

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



December 3, 2012

Advice Letter 902-G

Don Soderberg, Vice-President/Pricing
Southwest Gas Corporation
P O Box 98510
Las Vegas, NV 89193-8510

Subject: To update Forms 913.9, 913.8, and 913.10 to reflect a new mailing address

Dear Mr. Soderberg:

Advice Letter 902-G is effective October 29, 2012.

Sincerely,

A handwritten signature in cursive script that reads "Edward F. Randolph".

Edward F. Randolph, Director
Energy Division



SOUTHWEST GAS CORPORATION

Donald L. Soderberg, Vice President/Pricing

October 29, 2012

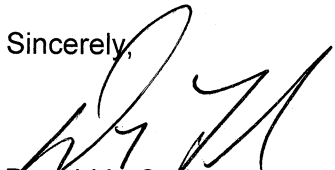
ATTN: Honesto Gatchalian
Tariff Unit, Energy Division
California Public Utilities Commission
505 Van Ness Avenue, Room 4005
San Francisco, CA 94102

Subject: Southwest Gas Corporation (U 905 G)
Advice Letter No. 902

Dear Mr. Gatchalian:

Enclosed herewith are five (5) copies of Southwest Gas Corporation's Advice Letter No. 902, together with California Gas Tariff Sheet Nos. 6, 7, 301, 314, and 315.

Sincerely,



Donald L. Soderberg

DLS:kt
Enclosures



SOUTHWEST GAS CORPORATION

Advice Letter No. 902

October 29, 2012

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Southwest Gas Corporation (Southwest Gas or the Company) (U 905 G) tenders herewith for filing the following tariff sheets:

California Gas Tariff		
Cal. P.U.C. Sheet No.	Title of Sheet	Canceling Cal.P.U.C.Sheet No.
3rd Revised Sheet No. 6	Table of Contents (<i>Continued</i>)	2nd Revised Sheet No. 6
1st Revised Sheet No. 7	Table of Contents (<i>Continued</i>)	Original Sheet No. 7
1st Revised Sheet No. 301	Certification of Health and/or Disability Condition (California & Nevada) (Form 913.9 10/2012)	Original Sheet No. 301
1st Revised Sheet No. 314	Disconnect Notice – California (Form 913.8 10/2012)	Original Sheet No. 314
1st Revised Sheet No. 315	Final Notice – California (Form 913.10 10/2012)	Original Sheet No. 315

Purpose

The purpose of filing is to update Form No. 913.9 – *Certification of Health and/or Disability Condition*, Form No. 913.8 – *Disconnect Notice – California*, and Form No. 913.10 – *Final Notice - California* in Southwest Gas' California Gas Tariff. These forms have been revised to reflect a new mailing address in Big Bear, California.

Effective Date

Southwest Gas believes this Advice Letter is subject to Energy Division disposition and should be classified as Tier 1 (effective pending disposition). Southwest Gas respectfully requests that this Advice Letter be made effective October 29, 2012, which is the date of this filing.

Protest

Anyone wishing to protest this filing may do so by sending a letter within 20 days of the filing. The protest should set forth the grounds upon which it is based and should be submitted expeditiously. There is no restriction on who may file a protest. Protests should be mailed or faxed to:

Investigation, Monitoring & Compliance Program Manager
California Public Utilities Commission, Energy Division
505 Van Ness Avenue, Room 4002
San Francisco, CA 94102
Facsimile: 415-703-2200



Advice Letter No. 902
Page 2
October 29, 2012

Copies should also be mailed to the attention of Director, Energy Division, Room 4004 at the same address as above, and mailed or faxed to:

Mr. John P. Hester, Senior Vice President
Regulatory Affairs and Energy Resources
Southwest Gas Corporation
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Facsimile: 702-876-7037

Notice

Southwest Gas believes noticing requirements set forth in General Rule 4.2 of GO 96-B are not applicable since this filing will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedules or rules.

Service

In accordance with General Order 96-B, General Rule 4.3, Southwest Gas is mailing copies of this advice letter and related tariff sheets to the utilities and interested parties shown on the attached list.

