



# **SOUTHWEST GAS CORPORATION**

February 3, 2025

**Advice Letter No. 1326-G**

(U 905 G)

Public Utilities Commission of the State of California

**Subject: 2024 Annual Disconnections Rate Report and 2025 Disconnections Rate Cap Pursuant to Decision (D.) 22-08-037**

**Purpose**

The purpose of this Advice Letter is to provide its 2024 Annual Disconnection Rate report and 2025 Disconnections Rate Cap pursuant to Ordering Paragraph (OP) 2 in D.22-08-037.

**Background**

On June 11, 2020, the Commission issued D.20-06-003 in Rulemaking 18-07-005, which adopted immediate reforms to reduce residential customer disconnections and improve reconnection processes for disconnected customers served by Southern California Edison Company, Pacific Gas and Electric Company, San Diego Gas & Electric Company, and Southern California Gas Company (collectively, the Large Utilities). In Phase 1-A of this proceeding, the Commission considered whether to apply the Phase 1 requirements to small and multijurisdictional utilities (SMJUs). On August 25, 2022, the Commission approved D.22-08-037, ordering the SMJUs to implement residential customer protections and reporting requirements to reduce disconnections and ease reconnections of residential service, specifically the establishment of a disconnection rate cap. OP 2 states:

[The SMJUs] shall each file a Tier 1 Advice Letter with the following information within 30 days of the effective date of this decision and by February 1st each calendar year thereafter: (i) the total number of its California residential customers during the previous calendar year, (ii) the number of California residential customers it may disconnect during the current calendar year, calculated as the product of its disconnections rate cap and the total number of its California residential customers during the previous calendar year, and (iii) the number of California residential customers it disconnected during the previous year, compared with the number of California residential customers it was permitted to disconnect during the previous year.

Additionally, OP 1 in D.22-08-037 sets Southwest Gas' disconnection rate cap at 3.5%.



**Southwest Gas 2024 Disconnections Rate Report and 2025 Rate Cap**

(i) Total 2024 California residential customers	178,173 <sup>1</sup>	
(ii) Total California residential customers Southwest Gas may disconnect during 2025	178,173 x 3.5% = 6,236	
(iii) Total number of California residential customers Southwest Gas disconnected during 2024, compared with the number of residential customers it was permitted to disconnect during 2024	6,014	176,554 x 3.5% = 6179

**Effective Date**

Pursuant to OP 2 in D.22-08-037 and General Order (GO) 96-B, this Advice Letter is classified as Tier 1 (Effective Pending Disposition). Southwest Gas respectfully requests that this Advice Letter be made effective February 3, 2025, which is the date submitted.

**Protest**

Anyone may protest this Advice Letter to the Commission’s Energy Division. The protest must state the grounds upon which it is based with specificity and must be sent no later than 20 days after the date of this Advice Letter submission. Protests are to be submitted electronically to the Commission’s Energy Division at:

Email: [edtariffunit@cpuc.ca.gov](mailto:edtariffunit@cpuc.ca.gov)

In addition, protests and all other correspondence regarding this Advice Letter should be sent electronically to:

Ms. Valerie J. Ontiveroz  
Regulatory Manager/California  
Email: [valerie.ontiveroz@swgas.com](mailto:valerie.ontiveroz@swgas.com)  
[regserve@swgas.com](mailto:regserve@swgas.com)

**Notice**

Southwest Gas is exempt from the notice requirements set forth in General Rule 4.2 in GO 96-B since this Advice Letter is submitted in compliance with OP 2 in D.22-08-037 and will not result in higher rates or charges, or more restrictive terms or conditions, than those currently in effect.

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<sup>1</sup> Excludes secondary residential customers and residential gaslights.



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**Service**

In accordance with GO 96-B, General Rule 7.2, Southwest Gas is serving copies of this Advice Letter to interested parties shown on the attached list.

