheet No.
1st Revised Sheet No. 183	Rule No. 9 – Rendering and Payment of Bills (Continued)	Original Sheet No. 183

**ADVICE LETTER NO. 1295-G**

**ATTACHMENT B**

**TARIFF SHEETS**

RULE NO. 9

RENDERING AND PAYMENT OF BILLS  
(Continued)

L. ITEMS FOR CONSERVATION TO BE INCLUDED ON BILLS

The Company may include on its regular monthly gas bill, amounts, including principal and interest, for debt incurred by its customers for purchase of items from the Company. These items may include insulation, thermostats, water flow controls, electronic ignition devices, and other energy conserving appliances.

M. EQUAL PAYMENT PLAN

1. The Equal Payment Plan (EPP) is available to all residential customers receiving (or applicants qualifying and applying to receive) natural gas service provided that the customer (applicant) has established credit to the satisfaction of the Company. Participation in the EPP is subject to approval by the Company.
2. Customers may sign up for the EPP at any time of year. The EPP amount will be based on the annual estimated bill divided into 12 equal monthly payments.
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5. The EPP amount may be adjusted quarterly to reduce the likelihood of an excessive debit or credit balance at the time of the annual comparison described in Section M.4 of this Rule, for changes in rates due to Commission-approved rate increases or decreases, or when estimates indicate that an overpayment or undercollection may occur by the end of the plan year.

D/N  
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RULE NO. 9

RENDERING AND PAYMENT OF BILLS

(Continued)

L. ITEMS FOR CONSERVATION TO BE INCLUDED ON BILLS

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5. The EPP amount may be adjusted quarterly to reduce the likelihood of an excessive debit or credit balance at the time of a ~~the settlement~~ annual comparison described in Section M.4 of this Rule, month for changes in rates

SOUTHWEST GAS CORPORATION  
P.O. Box 98510  
Las Vegas, Nevada 89193-8510  
California Gas Tariff

Canceling \_\_\_\_\_  
\_\_\_\_\_

Cal. P.U.C. Sheet No. \_\_\_\_\_  
Cal. P.U.C. Sheet No. \_\_\_\_\_

due to Commission-approved rate increases or decreases ~~greater than 5 percent~~, or when estimates indicate that an overpayment or undercollection of ~~\$50 or more~~ may occur by the end of the plan year.

Advice Letter No. \_\_\_\_\_

Issued by  
~~John P. Hester~~

Date Filed \_\_\_\_\_  
Effective \_\_\_\_\_

Decision No. \_\_\_\_\_

~~Senior Vice President~~

Resolution No. \_\_\_\_\_



# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.:

Utility type:

ELC       GAS       WATER  
 PLC       HEAT

Contact Person:

Phone #:  
E-mail:  
E-mail Disposition Notice to:

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas      WATER = Water  
PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #:

Tier Designation:

Subject of AL:

Keywords (choose from CPUC listing):

AL Type:  Monthly    Quarterly    Annual    One-Time    Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested?  Yes    No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes    No

Requested effective date:

No. of tariff sheets:

Estimated system annual revenue effect (%):

Estimated system average rate effect (%):

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected:

Service affected and changes proposed<sup>1</sup>:

Pending advice letters that revise the same tariff sheets:

<sup>1</sup>Discuss in AL if more space is needed.

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:**

CPUC, Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102  
Email: [EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Name:  
Title:  
Utility Name:  
Address:  
City: State:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

Name:  
Title:  
Utility Name:  
Address:  
City: State:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

## ENERGY Advice Letter Keywords

Affiliate	Direct Access	Preliminary Statement
Agreements	Disconnect Service	Procurement
Agriculture	ECAC / Energy Cost Adjustment	Qualifying Facility
Avoided Cost	EOR / Enhanced Oil Recovery	Rebates
Balancing Account	Energy Charge	Refunds
Baseline	Energy Efficiency	Reliability
Bilingual	Establish Service	Re-MAT/Bio-MAT
Billings	Expand Service Area	Revenue Allocation
Bioenergy	Forms	Rule 21
Brokerage Fees	Franchise Fee / User Tax	Rules
CARE	G.O. 131-D	Section 851
CPUC Reimbursement Fee	GRC / General Rate Case	Self Generation
Capacity	Hazardous Waste	Service Area Map
Cogeneration	Increase Rates	Service Outage
Compliance	Interruptible Service	Solar
Conditions of Service	Interutility Transportation	Standby Service
Connection	LIEE / Low-Income Energy Efficiency	Storage
Conservation	LIRA / Low-Income Ratepayer Assistance	Street Lights
Consolidate Tariffs	Late Payment Charge	Surcharges
Contracts	Line Extensions	Tariffs
Core	Memorandum Account	Taxes
Credit	Metered Energy Efficiency	Text Changes
Curtable Service	Metering	Transformer
Customer Charge	Mobile Home Parks	Transition Cost
Customer Owned Generation	Name Change	Transmission Lines
Decrease Rates	Non-Core	Transportation Electrification
Demand Charge	Non-firm Service Contracts	Transportation Rates
Demand Side Fund	Nuclear	Undergrounding
Demand Side Management	Oil Pipelines	Voltage Discount
Demand Side Response	PBR / Performance Based Ratemaking	Wind Power
Deposits	Portfolio	Withdrawal of Service
Depreciation	Power Lines	