Communications regarding this filing should be directed to:

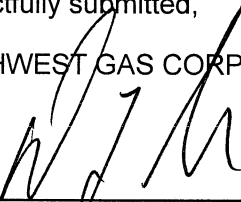
Ed Giesecking
Director/Pricing and Tariffs
Southwest Gas Corporation
P.O. Box 98510
Las Vegas, NV 89193-8510
Telephone: 702-364-3271
E-mail: ed.giesecking@swgas.com

Debra S. Gallo
Director/Government and State
Regulatory Affairs
Southwest Gas Corporation
P.O. Box 98510
Las Vegas, NV 89193-8510
Telephone: 702-876-7163
E-mail: debra.gallo@swgas.com

Respectfully submitted,

SOUTHWEST GAS CORPORATION

By



Donald L. Soderberg

Attachments

DISTRIBUTION LIST

Advice Letter No. 902

In Conformance with General Order 96-B, General Rule 4.3

Southern California Edison Company

Pacific Gas & Electric Company

Sierra Pacific Power Company

San Diego Gas & Electric Company

Southern California Gas Company

Southern California Water Company

Duane Morris, LLP

Director/Division of Ratepayer Advocates

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**CERTIFICATION OF HEALTH AND/OR DISABILITY CONDITION
(CALIFORNIA & NEVADA) (FORM 913.9 10/2012)**



**SOUTHWEST GAS CORPORATION
CERTIFICATION OF HEALTH AND/OR DISABILITY CONDITION
(CALIFORNIA & NEVADA)**

Southwest Gas Corporation (SWG) requests the following information regarding the health and/or disability condition of the patient named below. The information provided shall be for the exclusive use of SWG to help ensure that the gas service for the patient will not be wrongfully terminated. This form must be completed and returned to SWG within five (5) days. If this deadline cannot be met, call the SWG office in your area (see district office locations below).

SWG Customer of Record _____

SWG Account No. _____ SWG Customer Date of Birth _____

Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.

Please Print

This is to certify that _____
Patient's Last Name *First Name* *MI* *Date of Birth*

is the customer of record or a permanent resident at _____
Service Address

_____ on _____, _____
Month and Day *Year*

Termination of gas service would be especially dangerous to the above-named individual because of a health and/or disability condition.

Specify nature of illness or disability condition _____

Is condition permanent? Yes No If no, expected recovery date _____

Additional comments _____

Name and title of attending physician, public health nurse, or social worker (please print)

Signature of physician, public health nurse, or social worker

Title

Name of medical or other facility where service is rendered (please print)

Date Signed

Telephone Number

I hereby certify that I have read the above statements and they are correct.

Signature of SWG Customer of Record

Date Signed

SOUTHWEST GAS CORPORATION DISTRICT OFFICE LOCATIONS

Toll Free (877) 860-6020

Big Bear Lake, CA..... 140 Business Center Drive
Bullhead City, AZ..... 1705 Langford Drive
Carson City, NV..... 400 Eagle Station Lane
Elko, NV..... 744 Commercial Street
Fernley, NV..... 5900 MacDonald Drive

Incline Village, NV..... 218 Incline Court
Las Vegas, NV..... 6040 Badura Ave., Ste 110
Truckee, CA..... 10682 Pioneer Trail
Victorville, CA..... 13471 Mariposa Road
Winnemucca, NV..... 3294 Trader's Way, Suite A

Form 913.9 (10/2012) 320 Microsoft Word

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

Advice Letter No. 902
Decision No. _____

Issued by
John P. Hester
Senior Vice President

Date Filed October 29, 2012
Effective October 29, 2012
Resolution No. _____

DISCONNECT NOTICE — CALIFORNIA (FORM 913.8 10/2012)

**SOUTHWEST GAS DISTRICT
OFFICE LOCATIONS**

Toll Free (877) 860-8020

Big Bear Lake - 140 Business Center Drive

Bullhead City, AZ - 1705 Langford Drive

Incline Village, NV - 218 Incline Court

Truckee - 10682 Pioneer Trail

Victorville - 13471 Mariposa Road

**CALIFORNIA PUBLIC UTILITIES
COMMISSION LOCATION**

Consumer Affairs Branch
505 Van Ness Avenue, Room 2003
San Francisco, CA 94102

(800) 649-7570

Hearing Impaired: 711

E-mail:

www.cpuc.ca.gov



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The balance forward on your gas bill is past due.

Your gas service will be turned off unless payment is received at Southwest Gas by the "Due on or before" date shown on your Disconnect Notice bill.

Please telephone your local office immediately if:

- > the balance forward amount has already been paid,
- or-
- > you have questions about your gas bill.

For more information on all our payment options, visit www.swgas.com.

Por favor, llame a su oficina local de Southwest Gas para obtener una versión en español.

Form 913.8 (10/2012) 320 Side 1

GENERAL INFORMATION

Bills - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Due on or before" date on your bill.