Respectfully submitted,

SOUTHWEST GAS CORPORATION

By:   
Valerie J. Ontiveroz

Attachments

**Distribution List**

Advice Letter No. 1326-G

In conformance with GO 96-B, General Rule 4.3

The following individuals or entities have been served by electronic mail:

Linda Serizawa, Director  
Public Advocates Office  
California Public Utilities Commission  
[Linda.Serizawa@cpuc.ca.gov](mailto:Linda.Serizawa@cpuc.ca.gov)

Pacific Gas & Electric Company  
[PGETariffs@pge.com](mailto:PGETariffs@pge.com)

Southern California Gas Company  
[GLenart@socalgas.com](mailto:GLenart@socalgas.com)  
Tariffs@socalgas.com

San Diego Gas & Electric Company  
[SDG&ETariffs@SempraUtilities.com](mailto:SDG&ETariffs@SempraUtilities.com)

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Scott Blaising  
[blaising@braunlegal.com](mailto:blaising@braunlegal.com)

Jim Mosher  
[copperbeechnllc@gmail.com](mailto:copperbeechnllc@gmail.com)



# ADVICE LETTER SUMMARY

## ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.:

Utility type:

- ELC       GAS       WATER  
 PLC       HEAT

Contact Person:

Phone #:  
E-mail:  
E-mail Disposition Notice to:

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas      WATER = Water  
 PLC = Pipeline      HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #:

Tier Designation:

Subject of AL:

Keywords (choose from CPUC listing):

AL Type:  Monthly  Quarterly  Annual  One-Time  Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested?  Yes  No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required?  Yes  No

Requested effective date:

No. of tariff sheets:

Estimated system annual revenue effect (%):

Estimated system average rate effect (%):

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected:

Service affected and changes proposed<sup>1</sup>:

Pending advice letters that revise the same tariff sheets:

<sup>1</sup>Discuss in AL if more space is needed.

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:**

CPUC, Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102  
Email: [EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Name:  
Title:  
Utility Name:  
Address:  
City: State:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

Name:  
Title:  
Utility Name:  
Address:  
City: State:  
Telephone (xxx) xxx-xxxx:  
Facsimile (xxx) xxx-xxxx:  
Email:

## ENERGY Advice Letter Keywords

Affiliate	Direct Access	Preliminary Statement
Agreements	Disconnect Service	Procurement
Agriculture	ECAC / Energy Cost Adjustment	Qualifying Facility
Avoided Cost	EOR / Enhanced Oil Recovery	Rebates
Balancing Account	Energy Charge	Refunds
Baseline	Energy Efficiency	Reliability
Bilingual	Establish Service	Re-MAT/Bio-MAT
Billings	Expand Service Area	Revenue Allocation
Bioenergy	Forms	Rule 21
Brokerage Fees	Franchise Fee / User Tax	Rules
CARE	G.O. 131-D	Section 851
CPUC Reimbursement Fee	GRC / General Rate Case	Self Generation
Capacity	Hazardous Waste	Service Area Map
Cogeneration	Increase Rates	Service Outage
Compliance	Interruptible Service	Solar
Conditions of Service	Interutility Transportation	Standby Service
Connection	LIEE / Low-Income Energy Efficiency	Storage
Conservation	LIRA / Low-Income Ratepayer Assistance	Street Lights
Consolidate Tariffs	Late Payment Charge	Surcharges
Contracts	Line Extensions	Tariffs
Core	Memorandum Account	Taxes
Credit	Metered Energy Efficiency	Text Changes
Curtable Service	Metering	Transformer
Customer Charge	Mobile Home Parks	Transition Cost
Customer Owned Generation	Name Change	Transmission Lines
Decrease Rates	Non-Core	Transportation Electrification
Demand Charge	Non-firm Service Contracts	Transportation Rates
Demand Side Fund	Nuclear	Undergrounding
Demand Side Management	Oil Pipelines	Voltage Discount
Demand Side Response	PBR / Performance Based Ratemaking	Wind Power
Deposits	Portfolio	Withdrawal of Service
Depreciation	Power Lines	