Payment Arrangements - If you are unable to pay your gas bill in full, please call your local Southwest Gas office at the telephone number shown at the top of your bill. We will work with you to establish a reasonable schedule for payment of your bill. Your service could be disconnected if you do not notify us that you need assistance.

Special Services - If you or any permanent resident of your household is seriously ill, elderly or disabled, there are programs available to you by contacting your local Southwest Gas business office. Some of the other services available are:

- **Equal Payment Plan** (to even out your billings over 12 months)
- **Automatic Payment Plan** (for automatic bill payment through your financial institution)
- **Pay Stations** (call your local Southwest Gas office for the pay station nearest you)
- **Western Union® Speedpay®** (to pay by ATM/debit/credit card or electronic check, call (866) 263-6188 toll free) or log on to www.swgas.com

Third Party Notification - This program is available to all residential customers and provides special benefits to the ill, elderly or disabled, as well as customers who are out of town for extended periods of time. It was designed to give notification to a third party (any person or public agency) who is willing to receive a copy of the customer's Disconnect Notice bill. The third party would notify the customer that prompt action is necessary to prevent discontinuance of service. Notification does not obligate the third party to pay the bill.

Disputed Bills - Please refer to the "NOTICE TO SOUTHWEST GAS CORPORATION (SWG) CUSTOMERS" section, for your state, located on the back of your bill.

Returned Items - If your payment is returned to us as uncollectible for any reason, you will be asked to pay your bill with cash, money order, or cashier's check. In addition, you will be assessed a returned item fee.

Turning Your Service Back On - In order for us to turn gas on that was disconnected for nonpayment, we must receive:

- > the past due amount of your bill plus late charges;
- > a deposit equal to two times the estimated highest monthly bill;
- > a non-refundable reestablishment charge.

Requests for service are scheduled on a first-come, first-served basis. Contact your local Southwest Gas office for scheduling.

Form 913.8 (10/2012) 320 Side 2

Payment Assistance Agencies - The following are agencies or organizations that are available to assist you if you are unable to pay your gas bills. A call to your local Southwest Gas office will provide the name of any agency or organization that is not listed.

Southern California

San Bernardino County
Community Services Department
686 East Mill Street
San Bernardino, CA 92408
(909) 885-1219
(800) 635-4818

Northern California

El Dorado County:
937 Spring Road
Placerville, CA 95667
(530) 621-6150

Nevada County:

Nevada County Department of Housing
(530) 265-1340

Pleaser County:

Home Energy Assistance Program
(888) 524-5705

IF ACTUAL COPY OF FORM IS REQUIRED, PLEASE NOTIFY COMPANY

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Decision No. _____

Issued by
John P. Hester
Senior Vice President

Date Filed October 29, 2012
Effective October 29, 2012
Resolution No. _____

FINAL NOTICE — CALIFORNIA (FORM 913.10 10/2012)

**SOUTHWEST GAS DISTRICT
OFFICE LOCATIONS**

Toll Free (877) 860-6020

Big Bear Lake - 140 Business Center Drive

Bullhead City, AZ - 1705 Langford Drive

Incline Village, NV - 218 Incline Court

Truckee - 10682 Pioneer Trail

Victorville - 13471 Manjosa Road

**CALIFORNIA PUBLIC UTILITIES
COMMISSION LOCATION**

Consumer Affairs Branch
505 Van Ness Avenue, Room 2003
San Francisco, CA 94102

(800) 649-7570

Hearing Impaired: 711

E-mail:

www.cpuc.ca.gov



F The balance forward on your gas bill is past due.
I Your gas service will be turned off unless payment is received at Southwest Gas by the "Due on or before" date shown on your Disconnect Notice bill.
N Mailed payments may be received too late to avoid turn-off.
O Please telephone your local office immediately if:
T > the balance forward amount has already been paid,
I -or-
C > you have questions about your gas bill.
E

For more information on all our payment options, visit www.swgas.com.

Form 913.10 (10/2012) 320 Side 1

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Form 913.10 (10/2012) 320 Side 2

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Southern California

San Bernardino County:
Community Services Department
686 East Mill Street
San Bernardino, CA 92408
(909) 885-1219
(800) 635-4618

Northern California

El Dorado County:
937 Spring Road
Placerville, CA 95667
(530) 621-6150

Nevada County:
Nevada County Department of Housing
(530) 265-1340

Placer County:
Home Energy Assistance Program
(888) 524-5705

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